



# Turbonomic 7.22.4 Target Configuration Guide v2

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## Target Configuration

A target is a service that performs management in your virtual environment. Turbonomic uses targets to monitor workload and to execute actions in your environment. Target Configuration specifies the ports Turbonomic uses to connect with these services. You must install Turbonomic on a network that has access to the specific services you want to set up as targets.

For each target, Turbonomic communicates with the service via the management protocol that it exposes — The REST API, SMI-S, XML, or some other management transport. Turbonomic uses this communication to discover the managed entities, monitor resource utilization, and execute actions.

You can assign instances of the following technologies as Turbonomic targets:

- Applications and Databases
  - Microsoft SQL Server 2008 R2, 2012, 2014, and 2016
  - AppDynamics 4.1+
  - DynaTrace 1.1+
  - AppInsights 4.1+
- Cloud Native Targets
  - OpenShift 3.3+
  - Kubernetes
- Fabric and Network
  - Cisco UCS Manager 3.1+
  - HPE OneView 3.00.04+
- Guest OS Processes
  - SNMP
  - WMI: Windows versions 2019, 2016, 2012 / 2012 R2, 2008 R2, 10, 8 / 8.1, and 7
- Hyperconverged
  - Nutanix Community Edition
- Hypervisors
  - VMware vCenter 5.1, 5.5, 6.0, 6.5, 6.7, and 7.0
  - Microsoft Hyper-V 2008 R2, Hyper-V 2012, and Hyper-V 2012 R2

- Orchestrator Targets
  - Action Script
- Private Cloud Managers
  - Microsoft System Center 2012 Virtual Machine Manager and System Center 2012 R2 Virtual Machine Manager
- Public Cloud Managers
  - Amazon AWS
  - Amazon AWS Billing
  - Microsoft Azure
  - Microsoft Enterprise Agreement
- Storage Managers
  - Pure Storage F-series and M-series arrays
  - NetApp Cmode/7mode using ONTAP 8.0+ (excluding AFF and SolidFire)
  - EMC VMAX using SMI-S 8.1+
  - EMC ScaleIO 2.x and 3.x
  - HPE 3PAR InForm OS 3.2.2+, 3PAR SMI-S, 3PAR WSAPI
- Virtual Desktop Infrastructure
  - VMware Horizon

## Transport Layer Security Requirements

Turbonomic requires Transport Layer Security (TLS) version 1.2 to establish secure communications with targets. Most targets should have TLSv1.2 enabled. However, some targets might not have TLS enabled, or they might have enabled an earlier version. In that case, you will see handshake errors when Turbonomic tries to connect with the target service. When you go to the Target Configuration view, you will see a Validation Failed status for such targets.

If target validation fails because of TLS support, you might see validation errors with the following strings:

- `No appropriate protocol`

To correct this error, ensure that you have enabled the latest version of TLS that your target technology supports. If this does not resolve the issue, please contact Turbonomic Technical Support.
- `Certificates do not conform to algorithm constraints`

To correct this error, refer to the documentation for your target technology for instructions to generate a certification key with a length of 1024 or greater on your target server. If this does not resolve the issue, please contact Turbonomic Technical Support.

## Adding and Removing Targets

The target services your Turbonomic installation will manage appear in the Target Configuration list. You can add, remove, and edit entries in this list. Note that the target service's account must be configured with privileges that support the Turbonomic activities you want to perform. For example, the following list shows how vCenter privileges correspond to activities Turbonomic can perform:

- **Read Only** — Enables Turbonomic monitoring and simulation (what-if scenarios) only

- **VCenter Administrator** — Enables Turbonomic monitoring, simulation (what-if scenarios), and automation functions
- **Enable Datastore Browse** — Enabling this property for the account gives Turbonomic the privileges it needs to enable its storage management functionality

## Adding Targets

To add a target service, click the **Target Configuration** button, provide the requested information, and click **Apply** to validate those targets and start a new discovery.

**NOTE:**

As you add targets, be sure not to add duplicate entries for the same target.

Typical information you provide includes:

- **Target Type** — Choose among the supported technologies  
After you choose the technology, then choose the specific target type for that technology. For example, for Cloud Management, you can choose AWS.
- **Hostname or IP address** — The address of the target service you want to add
- **User Name** — A valid account username for the target service
- **Password** — A password for the target service account

## Removing Targets

To remove a target, select the entry in the list and then click **Delete**.

## Hypervisor Targets

A hypervisor is a service that creates and runs virtual machines (VMs), providing the VMs compute and storage resources. When you connect Turbonomic to hypervisor targets in your environment, Turbonomic controls your environment, assuring application performance while also utilizing resources as efficiently as possible.

One of the first steps in any Turbonomic deployment is to connect to the hypervisors within your environment. Once connected, Turbonomic discovers the VMs, the physical machines that host the VMs, the datastores that provide storage resources to the physical machines, and the virtual datastores that provide storage resources to the VMs.

### Supply Chain

Each hypervisor requires a physical machine (host) and one or more datastores to provide compute and storage resources. Virtual machines (VMs) run on those physical resources, and the VMs in turn provide resources to applications.

At the bottom of the supply chain, physical machines consume resources from data centers.

If your environment includes SAN technologies such as disk arrays, then the storage consumes resources from that underlying technology. If you add these storage targets, then Turbonomic extends the supply chain analysis into the components that make up the disk array. For more information, see [Storage Manager Targets \(on page 49\)](#).

## Actions

Turbonomic recommends actions for the hypervisor supply chain as follows.

### NOTE:

This is a general list of actions for entities discovered for hypervisors. Detailed actions per target are described in each target section.

Entity Type	Action
Virtual Machines	<ul style="list-style-type: none"> <li>Provision additional resources (VMem, VCPU)</li> <li>Move Virtual Machine</li> <li>Move Virtual Machine Storage</li> <li>Reconfigure Storage</li> <li>Reconfigure Virtual Machine</li> </ul>
Physical Machines	<ul style="list-style-type: none"> <li>Start Physical Machine</li> <li>Provision Physical Machine</li> <li>Suspend Physical Machine</li> </ul>
Storage	<ul style="list-style-type: none"> <li>Start Storage</li> <li>Provision Storage</li> <li>Suspend Storage</li> <li>Move (only with Storage Targets configured)</li> <li>Resize (only with Storage Targets configured)</li> </ul>
Consumer Virtual Datacenters	<ul style="list-style-type: none"> <li>Resize Consumer vDC</li> <li>Provision Consumer vDC</li> </ul>

## Monitored Resources

Turbonomic monitors the following resources for the hypervisor supply chain:

Entity Type	Commodity
Virtual Machine	<ul style="list-style-type: none"> <li>Virtual Memory (VMem) The utilization of the VMem allocated to the hosting VM Measured in Kilobytes (KB)</li> <li>Virtual CPU (VCPU) The utilization of the VCPU allocated to the hosting VM Measured in Megahertz (MHz)</li> <li>Virtual Storage (VStorage) The utilization of the virtual storage capacity allocated for the VM Measured in Kilobytes (KB)</li> </ul>



Entity Type	Commodity
	<ul style="list-style-type: none"> <li data-bbox="362 233 1117 359">                     • Storage Access Operations Per Second (IOPS)                      The utilization of IOPS allocated for the VStorage on the VM                      Measured in IOPS                 </li> <li data-bbox="362 373 1146 499">                     • Latency                      The utilization of latency allocated for the VStorage on the VM                      Measured in milliseconds (ms)                 </li> </ul>
Physical Machine	<ul style="list-style-type: none"> <li data-bbox="362 527 1045 653">                     • Memory (Mem)                      The utilization of the PM's memory reserved or in use                      Measured in Kilobytes (KB)                 </li> <li data-bbox="362 667 995 793">                     • CPU                      The utilization of the PM's CPU reserved or in use                      Measured in Megahertz (MHz)                 </li> <li data-bbox="362 808 889 934">                     • IO                      The utilization of the PM's IO adapters                      Measured in Kilobytes per second (KB/s)                 </li> <li data-bbox="362 949 1094 1075">                     • Net                      The utilization of data through the PM's network adapters                      Measured in Kilobytes per second (KB/s)                 </li> <li data-bbox="362 1089 862 1215">                     • Swap                      The utilization of the PM's swap space                      Measured in Kilobytes (KB)                 </li> <li data-bbox="362 1230 1305 1356">                     • Balloon                      The utilization of shared memory among VMs running on the host. ESX-only                      Measured in Kilobytes (KB)                 </li> <li data-bbox="362 1371 1458 1528">                     • CPU Ready                      The utilization of the PM's allocated ready queue capacity (measured in Kbytes) that is in use, for 1, 2, and 4 CPU ready queues. ESX-only                      Measured in Megahertz (MHz)                 </li> </ul>
Storage	<ul style="list-style-type: none"> <li data-bbox="362 1556 898 1682">                     • Storage Amount                      The utilization of the datastore's capacity                      Measured in Megabytes (MB)                 </li> <li data-bbox="362 1696 1227 1822">                     • Storage Provisioned                      The utilization of the datastore's capacity, including overprovisioning.                      Measured in Megabytes (MB)                 </li> <li data-bbox="362 1837 1409 1913">                     • Storage Access Operations Per Second (IOPS)                      The summation of the read and write access operations per second on the datastore                 </li> </ul>

Entity Type	Commodity
	<p>Measured in Operations per second</p> <ul style="list-style-type: none"> <li>Latency</li> </ul> <p>The utilization of latency on the datastore</p> <p>Measured in Milliseconds (ms)</p>
Datacenter	<p><b>NOTE:</b> For datacenter entities, Turbonomic does not monitor resources directly from the datacenter, but from the physical machines in the datacenter.</p> <ul style="list-style-type: none"> <li>Memory (Mem) <p>The utilization of the PM's memory reserved or in use</p> <p>Measured in Kilobytes (KB)</p> </li> <li>CPU <p>The utilization of the PM's CPU reserved or in use</p> <p>Measured in Megahertz (MHz)</p> </li> <li>IO <p>The utilization of the PM's IO adapters</p> <p>Measured in Kilobytes per second (KB/s)</p> </li> <li>Net <p>The utilization of data through the PM's network adapters</p> <p>Measured in Kilobytes per second (KB/s)</p> </li> <li>Swap <p>The utilization of the PM's swap space</p> <p>Measured in Kilobytes (KB)</p> </li> <li>Balloon <p>The utilization of shared of memory among VMs running on the host. ESX-only</p> <p>Measured in Kilobytes (KB)</p> </li> <li>CPU Ready <p>The utilization of the PM's allocated ready queue capacity (measured in Kbytes) that is in use, for 1, 2, and 4 CPU ready queues. ESX-only</p> <p>Measured in Kilobytes (KB)</p> </li> </ul>
Provider Virtual Datacenter	<ul style="list-style-type: none"> <li>Memory (Mem) <p>The utilization of the Datacenter's memory reserved or in use</p> <p>Measured in Kilobytes (KB)</p> </li> <li>CPU <p>The utilization of the Datacenter's CPU reserved or in use</p> <p>Measured in Megahertz (MHz)</p> </li> <li>Storage <p>The utilization of the storage attached to the Provider vDC.</p> </li> </ul>

Entity Type	Commodity
	Measured in Kilobytes (KB)
Consumer Virtual Datacenter	<ul style="list-style-type: none"> <li data-bbox="360 300 597 331">• Memory (Mem)</li> <li data-bbox="407 348 1133 380">The utilization of the Datacenter's memory reserved or in use</li> <li data-bbox="407 396 727 428">Measured in Kilobytes (KB)</li> <li data-bbox="360 445 456 476">• CPU</li> <li data-bbox="407 493 1081 525">The utilization of the Datacenter's CPU reserved or in use</li> <li data-bbox="407 541 769 573">Measured in Megahertz (MHz)</li> <li data-bbox="360 590 500 621">• Storage</li> <li data-bbox="407 638 1122 669">The utilization of the storage attached to the Consumer vDC.</li> <li data-bbox="407 686 727 718">Measured in Kilobytes (KB)</li> </ul>

## Hyper-V

If you have a small number of Hyper-V hosts in your environment, you can add them individually as Turbonomic targets. Also, if you have deployed the Hyper-V hosts in a clustered domain (for example as a failover cluster), you can specify one Hyper-V host as a target and Turbonomic automatically add the other members of that cluster.

Note that for large Hyper-V environments, it's typical to manage the hosts via System Center Virtual Machine Manager (VMM). You can specify the VMM server as a target and Turbonomic will use it to discover and manage its child Hyper-V hosts. If you use VMM, you should not add individual Hyper-V hosts as targets. For information about adding VMM targets, see [Adding Virtual Machine Manager Targets \(on page 30\)](#).

### NOTE:

Even if you manage Hyper-V using a VMM target, you must still configure remote management on each Hyper-V server. This Hyper-V topic includes instructions to configure remote management — see [Enabling Windows Remote Management \(on page 123\)](#).

For accurate SMB storage calculations, Turbonomic requires a VMM target.

## Prerequisites

- Create a user account that Turbonomic can use to connect to your Hyper-V servers. See [Creating a Service User Account in Hyper-V \(on page 15\)](#)
- Configure remote management on each Hyper-V server. Refer to [Enabling Windows Remote Management \(on page 123\)](#)
- Your Hyper-V environment must not use Server Message Block (SMB) storage.

To manage SMB storage, Turbonomic requires a VMM target, and that VMM instance must manage the Hyper-V hypervisors and the SMB storage that they use.

Managing a Hyper-V plus SMB environment via Hyper-V targets will result in incorrect data collection for SMB storage.

## Adding Hyper-V Targets

Once you've enabled remote management, you can add your Hyper-V hosts as targets. To add Hyper-V targets, select the **Hypervisors > Hyper-V** option on the Target Configuration page and provide the following information:

- **Address**  
The FQDN of the Hyper-V host. If you're using the "Discover Host Cluster" below to add an entire cluster, enter the name of any one of the Hyper-V hosts in the cluster.  
Note that you can enter an IP address for the host, but you must first configure an SPN on the host. Turbonomic recommends that you use the FQDN in this field.
- **Port number**  
The port number for the remote management connection. The default HTTP port is 5985; the default HTTPS port is 5986.
- **Secure connection**  
Select this option to use a secure connection (HTTPS). Make sure the required certificate is configured for use on the host.
- **Full domain name**  
The full domain name of the cluster to which the host belongs.
- **Discover Host Cluster**  
Turbonomic discovers and adds all Hyper-V hosts in the named cluster if this option is checked. Note that each server must be configured to allow remote management. You may find it helpful to configure WinRM using a GPO so new servers are configured automatically (see [Enabling WinRM Via a GPO \(on page 124\)](#)).
- **Username**  
The username of a user account Turbonomic can use to connect to the Hyper-V host. If you checked "Discover Host Cluster" in the field above, use an account that is valid for all Hyper-V hosts in that cluster.
- **Password**  
Password for account used.

### NOTE:

If your Hyper-V hosts are running in a Nutanix environment, you must understand pinning a Nutanix Controller VM. For more information, see [Pinning Controller VMs in Generic Hypervisor Mode \(on page 113\)](#).

## Exporting Hyper-V Virtual Machines

In Hyper-V environments, you must be sure that all VMs have unique IDs.

Hyper-V supports the export of a VM, so that you can create exact copies of it by importing those exported files. The `COPY` import type creates a new unique ID for the imported VM. When importing VMs in your environment, you should always use the `COPY` import type.

Turbonomic uses the unique ID to discover and track a VM. If your environment includes multiple VMs with the same ID, then discovery will assume they are the same VM. As a result, the counts for VMs will be incorrect.

## Supported Actions

For each discovered entity within the hypervisor supply chain, Turbonomic can execute or recommend certain actions, as outlined below.

Entity Type	Can Be Automated	Recommendations Only
Virtual Machine	Start, Move, Suspend, Resize Down, Resize Up	Terminate, Provision, Reconfigure
Physical Machine	Start, Suspend	Terminate, Provision
Storage		Provision

## Monitored Resources

Turbonomic monitors the following resources for the hypervisor supply chain:

Entity Type	Commodity
Virtual Machine	<ul style="list-style-type: none"> <li>• Virtual Memory (VMem) The utilization of the VMem allocated to the hosting VM Measured in Kilobytes (KB)</li> <li>• Virtual CPU (VCPU) The utilization of the VCPU allocated to the hosting VM Measured in Megahertz (MHz)</li> <li>• Virtual Storage (VStorage) The utilization of the virtual storage capacity allocated for the VM Measured in Kilobytes (KB)</li> <li>• Storage Access Operations Per Second (IOPS) The utilization of IOPS allocated for the VStorage on the VM Measured in IOPS</li> <li>• Latency The utilization of latency allocated for the VStorage on the VM Measured in milliseconds (ms)</li> </ul>
Physical Machine	<ul style="list-style-type: none"> <li>• Memory (Mem) The utilization of the PM's memory reserved or in use Measured in Kilobytes (KB)</li> <li>• CPU The utilization of the PM's CPU reserved or in use Measured in Megahertz (MHz)</li> <li>• IO The utilization of the PM's IO adapters Measured in Kilobytes per second (KB/s)</li> <li>• Net The utilization of data through the PM's network adapters</li> </ul>

Entity Type	Commodity
	<p>Measured in Kilobytes per second (KB/s)</p> <ul style="list-style-type: none"> <li>Swap</li> </ul> <p>The utilization of the PM's swap space</p> <p>Measured in Kilobytes (KB)</p>
Storage	<ul style="list-style-type: none"> <li>Storage Amount</li> </ul> <p>The utilization of the datastore's capacity</p> <p>Measured in Megabytes (MB)</p> <ul style="list-style-type: none"> <li>Storage Provisioned</li> </ul> <p>The utilization of the datastore's capacity, including overprovisioning.</p> <p>Measured in Megabytes (MB)</p> <ul style="list-style-type: none"> <li>Storage Access Operations Per Second (IOPS)</li> </ul> <p>The summation of the read and write access operations per second on the datastore</p> <p>Measured in Operations per second</p> <ul style="list-style-type: none"> <li>Latency</li> </ul> <p>The utilization of latency on the datastore</p> <p>Measured in Milliseconds (ms)</p>
Datacenter	<p><b>NOTE:</b> For datacenter entities, Turbonomic does not monitor resources directly from the datacenter, but from the physical machines in the datacenter.</p> <ul style="list-style-type: none"> <li>Memory (Mem)</li> </ul> <p>The utilization of the PM's memory reserved or in use</p> <p>Measured in Kilobytes (KB)</p> <ul style="list-style-type: none"> <li>CPU</li> </ul> <p>The utilization of the PM's CPU reserved or in use</p> <p>Measured in Megahertz (MHz)</p> <ul style="list-style-type: none"> <li>IO</li> </ul> <p>The utilization of the PM's IO adapters</p> <p>Measured in Kilobytes per second (KB/s)</p> <ul style="list-style-type: none"> <li>Net</li> </ul> <p>The utilization of data through the PM's network adapters</p> <p>Measured in Kilobytes per second (KB/s)</p> <ul style="list-style-type: none"> <li>Swap</li> </ul> <p>The utilization of the PM's swap space</p> <p>Measured in Kilobytes (KB)</p> <ul style="list-style-type: none"> <li>Balloon</li> </ul> <p>The utilization of shared of memory among VMs running on the host. ESX-only</p>

Entity Type	Commodity
	Measured in Kilobytes (KB) <ul style="list-style-type: none"> <li data-bbox="282 304 461 333">• CPU Ready</li> </ul> The utilization of the PM's allocated ready queue capacity (measured in Kbytes) that is in use, for 1, 2, and 4 CPU ready queues. ESX-only Measured in Kilobytes (KB)

## Creating A Service User Account

The service account Turbonomic uses to connect to a Hyper-V host must be an Active Directory domain account. The account must have full access to the cluster. To create such an account, execute the following command at a PowerShell prompt:

```
Grant-ClusterAccess <domain>\<service_account> -Full
```

Additionally, the service account must have specific local access rights on each host. The easiest way to grant Turbonomic the access it requires is to add the domain account to the `Local Administrators` group on each Hyper-V server.

Some enterprises require that the service account does not grant full administrator rights. In that case, you can create a restricted service account on every Hyper-V host.

### NOTE:

Turbonomic does not support Restricted User Accounts on Windows 2012 Hyper-V nodes.

To create a restricted service account on your Hyper-V hosts:

1. Add the service account to each of the following local groups:
  - `WinRMRemoteWMIUsers__` (Or `Remote Management Users`)
  - `Hyper-V Administrators`
  - `Performance Monitor Users`

### NOTE:

These groups are examples, only. If your version of Windows Server does not include these groups, contact Technical Support for assistance.

2. Grant permissions to the service account.

In the WMI Management console, grant the following permissions to the service account:

- `Enable Account`
  - `Remote Enable`
  - `Act as Operating System` (For Windows 2016)
3. Configure the WinRM security descriptor to allow access by the service account:
    - At a PowerShell prompt, execute `winrm configSDDL default`.
    - In the "Permissions for Default" dialog box, grant the service account Read and Execute access.

# vCenter Server

VMware vCenter Server provides a centralized management platform for VMware hypervisors. To manage your VMware environment with Turbonomic, you specify a vCenter Server instance as a target. Turbonomic discovers the associated infrastructure and performs intelligent workload management.

## Prerequisites

- A user account Turbonomic can use to connect to your vCenter and execute actions (see [Creating a User Account In vCenter \(on page 20\)](#)).

## General Considerations Before Target Addition

- **Linked vCenters:**

For linked vCenters, you must add each vCenter separately. Turbonomic communicates with each vCenter through a separate API endpoint, but aggregates the data from those vCenters and makes cross-vCenter actions possible.

- **Restricting Turbonomic Access to Specific Clusters:**

When you add a vCenter target, Turbonomic discovers all of the connected entities that are visible based on the account used to connect to the vCenter target. If there are clusters or other entities you want to exclude, you can do this by setting the role for the Turbonomic account to `No access` in the vSphere management client.

- **Shared Datastores:**

If you add more than one vCenter target that manages the same datastore, you may see conflicts in the metadata Turbonomic maintains for each vCenter. For example, datastore browsing may display a conflict between active and wasted files, or each vCenter may define the same datastore as a member of a different storage cluster. Turbonomic recommends that you do not add multiple vCenter targets that manage the same datastore.

- **VSAN Permissions:**

In order to enable VSAN support and discover groups based on storage profiles, you must ensure that the user role Turbonomic is assigned has the `Profile-driven storage view` permission enabled. This permission is *disabled* in the built-in `readonly` role.

## Adding vCenter Targets

To add vCenter targets, select the **Hypervisors > vCenter** option on the Target Configuration page and provide the following information:

- **Address**

The name or IP address of the vCenter server.

- **Username/Password**

Credentials for the user account Turbonomic can use to connect to the vCenter Server. Include the domain if required (`<domain>\<username>`).

**NOTE:**

If your VMware hypervisors are running in a Nutanix environment, you must understand pinning a Nutanix Controller VM. For more information, see [Pinning Controller VMs in Generic Hypervisor Mode \(on page 113\)](#).



## vCenter Post-Addition Imports

In addition to discovering entities managed by the hypervisor, Turbonomic also imports a wide range of vSphere settings, such as Host and Storage DRS rules, annotations, Resource Pools, and DRS HA settings (See [Other Information Imported From vCenter \(on page 21\)](#)).

VMware vSphere 6.0 introduced the ability to move VMs between vCenters. If you enabled this feature in your VMware environment, you can configure Turbonomic to include cross vCenter vMotions in its recommendations.

To configure Turbonomic to support cross vCenter vMotion recommendations, you must create a Workload Placement Policy that merges the datacenters on the different vCenters, and then another policy to merge the given clusters. Also note that the merged clusters must use the same network names in the different datacenters. To create a Merge Policy:

1. In the Policy Management Tab, select **Placement Policy**.
2. For `policy type`, select **Merge**.
3. For `MERGE`, choose the merge type, and click **Select**.  
 To merge datacenters choose Datacenter, to merge Host clusters choose Cluster, and for storage choose StorageCluster.
4. Choose the specific datacenters or clusters to merge in this policy, then click **Select**.
5. Click **Save Policy**.

### NOTE:

Since Turbonomic can only execute vMotions between clusters that use the same switch type (VSS or VDS), make sure any clusters you merge use the same switch type. Although Turbonomic will not initiate VSS → VDS vMotions, vSphere may do so. If this happens, Turbonomic displays a compliance violation notification.

## Supported Actions

For each discovered entity within the hypervisor supply chain, Operations Manager can execute or recommend certain actions, as outlined below.

Entity Type	Can Be Automated	Recommendations Only
Virtual Machine	Start, Move, Suspend, Storage Move, Resize Down, Resize Up	Terminate, Provision, Reconfigure
Physical Machine	Start, Suspend	Terminate, Provision
Storage		Provision

## Monitored Resources

Turbonomic monitors the following resources for the hypervisor supply chain:

Entity Type	Commodity
Virtual Machine	<ul style="list-style-type: none"> <li>• Virtual Memory (VMem)                      The utilization of the VMem allocated to the hosting VM                      Measured in Kilobytes (KB)</li> <li>• Virtual CPU (VCPU)                      The utilization of the VCPU allocated to the hosting VM                      Measured in Megahertz (MHz)</li> </ul>

Entity Type	Commodity
	<ul style="list-style-type: none"> <li data-bbox="360 235 1185 357"> <p>• Virtual Storage (VStorage) The utilization of the virtual storage capacity allocated for the VM Measured in Kilobytes (KB)</p> </li> <li data-bbox="360 373 1117 495"> <p>• Storage Access Operations Per Second (IOPS) The utilization of IOPS allocated for the VStorage on the VM Measured in IOPS</p> </li> <li data-bbox="360 512 1146 634"> <p>• Latency The utilization of latency allocated for the VStorage on the VM Measured in milliseconds (ms)</p> </li> </ul>
Physical Machine	<ul style="list-style-type: none"> <li data-bbox="360 659 1045 781"> <p>• Memory (Mem) The utilization of the PM's memory reserved or in use Measured in Kilobytes (KB)</p> </li> <li data-bbox="360 798 993 919"> <p>• CPU The utilization of the PM's CPU reserved or in use Measured in Megahertz (MHz)</p> </li> <li data-bbox="360 936 889 1058"> <p>• IO The utilization of the PM's IO adapters Measured in Kilobytes per second (KB/s)</p> </li> <li data-bbox="360 1075 1094 1197"> <p>• Net The utilization of data through the PM's network adapters Measured in Kilobytes per second (KB/s)</p> </li> <li data-bbox="360 1213 863 1335"> <p>• Swap The utilization of the PM's swap space Measured in Kilobytes (KB)</p> </li> <li data-bbox="360 1352 1308 1474"> <p>• Balloon The utilization of shared memory among VMs running on the host. ESX-only Measured in Kilobytes (KB)</p> </li> <li data-bbox="360 1491 1458 1612"> <p>• CPU Ready The utilization of the PM's allocated ready queue capacity (measured in Kbytes) that is in use, for 1, 2, and 4 CPU ready queues. ESX-only Measured in Megahertz (MHz)</p> </li> </ul>
Storage	<ul style="list-style-type: none"> <li data-bbox="360 1692 896 1814"> <p>• Storage Amount The utilization of the datastore's capacity Measured in Megabytes (MB)</p> </li> <li data-bbox="360 1831 1227 1902"> <p>• Storage Provisioned The utilization of the datastore's capacity, including overprovisioning.</p> </li> </ul>

Entity Type	Commodity
	<p>Measured in Megabytes (MB)</p> <ul style="list-style-type: none"> <li>Storage Access Operations Per Second (IOPS)</li> </ul> <p>The summation of the read and write access operations per second on the datastore</p> <p>Measured in Operations per second</p> <ul style="list-style-type: none"> <li>Latency</li> </ul> <p>The utilization of latency on the datastore</p> <p>Measured in Milliseconds (ms)</p>
Datacenter	<p><b>NOTE:</b> For datacenter entities, Turbonomic does not monitor resources directly from the datacenter, but from the physical machines in the datacenter.</p> <ul style="list-style-type: none"> <li>Memory (Mem)                             <p>The utilization of the PM's memory reserved or in use</p> <p>Measured in Kilobytes (KB)</p> </li> <li>CPU                             <p>The utilization of the PM's CPU reserved or in use</p> <p>Measured in Megahertz (MHz)</p> </li> <li>IO                             <p>The utilization of the PM's IO adapters</p> <p>Measured in Kilobytes per second (KB/s)</p> </li> <li>Net                             <p>The utilization of data through the PM's network adapters</p> <p>Measured in Kilobytes per second (KB/s)</p> </li> <li>Swap                             <p>The utilization of the PM's swap space</p> <p>Measured in Kilobytes (KB)</p> </li> <li>Balloon                             <p>The utilization of shared of memory among VMs running on the host. ESX-only</p> <p>Measured in Kilobytes (KB)</p> </li> <li>CPU Ready                             <p>The utilization of the PM's allocated ready queue capacity (measured in Kbytes) that is in use, for 1, 2, and 4 CPU ready queues. ESX-only</p> <p>Measured in Kilobytes (KB)</p> </li> </ul>
Provider Virtual Datacenter	<ul style="list-style-type: none"> <li>Memory (Mem)                             <p>The utilization of the Datacenter's memory reserved or in use</p> <p>Measured in Kilobytes (KB)</p> </li> <li>CPU                             <p>The utilization of the Datacenter's CPU reserved or in use</p> </li> </ul>

Entity Type	Commodity
	Measured in Megahertz (MHz) <ul style="list-style-type: none"> <li>Storage</li> </ul> The utilization of the storage attached to the Provider vDC. Measured in Kilobytes (KB)
Consumer Virtual Datacenter	<ul style="list-style-type: none"> <li>Memory (Mem)</li> </ul> The utilization of the Datacenter's memory reserved or in use Measured in Kilobytes (KB) <ul style="list-style-type: none"> <li>CPU</li> </ul> The utilization of the Datacenter's CPU reserved or in use Measured in Megahertz (MHz) <ul style="list-style-type: none"> <li>Storage</li> </ul> The utilization of the storage attached to the Consumer vDC. Measured in Kilobytes (KB)

## Creating A Service User Account In vCenter

The service account you use must have specific permissions on the vCenter. The easiest way to grant Turbonomic the access it requires is to grant full administrator rights.

Some enterprises require that the service account does not grant full administrator rights. In that case, you can create a restricted service account that grants the following permissions to enable the required Turbonomic activities:

Turbonomic Activity	Required Privileges
Monitoring	Read-only for all entity types
Recommend Actions	Read-only for all entity types
Wasted Storage Reporting	Datastore > Browse Datastore
Execute VM Move (vMotion)	Resource > Migrate Resource > Query Vmotion Resource > Modify Resource Pool Resource > Assign VM to Resource Pool
Execute VM Storage Move (svMotion)	Datastore > Allocate Space Datastore > Browse Datastore Resource > Assign VM to Resource Pool Resource > Migrate Resource > Modify Resource Pool Resource > Move Resource Pool Resource > Query VMotion

Turbonomic Activity	Required Privileges
	Virtual Machine > Configuration > Change Resource Virtual Machine > Configuration > Swap File Placement
Execute VM Resize	Virtual Machine > Configuration > Change CPU Count Virtual Machine > Configuration > Change Resources Virtual Machine > Configuration > Memory Virtual Machine > Interaction > Reset Virtual Machine > Interaction > Power Off Virtual Machine > Interaction > Power On
Discover tags	Global > Global tags In addition, you must open ports 10443 and 7443 on the target server

## Other Information Imported from vCenter

In addition to discovering entities managed by the vSphere hypervisors and their resources, Turbonomic:

- Imports any vSphere Host DRS rules when DRS is enabled, and displays them on the **Policy > Workload Placement** view under **Imported Placement Policies**. Imported rules are enabled by default, but you can disable specific rules if you want.

### NOTE:

In vCenter environments, Turbonomic does not import DRS rules if DRS is disabled on the hypervisor. Further, if Turbonomic did import an enabled DRS rule, that somebody subsequently disables that DRS rule, then Turbonomic will discover that the rule was disabled and will remove the imported placement policy.

- Imports any custom annotations and displays related groupings in the **Inventory > Groups** tree view, under **VC Annotations**. The service account must enable the **Global > Global tag** privilege, and the target server must open ports 10443 and 7443.
- For vCenter Server versions 5.5 and later, discovers Virtual Machine Storage Profiles and displays them as groups anywhere that you can set scope. The groups appear under **VC Storage Profiles**. You can use these discovered storage profiles the same as any other groups — For example, to scope dashboards, or to set the scope for specific action policies.
- Discovers resource pools and displays them as folders in the Inventory tree and as components in the Supply Chain Navigator. If you have the Cloud Control Module license, Turbonomic manages resource pools as Virtual Datacenters (VDCs) and can recommend resize actions. Root resource pools appear as Provider VDCs in the supply chain, whereas child resource pools appear as Consumer VDCs.
- Imports vSphere HA cluster settings and translates them into CPU and memory utilization constraints. These are displayed as cluster-level overrides under **Folders** on the **Policy > Analysis > Host** view.

# Private Cloud

A private cloud manages resources in pools to support multi-tenancy and self-service provisioning of virtual workloads. Turbonomic manages these resource pools in real time as demand fluctuates. This includes demand across resource pools, virtual datacenters (VDCs), and tenants.

On the private cloud, you can use Turbonomic to:

- Set up charge-back and show-back for private cloud or service-provider scenarios
- For service-providers, set up scoped views to limit exposure to the customer base
- Plan hardware requirements — the planning scenarios takes cloud architectures into account

## Supply Chain

For private clouds, Turbonomic discovers resource partitions that are managed by the cloud manager, as well as the workload running on these partitions (the VMs and applications) and, where applicable, the supply that hosts workload (the physical machines and storage). Turbonomic represents these partitions as the following types of Virtual Datacenters (VDCs):

- **Provider VDC**  
A collection of physical resources (PMs and datastores) within a private cloud. The cloud administrator has access to these resources, and defines the datacenter members. Administrators allocate Provider VDCs to manage resources that will be allocated to external customers through one or more Consumer VDCs.
- **Consumer VDC**  
A collection of resources that are available for customers to perform self-service management of workload through the cloud. It is an environment customers can use to store, deploy, and operate virtual systems. Consumer VDCs use the resources supplied by a Provider VDC.

## Actions

Turbonomic recommends actions for private cloud infrastructures as follows:

Entity Type	Action
Provider Virtual Datacenters	Turbonomic does not recommend actions to perform on a Provider VDC. Instead, it recommends actions to perform on the devices running in the datacenter.
Consumer Virtual Datacenters	<ul style="list-style-type: none"> <li>• Resize Consumer vDC</li> <li>• Provision Consumer vDC</li> </ul>

## Monitored Resources

Turbonomic monitors the following private cloud infrastructure resources:

Entity Type	Commodity
Provider Virtual Datacenter	<ul style="list-style-type: none"> <li>• Memory (Mem) The utilization of the Datacenter's memory reserved or in use Measured in Kilobytes (KB)</li> <li>• CPU</li> </ul>

Entity Type	Commodity
	The utilization of the Datacenter's CPU reserved or in use Measured in Megahertz (MHz) <ul style="list-style-type: none"> <li>Storage</li> </ul> The utilization of the storage attached to the Provider vDC. Measured in Kilobytes (KB)
Consumer Virtual Datacenter	<ul style="list-style-type: none"> <li>Memory (Mem)</li> </ul> The utilization of the Datacenter's memory reserved or in use Measured in Kilobytes (KB) <ul style="list-style-type: none"> <li>CPU</li> </ul> The utilization of the Datacenter's CPU reserved or in use Measured in Megahertz (MHz) <ul style="list-style-type: none"> <li>Storage</li> </ul> The utilization of the storage attached to the Consumer vDC. Measured in Kilobytes (KB)

## OpenStack

To manage your OpenStack® environment, Turbonomic connects to the Keystone identity service endpoint. Through this connection, Turbonomic discovers the other services it needs to control your OpenStack environment. If it discovers the necessary services, then it considers the OpenStack target to be validated.

Turbonomic has been tested with hypervisors running OpenStack on Red Hat Enterprise Linux and Red Hat RDO.

### Prerequisites

Turbonomic supports OpenStack version Icehouse or later.

You must have the following services installed and enabled, and Turbonomic must have access to each service at its administrative endpoint:

Service	Purpose
Keystone	Discovery of OpenStack tenants
Nova	Management of cloud computing systems
Cinder	Management of block storage
Ceilometer	Telemetry
Gnocchi	Telemetry- extended Port: 8041

To verify that these services are enabled, Open the Horizon dashboard to the Admin/System page, or execute the following command at the OpenStack command line:

```
[root@openstack ~(keystone_admin)]# keystone service-list
```

You should see each of the required services in the list.

In addition, you must have the following meters enabled for Turbonomic to collect metrics for your OpenStack VMs. These meters are cumulative. For example, if you are running OpenStack Newton, you need the meters listed under Mitaka as well as those for Newton. For more information about each meter, please refer to the official OpenStack documentation:

Release	Meters
Mitaka or Earlier	<ul style="list-style-type: none"> <li>• compute.node.cpu.percent</li> <li>• cpu_util</li> <li>• disk.device.usage</li> <li>• disk.device.read.requests.rate</li> <li>• disk.device.write.requests.rate</li> <li>• disk.read.bytes.rate</li> <li>• disk.write.bytes.rate</li> <li>• disk.read.requests.rate</li> <li>• disk.write.requests.rate</li> <li>• hardware.cpu.util</li> <li>• hardware.disk.size.used</li> <li>• hardware.memory.buffer</li> <li>• hardware.memory.cached</li> <li>• hardware.memory.used</li> <li>• hardware.network.incoming.bytes.rate</li> <li>• hardware.network.outgoing.bytes.rate</li> <li>• hardware.system_stats.io.incoming.blocks.rate</li> <li>• hardware.system_stats.io.outgoing.blocks.rate</li> <li>• memory.resident</li> <li>• memory.usage</li> <li>• network.incoming.byte</li> <li>• ns.rate</li> <li>• network.outgoing.bytes.rate</li> </ul>
Newton	<ul style="list-style-type: none"> <li>• cpu_l3_cache</li> <li>• memory.bandwidth.total</li> <li>• memory.bandwidth.local</li> <li>• perf.cpu.cycles</li> <li>• perf.instructions</li> <li>• perf.cache.references</li> <li>• perf.cache.misses</li> </ul>
Ocata	<ul style="list-style-type: none"> <li>• network.incoming.packets.drop</li> <li>• network.outgoing.packets.drop</li> <li>• network.incoming.packets.error</li> </ul>



Release	Meters
	<ul style="list-style-type: none"> <li>network.outgoing.packets.error</li> </ul>
Pike	<ul style="list-style-type: none"> <li>memory.swap.in</li> <li>memory.swap.out</li> </ul>
Queens	<ul style="list-style-type: none"> <li>disk.device.read.latency</li> <li>network.outgoing.packets.drop</li> <li>network.incoming.packets.error</li> <li>network.outgoing.packets.error</li> </ul>

## Adding OpenStack Targets

To add OpenStack targets, select **Cloud Management > OpenStack** on the Target Configuration page, and provide the following information:

- Hostname or IP Address

Provide the public URL of the Keystone service. The default port is 5000 — Do not provide a port if you want to use the default. For the default port, validation assumes a standard HTTP connection. If you provide a port value (for a port other than 5000), validation assumes a secure HTTPS connection unless you specify the protocol.

For example, `10.10.123.45:5001` will use HTTPS, while `http://10.10.123.45:5775` will use HTTP.

- Username

The account must have an administrator role on the specified tenant. This account must be authenticated by OpenStack.

- Password

The password for the administrator account.

- Tenant Name

The organizational structure within the Compute service that you want to manage. In a basic OpenStack installation this tenant is usually named `admin`.

## Enabling Reservations

When you add a valid OpenStack target, Turbonomic can perform its analysis, recommend actions, and perform actions to assure performance and efficiency in your environment. To support these actions, you do not need to perform other configuration.

Turbonomic also includes reservations — deployment capabilities that can act as workload orchestration, or be integrated into an existing orchestration system (see the Deploy View in the Turbonomic user interface). These capabilities include:

- Calculate optimal placement for new workload
- Reserve resources for proposed workload, and include the reservations in real-time and planning analysis

An OpenStack user can use the Turbonomic placement proposals to deploy workload to the optimal locations.

To enable these capabilities, you must install the Turbonomic Nova Scheduler plugin that matches your version of OpenStack. Turbonomic delivers the following versions of this plugin on the Turbonomic Github repository:

- Icehouse

[https://raw.githubusercontent.com/turbonomic/nova/stable/icehouse/nova/scheduler/vmt\\_scheduler.py](https://raw.githubusercontent.com/turbonomic/nova/stable/icehouse/nova/scheduler/vmt_scheduler.py)

- Juno

[https://raw.githubusercontent.com/turbonomic/nova/stable/juno/nova/scheduler/vmt\\_scheduler.py](https://raw.githubusercontent.com/turbonomic/nova/stable/juno/nova/scheduler/vmt_scheduler.py)

- Kilo

[https://raw.githubusercontent.com/turbonomic/nova/blob/stable/kilo/nova/scheduler/vmt\\_scheduler.py](https://raw.githubusercontent.com/turbonomic/nova/blob/stable/kilo/nova/scheduler/vmt_scheduler.py)

- Mitaka / Newton

[https://raw.githubusercontent.com/turbonomic/nova/stable/mitaka/nova/scheduler/vmt\\_scheduler.py](https://raw.githubusercontent.com/turbonomic/nova/stable/mitaka/nova/scheduler/vmt_scheduler.py)

To fetch the scheduler plugin you want, execute the following commands on the Nova controller (substituting the url to the version of scheduler plugin that you want):

```
cd /usr/lib/python2.6/site-packages/nova/scheduler/
```

```
curl -O <URL TO CORRECT VERSION OF vmt_scheduler.py>
```

After you execute these commands to add the plugin to your controller, add the following entries to the file, `/etc/nova/nova.conf` under the `[DEFAULT]` section, where you provide the IP address of your Turbonomic server, and credentials for a Turbonomic user account that has administrator privileges:

```
scheduler_driver = nova.scheduler.vmt_scheduler.VMTScheduler
```

```
vmturbo_rest_uri = <VMTurbo_IPAddress>
```

```
vmturbo_username = <VMTurbo_UserName>
```

```
vmturbo_password = <VMTurbo_Password>
```

After you restart the Nova scheduler, it can use the plugin to communicate with your Turbonomic instance.

## Collecting Physical Machine Metrics

To collect full metrics from physical machines in your environment and display them in Turbonomic, the following actions must be taken:

- `/etc/ceilometer/pipeline.yaml` must be modified to match the following snippets:

```
- name: meter_snmp
  interval: 600
  resources:
    - snmp://[Compute Node FQDN]
    - snmp://[Compute Node FQDN]
    - snmp://[Compute Node FQDN]

  meters:
    - "hardware.cpu*"
    - "hardware.memory.used"
    - "hardware.disk.size.used"
  sinks:
    - meter_sink
    - name: meter_snmp_rate
      interval: 600
      resources:
        - snmp://[Compute Node FQDN]
```

```

- snmp://[Compute Node FQDN]
- snmp://[Compute Node FQDN]
meters:
- "hardware.network*"
- "hardware.system_stats*"
sinks:
- snmp_sink

- name: snmp_sink
  transformers:
  - name: "rate_of_change"
  parameters:
  source:
  map_from:
  name: "hardware\\. (system_stats.io|network)\\. (incoming|outgoing)\\. (block
s|bytes)"
  unit: "(blocks|B)"
  target:
  map_to:
  name: "hardware\\.\\1\\.\\2\\.\\3.rate"
  unit: "\\1/s"
  type: "gauge"
  publishers:
  - notifier://
    
```

- After modifying this file, you will need to create a `snmpd.conf` file. For information about creating this file, see [Sample OpenStack SNMP Configuration File for PM Metric Collection \(on page 127\)](#).
- Upload the file you just created to `/etc/snmp`.
- Enable and start the SNMP service with the follow commands:
  - `systemctl enable snmpd.service`
  - `systemctl start snmpd.service`

After these modifications are made, OpenStack will collect all available metrics for physical machines.

## Actions

Turbonomic recommends actions for the cloud target supply chain as follows.

Entity Type	Action
Virtual Machines	<ul style="list-style-type: none"> <li>• Provision additional resources (VMem, VCPU)</li> <li>• Move Virtual Machine</li> <li>• Move Virtual Machine Storage</li> <li>• Reconfigure Storage</li> <li>• Reconfigure Virtual Machine</li> </ul>
Physical Machines	<ul style="list-style-type: none"> <li>• Start Physical Machine</li> <li>• Provision Physical Machine</li> <li>• Suspend Physical Machine</li> </ul>
Consumer Virtual Datacenters	<ul style="list-style-type: none"> <li>• Resize Consumer vDC</li> <li>• Provision Consumer vDC</li> </ul>

## Monitored Resources

Turbonomic monitors the following resources for the cloud target supply chain:

Entity Type	Commodity
Virtual Machine	<ul style="list-style-type: none"> <li data-bbox="358 352 1185 485"> <p>• Virtual Memory (VMem) The utilization of the VMem allocated to the hosting VM Measured in Kilobytes (KB)</p> </li> <li data-bbox="358 493 1185 625"> <p>• Virtual CPU (VCPU) The utilization of the VCPU allocated to the hosting VM Measured in Megahertz (MHz)</p> </li> <li data-bbox="358 634 1185 766"> <p>• Virtual Storage (VStorage) The utilization of the virtual storage capacity allocated for the VM Measured in Kilobytes (KB)</p> </li> <li data-bbox="358 774 1185 907"> <p>• Storage Access Operations Per Second (IOPS) The utilization of IOPS allocated for the VStorage on the VM Measured in IOPS</p> </li> <li data-bbox="358 915 1185 1047"> <p>• Latency The utilization of latency allocated for the VStorage on the VM Measured in milliseconds (ms)</p> </li> </ul>
Physical Machine	<ul style="list-style-type: none"> <li data-bbox="358 1066 1045 1199"> <p>• Memory (Mem) The utilization of the PM's memory reserved or in use Measured in Kilobytes (KB)</p> </li> <li data-bbox="358 1207 995 1339"> <p>• CPU The utilization of the PM's CPU reserved or in use Measured in Megahertz (MHz)</p> </li> <li data-bbox="358 1348 889 1480"> <p>• IO The utilization of the PM's IO adapters Measured in Kilobytes per second (KB/s)</p> </li> <li data-bbox="358 1488 1096 1621"> <p>• Net The utilization of data through the PM's network adapters Measured in Kilobytes per second (KB/s)</p> </li> <li data-bbox="358 1629 862 1761"> <p>• Swap The utilization of the PM's swap space Measured in Kilobytes (KB)</p> </li> <li data-bbox="358 1770 1308 1902"> <p>• Balloon The utilization of shared memory among VMs running on the host. ESX-only Measured in Kilobytes (KB)</p> </li> </ul>

Entity Type	Commodity
	<ul style="list-style-type: none"> <li>• CPU Ready The utilization of the PM's allocated ready queue capacity (measured in Kbytes) that is in use, for 1, 2, and 4 CPU ready queues. ESX-only Measured in Megahertz (MHz)</li> </ul>
Datacenter	<p><b>NOTE:</b> For datacenter entities, Turbonomic does not monitor resources directly from the datacenter, but from the physical machines in the datacenter.</p> <ul style="list-style-type: none"> <li>• Memory (Mem) The utilization of the PM's memory reserved or in use Measured in Kilobytes (KB)</li> <li>• CPU The utilization of the PM's CPU reserved or in use Measured in Megahertz (MHz)</li> <li>• IO The utilization of the PM's IO adapters Measured in Kilobytes per second (KB/s)</li> <li>• Net The utilization of data through the PM's network adapters Measured in Kilobytes per second (KB/s)</li> <li>• Swap The utilization of the PM's swap space Measured in Kilobytes (KB)</li> <li>• Balloon The utilization of shared of memory among VMs running on the host. ESX-only Measured in Kilobytes (KB)</li> <li>• CPU Ready The utilization of the PM's allocated ready queue capacity (measured in Kbytes) that is in use, for 1, 2, and 4 CPU ready queues. ESX-only Measured in Kilobytes (KB)</li> </ul>
Provider Virtual Datacenter	<ul style="list-style-type: none"> <li>• Memory (Mem) The utilization of the Datacenter's memory reserved or in use Measured in Kilobytes (KB)</li> <li>• CPU The utilization of the Datacenter's CPU reserved or in use Measured in Megahertz (MHz)</li> <li>• Storage The utilization of the storage attached to the Provider vDC.</li> </ul>

Entity Type	Commodity
	Measured in Kilobytes (KB)
Consumer Virtual Datacenter	<ul style="list-style-type: none"> <li data-bbox="362 300 597 331">• Memory (Mem)</li> <li data-bbox="407 346 1133 378">The utilization of the Datacenter's memory reserved or in use</li> <li data-bbox="407 394 727 426">Measured in Kilobytes (KB)</li> <li data-bbox="362 441 456 472">• CPU</li> <li data-bbox="407 487 1081 518">The utilization of the Datacenter's CPU reserved or in use</li> <li data-bbox="407 535 769 567">Measured in Megahertz (MHz)</li> <li data-bbox="362 581 500 613">• Storage</li> <li data-bbox="407 627 1122 659">The utilization of the storage attached to the Consumer vDC.</li> <li data-bbox="407 676 727 707">Measured in Kilobytes (KB)</li> </ul>

## Virtual Machine Manager

In a VMM environment, the VMM management server processes commands and controls communications with the Hyper-V hosts. To manage VMM, you set the management server as a target. Turbonomic communicates with that target, and also with the Hyper-V hosts that the VMM server manages. For this reason, if you add a VMM target, you should not also add individual Hyper-V hosts as targets. You must grant Turbonomic access to the VMM management server, and also to all the associated Hyper-V machines.

### Prerequisites

- VMM Dynamic Optimization disabled (recommended) or set to Low aggressiveness, with a frequency of at least 60 minutes.
- Configure remote management on the VMM management Hyper-V server. Refer to [Enabling Windows Remote Management \(on page 123\)](#)
- Apply necessary hot fixes on the VMM host

For example, if you are running VMM Server on a Windows Server version earlier than Windows Server 2012 R2, you must apply the hotfix referenced in the Microsoft Knowledge Base article #2842230 (<http://support.microsoft.com/kb/2842230>).

- Apply time synchronization

The VM that hosts Turbonomic must be synchronized with each target VMM management server. The Turbonomic Installation Guide includes instructions for synchronizing the clock on the Turbonomic server.

- PowerShell execution must be enabled on the VMM management server.
- Configure port access

WinRM uses ports 5985 and 5986 for standard and secure communications, respectively. The firewall on your VMM server must open these ports.

- Preexisting Hyper-V Targets

If any of the hosts that make up the VMM target were added separately as Hyper-V targets (and you do not plan to exclude these hosts), these targets must be deleted. Failure to do so will create duplicate entities in the market, which will negatively impact Turbonomic performance.

## Adding VMM Targets

Turbonomic uses the address and credentials you provide to discover the VMM target. From the VMM target, Turbonomic gets the list of managed Hyper-V instances. It then uses that list to discover each Hyper-V instance. The Hyper-V credentials you provide must be valid for all of these machines.

Turbonomic will also import your Availability Sets, representing them as placement policies for the affected infrastructure.

To add VMM targets, select the **Cloud Management > VMM** option on the Target Configuration page, and provide the following information:

- The IP address or host name of the VMM management server
- Which port to use for the WSMAN connection

For a standard connection (HTTP) use 5985. For a secure connection (HTTPS) use 5986.

- Enable or disable a secure connection

If you enable a secure connection, then you must configure a certificate, and you must configure Turbonomic to communicate over HTTPS. For more information, see [Secure Setup for WSMAN \(on page 126\)](#).

Note that setting a secure connection for VMM does not also set secure connections for the underlying Hyper-V hosts. Any communications between Turbonomic and VMM will be secure. To configure secure connections to the underlying Hyper-V hosts, you must specify secure connections on each one.

- Full domain name for the user account

This domain name identifies the user account for Active Directory authentication.

- Login credentials for the Hyper-V servers that are managed by the VMM target (Optional)

Turbonomic must log into the Hyper-V servers that the VMM server manages. If you leave the Hyper-V credentials blank, then it will use the same credentials that VMM uses. If you provide Hyper-V credentials, then it will use that service account to log into every Hyper-V managed by the VMM.

Note that the service account Turbonomic uses to log into a Hyper-V host must satisfy certain requirements. For more information, see [Creating a Service User Account in Hyper-V \(on page 15\)](#).

- Hosts in the VMM target that you would like to exclude from Turbonomic.

Turbonomic will not discover or manage any hosts you enter in this field. These hosts do not participate in the market, and Turbonomic does not generate actions that involve these hosts. Enter multiple hosts in a comma-separated list. This field accepts both host names, and FQDNs (Fully Qualified Domain Names), and allows the use of the wildcard characters \* and ?.

## Microsoft VMM and Hyper-V VLANs

Windows Server Hyper-V provides support for VLANs on host and VM partitions. If your Hyper-V environment makes use of this VLAN support, then your VM moves must be sensitive to which hosts provide networking access to your defined VM networks. If a VM is a member of a given VM network, then any move of that VM must be to a host that has access to the same network.

For Hyper-V targets in a VMM environment, the Cloud Control Module is aware of the VM networks, and ensures that a move is to a host that provides connectivity over the given VM network. For example, if Host 1 and 2 provides connectivity to VM Network A, and Host 3 and 4 provide connectivity to VM Network B, Turbonomic will never recommend a VM with access to Network A, residing on Host 1, to move to Host 3. That would render the VM unable to communicate on Network A.

## Configuring SMB 3.0 File Shares Discovery

With VMM, Turbonomic can discover SMB 3.0 shares as datastores, assuming these shares have been properly added to your VMM service center. When you add shares to your VMM environment, be sure to:

- Use the Fully Qualified Domain Name of the file server
  - As you the associated file server to your VMM environment (via the Add Storage Devices Wizard), be sure to specify the FQDN of the file server on the Specify Discovery Scope page of the wizard. Do not use the file server's IP address.
- Ensure that file server names are unique
  - Do not specify file servers with the same name, even if they belong to different domains. Turbonomic requires the file server names to be unique.

For information about setting up SMB 3.0 shares, please refer to your Microsoft documentation. For example, see [“How to Assign SMB 3.0 File Shares to Hyper-V Hosts and Clusters in VMM”](#).

## Actions

Turbonomic recommends actions for the cloud target supply chain as follows.

Entity Type	Action
Virtual Machines	<ul style="list-style-type: none"> <li>• Provision additional resources (VMem, VCPU)</li> <li>• Move Virtual Machine</li> <li>• Move Virtual Machine Storage</li> <li>• Reconfigure Storage</li> <li>• Reconfigure Virtual Machine</li> </ul>
Physical Machines	<ul style="list-style-type: none"> <li>• Start Physical Machine</li> <li>• Provision Physical Machine</li> <li>• Suspend Physical Machine</li> </ul>
Consumer Virtual Datacenters	<ul style="list-style-type: none"> <li>• Resize Consumer vDC</li> <li>• Provision Consumer vDC</li> </ul>

## Monitored Resources

Turbonomic monitors the following resources for the cloud target supply chain:

Entity Type	Commodity
Virtual Machine	<ul style="list-style-type: none"> <li>• Virtual Memory (VMem)               <ul style="list-style-type: none"> <li>The utilization of the VMem allocated to the hosting VM</li> <li>Measured in Kilobytes (KB)</li> </ul> </li> <li>• Virtual CPU (VCPU)               <ul style="list-style-type: none"> <li>The utilization of the VCPU allocated to the hosting VM</li> <li>Measured in Megahertz (MHz)</li> </ul> </li> <li>• Virtual Storage (VStorage)               <ul style="list-style-type: none"> <li>The utilization of the virtual storage capacity allocated for the VM</li> </ul> </li> </ul>



Entity Type	Commodity
	<p>Measured in Kilobytes (KB)</p> <ul style="list-style-type: none"> <li>Storage Access Operations Per Second (IOPS)</li> </ul> <p>The utilization of IOPS allocated for the VStorage on the VM</p> <p>Measured in IOPS</p> <ul style="list-style-type: none"> <li>Latency</li> </ul> <p>The utilization of latency allocated for the VStorage on the VM</p> <p>Measured in milliseconds (ms)</p>
Physical Machine	<ul style="list-style-type: none"> <li>Memory (Mem)                     <p>The utilization of the PM's memory reserved or in use</p> <p>Measured in Kilobytes (KB)</p> </li> <li>CPU                     <p>The utilization of the PM's CPU reserved or in use</p> <p>Measured in Megahertz (MHz)</p> </li> <li>IO                     <p>The utilization of the PM's IO adapters</p> <p>Measured in Kilobytes per second (KB/s)</p> </li> <li>Net                     <p>The utilization of data through the PM's network adapters</p> <p>Measured in Kilobytes per second (KB/s)</p> </li> <li>Swap                     <p>The utilization of the PM's swap space</p> <p>Measured in Kilobytes (KB)</p> </li> <li>Balloon                     <p>The utilization of shared memory among VMs running on the host. ESX-only</p> <p>Measured in Kilobytes (KB)</p> </li> <li>CPU Ready                     <p>The utilization of the PM's allocated ready queue capacity (measured in Kbytes) that is in use, for 1, 2, and 4 CPU ready queues. ESX-only</p> <p>Measured in Megahertz (MHz)</p> </li> </ul>
Datacenter	<p><b>NOTE:</b> For datacenter entities, Turbonomic does not monitor resources directly from the datacenter, but from the physical machines in the datacenter.</p> <ul style="list-style-type: none"> <li>Memory (Mem)                     <p>The utilization of the PM's memory reserved or in use</p> <p>Measured in Kilobytes (KB)</p> </li> <li>CPU                     <p>The utilization of the PM's CPU reserved or in use</p> </li> </ul>

Entity Type	Commodity
	<p>Measured in Megahertz (MHz)</p> <ul style="list-style-type: none"> <li>IO The utilization of the PM's IO adapters</li> </ul> <p>Measured in Kilobytes per second (KB/s)</p> <ul style="list-style-type: none"> <li>Net The utilization of data through the PM's network adapters</li> </ul> <p>Measured in Kilobytes per second (KB/s)</p> <ul style="list-style-type: none"> <li>Swap The utilization of the PM's swap space</li> </ul> <p>Measured in Kilobytes (KB)</p> <ul style="list-style-type: none"> <li>Balloon The utilization of shared of memory among VMs running on the host. ESX-only</li> </ul> <p>Measured in Kilobytes (KB)</p> <ul style="list-style-type: none"> <li>CPU Ready The utilization of the PM's allocated ready queue capacity (measured in Kbytes) that is in use, for 1, 2, and 4 CPU ready queues. ESX-only</li> </ul> <p>Measured in Kilobytes (KB)</p>
Provider Virtual Datacenter	<ul style="list-style-type: none"> <li>Memory (Mem) The utilization of the Datacenter's memory reserved or in use Measured in Kilobytes (KB)</li> <li>CPU The utilization of the Datacenter's CPU reserved or in use Measured in Megahertz (MHz)</li> <li>Storage The utilization of the storage attached to the Provider vDC. Measured in Kilobytes (KB)</li> </ul>
Consumer Virtual Datacenter	<ul style="list-style-type: none"> <li>Memory (Mem) The utilization of the Datacenter's memory reserved or in use Measured in Kilobytes (KB)</li> <li>CPU The utilization of the Datacenter's CPU reserved or in use Measured in Megahertz (MHz)</li> <li>Storage The utilization of the storage attached to the Consumer vDC. Measured in Kilobytes (KB)</li> </ul>

# Public Cloud

The public cloud provides compute, storage, and other resources on demand. You can run all of your infrastructure on a public cloud, or you can set up a hybrid environment where you burst workload to the public cloud as needed. Turbonomic can analyze the performance of applications running on the public cloud, and provision more instances as demand requires. For a hybrid environment, Turbonomic can provision copies of your application VMs on the public cloud to satisfy spikes in demand, and as demand falls off it can suspend those VMs if they're no longer needed.

With public cloud targets, you can use Turbonomic to:

- Scale VMs and Databases
- Change storage tiers
- Purchase VM Reservations
- Locate the most efficient workload placement within the hybrid environment, while assuring performance
- Detect unused storage volumes

Cloud-based datacenters support scalability, resource pooling, multi-tenancy, and self-service management of virtual resources. Turbonomic supports the following cloud technologies:

## Supply Chain

For public clouds, Turbonomic discovers Regions and Zones, and adds them as Datacenter Entities. Regions and zones divide the public cloud into managed subsets. A region is typically associated with the geographic location of the cloud resources, and a zone is some division within the region. One region contains multiple zones.

# Amazon Web Services

Amazon Web Services (AWS) provides a reliable and scalable infrastructure platform in the cloud. You gain access to this infrastructure through a subscription account with the appropriate organization API permissions. To specify an AWS target, you provide the credentials for that account and Turbonomic discovers the resources available to you through that account.

In order to discover RI utilization, you must provide Turbonomic with access to the S3 bucket that contains the AWS Cost and Usage report. Without this access, Turbonomic's purchase and scale decisions will be made without consideration of this data.

## Adding AWS Targets

For Turbonomic to manage an AWS account, you provide the credentials via access key or IAM role that you use to access that account. For information about getting an Access Key for an AWS account, see the Amazon Web Services documentation.

The AWS Target has different target addition requirements based on connection via key or IAM role.

To add an AWS target *without* an IAM Role, specify the following:

- Custom Target Name
  - The display name that will be used to identify the target in the Target List. This is for display in the UI only; it does not need to match any internal name.
- Access Key
  - Provide the **Access Key** for the account you want to manage.

- Secret Access Key  
Provide the **Access Key Secret** for the account you want to manage.
- Proxy Host  
The IP of your Proxy Host
- Proxy Port  
The port required for the proxy above
- Proxy User  
The username required for the proxy above
- Proxy Password  
The password required for the proxy above

To add an AWS target *with* an IAM Role, specify the following:

- Custom Target Name  
The display name that will be used to identify the target in the Target List. This is for display in the UI only; it does not need to match any internal name.
- IAM Role ARN  
Provide the **ARN** for the IAM role used to access the AWS billing information.
- Proxy Host  
The address of the proxy used for this target. Only fill out proxy information if you connect to the Dynatrace server via a proxy.
- Proxy Port  
The port to use with the proxy specified above. By default, this is 8080.
- Proxy Username  
The username for the account to log into the proxy specified above.
- Proxy Password  
The password to use with the proxy specified above.

## Firewall and Proxy Access

To use AWS with a proxy or firewall, it must be configured to allow unrestricted access to the following URLs:

Functionality	AWS Endpoint
Price List	api.pricing.us-east-1.amazonaws.com
AWS Bill	{bucket-name}.s3.{region-containing-report}.amazonaws.com
CloudWatch	monitoring.{region-id}.amazonaws.com
CloudWatch Events	events.{region-id}.amazonaws.com
CloudWatch Logs	logs.{region-id}.amazonaws.com
EC2	ec2.{region-id}.amazonaws.com
Elastic Load Balancing	elasticloadbalancing.{region-id}.amazonaws.com
IAM	iam.amazonaws.com

Functionality	AWS Endpoint
Organizations	<code>organizations.{region-id}.amazonaws.com</code>
Relational Database Service (RDS)	<code>rds.{region-id}.amazonaws.com</code>
Resource Groups	<code>resource-groups.{region-id}.amazonaws.com</code>
Service Catalog	<code>servicecatalog.{region-id}.amazonaws.com</code>
S3	<code>s3.{region-id}.amazonaws.com</code>
Storage Gateway	<code>storagegateway.{region-id}.amazonaws.com</code>

## Whitelisting AWS Regions

While Turbonomic is discovering your AWS environment, if it fails to reach one or more AWS regions, then AWS discovery will fail for that target.

There may be policy decisions that prevent Turbonomic from reaching all AWS regions. For example, if you operate Turbonomic behind a firewall, you might not be able to reach all the regions that are available to your AWS account. In that case, you need to specify which regions you want Turbonomic to discover.

For information about how to specify the regions that you want Turbonomic to discover, contact your support representative.

## Cost and Usage Report

In order for Turbonomic to display month-to-day spend, you must create a cost and usage report in AWS and store it in an S3 bucket.

For more information, see [Displaying AWS Spend In Turbonomic](#).

## Enabling Collection of Memory Statistics

For Turbonomic to collect memory statistics in AWS, you must set up CloudWatch to enable the collection of these statistics on the VMs in your environment. For more information, see [Enabling Collection of Memory Statistics: AWS \(on page 120\)](#).

## IAM Authentication

To connect to an AWS target via IAM, Turbonomic requires an IAM User for authentication. This user must have the following permissions:

### NOTE:

Turbonomic recommends that you set up IAM access via an IAM group that has the necessary permissions. After you create this group, create a user that is a member of it and specify that user for Turbonomic to access your AWS environment. For more information on IAM Groups, see <http://docs.aws.amazon.com/IAM/latest/UserGuide/best-practices.html>.

The Turbonomic user account must have the following permissions.

For read access:

Use these permissions to gain insight into your environment, including utilization statistics and costs for workloads and services. Turbonomic can recommend actions, but this account cannot execute them.

- AmazonRDSReadOnlyAccess
- AmazonEC2ReadOnlyAccess
- AmazonS3ReadOnlyAccess
- organizations:List\*
- organizations:Read\*

For write access (Action Execution):

Use these permissions to automate actions based on Turbonomic analysis.

- AmazonRDSFullAccess
- AmazonEC2FullAccess
- AmazonS3ReadOnlyAccess
- kms:CreateGrant\*
- organizations:List\*
- organizations:Read\*

Turbonomic also supports logging in to AWS targets via IAM Roles. To enable using Roles, you must run the Turbonomic software on an EC2 instance in the AWS cloud, and you must have the Turbonomic instance run as the IAM Role, and connect to the AWS target accounts with the appropriate IAM Role. To perform these actions, see <https://greencircle.vmturbo.com/docs/DOC-5593-role-based-target-access>. For troubleshooting, contact Turbonomic Technical Support.

## Actions

Turbonomic recommends actions for the cloud target supply chain as follows.

Entity Type	Action
Virtual Machines (Cloud)	<ul style="list-style-type: none"> <li>• Scale up to template (based on VMem / VCPU)</li> <li>• Scale down to template (based on VMem / VCPU)</li> <li>• Move Virtual Machine (intra-cloud)</li> </ul> <p><b>NOTE:</b> This is a destructive move- data / applications are not preserved. This action also requires both a Turbonomic merge policy and the moved VM to be a Linux VM with template configuration.</p>
Zone	<ul style="list-style-type: none"> <li>• Start VM on the Zone</li> <li>• Suspend VM on the Zone</li> </ul>

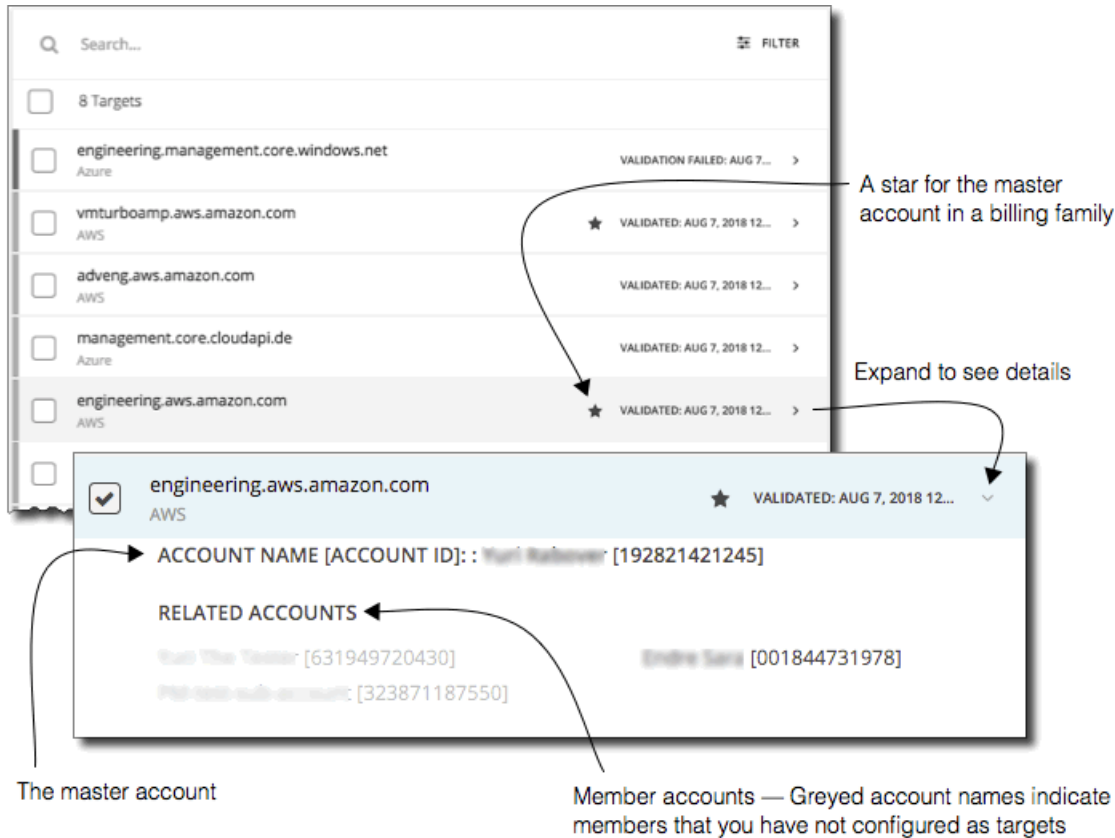
## Monitored Resources

Turbonomic monitors the following resources for the cloud target supply chain:

Entity Type	Commodity
Virtual Machine (Cloud)	<ul style="list-style-type: none"> <li>• Virtual Memory (VMem)</li> </ul> <p>The utilization of the VMem allocated to the hosting VM Measured in Kilobytes (KB)</p>

Entity Type	Commodity
	<ul style="list-style-type: none"> <li data-bbox="435 233 1224 359"> <p>• Virtual CPU (VCPU) The utilization of the VCPU allocated to the hosting VM Measured in Megahertz (MHz)</p> </li> <li data-bbox="435 373 1224 499"> <p>• Storage Amount The utilization of the datastore's capacity Measured in Megabytes (MB)</p> </li> <li data-bbox="435 514 1224 640"> <p>• Storage Access Operations Per Second (IOPS) The utilization of IOPS allocated for the VStorage on the VM Measured in IOPS</p> </li> <li data-bbox="435 655 1224 781"> <p>• Net Throughput Rate of message delivery over a port Measured in KB/s</p> </li> <li data-bbox="435 795 1224 921"> <p>• I/O Throughput The throughput to the underlying storage for the entity Measured in KB/s</p> </li> <li data-bbox="435 936 1224 1062"> <p>• Latency The utilization of latency allocated for the VStorage on the VM Measured in milliseconds (ms)</p> </li> </ul>
Database Server	<ul style="list-style-type: none"> <li data-bbox="435 1087 1224 1213"> <p>• Virtual Memory (VMem) The utilization of the VMem allocated to the hosting VM Measured in Kilobytes (KB)</p> </li> <li data-bbox="435 1228 1224 1354"> <p>• Virtual CPU (VCPU) The utilization of the VCPU allocated to the hosting VM Measured in Megahertz (MHz)</p> </li> <li data-bbox="435 1369 1224 1495"> <p>• Storage Amount The utilization of the datastore's capacity Measured in Megabytes (MB)</p> </li> <li data-bbox="435 1509 1224 1635"> <p>• I/O Throughput The throughput to the underlying storage for the entity Measured in KB/s</p> </li> <li data-bbox="435 1650 1224 1776"> <p>• Latency The utilization of latency allocated for the VStorage on the VM Measured in milliseconds (ms)</p> </li> </ul>

# AWS Billing Families



As you configure AWS targets, Turbonomic discovers AWS accounts that are consolidated into *billing families*. A billing family has one *master* account, and zero or more *member* accounts. By recognizing billing families, Turbonomic more accurately calculates cloud investments and savings, and makes more accurate recommendations for RI coverage.

In the Targets user interface, master accounts appear in bold, with a star next to them. You can expand the account entry to see the related member accounts. If you expand the entry for a member account, then the related accounts includes the family master, indicated by a star.

For RI purchases, different accounts in a billing family can share the same RI resources. At the same time, accounts in other billing families cannot use those RIs. This adds flexibility to your RI coverage, while maintaining order over the billing.

In Turbonomic, if you enable Billing Family Recognition, then you can see the billing family master and member accounts in the Targets user interface, and Turbonomic can recommend proper RI purchases within the correct billing families.

To enable Billing Family Recognition, ensure the following as you configure your AWS targets:

- Use the proper role for each AWS target

To properly discover billing family information for a target, you must give Turbonomic credentials for an AWS role that includes the permission, `organizations:DescribeOrganization`. With that permission, Turbonomic can:

- Discover master accounts and member accounts in different billing families
- Display the account names in the user interface
- Discover billing information for each family and account
- Recommend RI actions that respect billing family boundaries



- Configure targets for the complete billing family

One billing family can consolidate a number of AWS accounts. For Turbonomic to include these accounts in its analysis, you must configure each one as a separate target. If you do not configure all the accounts in a billing family, then Turbonomic cannot discover complete billing information for that family, and its analysis will be based on incomplete information.

Turbonomic displays member accounts that have been configured as targets in regular text. For members that Turbonomic discovers but have not been configured as targets, Turbonomic displays their names in grayed text.

If you have enabled Billing Family Recognition, you should keep the following points in mind:

- Billing families can grow

Turbonomic regularly checks the membership of your billing families. If it discovers a new member account, it adds that account to the list of members. If you have already configured the account as a target, then Turbonomic includes the new member in its analysis of billing families. If the new member is not already a target, then Turbonomic lists the new member in grayed text.

- You can configure discounts per billing family

Turbonomic includes a feature to set a discount for a billing group, and to override that discount for specific template families within that scope. For more information, see "Cloud Discounts" in the *User Guide* and "Discount Override: AWS" in the *User Guide*.

- You might see master accounts that have no member accounts

AWS treats every account you create as a part of a billing family. Assume you created an account, but you had no reason to consolidate its billing with any other accounts. In that case, the account appears in the Turbonomic user interface as a master account, but it has no member accounts.

## AWS Billing

The Turbonomic AWS Billing target allows users to grant access to a bill which is used to discover billing family relationships. It does not provide access to any operational concern of an AWS account.

### Adding an AWS Billing Target

The AWS Billing Target has different target addition requirements based on connection via key or IAM role.

To add an AWS Billing target *without* an IAM Role, specify the following:

- Custom Target Name

The display name that will be used to identify the target in the Target List. This is for display in the UI only; it does not need to match any internal name.

- Access Key

Provide the **Access Key** for the account you want to manage.

- Secret Access Key

Provide the **Access Key Secret** for the account you want to manage.

- Cost and Usage Report Bucket

Name of the S3 bucket that contains the AWS Cost and Usage report.

- Cost and Usage Report Path

Path in the S3 bucket to the AWS Cost and Usage report.

- **Cost and Usage Report Region**  
Region of the S3 bucket that contains the AWS Cost and Usage report.
- **Proxy Host**  
The address of the proxy used for this target. Only fill out proxy information if you connect to the Dynatrace server via a proxy.
- **Proxy Port**  
The port to use with the proxy specified above. By default, this is 8080.
- **Proxy Username**  
The username for the account to log into the proxy specified above.
- **Proxy Password**  
The password to use with the proxy specified above.

To add an AWS Billing target *with* an IAM Role, specify the following:

- **Custom Target Name**  
The display name that will be used to identify the target in the Target List. This is for display in the UI only; it does not need to match any internal name.
- **IAM Role ARN**  
Provide the **ARN** for the IAM role used to access the AWS billing information.
- **Cost and Usage Report Bucket**  
Name of the S3 bucket that contains the AWS Cost and Usage report.
- **Cost and Usage Report Path**  
Path in the S3 bucket to the AWS Cost and Usage report.
- **Cost and Usage Report Region**  
Region of the S3 bucket that contains the AWS Cost and Usage report.
- **Proxy Host**  
The address of the proxy used for this target. Only fill out proxy information if you connect to the Dynatrace server via a proxy.
- **Proxy Port**  
The port to use with the proxy specified above. By default, this is 8080.
- **Proxy Username**  
The username for the account to log into the proxy specified above.
- **Proxy Password**  
The password to use with the proxy specified above.

## Actions

Turbonomic does not recommend actions for AWS Billing targets. However, the billing information will be used in conjunction with the AWS target to make informed decisions.

## Monitored Resources

Turbonomic does not monitor resources for AWS Billing targets. However, the billing information will be used in conjunction with the AWS target to make informed decisions.

# Microsoft Azure

Microsoft Azure is Microsoft's infrastructure platform for the public cloud. You gain access to this infrastructure through a service principal target. To specify an Azure target, you provide the credentials for that account and Turbonomic discovers the resources available to you through that account.

Azure service principal targets will automatically discover the subscriptions to which the service principal has been granted access in the Azure portal. This in turn will create a derived target for each subscription that inherits the authorization provided by the service principal (e.g. contributor). Derived subscription targets are not directly modifiable but otherwise behave like any other target that may be validated and the inventory discovered.

## Prerequisites

- External access via App Registration
- Azure Resource Manager

### NOTE:

Turbonomic will not discover Azure Classic virtual machines, as they do not utilize the Azure Resource Manager. You must allow at least 30 minutes of discovery time for Turbonomic to allow full discovery of the Resource Group information.

### NOTE:

In Azure environments, when you first configure an Azure target, under some circumstances the target has `No Quotas Available`, and so Turbonomic cannot discover the available templates. This can happen when you initially set up the Azure account and you have not enabled any providers. If this occurs, you can install a single VM in your cloud subscription to make quotas available. Or you can navigate to the Azure Subscriptions Blade and select the subscription you want. Then for the resource providers, register the `Microsoft.Compute` option. For more information, see the following Microsoft article: [Resolve errors for resource provider registration](#).

## External Access via App registration

The administrator of an Azure Active Directory (Tenant) can register an application with the tenant — This app registration gives an external application access to the tenant's resources. Turbonomic connects to an Azure target via an App registration.

To create an App registration in your tenant:

- Log into the Azure Management Portal
- Add an App registration to an available tenant — The tenant ID will correspond with the tenant ID that you set for the target.
- From the newly-created App registration blade in the Management Portal, go to the Overview blade  
This blade displays the generated Directory (tenant) ID and Application (client) ID for this app.
- From the newly created App registration blade in the Management Portal, go to the Certificates and Secrets blade. This blade displays previously created certificates and client secrets, as well as provides the ability to create them.

### NOTE:

The administrator who creates the App registration must also create a Client secret key. This secret key must be recorded on creation. The administrator can return to the Management Portal to see the Application (client) ID, but the portal only shows the Client secret key once during creation.

For more information, refer to Microsoft's article, [How to: Use the portal to create an Azure AD application and service principal that can access resources](#).

## Accessing Reservations

To manage the use of Azure Reservations, the App registration for this target must have permissions to manage the reservations. In most cases, `Reader` permissions are sufficient. In the case of reservations that are scoped to specific subscriptions, you must provide the app permissions to the reservation order, per the Microsoft article, [Manage Reservations for Azure resources](#). Specifically, review the section titled, *Add or change users who can manage a reservation*.

## Adding Azure Targets

To add Azure targets, select **Cloud Management > Azure** on the Target Configuration page, and provide the following information:

### NOTE:

For information about how to get these credentials, see the Green Circle article, ["Cloud Control: Azure Target Setup"](#)

- **Name**  
The display name that will be used to identify the target in the Target List. This is for display in the UI only; it does not need to match any internal name.
- **Tenant ID**  
The ID of the tenant that contains subscriptions to be managed with Turbonomic.
- **Client App ID**  
The Client/App ID of the App Registration that gives Turbonomic access to resources in your Azure subscription.
- **Client Secret Key**  
The secret key for the App Registration.

## Firewall and Proxy Access

To use Azure with a proxy or firewall, it must be configured to allow unrestricted access to the following URLs:

- `ratecard.azure-api.net`
- `management.azure.com`
- `login.microsoftonline.com`
- `*.core.windows.net`

## Memory Statistics

For Turbonomic to collect memory statistics in Azure, you must enable the collection of these statistics on the VMs in your environment. You can do this as you deploy your VMs, or you can enable the counters after the fact on VMs you have already deployed. For more information, see [Enabling Collection of Memory Statistics: Azure \(on page 123\)](#).

## Actions

Turbonomic recommends actions for the cloud target supply chain as follows.

Entity Type	Action
Virtual Machines (Cloud)	<ul style="list-style-type: none"> <li>Scale up to template (based on VMem / VCPU)</li> <li>Scale down to template (based on VMem / VCPU)</li> <li>Move Virtual Machine (intra-cloud)</li> </ul> <p><b>NOTE:</b> This is a destructive move- data / applications are not preserved. This action also requires both a Turbonomic merge policy and the moved VM to be a Linux VM with template configuration.</p>

## Monitored Resources

Turbonomic monitors the following resources for the cloud target supply chain:

Entity Type	Commodity
Virtual Machine (Cloud)	<ul style="list-style-type: none"> <li>Virtual Memory (VMem) The utilization of the VMem allocated to the hosting VM Measured in Kilobytes (KB)</li> <li>Virtual CPU (VCPU) The utilization of the VCPU allocated to the hosting VM Measured in Megahertz (MHz)</li> <li>Storage Amount The utilization of the datastore's capacity Measured in Megabytes (MB)</li> <li>Storage Access Operations Per Second (IOPS) The utilization of IOPS allocated for the VStorage on the VM Measured in IOPS</li> <li>Net Throughput Rate of message delivery over a port Measured in KB/s</li> <li>I/O Throughput The throughput to the underlying storage for the entity Measured in KB/s</li> <li>Latency The utilization of latency allocated for the VStorage on the VM Measured in milliseconds (ms)</li> </ul>
Database Server	<ul style="list-style-type: none"> <li>Virtual Memory (VMem) The utilization of the VMem allocated to the hosting VM</li> </ul>

Entity Type	Commodity
	<p>Measured in Kilobytes (KB)</p> <ul style="list-style-type: none"> <li>Virtual CPU (VCPU)</li> </ul> <p>The utilization of the VCPU allocated to the hosting VM</p> <p>Measured in Megahertz (MHz)</p> <ul style="list-style-type: none"> <li>Storage Amount</li> </ul> <p>The utilization of the datastore's capacity</p> <p>Measured in Megabytes (MB)</p> <ul style="list-style-type: none"> <li>I/O Throughput</li> </ul> <p>The throughput to the underlying storage for the entity</p> <p>Measured in KB/s</p> <ul style="list-style-type: none"> <li>Latency</li> </ul> <p>The utilization of latency allocated for the VStorage on the VM</p> <p>Measured in milliseconds (ms)</p>

## Microsoft Enterprise Agreement

You can configure Turbonomic to manage Azure subscriptions within the context of an Enterprise Agreement (EA). An EA target enables Turbonomic to use custom pricing and discover reserved instances. When you configure an EA target, Turbonomic uses that richer pricing information to calculate workload size and RI coverage for your Azure environment.

To enable Turbonomic management of Azure EA environments, you must configure both an EA target and at least one service principle target. For more information about service principal targets, see [Adding Azure Targets \(on page 43\)](#).

### Prerequisites

- Microsoft Azure EA access key
- You must ensure that **DA View Charges** and **AO View Charges** are both enabled in the EA Portal (located under **Manage**). If you just enabled these settings, it can take up to 24 hours for the changes to take effect. For more information, see [Troubleshoot enterprise cost views](#) in the Microsoft Azure documentation.

### Adding Microsoft Enterprise Agreement Targets

To add a Microsoft Enterprise Agreement target, select the **Cloud Management > Microsoft Enterprise Agreement** option on the Target Configuration page and provide the following information:

- Target Name  
A user-friendly name that will identify the target
- Enrollment Number  
Enterprise Agreement enrollment number (found in your EA admin account at ea.azure.com)
- API Key  
The API Access Key for the Enterprise Agreement (found in your EA admin account at ea.azure.com)
- Proxy Host

- The IP address of the proxy server used, if any
- Proxy Port  
The port number of the proxy server
- Proxy User  
The username of the proxy user used to authenticate
- Proxy Password  
The password of the proxy user used to authenticate

When you add the target and it validates, Turbonomic:

- Recognizes any existing Azure targets in your environment that are part of the EA
- Updates these targets with custom prices from the EA
- Discovers RIs in these targets

Note that this can take up to 24 hours, as target stitching occurs after the next bill processing cycle.

**NOTE:** Turbonomic does not generate actions on the EA target specifically, but for the underlying service principal targets. For information about actions and monitored resources for Azure targets, see [Adding Azure Targets \(on page 43\)](#).

## Azure Enterprise Agreements

The diagram illustrates the relationship between three Azure targets:

- azure-EA (Azure EA):** This target is marked with a star, indicating it is an EA account. It has an EA ENROLLMENT# of 48739558. It lists related subscriptions: Product Trust, Advanced Engineering, and Development.
- Development (Azure):** This target is related to the azure-EA target. It has a cloud type of Global, offer ID MS-AZR-0017P, and subscription ID 758ad253-cbf5-4b18-8863-3eed0825bf07. Its service principal is engineering.management.core.windows.net.
- engineering.management.core.windows.net (Azure Service Principal):** This target discovers the underlying Azure subscriptions. It lists related targets: azure-EA (48739558), Product Trust, Advanced Engineering, and Development. It also lists standalone targets like Pay-As-You-Go - Product Management.

Annotations in the diagram:

- "The star indicates an EA account" points to the star on the azure-EA target.
- "Development is one of the targets related to this EA" points to the Development subscription in the azure-EA target's list.
- "The Service Principal target discovers the underlying Azure subscriptions. Some participate in the EA..." points to the list of related targets in the Service Principal target.
- "While others are Standalone, or pay-as-you-go" points to the Standalone target in the Service Principal target's list.

You can configure Turbonomic to manage Azure subscriptions within the context of an Enterprise Agreement (EA). An EA defines specific pricing, including the pricing for Reserved Instances (RIs). When you configure an EA target, and set the EA key to your Azure targets, Turbonomic uses that richer pricing information to calculate workload placement and RI coverage for your Azure environment.

To enable Turbonomic management of Azure EA environments, you must configure:

- One Microsoft Enterprise Agreement target
- At least one Service Principal target that can discover the underlying Azure subscriptions

For information about Azure targets, see [Microsoft Azure \(on page 43\)](#).

In the Targets View, you can identify the targets related to Azure EA as follows:

- EA Targets

The target that discovers the EA to track pricing and RI information. You can have one EA target per Turbonomic deployment. The EA target appears with a star next to the validation date. Expand the entry to see the EA enrollment number, and the Azure subscriptions that participate in the EA.

- Azure Subscription Targets

The targets that manage the workloads in your Azure environment. These are discovered by Service Principal targets. Note that not all subscription targets *necessarily* participate in the EA. Expand these entries to see the related Service Principal target. For members of the EA, you can see the related EA target as well.

Subscriptions that do not participate in the EA appear as Standalone targets.

**NOTE:**

In rare circumstances, you can have a subscription that is not in use – The subscription has no workloads associated with it. In this case, Turbonomic identifies the subscription as Standalone. This is because the target cannot discover any cost or usage information that would relate the subscription to its EA.

- Service Principal Targets

The Azure target that you configure to discover Azure subscription targets. Expand the entry to see the discovered targets. If you have configured an EA target, the entry lists that as well, along with the EA enrollment number.

## Reserved Instances and Azure EA

For Azure environments, Turbonomic can only discover and use RIs if you have configured a Microsoft Enterprise Account target, and if one or more subscriptions participate in that EA.

To discover and manage RIs in Azure environments, Turbonomic uses both the EA target and the associated subscription targets. On its own, a subscription target exposes costs for pay-as-you-go pricing. The EA target discovers pricing for the available RI instance types. Turbonomic combines this information to track:

- RI utilization
- RI coverage
- Virtual machine costs (accounting for RIs)

**NOTE:**

This release of Turbonomic does not support RI discovery and management for Classic VMs and Classic Cloud Services. Also, it does not support RI discovery and management for Suppressed Core virtual machines.



## Cost Calculations for Azure Environments

To understand the reported costs in your Azure environment, consider these points:

- For targets that participate in the EA, Turbonomic uses the terms of the given EA, and bases costs on the Offer ID that is effective for the given subscription.
- For VMs in Azure, RI pricing does not include the cost of the OS license. However pricing for on-demand VMs does include the license cost.

### NOTE:

For Microsoft Azure EA environments, the projected cost for RI Purchase actions might not match associated costs you find in the Microsoft Pricing Calculator.

Turbonomic actions can recommend RI purchases. For these recommendations, the action assumes a free Linux OS, so the cost estimate does not include the OS cost. However, The Microsoft Pricing Calculator does include costs for OS licenses. As a result, when you compare the Turbonomic cost estimates to the values in the Pricing Calculator, it's likely that the two estimates will not match. This difference also affects the Break Even Point that appears in the Recommended RI Purchases chart. Because the recommended purchases do not include Azure costs for OS licenses, the listed Break Even Point can be optimistic.

- For workloads you migrated from on-prem to the Azure cloud, Turbonomic recognizes Azure Hybrid Benefit (AHUB) savings for RIs and on-demand workloads. The costs you see in Turbonomic charts include this benefit. However, remember that recommended actions do not include any license cost, so the actions will not reflect any proposed AHUB savings (see above).
- Turbonomic supports rate cards for workloads that use the pricing set by a Cloud Solution Provider. Note that rate cards only apply to on-demand workloads, and they do not include RI pricing data. For more information, see "Azure Rate Cards" in the *User Guide*.

## Storage Targets

Adding a storage Target enables Turbonomic to connect to your storage subsystem through an SMI-S provider API or through the controller's native API. Turbonomic uses the target's API to access information about each of the underlying disk arrays, and uses this information to set disk performance characteristics according to the type and capacity of storage. This leads to improved workload placement. Similarly, Turbonomic knows the relationships between storage controllers and disk arrays, and about the location of datastores within those arrays. This information also helps optimize workload placement.

The section below describes the storage supply chain. For information on how to add specific storage targets, the resources Turbonomic can monitor for the various supply chain entities, and the actions it can take to optimize the environment, refer to the target configuration instructions for your specific storage type.

### Supply Chain

Storage targets (storage controllers) add Storage Controller and Disk Array entities to the supply chain. Disk Array entities in turn host Storage entities (datastores).

## Entity Mapping

Turbonomic Mapping	EMC VMAX	HPE 3Par	NetApp	Pure
Storage	Volume (Regular, Thin, Meta)	Virtual Volume	Volume	Volume
Disk Array	Disk Group or Thin Pool	CPG	Aggregate	Shelf Array
Storage Controller	VMAX Array	Controller	Controller / Filer	Controller

## Actions

Turbonomic recommends actions for storage targets as follows.

### NOTE:

This is a general list of actions for storage managed by storage controllers. Specific actions Turbonomic can recommend, and which actions it can automate depends on the actual technology — Not all actions make sense for all types of storage. For example, Turbonomic can automate a datastore move across disk arrays or storage controllers for NetApp in C mode, but not for other storage technologies.

You can see how actions differ per technology in each section that describes adding a specific type of Storage Manager target.

Entity Type	Action
Storage	<ul style="list-style-type: none"> <li>Start Storage</li> <li>Provision Storage</li> <li>Suspend Storage</li> <li>Move (only with Storage Targets configured)</li> <li>Resize (only with Storage Targets configured)</li> </ul>
Disk Arrays	<ul style="list-style-type: none"> <li>Provision Disk Array</li> <li>Start Disk Array</li> <li>Suspend Disk Array</li> <li>Move Disk Array (for NetApp Cluster-Mode, only)</li> <li>Move Virtual Machine</li> <li>Move Datastore</li> </ul>
Storage Controller	<ul style="list-style-type: none"> <li>Provision Storage Controller (recommendation only)</li> </ul>

## Monitored Resources

Turbonomic monitors the following storage resources:

Entity Type	Commodity
Storage	<ul style="list-style-type: none"> <li>Storage Amount The utilization of the datastore's capacity Measured in Megabytes (MB)</li> <li>Storage Provisioned</li> </ul>

Entity Type	Commodity
	<p>The utilization of the datastore's capacity, including overprovisioning. Measured in Megabytes (MB)</p> <ul style="list-style-type: none"> <li>Storage Access Operations Per Second (IOPS) The summation of the read and write access operations per second on the datastore Measured in Operations per second</li> <li>Latency The utilization of latency on the datastore Measured in Milliseconds (ms)</li> </ul>
Disk Array	<p><b>NOTE:</b> Not all targets provide all possible commodities. For example, some storage controllers do not expose CPU activity. When a metric is not collected, its widget in the UI will display no data.</p> <ul style="list-style-type: none"> <li>Storage Amount The utilization of the Disk Array's capacity. Measured in Megabytes (MB)</li> <li>Storage Provisioned The utilization of the Disk Array's capacity, including overprovisioning. Measured in Megabytes (MB)</li> <li>Storage Access Operations Per Second (IOPS) The summation of the read and write access operations per second on the disk array Measured in Operations per second</li> <li>Latency The utilization of latency, computed from the latency of each device in the disk array. Measured in milliseconds (ms)</li> </ul>
Storage Controller	<p><b>NOTE:</b> Not all targets provide all possible commodities. For example, some storage controllers do not expose CPU activity. When a metric is not collected, its widget in the UI will display no data.</p> <ul style="list-style-type: none"> <li>CPU The utilization of the Storage Controller's CPU in use Measured in Megahertz (MHz)</li> <li>Storage Amount The utilization of the storage controller's capacity. The storage allocated to a storage controller is the total of all the physical space available to aggregates managed by that storage controller Measured in Megabytes (MB)</li> </ul>

# EMC ScaleIO

EMC ScaleIO is an example of Software-Defined Storage for the datacenter. It creates a Virtual SAN overlaying commodity infrastructure that consists of multiple LAN-connected Servers with locally attached commodity Storage. It presents a standard Block Storage interface to Applications accessing the Virtual SAN.

Turbonomic communicates with the EMC ScaleIO system via the REST API Gateway.

## Prerequisites

- EMC ScaleIO 2.x or 3.x
- A service account that Turbonomic can use to connect to the ScaleIO Gateway.

## Adding EMC ScaleIO Targets

To add EMC ScaleIO targets, select the **Storage > EMC ScaleIO** option on the Target Configuration page and provide the following information:

- Address  
The IP or host name of the Gateway.
- Username  
The Username for the Gateway service account.
- Password  
The Password for the Gateway service account.

## Entity Comparison

After validating the new target, Turbonomic discovers the connected storage entities. This table compares terms used in EMC ScaleIO to those used in Turbonomic:

EMC ScaleIO Name	Turbonomic Entity
Volume	Storage
Storage Pool	Disk Array
Protection Domain	Storage Controller

## Supported Actions

For each discovered entity, Turbonomic can execute or recommend certain actions, as outlined below.

Entity Type	Can Be Automated	Recommendations only
Storage	Provision (Cloning)	Resize (Disabled by default)
Disk Array		Resize Disk Array
Protection Domain		Provision (Cloning)

## Monitored Resources

Turbonomic monitors the following storage resources:

Entity Type	Commodity
Storage	<p><b>NOTE:</b> Not all targets provide all possible commodities. For example, some storage controllers do not expose CPU activity. When a metric is not collected, its widget in the UI will display no data.</p> <ul style="list-style-type: none"> <li>Storage Amount The utilization of the datastore's capacity Measured in Megabytes (MB)</li> <li>Storage Provisioned The utilization of the datastore's capacity, including overprovisioning. Measured in Megabytes (MB)</li> <li>Storage Access Operations Per Second (IOPS) The summation of the read and write access operations per second on the datastore Measured in Operations per second</li> </ul>
Disk Array	<p><b>NOTE:</b> Not all targets provide all possible commodities. For example, some storage controllers do not expose CPU activity. When a metric is not collected, its widget in the UI will display no data.</p> <ul style="list-style-type: none"> <li>Storage Amount The utilization of the Disk Array's capacity. Measured in Megabytes (MB)</li> <li>Storage Provisioned The utilization of the Disk Array's capacity, including overprovisioning. Measured in Megabytes (MB)</li> <li>Storage Access Operations Per Second (IOPS) The summation of the read and write access operations per second on the disk array Measured in Operations per second</li> <li>Latency The utilization of latency, computed from the latency of each device in the disk array. Measured in milliseconds (ms)</li> </ul>
Storage Controller	<ul style="list-style-type: none"> <li>Storage Amount The utilization of the storage controller's capacity. Measured in Megabytes (MB)</li> </ul>

## EMC VMAX

Turbonomic supports management of VMAX2 and 3 Series storage arrays. The VMAX series is a family of enterprise storage arrays designed for SAN environments. Turbonomic connects to VMAX storage systems via an EMC SMI-S provider that has the disk arrays added to it. A single SMI-S provider can communicate with one or more disk arrays. When you specify an SMI-S provider as a target, Turbonomic discovers all the added disk arrays.

Turbonomic will create Storage Groups based on the SLO levels defined in VMAX3 Targets. By default, Storage Move actions will respect these SLO levels based on the configured response time.

## Prerequisites

- EMC SMI-S Provider V8.x
- A service account that Turbonomic can use to connect to the EMC SMI-S Provider (typically the default admin account)

## Adding VMAX Targets

To add VMAX targets, select the **Storage > VMAX** option on the Target Configuration page and provide the following information:

- Address  
The IP or host name of the SMI-S provider.
- Username  
The Username for the SMI-S provider.
- Password  
The Password for the SMI-S provider.

## Entity Comparison

After validating the new target, Turbonomic discovers the connected storage entities. This table compares terms used in EMC VMAX to those used in Turbonomic:

EMC VMAX Name	Turbonomic Entity
Volume (Regular, Thin, Meta)	Storage
Storage Resource Pool (VMAX3) / Thick Provisioned Pool (earlier)	Disk Array
Storage Group (VMAX3) / Thin Provisioned Pool (earlier)	Logical Pool
VMAX Array	Storage Controller

## Supported Actions

For each discovered entity, Turbonomic can execute or recommend certain actions, as outlined below.

Entity Type	Can Be Automated	Recommendations only
Storage	Provision (Cloning), Delete	Resize (V-Volumes only)
Logical Pool		Resize
Disk Array		Provision

## Monitored Resources

When calculating available storage, Turbonomic excludes disks devoted to the VMAX operating system by default. If these disks are assigned to new raid groups or storage pools, the capacity of those disks will then be considered when calculating the capacity of the Storage Controller.

Turbonomic monitors the following storage resources:

Entity Type	Commodity
Storage	<ul style="list-style-type: none"> <li>• Storage Amount The utilization of the datastore's capacity Measured in Megabytes (MB)</li> <li>• Storage Provisioned The utilization of the datastore's capacity, including overprovisioning. Measured in Megabytes (MB)</li> <li>• Storage Access Operations Per Second (IOPS) The summation of the read and write access operations per second on the datastore Measured in Operations per second</li> <li>• Latency The utilization of latency on the datastore Measured in Milliseconds (ms)</li> </ul>
Logical Pool	<p><b>NOTE:</b> Not all targets provide all possible commodities. For example, some storage controllers do not expose CPU activity. When a metric is not collected, its widget in the UI will display no data.</p> <ul style="list-style-type: none"> <li>• Storage Amount The utilization of the logical pool's capacity. Measured in Megabytes (MB)</li> <li>• Storage Provisioned The utilization of the logical pool's capacity, including overprovisioning. Measured in Megabytes (MB)</li> <li>• Storage Access Operations Per Second (IOPS) The summation of the read and write access operations per second on the logical pool. Measured in Operations per second</li> <li>• Latency The utilization of latency on the logical pool. Measured in milliseconds (ms)</li> </ul>
Disk Array	<p><b>NOTE:</b> Not all targets provide all possible commodities. For example, some storage controllers do not expose CPU activity. When a metric is not collected, its widget in the UI will display no data.</p> <ul style="list-style-type: none"> <li>• Storage Amount The utilization of the Disk Array's capacity.</li> </ul>

Entity Type	Commodity
	<p>Measured in Megabytes (MB)</p> <ul style="list-style-type: none"> <li>Storage Provisioned</li> </ul> <p>The utilization of the Disk Array's capacity, including overprovisioning.</p> <p>Measured in Megabytes (MB)</p> <ul style="list-style-type: none"> <li>Storage Access Operations Per Second (IOPS)</li> </ul> <p>The summation of the read and write access operations per second on the disk array</p> <p>Measured in Operations per second</p> <ul style="list-style-type: none"> <li>Latency</li> </ul> <p>The utilization of latency, computed from the latency of each device in the disk array.</p> <p>Measured in milliseconds (ms)</p>
Storage Controller	<ul style="list-style-type: none"> <li>Storage Amount</li> </ul> <p>The utilization of the storage controller's capacity.</p> <p>Measured in Megabytes (MB)</p>

## HPE 3PAR

HPE 3PAR StoreServ systems use controller nodes to manage pools of storage resources and present a single storage system to consumers. Turbonomic communicates with the HPE 3PAR system via both the WSAPI and SMI-S providers that are installed on the 3PAR controller node.

### Prerequisites

- SMI-S Provider enabled and configured on the controller node.
- WSPAI Provider enabled and configured on the controller node.
- A service account on the controller node that Turbonomic can use to connect to the SMI-S and WSPAI providers.

#### NOTE:

For discovery and monitoring, the Turbonomic service account must have the `Browse` permission on all monitored domains. To exclude domains from monitoring, the Turbonomic service account must have no permissions on those domains. For action execution, Turbonomic requires the `Edit` permission.

### Setting Up the SMI-S Provider

The HPE 3PAR SMI-S Provider should be installed on the controller node. It is disabled by default — you must ensure that it is installed properly and running on the controller node.

To enable the SMI-S provider:

- Log into the HPE 3PAR Command Line Interface (CLI).  
Open a secure shell session (`ssh`) on the controller node. Default credentials are `3paradm/3pardata`.
- Check the current status of the SMI-S provider.  
In the shell session, execute the command, `showcim`.



- If the CIM service is not running, start it.

Execute the command `startcim` to enable the CIM service and the SMI-S provider.

To stop the SMI-S provider, execute the command `stopcim -f -x`.

## Setting Up the WSAPI Provider

The HPE 3PAR WSAPI Provider should be installed on the controller node.

To enable the WSAPI provider:

- Log into the HPE 3PAR Command Line Interface (CLI).

Open a secure shell session (ssh) on the controller node. Default credentials are `3paradm/3pardata`.

- Check the current status of the WSAPI provider.

In the shell session, execute the command, `showwsapi`.

- If the WSAPI service is not running, start it by executing the command `startwsapi`.

Execute the command `set wsapi -http enable` to allow only insecure connections, or `set wsapi -https enable` to allow only secure connections.

To stop the WSAPI provider, execute the command `stopwsapi -f`.

## Adding HPE 3PAR Targets

To add an HPE 3PAR target, select the **Storage > HPE 3Par** option on the Target Configuration page and provide the following information:

- Address

The name or IP address of the 3PAR controller node.

By default, the controller provides SMI-S data over port 5988 (HTTP) or port 5989 (HTTPS). If your installation uses a different port for SMI-S, include the port number in the Address field.

- Username/Password

Credentials for a user account on the controller node.

After validating the new target, Turbonomic discovers the connected storage entities. This table compares terms used in HPE 3PAR to those used in Turbonomic:

HPE 3PAR Name	Turbonomic Entity
Virtual Volume	Storage
CPG	Disk Array
AO Configuration	Logical Pool
Controller	Storage Controller

## Supply Chain

Storage targets (storage controllers) add Storage Controller, Logical Pool and Disk Array entities to the supply chain. Logical Pool and Disk Array entities then host Storage entities (datastores). For a visual representation, see the introductory [Storage Supply Chain \(on page 49\)](#).

## 3Par Adaptive Optimization

Adaptive Optimization (AO) for HPE 3Par enables management of data storage across two or three tiers. AO places storage regions on the appropriate tier in response to periodic analysis that AO performs.

To work with the storage in an AO group, Turbonomic:

- Discovers each Common Provisioning Group (CPG) as a disk array  
In the Turbonomic user interface, these disk arrays do not host storage — They appear empty. Turbonomic will not recommend storage moves between these disk arrays, because such moves would conflict with AO block-level placement.
- Creates a single logical pool that hosts all the datastores in an AO group  
This logical pool represents the AO group, and it includes all the member CPGs. Turbonomic considers this single logical pool when it performs analysis — It can recommend moving storage into or out of the AO group. Also, Turbonomic aggregates resource capacity in this logical pool. For example, the IOPS capacity for the AO logical pool is a combination of IOPS capacity for the constituent CPGs.

You can see the AO logical pool in the Turbonomic user interface. The display name for this logical pool is the name of the AO Configuration.

## Supported Actions

For each discovered entity, Turbonomic can execute or recommend certain actions, as outlined below.

Entity Type	Can Be Automated	Recommendations only
Storage	Provision, Resize Up/Down, Delete	Move
Disk Array	Provision, Resize Up/Down, Delete	
Logical Pool		Provision, Resize Up/Down, Delete
Storage Controller		Provision

## Monitored Resources

Turbonomic monitors the following storage resources:

Entity Type	Commodity
Storage	<ul style="list-style-type: none"> <li>• Storage Amount The utilization of the datastore's capacity Measured in Megabytes (MB)</li> <li>• Storage Provisioned The utilization of the datastore's capacity, including overprovisioning. Measured in Megabytes (MB)</li> <li>• Storage Access Operations Per Second (IOPS) The summation of the read and write access operations per second on the datastore Measured in Operations per second</li> </ul>

Entity Type	Commodity
	<ul style="list-style-type: none"> <li>Latency The utilization of latency on the datastore Measured in Milliseconds (ms)</li> </ul>
Disk Array	<p><b>NOTE:</b> Not all targets provide all possible commodities. For example, some storage controllers do not expose CPU activity. When a metric is not collected, its widget in the UI will display no data.</p> <ul style="list-style-type: none"> <li>Storage Amount The utilization of the Disk Array's capacity. Measured in Megabytes (MB)</li> <li>Storage Provisioned The utilization of the Disk Array's capacity, including overprovisioning. Measured in Megabytes (MB)</li> <li>Storage Access Operations Per Second (IOPS) The summation of the read and write access operations per second on the disk array Measured in Operations per second</li> <li>Latency The utilization of latency, computed from the latency of each device in the disk array. Measured in milliseconds (ms)</li> </ul>
Logical Pool	<p><b>NOTE:</b> Not all targets provide all possible commodities. For example, some storage controllers do not expose CPU activity. When a metric is not collected, its widget in the UI will display no data.</p> <ul style="list-style-type: none"> <li>Storage Amount The utilization of the logical pool's capacity. Measured in Megabytes (MB)</li> <li>Storage Provisioned The utilization of the logical pool's capacity, including overprovisioning. Measured in Megabytes (MB)</li> <li>Storage Access Operations Per Second (IOPS) The summation of the read and write access operations per second on the logical pool. Measured in Operations per second</li> <li>Latency The utilization of latency on the logical pool. Measured in milliseconds (ms)</li> </ul>
Storage Controller	<p><b>NOTE:</b> Not all targets provide all possible commodities. For example, some storage controllers do not expose CPU activity. When a metric is not collected, its widget in the UI will display no data.</p> <ul style="list-style-type: none"> <li>CPU The utilization of the Storage Controller's CPU in use</li> </ul>

Entity Type	Commodity
	<p>Measured in Megahertz (MHz)</p> <ul style="list-style-type: none"> <li>Storage Amount</li> </ul> <p>The utilization of the storage controller's capacity. The storage allocated to a storage controller is the total of all the physical space available to aggregates managed by that storage controller</p> <p>Measured in Megabytes (MB)</p>

## NetApp

The Storage Control Module adds support for NetApp filers running the Data ONTAP operating system. NetApp storage controllers are Storage Virtual Machines that manage storage arrays — Vfilers for 7-Mode and Vservers for C-Mode. Turbonomic connects to these storage controllers to support NetApp targets in 7-Mode and Cluster-Mode (C-Mode).

### Prerequisites

- Storage Control Module license
- Transport Layer Security (TLS) is enabled
- A service account Turbonomic can use to connect to the NetApp target

### Enabling TLS

Starting with version 5.4, by default Turbonomic requires Transport Layer Security (TLS) version 1.2 to establish secure communications with targets. NetApp filers have TLS disabled by default, and the latest version they support is TLSv1. If your NetApp target fails to validate on Turbonomic 5.4 or later, this is probably the cause.

If target validation fails because of TLS support, you might see validation errors with the following strings:

- No appropriate protocol
 

To correct this error, ensure that you have enabled the latest version of TLS that your target technology supports. If this does not resolve the issue, please contact Turbonomic Technical Support.
- Certificates does not conform to algorithm constraints
 

To correct this error, refer to your NetApp documentation for instructions to generate a certification key with a length of 1024 or greater on your target server. If this does not resolve the issue, please contact Turbonomic Technical Support.

For information about enabling TLS, see the Data ONTAP **System Administration Guide** for sections on the SSL protocol.

### Service User Account — Administrator Role

To discover and fully manage NetApp disk arrays, Turbonomic must have a service account that grants privileges to execute commands through the NetApp filer's OnTap API (ontapi). In most cases, you can provide a user account with Administrator privileges:

- NetApp 7-Mode:** Create the administrator account from the NetApp command line — For example:
 

```
useradmin user add Turbonomic -g Administrators
```
- NetApp C-Mode:** Create the administrator account via the NetApp OnCommand System Manager, or from the NetApp command line — For example:

```
security login create -role admin -username Turbonomic -application ontapi -authmethod
password
```

If you prefer not to grant full administrator rights, see [Creating Restricted Service Accounts In NetApp \(on page 63\)](#)

## Adding NetApp Targets

To add a NetApp target, select the **Storage > NetApp** option on the Target Configuration page and provide the following information:

- Address  
The name or IP address of the NetApp Storage Controller.  
**7-Mode:** Enter the storage controller address.  
**Cluster-Mode (C-Mode):** Enter the cluster management address.
- Username/Password  
Credentials for the NetApp service user account that you have configured for Turbonomic to use.

After validating the new target, Turbonomic discovers the connected storage entities. This table compares terms used in NetApp to those used in Turbonomic:

NetApp Name	Turbonomic Entity
Volume	Storage
Aggregate	Disk Array
Controller / Filer	Storage Controller

## Supply Chain

Storage targets (storage controllers) add Storage Controller and Disk Array entities to the supply chain. Disk Array entities then host Storage entities (datastores). For a visual representation, see the introductory [Storage Supply Chain \(on page 49\)](#).

## Supported Actions

For each discovered entity, Turbonomic can execute or recommend certain actions, as outlined below.

Entity Type	Can Be Automated	Recommendations only
Storage	Move (C-Mode only)	Move (7-Mode), Provision, Resize Up
Disk Array		Resize Up, Move (C-Mode only), Provision (C-Mode only)
Storage Controller		Provision

Note that for NetApp in C-Mode, Turbonomic can automate moving a datastore to a disk array on the same storage controller, as well as moves to a disk array on a different storage controller.

## Monitored Resources

Turbonomic monitors the following storage resources:

Entity Type	Commodity
Storage	<ul style="list-style-type: none"> <li>• Storage Amount The utilization of the datastore's capacity Measured in Megabytes (MB)</li> <li>• Storage Provisioned The utilization of the datastore's capacity, including overprovisioning. Measured in Megabytes (MB)</li> <li>• Storage Access Operations Per Second (IOPS) The summation of the read and write access operations per second on the datastore Measured in Operations per second</li> <li>• Latency The utilization of latency on the datastore Measured in Milliseconds (ms)</li> </ul>
Disk Array	<p><b>NOTE:</b> Not all targets provide all possible commodities. For example, some storage controllers do not expose CPU activity. When a metric is not collected, its widget in the UI will display no data.</p> <ul style="list-style-type: none"> <li>• Storage Amount The utilization of the Disk Array's capacity. Measured in Megabytes (MB)</li> <li>• Storage Provisioned The utilization of the Disk Array's capacity, including overprovisioning. Measured in Megabytes (MB)</li> <li>• Storage Access Operations Per Second (IOPS) The summation of the read and write access operations per second on the disk array Measured in Operations per second</li> <li>• Latency The utilization of latency, computed from the latency of each device in the disk array. Measured in milliseconds (ms)</li> </ul>
Storage Controller	<p><b>NOTE:</b> Not all targets provide all possible commodities. For example, some storage controllers do not expose CPU activity. When a metric is not collected, its widget in the UI will display no data.</p> <ul style="list-style-type: none"> <li>• CPU The utilization of the Storage Controller's CPU in use Measured in Megahertz (MHz)</li> <li>• Storage Amount</li> </ul>

Entity Type	Commodity
	The utilization of the storage controller's capacity. The storage allocated to a storage controller is the total of all the physical space available to aggregates managed by that storage controller  Measured in Megabytes (MB)

## Restricted Service Accounts In NetApp

While Turbonomic prefers a NetApp service account with administrator rights, it is possible to create an account that has limited access, by following the steps outlined below, depending on NetApp mode.

### NetApp 9.x Restricted Service Account Setup

If you prefer to use a service account that does not have full administrator rights:

1. Log into the NetApp filer from a command shell.
2. Create a role and assign it permission to execute each of the following commands:

For example:

```
security login role create -role RoleName -cmddirname "storage aggregate show"
-vserver Cluster-Name
```

The required capabilities are listed below:

- cluster identity modify
- cluster identity show
- lun create
- lun igroup create
- lun igroup modify
- lun igroup show
- lun mapping create
- lun mapping delete
- lun mapping show
- lun modify
- lun show
- network interface create
- network interface delete
- network interface modify
- network interface show
- statistics show
- storage aggregate create
- storage aggregate modify
- storage aggregate show
- storage disk show
- system controller flash-cache show
- system node modify

- `system node show`
  - `version`
  - `volume create`
  - `volume modify`
  - `volume move modify`
  - `volume move show`
  - `volume move start`
  - `volume qtree create`
  - `volume qtree show`
  - `volume show`
  - `volume snapshot create`
  - `volume snapshot modify`
  - `volume snapshot show`
  - `vserver create`
  - `vserver fcp nodename`
  - `vserver iscsi nodename`
  - `vserver modify`
  - `vserver options`
  - `vserver show`
3. For execution privileges, execute the following commands for the given role, where `Role-Name` is the name of the role you are creating, and `Cluster-Name` identifies the cluster you want the role to affect. You must execute these commands individually to set privileges that affect each individual cluster:
- `security login role create -role Role-Name -access all -cmddirname "volume offline" -vserver Cluster-Name`
  - `security login role create -role Role-Name -access all -cmddirname "volume unmount" -vserver Cluster-Name`
  - `security login role create -role Role-Name -access all -cmddirname "volume move" -vserver Cluster-Name`
  - `security login role create -role Role-Name -access all -cmddirname "volume delete" -vserver Cluster-Name`
4. Create a user that will use the newly-created role.
- For example:
- ```
security login create -User-Name Turbonomic -r TurbonomicRole
```
5. Enter a password for the new user when prompted.
6. Give the user access to the `ssh` and `ontapi` applications by using the following commands, replacing `Role-Name` and `User-Name` with the role and user you created:
- ```
security login create -role Role-Name -username User-Name -application ontapi -authmethod password
```
- ```
security login create -role Role-Name -username User-Name -application ssh -authmethod password
```



## NetApp 7-Mode Restricted Service Account Setup

If you prefer to use a service account that does not have full administrator rights:

1. Log into the NetApp filer from a command shell.
2. Create a role with API privileges.

For example:

```
useradmin role add TurbonomicRole <capabilities>]
```

where <capabilities> is a comma-separated list of capabilities assigned to the role. The required capabilities are listed below:

- api-aggr-list-info
- api-disk-list-info
- api-fcp-node-get-name
- api-flash-device-list-info
- api-igroup-list-info
- api-iscsi-node-get-name
- api-lun-initiator-list-map-info
- api-lun-map-list-info
- api-lun-list-info
- api-net-ifconfig-get
- api-nfs-exportfs-list-rules-2
- api-options-list-info
- api-system-get-info
- api-system-get-version
- api-volume-list-info
- api-snapshot-list-info
- api-perf-object-get-instances
- api-perf-object-instance-list-info
- api-perf-object-counter-list-info
- api-qtree-list
- security-api-vfiler
- api-vfiler-list-info
- api-volume-options-list-info
- login-http-admin
- login-\*

Note that the last login capability (login-\*) may be necessary for external users.

### Execution capabilities:

- api-volume-create
- api-volume-size
- api-volume-offline
- api-volume-online
- api-volume-destroy
- api-aggr-add

- `api-aggr-create`
  - `api-aggr-offline`
  - `api-aggr-online`
  - `api-aggr-destroy`
3. Create a group and assign the role.

For example:

```
useradmin add TurbonomicGroup -r TurbonomicRole
```

4. Create a user that is a member of the group.

For example:

```
useradmin user add Turbonomic -g TurbonomicGroup
```

5. Enter a password for the new user when prompted.

## NetApp C-Mode Restricted Service Account Setup

If you prefer to use a service account that does not have full administrator rights:

1. Log into the NetApp filer from a command shell.
2. Create a role and assign it permission to execute each of the following commands:

- `aggr-get-iter`
- `igroup-get-iter`
- `cluster-identity-get`
- `lun-map-get-iter`
- `net-interface-get-iter`
- `storage-disk-get-iter`
- `system-get-node-info-iter`
- `volume-get-iter`
- `vserver-get-iter`
- `fcp-node-get-name`
- `flash-device-get-iter`
- `iscsi-node-get-name`
- `options-list-info`
- `qtree-list-iter`
- `system-get-version`
- `lun-get-iter`
- `snapshot-get-iter`
- `perf-object-get-instances`
- `volume-get-iter`
- `volume-move-get-iter`
- `volume-move-start`

For example, to enable volume offline, execute the following:

```
security login role create -role TurbonomicRole -access all -cmddirname "volume  
offline" -vserver <cluster_name>
```

3. Create a user based on the role you create.

Give the user access to the `ssh` and `ontapi` applications. For example:

```
security login create -role TurbonomicRole -username Turbonomic -application ontapi -authmethod password
```

```
security login create -role VMTurboRole -username VMTurbo -application ssh -authmethod password
```

## Pure Storage

Turbonomic supports management of Pure Storage FlashArray systems. Note that one Pure Storage target manages a single Pure Storage FlashArray instance. The storage devices in the array are all flash storage — to analyze IOPS capacity, Turbonomic discovers your Pure storage controller model and maps the appropriate IOPS capacity to it.

Because of the improved performance of Pure Storage arrays, Turbonomic intelligently moves more demanding workloads to these datastores. Turbonomic analysis is also able to incorporate Pure Storage deduplication and compression when recommending actions.

### Prerequisites

- A service account Turbonomic can use to connect to the FlashArray

This account needs privileges to execute commands through the Pure Storage API — Typically the default `pureuser` administrative account.

### Adding Pure Storage Targets

To add a Pure Storage target, select the **Storage > Pure Storage** option on the Target Configuration page and provide the following information:

- Address

The name or IP address of the Pure Storage FlashArray.

- Username/Password

Credentials for the service account Turbonomic can use to connect to the FlashArray. The Username must not contain the domain. For example, `Username=jjsmith` is correct, while `Username=myDomain\jjsmith` will result in a failure to validate.

- Secure connection

When checked, uses SSL to connect to the Pure target. Most Pure installations do not accept insecure connections. If you receive an error when adding the target with secure connections disabled, try re-adding with this option enabled.

After validating the new target, Turbonomic discovers the connected storage entities. This table compares terms used in Pure to those used in Turbonomic:

| Pure Name   | Turbonomic Entity |
|-------------|-------------------|
| Volume      | Storage           |
| Shelf Array | Disk Array        |

| Pure Name  | Turbonomic Entity  |
|------------|--------------------|
| Controller | Storage Controller |

## Supply Chain

Storage targets (storage controllers) add Storage Controller and Disk Array entities to the supply chain. Disk Array entities then host Storage entities (datastores). For a visual representation, see the introductory [Storage Supply Chain \(on page 49\)](#).

## Supported Actions

For each discovered entity, Turbonomic can execute or recommend certain actions, as outlined below.

| Entity Type        | Can Be Automated | Recommendations only |
|--------------------|------------------|----------------------|
| Storage            |                  | Resize Up            |
| Disk Array         |                  |                      |
| Storage Controller |                  | Provision            |

Pure Storage assigns all the disks managed by a storage controller to a single array, with a fixed form-factor. There are no actions to perform for an array — For example, there is no action to move a disk array from one storage controller to another. Likewise, there are no actions to move or provision volumes because of the fixed form-factor.

## Monitored Resources

Turbonomic monitors the following storage resources:

| Entity Type | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Storage     | <ul style="list-style-type: none"> <li>Storage Amount<br/>The utilization of the datastore's capacity<br/>Measured in Megabytes (MB)</li> <li>Storage Provisioned<br/>The utilization of the datastore's capacity, including overprovisioning.<br/>Measured in Megabytes (MB)</li> <li>Storage Access Operations Per Second (IOPS)<br/>The summation of the read and write access operations per second on the datastore<br/>Measured in Operations per second</li> <li>Latency<br/>The utilization of latency on the datastore<br/>Measured in Milliseconds (ms)</li> </ul> |
| Disk Array  | <p><b>NOTE:</b> Not all targets provide all possible commodities. For example, some storage controllers do not expose CPU activity. When a metric is not collected, its widget in the UI will display no data.</p> <ul style="list-style-type: none"> <li>Storage Amount</li> </ul>                                                                                                                                                                                                                                                                                          |

| Entity Type        | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                    | <p>The utilization of the Disk Array's capacity.<br/>Measured in Megabytes (MB)</p> <ul style="list-style-type: none"> <li>Storage Provisioned</li> </ul> <p>The utilization of the Disk Array's capacity, including overprovisioning.<br/>Measured in Megabytes (MB)</p> <ul style="list-style-type: none"> <li>Storage Access Operations Per Second (IOPS)</li> </ul> <p>The summation of the read and write access operations per second on the disk array<br/>Measured in Operations per second</p> <ul style="list-style-type: none"> <li>Latency</li> </ul> <p>The utilization of latency, computed from the latency of each device in the disk array.<br/>Measured in milliseconds (ms)</p> |
| Storage Controller | <p><b>NOTE:</b> Not all targets provide all possible commodities. For example, some storage controllers do not expose CPU activity. When a metric is not collected, its widget in the UI will display no data.</p> <ul style="list-style-type: none"> <li>CPU</li> </ul> <p>The utilization of the Storage Controller's CPU in use<br/>Measured in Megahertz (MHz)</p> <ul style="list-style-type: none"> <li>Storage Amount</li> </ul> <p>The utilization of the storage controller's capacity. The storage allocated to a storage controller is the total of all the physical space available to aggregates managed by that storage controller<br/>Measured in Megabytes (MB)</p>                |

## Application and Database Targets

Turbonomic supports the following Guest OS Process targets:

- SNMP (Simple Network Management Protocol)
- AppDynamics 4.1+
- AppInsights 4.1+
- DynaTrace 1.1+
- NewRelic 4.1+
- SNMP (Simple Network Management Protocol)
- WMI (Windows Management Instrumentation)

### Supply Chain

Applications and Databases targets add Business Application, Business Transaction, Service, Application Component, and Database entities to the supply chain. You can navigate to the associated target page to see how these entities map to the target nomenclature.

# AppDynamics

Turbonomic supports workload management of the application infrastructure monitored by AppDynamics, via adding the AppDynamics instance to Turbonomic as a target.

The Turbonomic integration with AppDynamics provides a full-stack view of your environment, from application to physical hardware. With information obtained from AppDynamics, Turbonomic is able to make recommendations and take actions to both assure performance and drive efficiency with the full knowledge of the demands of each individual application.

In its default configuration, the AppDynamics target will collect up to 1100 AppDynamics nodes within the default collection period when a proxy is used, and up to 5000 nodes when no proxy is required. Larger AppDynamics environments are expected to take longer than one cycle to collect complete data.

## Prerequisites

- A valid AppDynamics user account.

For all types of application instances, the service account must have the `Read Only User` role. For monitoring database instances, this user must also have the `DB Monitoring User` role.

### NOTE:

In newer versions of AppDynamics where these roles are available, they should be used instead:

- Applications and Dashboards Viewer
- Dashboards Viewer
- DB Monitoring User
- Server Monitoring

## AppDynamics Database Servers

AppDynamics also monitors database servers. In order for your database servers to be correctly stitched to the rest of your environment, you must:

- Enable enhanced metric collection.

For Hyper-V hosts, you must install Hyper-V Integration Services on the target VM hosting the database. For more information, please refer to the following integration services TechNet article:

<https://technet.microsoft.com/en-us/library/dn798297%28v=ws.11%29.aspx>

For VMware hosts, you must install VMware Tools on the target VMs.

- Ensure that the database name in AppDynamics is resolvable to an IP address by the Turbonomic instance. You may need to make changes to your DNS or the file `/etc/resolv.conf` on the Turbonomic instance.

## Entity Mapping

After validating the new target, Turbonomic discovers the connected entities. The following table describes nomenclature congruency between the target and Turbonomic:

| AppDynamics          | Turbonomic           |
|----------------------|----------------------|
| Business Application | Business Application |
| Business Transaction | Business Transaction |

| AppDynamics | Turbonomic                        |
|-------------|-----------------------------------|
| Tier        | Service                           |
| Node        | Application Component             |
| Database    | Database Server                   |
| Server      | Virtual Machine, Physical Machine |

## Adding an AppDynamics Target

### NOTE:

It is possible to monitor certain applications or database servers with both AppDynamics and Turbonomic, but this must be avoided as it will cause the entities to appear duplicated in the market.

If an application is monitored by AppDynamics, do not add it as a separate Turbonomic application target.

To add an AppDynamics instance as a target, specify:

- **Hostname or IP Address**  
The host name or IP Address of the AppDynamics controller instance.
- **Port**  
the port used to connect to the AppDynamics controller. By default, this is set to ports 80 (HTTP) and 443 (HTTPS).  
  
**NOTE:** For SaaS-based AppDynamics instances, you must use port 443.
- **Username@Tenant**  
Username and account ID with the necessary role(s). The format must be *Username@Tenant*, and the user must have the "Read Only User" and "DB Monitoring User" permissions. This username can be found on the "License > Account" page in AppDynamics.
- **Password**  
Password for the account used to connect to the AppDynamics instance.  
  
**NOTE:**  
The username and password cannot contain any of the following special characters:  
`\ / " [ ] : | < > + = ; , ? * , ' tab space @`
- **Secure Connection**  
When checked, Turbonomic will connect via HTTPS. Make sure the required certificate is configured for use on the host.
- **Proxy Host**  
The address of the proxy used for this target. Only fill out proxy information if you connect to the AppDynamics instance via a proxy.
- **Proxy Port**  
The port to use with the proxy specified above. By default, this is 8080.
- **Proxy Username**  
The username to use with the proxy specified above.
- **Proxy Password**

The password to use with the proxy specified above.

## Actions

Turbonomic recommends actions for the AppDynamics supply chain as follows.

| Entity Type                      | Action                                                                                                                                                                                                                                                                                                         |
|----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Application / Application Server | <ul style="list-style-type: none"> <li>• Resize Heap<br/>Recommendation only.</li> <li>• Resize Thread Pool<br/>Recommendation only.</li> <li>• Resize Connection Capacity<br/>Recommendation only.</li> <li>• Suspend VM<br/>Recommendation only.</li> <li>• Provision VM<br/>Recommendation only.</li> </ul> |

## Monitored Resources

### NOTE:

The exact resources monitored will differ based on application type. This list includes all resources you may see.

Turbonomic monitors the following resources for the AppDynamics supply chain:

| Entity Type           | Commodity                                                                                                                                                                                                                                                                                                                      |
|-----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Business Transaction  | <ul style="list-style-type: none"> <li>• Transactions<br/>The utilization of the allocated transactions per second for the given virtual application<br/>Measured in transactions per second</li> <li>• Response Time<br/>The utilization of the server's allocated response time<br/>Measured in Milliseconds (ms)</li> </ul> |
| Business Applications | <ul style="list-style-type: none"> <li>• Transactions<br/>The utilization of the allocated transactions per second for the given virtual application<br/>Measured in transactions per second</li> <li>• Response Time<br/>The utilization of the server's allocated response time<br/>Measured in Milliseconds (ms)</li> </ul> |
| Service               | <ul style="list-style-type: none"> <li>• Transactions<br/>The utilization of the allocated transactions per second for the given virtual application</li> </ul>                                                                                                                                                                |



| Entity Type           | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                       | <p>Measured in transactions per second</p> <ul style="list-style-type: none"> <li>Response Time</li> </ul> <p>The utilization of the server's allocated response time</p> <p>Measured in Milliseconds (ms)</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Application Component | <ul style="list-style-type: none"> <li>Virtual CPU (VCPU)                     <p>The utilization of the VCPU allocated to the hosting VM</p> <p>Measured in Megahertz (MHz)</p> <p><b>NOTE:</b> This commodity is collected for Java and Node.js applications only.</p> </li> <li>Virtual Memory (VMem)                     <p>The utilization of the VMem allocated to the hosting VM</p> <p>Measured in Kilobytes (KB)</p> <p><b>NOTE:</b> This commodity is collected for Java and Node.js applications only.</p> </li> <li>Transactions                     <p>The utilization of the allocated transactions per second for the given entity</p> <p>Measured in transactions per second</p> </li> <li>Heap                     <p>The utilization of the application server's heap</p> <p>Measured in Kilobytes (KB)</p> <p><b>NOTE:</b> This commodity is collected for Java applications only.</p> </li> <li>Response Time                     <p>The utilization of the server's allocated response time</p> <p>Measured in Milliseconds (ms)</p> </li> <li>Connections                     <p>The utilization of the connection capacity. Only applicable to database servers</p> <p>Measured in Connections</p> <p><b>NOTE:</b> This commodity is <b>NOT</b> collected for WebSphere applications.</p> </li> <li>Collection Time                     <p>The percentage of server uptime spent garbage collecting. Available when the JVM profiler is enabled.</p> <p>Measured in percentage of uptime (%)</p> <p><b>NOTE:</b> This commodity is <b>NOT</b> collected for WebSphere applications.</p> </li> <li>Threads                     <p>The utilization of the server's thread capacity</p> <p>Measured in number of Threads</p> </li> </ul> |

| Entity Type | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|             | <p><b>NOTE:</b> This commodity is <b>NOT</b> collected for WebSphere applications.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Database    | <ul style="list-style-type: none"> <li data-bbox="298 317 1487 443"> <p>• Virtual Memory (VMem)<br/>The utilization of the VMem allocated to the hosting VM<br/>Measured in Kilobytes (KB)</p> <p><b>NOTE:</b> This commodity requires a machine agent present, and database hardware monitoring to be enabled.</p> </li> <li data-bbox="298 558 1487 684"> <p>• Virtual CPU (VCPU)<br/>The utilization of the VCPU allocated to the hosting VM<br/>Measured in Megahertz (MHz)</p> <p><b>NOTE:</b> This commodity requires a machine agent present, and database hardware monitoring to be enabled.</p> </li> <li data-bbox="298 800 1487 926"> <p>• Transactions<br/>The utilization of the allocated transactions per second for the given entity<br/>Measured in transactions per second</p> </li> <li data-bbox="298 936 1487 1062"> <p>• Heap<br/>The utilization of the application server’s heap<br/>Measured in Kilobytes (KB)</p> <p><b>NOTE:</b> This commodity is collected for MS SQL and Mongo databases only.</p> </li> <li data-bbox="298 1136 1487 1325"> <p>• DBMem<br/>The memory utilized by the database, as a of the memory capacity that is allocated to the database. Note that this resource is more accurate than the VMem resource on the hosting VM. With this resource, Turbonomic can drive resize and move actions based on the memory consumed by the database, not the memory consumed by the VM</p> <p><b>NOTE:</b> This commodity is collected for MS SQL and Mongo databases only.</p> </li> <li data-bbox="298 1398 1487 1524"> <p>• Transactions<br/>The utilization of the allocated transactions per second for the given virtual application<br/>Measured in transactions per second</p> </li> <li data-bbox="298 1535 1487 1661"> <p>• Connections<br/>The utilization of the connection capacity. Only applicable to database servers<br/>Measured in Connections</p> <p><b>NOTE:</b> This commodity is <b>NOT</b> collected for WebSphere applications.</p> </li> <li data-bbox="298 1734 1487 1902"> <p>• Collection Time<br/>The percentage of server uptime spent garbage collecting. Available when the JVM profiler is enabled.<br/>Measured in percentage of uptime (%)</p> </li> </ul> |

| Entity Type | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|             | <p><b>NOTE:</b> This commodity is <b>NOT</b> collected for WebSphere applications.</p> <ul style="list-style-type: none"> <li>Threads                             <p>The utilization of the server’s thread capacity</p> <p>Measured in number of Threads</p> </li> </ul> <p><b>NOTE:</b> This commodity is <b>NOT</b> collected for WebSphere applications.</p> <ul style="list-style-type: none"> <li>Transaction Log                             <p>The utilization of the server’s capacity for storage devoted to transaction logs</p> <p>Measured in Kilobytes (KB)</p> </li> <li>DB Cache Hit Rate                             <p>The percentage of accesses that result in cache hits.</p> <p>Measured as a percentage of hits vs total attempts (%)</p> </li> </ul> |

## Application Insights

Turbonomic supports workload management of the application infrastructure monitored by Application Insights via the Turbonomic integration, which provides a full-stack view of your environment, from application to hosting server. With information obtained from Application Insights, Turbonomic is able to make recommendations and take actions to both assure performance and drive efficiency with the full knowledge of the demands of each individual application.

### Prerequisites

- A valid Application Insights user account with the same permissions detailed for [Microsoft Azure \(on page 43\)](#) targets.

### Entity Mapping

After validating the new target, Turbonomic discovers the connected entities. The following table describes nomenclature congruency between the target and Turbonomic:

| Application Insights | Turbonomic                      |
|----------------------|---------------------------------|
| Application          | Application, Application Server |

### Adding an Application Insights Target

**NOTE:**

If an application is monitored by Application Insights or Azure, do not add it as a separate Turbonomic application target.

To add Application Insights as a target, specify:

- Unique Target Description
 

A user-created name that will appear in the Turbonomic UI.

- Tenant Name  
The tenant associated to the Azure subscription associated to Application Insights.
- Azure Subscription ID  
The ID of the Azure subscription with access to the Azure target associated to Application Insights.
- Client App ID  
The Client/App ID of the App registration that gives Turbonomic access to resources in your Azure subscription.
- Client Secret Key  
The secret key for the App registration.
- Offer ID  
If applicable, the Azure Offer ID related to the Azure subscription.
- Enrollment Number  
If an Azure EA account, the enrollment number associated to the Azure subscription.

## Stitching Application Insights Applications to the Turbonomic Environment

Each application monitored by Application Insights can have several associated applications, and each of these applications can be deployed on a different hosting server. Likewise, a hosting server may host multiple groups or partial groups of multiple applications.

In order to accurately stitch metrics from Application Insights, the host name or IP address of the hosting server must be discoverable through the Application Insights instance. For most monitored application instances, this is automatic. If the hosting server is not discoverable, Azure tags on the application can be provided to indicate the IP address or hostname.

You can provide an Azure tag in the following name : value format:

```
Turbonomic-Host-Name : RoleInstance=hostname;RoleInstance=hostname;RoleInstance=hostname;
```

In the preceding example, `RoleInstance` is the name of the application instance, and `hostname` is the hosting server. For example: `Turbonomic-Host-Name : cluster-app-a=120.120.120.10;cluster-app-b=120.120.120.11;cluster-app-c=120.120.120.12;`

**NOTE:** If these tags are provided, they will replace any values discovered through the Application Insights API.

## Actions

Turbonomic recommends actions for the Application Insights supply chain as follows.

| Entity Type                      | Action                                                                                                                                                                                                                                                        |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Application / Application Server | <ul style="list-style-type: none"> <li>• Resize Heap<br/>Recommendation only.</li> <li>• Resize Thread Pool<br/>Recommendation only.</li> <li>• Resize Connection Capacity<br/>Recommendation only.</li> <li>• Suspend VM<br/>Recommendation only.</li> </ul> |

| Entity Type | Action                                                                              |
|-------------|-------------------------------------------------------------------------------------|
|             | <ul style="list-style-type: none"> <li>Provision VM</li> </ul> Recommendation only. |

## Monitored Resources

### NOTE:

The exact resources monitored will differ based on application type. This list includes all resources you may see.

Turbonomic monitors the following resources for the Application Insights supply chain:

| Entity Type | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Application | <ul style="list-style-type: none"> <li>Virtual CPU (VCPU)                             <p>The utilization of the VCPU allocated to the hosting VM</p> <p>Measured in Megahertz (MHz)</p> </li> <li>Transactions                             <p>The utilization of the allocated transactions per second for the given entity</p> <p>Measured in transactions per second</p> </li> <li>Heap                             <p>The utilization of the application server's heap</p> <p>Measured in Kilobytes (KB)</p> <p><b>NOTE:</b> This commodity is collected for Java applications only.</p> </li> <li>Response Time                             <p>The utilization of the server's allocated response time</p> <p>Measured in Milliseconds (ms)</p> </li> <li>SLA Commodity                             <p>The number of requests made divided by the duration of the request.</p> </li> </ul> |

## New Relic

Turbonomic supports workload management of the application infrastructure monitored by New Relic via the Turbonomic integration, which provides a full-stack view of your environment, from application instance to host. With information obtained from New Relic, Turbonomic is able to make recommendations and take actions to both assure performance and drive efficiency with the full knowledge of the demands of each individual application.

### Prerequisites

- A valid New Relic user account that includes either APM or infrastructure monitoring.

## Entity Mapping

After validating the new target, Turbonomic discovers the connected entities. The following table describes nomenclature congruency between the target and Turbonomic:

| New Relic                 | Turbonomic            |
|---------------------------|-----------------------|
| APM: Key Transactions     | Business Transaction  |
| APM: Application          | Service               |
| APM: Application Instance | Application Component |
| -Infra: Database          | Database Server       |
| Infra: Host               | Virtual Machine       |

## Supported Applications

Turbonomic supports the following Application languages and associated commodities:

| Application Language | Commodities                                                                              |
|----------------------|------------------------------------------------------------------------------------------|
| Java                 | Virtual CPU, Virtual Memory, Response Time, Transactions, Heap, Collection Time, Threads |
| .NET                 | Virtual CPU, Virtual Memory, Response Time, Transactions                                 |
| Node.js              | Virtual CPU, Virtual Memory, Response Time, Transactions, Heap, Collection Time          |
| Python               | Virtual CPU, Virtual Memory, Response Time, Transactions                                 |
| Python               | Virtual CPU, Virtual Memory, Response Time, Transactions                                 |
| PHP                  | Virtual CPU, Virtual Memory, Response Time, Transactions                                 |
| GO                   | Virtual CPU, Virtual Memory, Response Time, Transactions                                 |

## Supported Databases

Turbonomic supports the following Database types and commodities:

**NOTE:** Database commodities are exposed only if the New Relic account used to connect to Turbonomic has a *New Relic Infrastructure Pro* subscription.

| Database | Commodities                                  |
|----------|----------------------------------------------|
| MySQL    | Cache Hit Rate                               |
| MS SQL   | Cache Hit Rate, Virtual Memory, Transactions |
| OracleDB | Cache Hit Rate, Transactions, Response Time  |
| MongoDB  | Virtual Memory, Connections                  |

## Adding a New Relic Target

### NOTE:

If an application is monitored by New Relic, do not add it as a separate Turbonomic application target.

To add New Relic as a target, specify:

- Account ID  
The New Relic Account ID.
- REST API Key  
The REST API Key *provided by the New Relic platform*. For more information, see [Understand New Relic API Keys](#).
- GraphQL API Key  
The REST API Key *provided by the GraphQL service*. This is not identical to the REST API Key above. For more information, see [Generate a new API key in the NerdGraph GraphQL Explorer](#).
- EU Region  
If checked, Turbonomic will use the EU API endpoints.
- Proxy Host (Optional)  
The IP of the Proxy Host.
- Proxy Port (Optional)  
The port required by the proxy.
- Proxy Username (Optional)  
The username required by the proxy.
- Proxy Password (Optional)  
The password required by the proxy.

## Actions

Turbonomic recommends actions for the New Relic supply chain as follows.

| Entity Type                      | Action                                                                                                                                                                                                                                                                                                         |
|----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Application / Application Server | <ul style="list-style-type: none"> <li>• Resize Heap<br/>Recommendation only.</li> <li>• Resize Thread Pool<br/>Recommendation only.</li> <li>• Resize Connection Capacity<br/>Recommendation only.</li> <li>• Suspend VM<br/>Recommendation only.</li> <li>• Provision VM<br/>Recommendation only.</li> </ul> |
| Virtual Machines                 | <ul style="list-style-type: none"> <li>• Provision additional resources (VMem, VCPU)</li> <li>• Reconfigure Virtual Machine</li> </ul>                                                                                                                                                                         |

## Monitored Resources

**NOTE:**

The exact resources monitored will differ based on application type. This list includes all resources you may see.

Turbonomic monitors the following resources for the New Relic supply chain:

| Entity Type | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|-------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Application | <ul style="list-style-type: none"> <li data-bbox="289 506 1214 632"> <p>• Virtual CPU (VCPU)<br/>The utilization of the VCPU allocated to the hosting VM<br/>Measured in Megahertz (MHz)</p> </li> <li data-bbox="289 646 1000 772"> <p>• Virtual Memory (VMem)<br/>The utilization of the VMem allocated to the hosting VM<br/>Measured in Kilobytes (KB)</p> </li> <li data-bbox="289 787 1214 913"> <p>• Transactions<br/>The utilization of the allocated transactions per second for the given entity<br/>Measured in transactions per second</p> </li> <li data-bbox="289 928 881 1054"> <p>• Heap<br/>The utilization of the application server's heap<br/>Measured in Kilobytes (KB)</p> </li> <li data-bbox="289 1068 967 1194"> <p>• Response Time<br/>The utilization of the server's allocated response time<br/>Measured in Milliseconds (ms)</p> </li> <li data-bbox="289 1209 1252 1335"> <p>• Connections<br/>The utilization of the connection capacity. Only applicable to database servers<br/>Measured in Connections</p> </li> <li data-bbox="289 1350 1433 1514"> <p>• Collection Time<br/>The percentage of server uptime spent garbage collecting. Available when the JVM profiler is enabled.<br/>Measured in percentage of uptime (%)</p> </li> <li data-bbox="289 1528 867 1654"> <p>• Threads<br/>The utilization of the server's thread capacity<br/>Measured in number of Threads</p> </li> </ul> |
| Database    | <ul style="list-style-type: none"> <li data-bbox="289 1675 1000 1801"> <p>• Virtual Memory (VMem)<br/>The utilization of the VMem allocated to the hosting VM<br/>Measured in Kilobytes (KB)</p> </li> <li data-bbox="289 1816 984 1892"> <p>• Virtual CPU (VCPU)<br/>The utilization of the VCPU allocated to the hosting VM</p> </li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |



| Entity Type | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|             | <p>Measured in Megahertz (MHz)</p> <ul style="list-style-type: none"> <li>Transactions</li> </ul> <p>The utilization of the allocated transactions per second for the given entity</p> <p>Measured in transactions per second</p> <ul style="list-style-type: none"> <li>Heap</li> </ul> <p>The utilization of the application server's heap</p> <p>Measured in Kilobytes (KB)</p> <ul style="list-style-type: none"> <li>DBMem</li> </ul> <p>The memory utilized by the database, as a of the memory capacity that is allocated to the database. Note that this resource is more accurate than the VMem resource on the hosting VM. With this resource, Turbonomic can drive resize and move actions based on the memory consumed by the database, not the memory consumed by the VM</p> <ul style="list-style-type: none"> <li>Transactions</li> </ul> <p>The utilization of the allocated transactions per second for the given virtual application</p> <p>Measured in transactions per second</p> <ul style="list-style-type: none"> <li>Connections</li> </ul> <p>The utilization of the connection capacity. Only applicable to database servers</p> <p>Measured in Connections</p> <ul style="list-style-type: none"> <li>Collection Time</li> </ul> <p>The percentage of server uptime spent garbage collecting. Available when the JVM profiler is enabled.</p> <p>Measured in percentage of uptime (%)</p> <ul style="list-style-type: none"> <li>Threads</li> </ul> <p>The utilization of the server's thread capacity</p> <p>Measured in number of Threads</p> <ul style="list-style-type: none"> <li>Transaction Log</li> </ul> <p>The utilization of the server's capacity for storage devoted to transaction logs</p> <p>Measured in Kilobytes (KB)</p> <ul style="list-style-type: none"> <li>DB Cache Hit Rate</li> </ul> <p>The percentage of accesses that result in cache hits.</p> <p>Measured as a percentage of hits vs total attempts (%)</p> |

## Dynatrace

Turbonomic supports discovery of applications that are managed by the Dynatrace platform. Turbonomic includes the discovered information about these applications in its calculations for VM actions.

## Prerequisites

- A Dynatrace Server instance running in your environment.

This instance must be configured to monitor applications running in your environment.

- Managed VMs that are running applications managed by Dynatrace.

For Turbonomic to discover applications through Dynatrace, the applications must be running on VMs in your environment. Also, these VMs must be managed by Turbonomic targets such as hypervisors or public cloud targets.

- A valid Dynatrace user account.

The account must provide read-only access to the application data that is gathered by the Dynatrace server. It must enable the following switches for the access scope of the Dynatrace API token:

- Access problem and event feed, metrics, and topology
- Read content log
- Read synthetic monitors, locations, and nodes
- Read configuration
- User sessions
- Anonymize user session data for data privacy reasons
- Read audit logs

## Entity Mapping

After validating the new target, Turbonomic discovers the connected entities. The following table describes nomenclature congruency between the target and Turbonomic:

| Dynatrace   | Turbonomic                             |
|-------------|----------------------------------------|
| Application | Business Application                   |
| Service     | Service                                |
| Process     | Application Component, Database Server |
| -           | Container                              |
| Host        | Virtual Machine                        |

## Adding a Dynatrace Target

### NOTE:

It is possible to monitor certain applications or database servers with both Dynatrace and Turbonomic. You should avoid such a configuration because it can cause Turbonomic to generate duplicate entities in the market.

If you monitor an application via a Dynatrace server, and you configure that Dynatrace server as a Turbonomic target, then be sure you have not added that application as a separate application target in Turbonomic.

To add a Dynatrace server instance as a target, specify:

- Hostname or IP Address

The host name or IP and endpoint, separated by a slash. For example, 10.10.10.10/e/b70e3eb2-e82b-4c13-a5a4-560d9865841r

- API Token

The token that Turbonomic will use to authenticate its calls to the Dynatrace API. This token must have permission to execute GET methods via the Dynatrace API.

- Proxy Host

The address of the proxy used for this target. Only fill out proxy information if you connect to the Dynatrace server via a proxy.

- Proxy Port

The port to use with the proxy specified above. By default, this is 8080.

- Proxy Username

The username for the account to log into the proxy specified above.

- Proxy Password

The password to use with the proxy specified above.

## Actions

Turbonomic does not recommend actions for Dynatrace applications. However, it considers resource utilization by these applications when recommending actions for the underlying VMs.

## Monitored Resources

**NOTE:**

The exact resources monitored will differ based on application type. This list includes all resources you may see.

Turbonomic monitors the following resources for the Dynatrace supply chain:

| Entity Type           | Commodity                                                                                                                                                                                                                                                                                                         |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Business Application  | <ul style="list-style-type: none"> <li>• Response Time<br/>The utilization of the server's allocated response time<br/>Measured in Milliseconds (ms)</li> <li>• Transactions<br/>The utilization of the allocated transactions per second for the given entity<br/>Measured in transactions per second</li> </ul> |
| Service               | <ul style="list-style-type: none"> <li>• Response Time<br/>The utilization of the server's allocated response time<br/>Measured in Milliseconds (ms)</li> <li>• Transactions<br/>The utilization of the allocated transactions per second for the given entity<br/>Measured in transactions per second</li> </ul> |
| Application Component | <ul style="list-style-type: none"> <li>• Collection Time<br/>The percentage of server uptime spent garbage collecting. Available when the JVM profiler is enabled.<br/>Measured in percentage of uptime (%)</li> </ul>                                                                                            |

| Entity Type | Commodity                                                                                                                                                                                                                                                                                                                                                                  |
|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|             | <p>NOTE: This commodity is collected for Java applications only.</p> <p>NOTE: This commodity is <b>NOT</b> collected for WebSphere applications.</p> <ul style="list-style-type: none"> <li>Heap</li> </ul> <p>The utilization of the application server's heap</p> <p>Measured in Kilobytes (KB)</p> <p>NOTE: This commodity is collected for Java applications only.</p> |
| Container   | <ul style="list-style-type: none"> <li>VMem</li> </ul> <p>The of memory capacity the container utilizes</p> <p>Measured in Megabytes (MB)</p> <ul style="list-style-type: none"> <li>VCPU</li> </ul> <p>The of CPU capacity the container utilizes</p> <p>Measured in Gigahertz (Ghz)</p>                                                                                  |
| Container   | <ul style="list-style-type: none"> <li>VMem</li> </ul> <p>The of memory capacity the container utilizes</p> <p>Measured in Megabytes (MB)</p> <ul style="list-style-type: none"> <li>VCPU</li> </ul> <p>The of CPU capacity the container utilizes</p> <p>Measured in Gigahertz (Ghz)</p>                                                                                  |

## SNMP

Turbonomic will discover application and operating system resources using SNMP (Simple Network Management Protocol) on Linux hosts in your entire environment, or a portion of your environment, based on scope.

### Prerequisites

- Underlying VM host targets added to Turbonomic (for discovery)
- SNMP service enabled/configured on target VMs

#### NOTE:

For Hyper-V hosts, you must install Hyper-V Integration Services on the target VMs. For more information, please refer to the following integration services TechNet article:

<https://technet.microsoft.com/en-us/library/dn798297%28v=ws.11%29.aspx>

For VMware hosts, you must install VMware Tools on the target VMs.

## Adding SNMP Targets

To add SNMP targets, select the **Guest OS Processes > SNMP** option on the Target Configuration page and provide the following information:

- **Target Name**  
The display name that will be used to identify the target in the Target List. This is for display in the UI only; it does not need to match any internal name.
  - **Scope**  
Turbonomic will search for SNMP applications using the port entered above on the VMs found within the set scope. This scope can be set to the entire environment, single or multiple clusters, or particular virtual machines. Select this option and choose the scope for application discovery.
- NOTE:**  
A single scope (target) must not contain more than 500 virtual machines. Turbonomic recommends utilization of multiple WMI targets for environments exceeding this limit.
- **Community**  
The SNMP v2c community string Turbonomic will use to connect to the application
  - **Port number**  
The Port number Turbonomic will use to connect to the virtual machines hosting the application
  - **Full Validation**  
When selected, Turbonomic will require every VM in the selected scope to be a valid target. If Turbonomic is unable to authenticate a VM in the scope, the target will not validate and data will not be collected.
  - **Enable SNMPv3**  
When checked, Turbonomic will use SNMPv3 to connect to the virtual machines in the selected scope
  - **SNMPv3 Username/Securityname**  
The Username or Securityname that Turbonomic will use to connect to the virtual machines hosting the application
  - **SNMPv3 Enable Privacy**  
When checked, Turbonomic will encrypt using the privacy password to keep the connection private.
  - **SNMPv3 Authentication Password**  
The Authentication Password Turbonomic will use to connect to the virtual machines in the selected scope. This allows requests to be authenticated, confirming the sender's identity.
  - **SNMPv3 Privacy Password**  
The Privacy Password Turbonomic will use to connect to the virtual machines in the selected scope. For requests to be encrypted, the SNMP manager and the SNMP agent must share knowledge of the privacy password associated with the username.
  - **SHA-1 For Authentication**  
When checked, Turbonomic will use SHA-1 Authentication to connect to the virtual machines in the selected scope. When unchecked, Turbonomic uses MD5
  - **AES For Privacy**  
When checked, Turbonomic will use AES 128 to connect to the virtual machines in the selected scope. When unchecked, Turbonomic uses DES

**NOTE:**

Turbonomic does not support AES 192 or 256 for SNMP targets.

## Supported Actions

For each discovered entity within the application supply chain, Turbonomic can execute or recommend certain actions, as outlined below.

| Entity Type      | Action                                                                                                                                                                                                                                                                                                                                                                                                     |
|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Applications     | <p>Without discovered Guest OS Processes or Application Servers, Turbonomic doesn't perform actions on applications. Instead, it performs resize actions on the host VMs. If host utilization is high enough on the physical machine running the application VM, Turbonomic may also recommend provisioning a new host.</p> <p>For specific application servers, see the individual application entry.</p> |
| Virtual Machines | <ul style="list-style-type: none"> <li>• Provision additional resources (VMem, VCPU)</li> <li>• Move Virtual Machine</li> <li>• Move Virtual Machine Storage</li> <li>• Reconfigure Storage</li> <li>• Reconfigure Virtual Machine</li> </ul>                                                                                                                                                              |

## Monitored Resources

Turbonomic monitors the following resources for the application supply chain:

| Entity Type          | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| WMI/SNMP Application | <ul style="list-style-type: none"> <li>• Virtual Memory (VMem)<br/>The utilization of the VMem allocated to the hosting VM<br/>Measured in Kilobytes (KB)</li> <li>• Virtual CPU (VCPU)<br/>The utilization of the VCPU allocated to the hosting VM<br/>Measured in Megahertz (MHz)</li> </ul>                                                                                                                                                                                                      |
| Virtual Machine      | <ul style="list-style-type: none"> <li>• Virtual Memory (VMem)<br/>The utilization of the VMem allocated to the hosting VM<br/>Measured in Kilobytes (KB)</li> <li>• Virtual CPU (VCPU)<br/>The utilization of the VCPU allocated to the hosting VM<br/>Measured in Megahertz (MHz)</li> <li>• Virtual Storage (VStorage)<br/>The utilization of the virtual storage capacity allocated for the VM<br/>Measured in Kilobytes (KB)</li> <li>• Storage Access Operations Per Second (IOPS)</li> </ul> |

| Entity Type | Commodity                                                                                                                                                                                                                                     |
|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|             | The utilization of IOPS allocated for the VStorage on the VM<br>Measured in IOPS <ul style="list-style-type: none"> <li>• Latency</li> </ul> The utilization of latency allocated for the VStorage on the VM<br>Measured in milliseconds (ms) |

## Enabling SNMP

Turbonomic requires that SNMP is enabled and configured in order to discover Guest Processes. While these steps will change slightly between OS versions, this topic gives you the general instructions:

### Enabling SNMP v2

1. Obtain and install the SNMP server package for your version of Linux. This is commonly called `net-snmp` in most package managers. Also install the `net-snmp-utils` package if it is available
2. Configure the SNMP daemon by editing `/etc/snmp/snmpd.conf` or running `snmpconf -i` at the command line in order to verify that:
  - SNMPv2c is enabled
  - A read-only community name has been set. This community name will be used by Turbonomic to communicate with the VM

#### NOTE:

The community name you select must have at least read-only access to all OIDs in the system.

3. Configure the daemon to listen on a public interface. Most default installations only listen on `127.0.0.1`
4. Start the SNMP daemon process

These long form and short form sample `snmp.conf` files illustrate the necessary changes.

#### Long form, VACM:

```
# First, map the community name "mycommunity1" into a "security name"
# sec.name source community
com2sec notConfigUser default mycommunity1
# Second, map the security name into a group name:
# groupName securityModel securityName
group notConfigGroup v2c notConfigUser
# Finally, grant the group read-only access to any UUID.
# group context sec.model sec.level prefix read write notif
access notConfigGroup "" any noauth exact all none none
```

#### Short form, older syntax:

```
rocommunity mycommunity1 default system
```

#### Verify Your SNMP Setup

Verify that your SNMP setup is successful by using the following command from a remote machine, replacing the community string and IP address:

```
snmpwalk -Os -v 2c -c COMMUNITY_STRING IP_ADDRESS iso.3.6.1.2.1.1.1
```

If successful, the command will return the kernel version of the machine (similar to the output of `uname -a`)

## Enabling SNMP v3

1. Obtain and install the SNMP server package for your version of Linux.

Most package managers call this package `net-snmp`. To verify your configuration in step 5 below, you should also install the `net-snmp-utils` package on the Turbonomic VM.

2. Stop the SNMP service.
3. Create the SNMPv3 user.

Execute the following command:

```
net-snmp-config --create-snmpv3-user [-ro] [-A authpass] [-X privpass] [-a MD5|SHA]
[-x DES|AES] [username]
```

For example, the command:

```
i. net-snmp-create-v3-user -ro -A snmpv3authPass -a SHA -X snmpv3encPass -x AES
snmpv3user
```

results in output similar to:

adding the following line to `/var/lib/net-snmp/snmpd.conf`:

```
createUser snmpv3user SHA "snmpv3authPass" AES snmpv3encPass adding the following
line to /etc/snmp/snmpd.conf:
```

```
rouser snmpv3user
```

4. Secure the SNMP daemon.

Use a host firewall to only allow requests from source IP addresses you know, and which need to query the system.

5. Verify your SNMP setup.

To verify the configuration, you can execute the following command on the Turbonomic VM:

```
snmpwalk -v3 -u snmpv3user -A snmpv3authPass -a SHA -X snmpv3encPass -x AES -l
authPriv <TargetIP>
```

## WMI

Turbonomic will discover application and operating system resources using WMI (Windows Management Instrumentation) in your entire environment, or a portion of your environment, based on scope.

### Prerequisites

- Underlying VM host targets added to Turbonomic (for discovery)
- A WMI user account Turbonomic can use to connect to the WMI targets. This account can either be an administrator user, or a non-administrator belonging to certain local user groups. For a full list of requirements, see [Creating a WMI User Account \(on page 90\)](#)
- WMI enabled on target VMs. For assistance in enabling WMI, see [Enabling WMI \(on page 91\)](#).



**NOTE:**

For Hyper-V hosts, you must install Hyper-V Integration Services on the target VMs. For more information, please refer to the following integration services TechNet article:

<https://technet.microsoft.com/en-us/library/dn798297%28v=ws.11%29.aspx>

For VMware hosts, you must install VMware Tools on the target VMs.

## Adding WMI Targets

To add WMI targets, select the **Guest OS Processes > WMI** option on the Target Configuration page and provide the following information:

- **Target Name**  
The display name that will be used to identify the target in the Target List. This is for display in the UI only; it does not need to match any internal name.
- **Username**  
The username Turbonomic will use to connect to the WinRM service on the Virtual Machine hosting the application. This should not include the Active Directory domain.
- **Password**  
The password Turbonomic will use to connect to the WinRM service on the Virtual Machine hosting the application.
- **Scope**  
Turbonomic will search for Windows applications on the VMs found within the set scope. This scope can be set to the entire environment, single or multiple clusters, or particular virtual machines. Select this option and choose the scope for application discovery.

**NOTE:**

A single scope (target) must not contain more than 500 virtual machines. Turbonomic recommends utilization of multiple WMI targets for environments exceeding this limit.

- **Domain Name**  
The Active Directory domain used by Turbonomic in conjunction with the Username for authentication. Leave blank for local accounts.
- **Full Validation**  
When selected, Turbonomic will require every VM in the selected scope to be a valid target. If Turbonomic is unable to authenticate a VM in the scope, the target will not validate and data will not be collected.

## Supported Actions

For each discovered entity within the application supply chain, Turbonomic can execute or recommend certain actions, as outlined below.

| Entity Type  | Action                                                                                                                                                                                                                                                                                                               |
|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Applications | Without discovered Guest OS Processes or Application Servers, Turbonomic doesn't perform actions on applications. Instead, it performs resize actions on the host VMs. If host utilization is high enough on the physical machine running the application VM, Turbonomic may also recommend provisioning a new host. |

| Entity Type      | Action                                                                                                                                                                                                                                        |
|------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                  | For specific application servers, see the individual application entry.                                                                                                                                                                       |
| Virtual Machines | <ul style="list-style-type: none"> <li>• Provision additional resources (VMem, VCPU)</li> <li>• Move Virtual Machine</li> <li>• Move Virtual Machine Storage</li> <li>• Reconfigure Storage</li> <li>• Reconfigure Virtual Machine</li> </ul> |

## Monitored Resources

Turbonomic monitors the following resources for the container supply chain:

| Entity Type          | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| WMI/SNMP Application | <ul style="list-style-type: none"> <li>• Virtual Memory (VMem)<br/>The utilization of the VMem allocated to the hosting VM<br/>Measured in Kilobytes (KB)</li> <li>• Virtual CPU (VCPU)<br/>The utilization of the VCPU allocated to the hosting VM<br/>Measured in Megahertz (MHz)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Virtual Machine      | <ul style="list-style-type: none"> <li>• Virtual Memory (VMem)<br/>The utilization of the VMem allocated to the hosting VM<br/>Measured in Kilobytes (KB)</li> <li>• Virtual CPU (VCPU)<br/>The utilization of the VCPU allocated to the hosting VM<br/>Measured in Megahertz (MHz)</li> <li>• Virtual Storage (VStorage)<br/>The utilization of the virtual storage capacity allocated for the VM<br/>Measured in Kilobytes (KB)</li> <li>• Storage Access Operations Per Second (IOPS)<br/>The utilization of IOPS allocated for the VStorage on the VM<br/>Measured in IOPS</li> <li>• Latency<br/>The utilization of latency allocated for the VStorage on the VM<br/>Measured in milliseconds (ms)</li> </ul> |

## Creating a WMI User Account

The service account Turbonomic uses to connect to WMI should be an Active Directory domain account.

Some enterprises require that the service account does not grant full administrator rights. In that case, you can create a restricted service account for WMI:

1. Add the account to each of the following local groups:
  - WinRMRemoteWMIUsers\_\_ (Or Remote Management Users)
  - Performance Monitor Users

**NOTE:**

These groups are standard Windows Server 2012 security groups. If you are using an earlier version of Windows Server and do not see these groups, contact Turbonomic Support for assistance.

2. Grant permissions to the account.

In the WMI Management console, grant the `Enable Account` and `Remote Enable` advanced security permissions to the service account:

- Open the WMI Management console (`wmimgmt`).
- Right-click **WMI Control (Local)** and choose **Properties**.
- Go to the **Security** tab and then click **Security** to display the **Security for Root** dialog.
- Click **Advanced**, select the service account, and click **Edit**.
- Confirm that **This namespace and subnamespace** is selected.
- Select **Enable Account** and **Remote Enable** and click **OK**.

## Enabling WMI

### Enabling Discovery

To enable Turbonomic discovery of Windows-based Guest Processes, you must configure and enable WMI with WinRM, usually by using a group policy for AD Domains.

When local credentials are provided to Turbonomic, NTLM is the authentication mechanism. When domain credentials are provided, either NTLM or Kerberos can be specified.

**NOTE:**

If Kerberos is specified, the IP address of the target must be resolvable to a host name using DNS.

While these steps will change slightly between Windows Server versions, the general instructions are:

1. Open an elevated PowerShell prompt on the virtual machine(s) to be discovered as a WMI Target.
2. Enable the WS-Management protocol and set the default configuration for remote management.

Execute `winrm quickconfig`.

3. Enable the WinRM *Negotiate* authentication scheme.

This policy is enabled by default. To enable this policy if it is disabled, execute `winrm set winrm/config/service/auth '{@Negotiate="true"}'`.

4. Set the WinRM `AllowUnencrypted` property to `true` if non-SSL connections are preferred.

This property must be set on both the server and the client. Note that setting this value to `true` does not mean that WMI passes sensitive data in an unencrypted form. It will send only the content of the SOAP messages as plain text:

- Server setting:

```
winrm set winrm/config/service '{@AllowUnencrypted="true"}'
```

- Client setting:

```
winrm set winrm/config/client '{@AllowUnencrypted="true"}'
```

5. Restart the Remote Registry service.

After restarting the Remote Registry service, Turbonomic will discover the WMI targets.

## SSL Connections

To connect using SSL, then a certificate must be assigned to WinRM, and an SSL listening socket enabled. Turbonomic will accept self-signed certificates. Complete details can be found in the official WinRM documentation.

Some example SSL-related commands:

- List certificates on the system:

```
ls cert://localmachine/my
```

- Find Thumbprint for the default certificate:

```
7B56C33F029E7605D5C58E5597D0A077FE1D7F1C CN=winsql-server1.corp.mycorp.com
```

- Enable SSL listener:

```
winrm create winrm/config/listener?Address=*+Transport=HTTPS @{Hostname="winsql-server1.corp.mycorp.com";CertificateThumbprint="7B56C33F029E7605D5C58E5597D0A077FE1D7F1C";Port=5985}
```

## SQL Server

Turbonomic supports Microsoft SQL Server 2012, 2014, 2016, 2017, and 2019.

### NOTE:

SQL Server clusters are not supported by this version of Turbonomic.

## Prerequisites

- A user account with SQL permissions including `Connect SQL` and `View Server State` on the database
- The following services must be running, and set to enabled:
  - Net.Tcp Listener Adapter
  - Net.Tcp Port Sharing Service
- TCP/IP is enabled on the port used for Turbonomic discovery
- To enable dynamic port discovery, the port used by the SQL Browser Service

## Creating a Service User Account

The user account that Turbonomic uses for its service login must include the following:

- The account must exist in the Security folder within the SQL Server Object Explorer, with the following properties:
  - Enable **SQL Server Authentication**
  - Disable **Enforce password policy**
- The account's security properties must include:
  - Permission to connect to the database through SQL

- Permission to view the server state

## Adding a SQL Server Database to Turbonomic

You can add an individual database server as a target, or you can add all matching targets within a given scope.

To add a database server as a target, you specify:

- **Target Name**  
Name displayed in the Turbonomic UI
- **Username**  
Username for the account. This username must not include the AD domain
- **Password**  
Password for the account. This username must not include the AD domain
- **Scope**  
A cluster or group of VMs that host SQL servers
- **Browsing Service Port**  
The port used to communicate with the browsing service. Turbonomic will obtain the SQLServer port for each instance running on each VM in the scope.
- **SQLServer Port**  
The SQL remote port. Turbonomic will use this port if there is no browsing service port specified, or if the browsing service is not available during discovery.

### NOTE:

Turbonomic will connect to the port specified for the SQL browsing service first. If that connection fails, Turbonomic will connect using the SQLServer Port.

- **Domain Name**  
The Active Directory domain used by Turbonomic in conjunction with the Username for authentication. Leave blank for local accounts.
- **Full Validation**  
When selected, Turbonomic will require every VM in the selected scope to be a valid target. If Turbonomic is unable to authenticate a VM in the scope, the target will not validate and data will not be collected.

For additional information about adding SQL Server targets, see the Green Circle article, "[How to Target SQL Servers in VMTurbo \(5.4 and later\)](#)"

## Actions

Turbonomic recommends actions for the application supply chain as follows.

| Entity Type  | Action                                                                                                                                                                                                                                                                                                               |
|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Applications | Without discovered Guest OS Processes or Application Servers, Turbonomic doesn't perform actions on applications. Instead, it performs resize actions on the host VMs. If host utilization is high enough on the physical machine running the application VM, Turbonomic may also recommend provisioning a new host. |

| Entity Type      | Action                                                                                                                                                                                                                              |
|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                  | For specific application servers, see the individual application entry.                                                                                                                                                             |
| Virtual Machines | <ul style="list-style-type: none"> <li>Provision additional resources (VMem, VCPU)</li> <li>Move Virtual Machine</li> <li>Move Virtual Machine Storage</li> <li>Reconfigure Storage</li> <li>Reconfigure Virtual Machine</li> </ul> |

## Monitored Resources

Turbonomic monitors the following resources for the application server supply chain:

| Entity Type     | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Database Server | <ul style="list-style-type: none"> <li>DBMem<br/>The memory utilized by the database, as a of the memory capacity that is allocated to the database. Note that this resource is more accurate than the VMem resource on the hosting VM. With this resource, Turbonomic can drive resize and move actions based on the memory consumed by the database, not the memory consumed by the VM</li> <li>Transactions<br/>The utilization of the allocated transactions per second for the given virtual application<br/>Measured in transactions per second</li> <li>Response Time<br/>The utilization of the server's allocated response time<br/>Measured in Milliseconds (ms)</li> <li>Connections<br/>The utilization of the connection capacity. Only applicable to database servers<br/>Measured in Connections</li> <li>TransactionLog<br/>The utilization of the server's capacity for storage devoted to transaction logs<br/>Measured in Kilobytes (KB)</li> <li>Cache Hit Rate<br/>The percentage of accesses that result in cache hits.<br/>Measured in a percentage of hits vs total attempts (%)</li> </ul> |
| Virtual Machine | <ul style="list-style-type: none"> <li>Virtual Memory (VMem)<br/>The utilization of the VMem allocated to the hosting VM<br/>Measured in Kilobytes (KB)</li> <li>Virtual CPU (VCPU)<br/>The utilization of the VCPU allocated to the hosting VM<br/>Measured in Megahertz (MHz)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |

| Entity Type | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|             | <ul style="list-style-type: none"> <li data-bbox="261 264 1524 399">                     • Virtual Storage (VStorage)<br/>                     The utilization of the virtual storage capacity allocated for the VM<br/>                     Measured in Kilobytes (KB)                 </li> <li data-bbox="261 401 1524 535">                     • Storage Access Operations Per Second (IOPS)<br/>                     The utilization of IOPS allocated for the VStorage on the VM<br/>                     Measured in IOPS                 </li> <li data-bbox="261 537 1524 672">                     • Latency<br/>                     The utilization of latency allocated for the VStorage on the VM<br/>                     Measured in milliseconds (ms)                 </li> </ul> |

## Kubernetes Platform Targets

If you are running the Cloud Native Edition of Turbonomic, it will discover entities related to container platforms in your environment, recommend resize, placement, and scale actions, and display discovered entities. To use this functionality, you must add a container platform target.

### Prerequisites

- Running Kubernetes 1.8+ Cluster

### Adding a Kubernetes Platform Target

In order to add this target, you deploy a pod running the Kubeturbo container image, which will self-register a Cloud Native target type that represents your Kubernetes cluster. Kubeturbo will use a configuration file with your Turbonomic credentials and a service account RBAC model to discover and monitor the entities in your Kubernetes cluster.

For more information on different deployment options, see the [Kubeturbo GitHub Repository](#).

**NOTE:** You must install Kubeturbo on each cluster you want Turbonomic to discover.

### Supply Chain

Turbonomic adds several entities to the supply chain: Services, Containers, Container Pods, Container Specs, Workload Controllers, Namespaces, Volumes, and VirtualMachines. Each entity represents key components of your containerized application running in Kubernetes.

### Actions

Turbonomic recommends actions for the Kubernetes container platform supply chain as follows.

| Entity  | Action |
|---------|--------|
| Service | None   |

| Entity                 | Action                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                        | No actions are recommended at this level of the supply chain. Instead, actions that affect the service are generated and executed on underlying entities.                                                                                                                                                                                                                                                                                                                              |
| Application Component  | <p><b>Suspend</b></p> <p>Application components are suspended while due to a node (virtual machine) suspension</p> <p><b>APM Actions</b></p> <p>Application components may also receive other actions as part of APM integration related to those use cases. For example, a <code>Resize Heap</code> action from an underlying AppDynamics integration. See the Target Configuration Guide documentation for the appropriate technology to discover what actions may be available.</p> |
| Container              | <p><b>Resize Container Up/Down</b></p> <p>With <code>Merged Actions</code> enabled, individual Container actions will be recommend only and the resize will be reflected as an action on the Workload Controller entity.</p> <p><b>Suspend</b></p> <p>Containers are suspended while due to a node (virtual machine) suspension</p>                                                                                                                                                    |
| Container Pod          | <p><b>Move Pod</b></p> <p>Pods will be moved across nodes (Virtual Machines).</p> <p><b>Suspend</b></p> <p>Container Pods are suspended while due to a node (virtual machine) suspension</p>                                                                                                                                                                                                                                                                                           |
| Container Spec         | <p><b>None</b></p> <p>No actions are recommended at this level of the supply chain. This entity maintains the history of all replicas, or instances of pods for this container specification.</p>                                                                                                                                                                                                                                                                                      |
| Workload Controller    | <p><b>Resize Container</b></p> <p>With <code>Merged Actions</code> enabled, this is a single resize action representing all resize actions for containers associated to a specific workload controller.</p>                                                                                                                                                                                                                                                                            |
| Namespace              | <p><b>None</b></p> <p>No actions are recommended at this level of the supply chain. Namespace Quotas are constraints to container resizing actions.</p>                                                                                                                                                                                                                                                                                                                                |
| Virtual Machine (Node) | <p><b>Provision Additional Resources</b></p> <p>The following resources may be provisioned:</p> <ul style="list-style-type: none"> <li>• VMem</li> <li>• VCPU</li> <li>• VMem Requests</li> <li>• VCPU Requests</li> <li>• Number of Consumers</li> </ul> <p><b>Suspend</b></p> <p>Nodes (virtual machines) may be suspended.</p>                                                                                                                                                      |



| Entity          | Action                                                                                                                                                                                                                                                                                                                                                                                                                                      |                 |                                                                                                                                                                                        |
|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                 | <p><b>Infrastructure-dependent Actions</b></p> <p>Depending on the technology the node is stitched to for underlying infrastructure, there may be additional actions:</p> <table border="1"> <tr> <td>On-prem VMware:</td> <td> <ul style="list-style-type: none"> <li>• Move Virtual Machine</li> <li>• Move Virtual Machine Storage</li> <li>• Reconfigure Storage</li> <li>• Reconfigure Virtual Machine</li> </ul> </td> </tr> </table> | On-prem VMware: | <ul style="list-style-type: none"> <li>• Move Virtual Machine</li> <li>• Move Virtual Machine Storage</li> <li>• Reconfigure Storage</li> <li>• Reconfigure Virtual Machine</li> </ul> |
| On-prem VMware: | <ul style="list-style-type: none"> <li>• Move Virtual Machine</li> <li>• Move Virtual Machine Storage</li> <li>• Reconfigure Storage</li> <li>• Reconfigure Virtual Machine</li> </ul>                                                                                                                                                                                                                                                      |                 |                                                                                                                                                                                        |
| Volume          | <p><b>None</b></p> <p>No actions are recommended at this level of the supply chain. These entities will be stitched to public cloud storage volumes.</p>                                                                                                                                                                                                                                                                                    |                 |                                                                                                                                                                                        |

## Monitored Resources

Turbonomic monitors the following resources for the Kubernetes container platform supply chain:

| Entity                | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Service               | <p><b>Response Time</b></p> <p>Response time of the service, measured in ms.</p> <p>This commodity is populated via APM or DIF integrations.</p> <p><b>Transactions</b></p> <p>Transaction utilization, measured in transactions per second.</p> <p>This commodity is populated via APM or DIF integrations.</p>                                                                                                                                                                                                                  |
| Application Component | <p><b>Various Commodities</b></p> <p>The commodities monitored and the values received for those commodities at the application component level is dependent on the APM integration used. See the Target Configuration Guide documentation for the appropriate technology to discover what data will be reported.</p>                                                                                                                                                                                                             |
| Container             | <p><b>VMem</b></p> <p>The virtual memory utilized by the container against the memory limit (if no limit is set, then node capacity is used). Measured in Megabytes (MB)</p> <p><b>VCPU</b></p> <p>The virtual CPU utilized by the container against the CPU limit (if no limit is set, then node capacity is used). Measured in Megahertz (Mhz)</p> <p><b>VMemRequest</b></p> <p>If applicable, the virtual memory utilized by the container against the memory request. Measured in Megabytes (MB)</p> <p><b>VCPURquest</b></p> |

| Entity         | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                | <p>If applicable, the virtual CPU utilized by the container against the CPU request. Measured in Megahertz (Mhz)</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Container Pod  | <p><b>VMem</b></p> <p>The virtual memory utilized by the pod against the node physical capacity. Measured in Megabytes (MB)</p> <p><b>VCPU</b></p> <p>The virtual CPU utilized by the pod against the node physical capacity. Measured in Megahertz (Mhz)</p> <p><b>VMemRequest</b></p> <p>The virtual memory request allocated by the pod against the node allocatable capacity. Measured in Megabytes (MB)</p> <p><b>VCPURquest</b></p> <p>The virtual CPU request allocated by the pod against the node allocatable capacity. Measured in Megahertz (Mhz)</p> <p><b>VMemRequestQuota</b></p> <p>If applicable, The amount of virtual memory request the pod has allocated against the namespace quota. Measured in Megabytes (MB)</p> <p><b>VCPURquestQuota</b></p> <p>If applicable, The amount of virtual CPU request the pod has allocated against the namespace quota. Measured in Megahertz (Mhz)</p> <p><b>VMemLimitQuota</b></p> <p>If applicable, The amount of virtual memory limit the pod has allocated against the namespace quota. Measured in Megabytes (MB)</p> <p><b>VCPULimitQuota</b></p> <p>If applicable, The amount of virtual CPU limit the pod has allocated against the namespace quota. Measured in Megahertz (Mhz)</p> |
| Container Spec | <p><b>VMem</b></p> <p>The virtual memory historically utilized by any containers run for this workload against the memory limit (if no limit is set, then node capacity is used). Measured in Megabytes (MB)</p> <p><b>VCPU</b></p> <p>The virtual CPU historically utilized by any containers run for this workload against the CPU limit (if no limit is set, then node capacity is used). Measured in Megahertz (Mhz)</p> <p><b>VMemRequest</b></p> <p>If applicable, the virtual memory historically utilized by any containers run for this workload against the memory request. Measured in Megabytes (MB)</p> <p><b>VCPURquest</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |

| Entity                 | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                        | If applicable, the virtual CPU historically utilized by any containers run for this workload against the CPU request. Measured in Megahertz (Mhz)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Workload Controller    | <p><b>VMemRequestQuota</b></p> <p>If applicable, The amount of virtual memory request the pod has historically allocated for this workload against the namespace quota. Measured in Megabytes (MB)</p> <p><b>VCPURestRequestQuota</b></p> <p>If applicable, The amount of virtual CPU request the pod has historically allocated for this workload against the namespace quota. Measured in Megahertz (Mhz)</p> <p><b>VMemLimitQuota</b></p> <p>If applicable, The amount of virtual memory limit the pod has historically allocated for this workload against the namespace quota. Measured in Megabytes (MB)</p> <p><b>VCPULimitQuota</b></p> <p>If applicable, The amount of virtual CPU limit the pod has historically allocated for this workload against the namespace quota. Measured in Megahertz (Mhz)</p> |
| Namespace              | <p><b>VMemRequestQuota</b></p> <p>The total amount of virtual memory request for all pods allocated to the namespace against the namespace quota. Measured in Megabytes (MB)</p> <p><b>VCPURestRequestQuota</b></p> <p>The total amount of virtual CPU request for all pods allocated to the namespace against the namespace quota. Measured in Megahertz (Mhz)</p> <p><b>VMemLimitQuota</b></p> <p>The total amount of virtual memory limit for all pods allocated to the namespace against the namespace quota. Measured in Megabytes (MB)</p> <p><b>VCPULimitQuota</b></p> <p>The total amount of virtual CPU limit for all pods allocated to the namespace against the namespace quota. Measured in Megahertz (Mhz)</p>                                                                                         |
| Virtual Machine (Node) | <p><b>VMem</b></p> <p>The virtual memory utilized by the node against the memory allocated to the hosting virtual machine. Measured in Megabytes (MB)</p> <p><b>VCPU</b></p> <p>The virtual CPU utilized by the node against the CPU allocated to the hosting virtual machine. Measured in Megahertz (Mhz)</p> <p><b>VMemRequest</b></p> <p>The total amount of virtual memory allocated to pods with memory request against the allocatable capacity of the node. Measured in Megabytes (MB)</p> <p><b>VCPURestRequest</b></p> <p>The total amount of virtual CPU allocated to pods with CPU request against the allocatable capacity of the node. Measured in Megahertz (Mhz)</p>                                                                                                                                 |

| Entity | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|--------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | <p><b>Number Consumers</b></p> <p>The total number of pods running on the node against the maximum number of pods allowed. Measured in Pods (#)</p> <p><b>Infrastructure-dependent Commodities</b></p> <p>Depending on the technology the node is stitched to for underlying infrastructure, there may be additional commodities, or more granular data reported to existing commodities. See the Target Configuration Guide documentation for the appropriate technology to discover what data will be reported.</p> |

## Fabric Targets

A fabric target is a service that unites compute, network and storage access into a cohesive system. When you connect Turbonomic to fabric targets, it monitors the performance and resource consumption of your fabric interconnects, IO modules, chassis, and Blade Servers to assure application performance while also utilizing resources as efficiently as possible.

Once connected, Turbonomic discovers the blades that host the VMs, the chassis and datastores that provide resources to the blades, the IO modules and fabric interconnects that provide network resources, and the virtual datastores that provide storage resources to the VMs.

As part of this process, Turbonomic will stitch information from the fabric target and the associated hypervisor targets together, to provide deeper insight into the state of the hardware, and information related to the applications and VM's running on the hypervisor-stitched blades.

### Supply Chain

Fabric targets add IO Module, Fabric Interconnect, Domain, and Chassis entities to the supply chain. The Chassis entities host physical machines (blade servers) — The physical machines also consume network connection commodities from IO Modules. The Fabric Interconnect supplies connectivity to the overall network, and also hosts the UCS Manager for UCS Targets. The Domain serves as the bottom-level pool of network resource, supplying the Fabric Interconnect.

### Supported Fabric Targets

Turbonomic supports the following fabric targets:

- Cisco UCS

### Monitored Resources

Turbonomic monitors the following resources for the fabric supply chain:

| Entity Type     | Commodity                                                                                                                                                                  |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Virtual Machine | <ul style="list-style-type: none"> <li>• Virtual Memory (VMem)</li> </ul> <p>The utilization of the VMem allocated to the hosting VM</p> <p>Measured in Kilobytes (KB)</p> |

| Entity Type      | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                  | <ul style="list-style-type: none"> <li>• Virtual CPU (VCPU)<br/>The utilization of the VCPU allocated to the hosting VM<br/>Measured in Megahertz (MHz)</li> <li>• Virtual Storage (VStorage)<br/>The utilization of the virtual storage capacity allocated for the VM<br/>Measured in Kilobytes (KB)</li> <li>• Storage Access Operations Per Second (IOPS)<br/>The utilization of IOPS allocated for the VStorage on the VM<br/>Measured in IOPS</li> <li>• Latency<br/>The utilization of latency allocated for the VStorage on the VM<br/>Measured in milliseconds (ms)</li> </ul>                                                                                                                                                       |
| Blade            | <ul style="list-style-type: none"> <li>• Net<br/>The utilization of data through the Blade's network adapters<br/>Measured in Kilobytes per second (KB/s)</li> <li>• Treated as a Physical Machine of the underlying Hypervisor (see below)<br/>CPU, Mem, etc.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Physical Machine | <ul style="list-style-type: none"> <li>• Memory (Mem)<br/>The utilization of the PM's memory reserved or in use<br/>Measured in Kilobytes (KB)</li> <li>• CPU<br/>The utilization of the PM's CPU reserved or in use<br/>Measured in Megahertz (MHz)</li> <li>• IO<br/>The utilization of the PM's IO adapters<br/>Measured in Kilobytes per second (KB/s)</li> <li>• Net<br/>The utilization of data through the PM's network adapters<br/>Measured in Kilobytes per second (KB/s)</li> <li>• Swap<br/>The utilization of the PM's swap space<br/>Measured in Kilobytes (KB)</li> <li>• Balloon<br/>The utilization of shared memory among VMs running on the host. ESX-only<br/>Measured in Kilobytes (KB)</li> <li>• CPU Ready</li> </ul> |

| Entity Type         | Commodity                                                                                                                                                                                                                                                                                           |
|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                     | <p>The utilization of the PM's allocated ready queue capacity (measured in Kbytes) that is in use, for 1, 2, and 4 CPU ready queues. ESX-only</p> <p>Measured in Megahertz (MHz)</p>                                                                                                                |
| I/O Module          | <ul style="list-style-type: none"> <li>NetThroughput</li> </ul> <p>Rate of message delivery over a port</p> <p>Measured in Megabits per second (Mb/s)</p>                                                                                                                                           |
| Fabric Interconnect | <ul style="list-style-type: none"> <li>NetThroughput</li> </ul> <p>Rate of message delivery over a port</p> <p>Measured in Mb/s</p> <ul style="list-style-type: none"> <li>PortChannel</li> </ul> <p>Amalgamation of ports with a shared net throughput and utilization</p> <p>Measured in Mb/s</p> |

## Cisco UCS Manager

The Cisco Unified Computing System (UCS) Manager is a management solution that participates in server, fabric, and storage provisioning, device discovery, inventory, configuration, diagnostics, monitoring, fault detection, auditing, and statistics collection.

UCS integrates all of these resources in a scalable multi-chassis platform to converge administration onto a single point. Managing these various entities on a network fabric with Turbonomic enables automation at the hardware level, including automated provisioning of hosts.

### Prerequisites

- A service account Turbonomic can use to connect to UCS Manager

### Adding UCS Targets

To add a UCS target, select the **Fabric** category and choose one of the UCS Fabric options to match the version of UCS you want to manage. Then provide the following information:

- Address:** The IP address of the UCS Manager
 

This gives access to the Fabric Manager that resides on the interconnect.

Turbonomic connects to the UCS Manager via the HTTPS protocol by default. In order to force the HTTP protocol, the Address must be entered in one of two ways. For example, an IP of 8.8.8.8 must be entered as http://8.8.8.8 or by using a specific HTTP port, such as 8.8.8.8:80.
- Username/Password:** The credentials of the account Turbonomic will use to connect to UCS Manager.
 

specify the IP address and credentials for UCS Manager. Turbonomic discovers the fabric interfaces associated with that manager.

**NOTE:**

When providing a username, if the account is managed in Active Directory you must include the domain in case-sensitive spelling. For example, `MyDomain\john` is not the same as `mydomain\john`. For local user accounts, just provide the username.

## Supply Chain

Fabric targets add IO Module, Fabric Interconnect (Switch), Domain, and Chassis entities to the supply chain. The Chassis entities host physical machines — The physical machines also consume network connection commodities from IO Modules. The Fabric Interconnect supplies connectivity to the overall network, and also hosts the UCS Manager. The Domain serves as the bottom-level pool of network resource, supplying the Fabric Interconnect.

## Actions

Turbonomic recommends actions for the various entities of the UCS Fabric Network as follows:

| Entity Type                              | Action                                                                                                                                                                                                                              |
|------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Virtual Machines                         | <ul style="list-style-type: none"> <li>Provision additional resources (VMem, VCPU)</li> <li>Move Virtual Machine</li> <li>Move Virtual Machine Storage</li> <li>Reconfigure Storage</li> <li>Reconfigure Virtual Machine</li> </ul> |
| Physical Machines                        | <ul style="list-style-type: none"> <li>Start Physical Machine</li> <li>Provision Physical Machine</li> <li>Suspend Physical Machine</li> </ul>                                                                                      |
| Chassis                                  | <ul style="list-style-type: none"> <li>Provision New Chassis</li> </ul>                                                                                                                                                             |
| Fabric Interconnect                      | <ul style="list-style-type: none"> <li>Add Port to Port Channel</li> <li>Remove Port from Port Channel</li> <li>Add Port</li> </ul>                                                                                                 |
| DPod (if Network Flow target is present) | <ul style="list-style-type: none"> <li>Provision new DPod</li> </ul>                                                                                                                                                                |

## Monitored Resources

Turbonomic monitors the following commodities of the UCS target:

| Entity Type     | Commodity                                                                                                                                                                                                                                                                                                                      |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Virtual Machine | <ul style="list-style-type: none"> <li>Virtual Memory (VMem)<br/>The utilization of the VMem allocated to the hosting VM<br/>Measured in Kilobytes (KB)</li> <li>Virtual CPU (VCPU)<br/>The utilization of the VCPU allocated to the hosting VM<br/>Measured in Megahertz (MHz)</li> <li>Virtual Storage (VStorage)</li> </ul> |

| Entity Type      | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                  | <p>The utilization of the virtual storage capacity allocated for the VM<br/>Measured in Kilobytes (KB)</p> <ul style="list-style-type: none"> <li>Storage Access Operations Per Second (IOPS)</li> </ul> <p>The utilization of IOPS allocated for the VStorage on the VM<br/>Measured in IOPS</p> <ul style="list-style-type: none"> <li>Latency</li> </ul> <p>The utilization of latency allocated for the VStorage on the VM<br/>Measured in milliseconds (ms)</p>                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Physical Machine | <ul style="list-style-type: none"> <li>Memory (Mem)<br/>The utilization of the PM's memory reserved or in use<br/>Measured in Kilobytes (KB)</li> <li>CPU<br/>The utilization of the PM's CPU reserved or in use<br/>Measured in Megahertz (MHz)</li> <li>IO<br/>The utilization of the PM's IO adapters<br/>Measured in Kilobytes per second (KB/s)</li> <li>Net<br/>The utilization of data through the PM's network adapters<br/>Measured in Kilobytes per second (KB/s)</li> <li>Swap<br/>The utilization of the PM's swap space<br/>Measured in Kilobytes (KB)</li> <li>Balloon<br/>The utilization of shared memory among VMs running on the host. ESX-only<br/>Measured in Kilobytes (KB)</li> <li>CPU Ready<br/>The utilization of the PM's allocated ready queue capacity (measured in Kbytes) that is in use, for 1, 2, and 4 CPU ready queues. ESX-only<br/>Measured in Megahertz (MHz)</li> </ul> |
| Chassis          | <ul style="list-style-type: none"> <li>Power<br/>Electricity being consumed by the Chassis<br/>Measured in Watts (W)</li> <li>Temperature<br/>Temperature of the internals of the Chassis</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |



| Entity Type                              | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                          | Measured in degrees Celsius (C)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| I/O Module                               | <ul style="list-style-type: none"> <li>• NetThroughput<br/>Rate of message delivery over a port<br/>Measured in Megabits per second (Mb/s)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Fabric Interconnect                      | <ul style="list-style-type: none"> <li>• NetThroughput<br/>Rate of message delivery over a port<br/>Measured in Mb/s</li> <li>• PortChannel<br/>Amalgamation of ports with a shared net throughput and utilization<br/>Measured in Mb/s</li> </ul>                                                                                                                                                                                                                                                                                                                                         |
| DPod (if Network Flow target is present) | <ul style="list-style-type: none"> <li>• Memory (Mem)<br/>The utilization of the DPod's memory reserved or in use<br/>Measured in Kilobytes (KB)</li> <li>• CPU<br/>The utilization of the DPod's CPU reserved or in use<br/>Measured in Megahertz (MHz)</li> <li>• Storage<br/>The utilization of the storage attached to the DPod<br/>Measured in Kilobytes (KB)</li> <li>• Flow<br/>The utilization of the network flow capacity utilized by the DPod. This is divided into Flow1 (Low Cost) and Flow2 (Medium Cost) utilization<br/>Measured in Kilobytes per second (KB/s)</li> </ul> |

## HPE OneView

HPE OneView is a management solution that streamlines provisioning and lifecycle management across compute, storage, and fabric. Through a unified API, infrastructure can be configured, monitored, updated, and re-purposed.

HPE OneView integrates all of these resources in a scalable multi-enclosure platform to converge administration onto a single point. Managing these various entities on a network fabric with Turbonomic enables automation at the hardware level, including automated provisioning of hosts.

### Prerequisites

- A service account Turbonomic can use to connect to HPE OneView.
- HPE OneView 2.0 and compatible hardware.

## Adding HPE OneView Targets

To add a HPE OneView as a target, select the **Fabric** category and choose the HPE OneView radio button. Then provide the following information:

- **Address:** The IP address of the HPE OneView target

This gives access to the Fabric Manager that resides on the VM.

Turbonomic uses the HTTPS protocol by default. In order to force the HTTP protocol, the Address must be entered in one of two ways. For example, an IP of 8.8.8.8 must be entered as `http://8.8.8.8` or by using a specific HTTP port, such as `8.8.8.8:80`.

- **Username/Password:** The credentials of the account Turbonomic will use to connect to the HPE OneView target.

specify the IP address and credentials for HPE OneView. Turbonomic discovers the fabric interfaces associated with that instance.

### NOTE:

When providing a username, if the account is managed in Active Directory you must include the domain in case-sensitive spelling. For example, `MyDomain\john` is not the same as `mydomain\john`. For local user accounts, just provide the username.

## Supply Chain

Fabric targets add IO Module, Fabric Interconnect (Switch), Domain, and Chassis entities to the supply chain. The Chassis entities host physical machines — The physical machines also consume network connection commodities from IO Modules. The Fabric Interconnect supplies connectivity to the overall network. The Domain serves as the bottom-level pool of network resource, supplying the Fabric Interconnect.

### NOTE:

For HPE OneView targets, the "Fabric Interconnect" entity exists as a false "Switch", and only as a pass-through for network resources. Unlike other fabric targets, such as UCS, there is no physical hardware that serves this function.

## Actions

Turbonomic recommends actions for the various entities of the HPE OneView Fabric Network as follows:

| Entity Type         | Action                                                                                                                                                                                                                                        |
|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Virtual Machines    | <ul style="list-style-type: none"> <li>• Provision additional resources (VMem, VCPU)</li> <li>• Move Virtual Machine</li> <li>• Move Virtual Machine Storage</li> <li>• Reconfigure Storage</li> <li>• Reconfigure Virtual Machine</li> </ul> |
| Physical Machines   | <ul style="list-style-type: none"> <li>• Start Physical Machine</li> <li>• Provision Physical Machine</li> <li>• Suspend Physical Machine</li> </ul>                                                                                          |
| Fabric Interconnect | <ul style="list-style-type: none"> <li>• Add Port to Port Channel</li> <li>• Remove Port from Port Channel</li> </ul>                                                                                                                         |

| Entity Type                              | Action                                                               |
|------------------------------------------|----------------------------------------------------------------------|
|                                          | <ul style="list-style-type: none"> <li>Add Port</li> </ul>           |
| DPod (if Network Flow target is present) | <ul style="list-style-type: none"> <li>Provision new DPod</li> </ul> |

## Monitored Resources

Turbonomic monitors the following commodities of the HPE OneView target:

| Entity Type      | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Virtual Machine  | <ul style="list-style-type: none"> <li>Virtual Memory (VMem)                             <p>The utilization of the VMem allocated to the hosting VM</p> <p>Measured in Kilobytes (KB)</p> </li> <li>Virtual CPU (VCPU)                             <p>The utilization of the VCPU allocated to the hosting VM</p> <p>Measured in Megahertz (MHz)</p> </li> <li>Virtual Storage (VStorage)                             <p>The utilization of the virtual storage capacity allocated for the VM</p> <p>Measured in Kilobytes (KB)</p> </li> <li>Storage Access Operations Per Second (IOPS)                             <p>The utilization of IOPS allocated for the VStorage on the VM</p> <p>Measured in IOPS</p> </li> <li>Latency                             <p>The utilization of latency allocated for the VStorage on the VM</p> <p>Measured in milliseconds (ms)</p> </li> </ul> |
| Physical Machine | <ul style="list-style-type: none"> <li>Memory (Mem)                             <p>The utilization of the PM's memory reserved or in use</p> <p>Measured in Kilobytes (KB)</p> </li> <li>CPU                             <p>The utilization of the PM's CPU reserved or in use</p> <p>Measured in Megahertz (MHz)</p> </li> <li>IO                             <p>The utilization of the PM's IO adapters</p> <p>Measured in Kilobytes per second (KB/s)</p> </li> <li>Net                             <p>The utilization of data through the PM's network adapters</p> <p>Measured in Kilobytes per second (KB/s)</p> </li> <li>Swap                             <p>The utilization of the PM's swap space</p> </li> </ul>                                                                                                                                                             |

| Entity Type                              | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                          | <p>Measured in Kilobytes (KB)</p> <ul style="list-style-type: none"> <li>Balloon</li> </ul> <p>The utilization of shared memory among VMs running on the host. ESX-only</p> <p>Measured in Kilobytes (KB)</p> <ul style="list-style-type: none"> <li>CPU Ready</li> </ul> <p>The utilization of the PM's allocated ready queue capacity (measured in Kbytes) that is in use, for 1, 2, and 4 CPU ready queues. ESX-only</p> <p>Measured in Megahertz (MHz)</p>                                                                                                                                                                                                                                                                  |
| Storage                                  | <ul style="list-style-type: none"> <li>Storage Amount</li> </ul> <p>The utilization of the datastore's capacity</p> <p>Measured in Megabytes (MB)</p> <ul style="list-style-type: none"> <li>Storage Provisioned</li> </ul> <p>The utilization of the datastore's capacity, including overprovisioning.</p> <p>Measured in Megabytes (MB)</p> <ul style="list-style-type: none"> <li>Storage Access Operations Per Second (IOPS)</li> </ul> <p>The summation of the read and write access operations per second on the datastore</p> <p>Measured in Operations per second</p> <ul style="list-style-type: none"> <li>Latency</li> </ul> <p>The utilization of latency on the datastore</p> <p>Measured in Milliseconds (ms)</p> |
| I/O Module                               | <ul style="list-style-type: none"> <li>NetThroughput</li> </ul> <p>Rate of message delivery over a port</p> <p>Measured in Megabits per second (Mb/s)</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Fabric Interconnect                      | <ul style="list-style-type: none"> <li>NetThroughput</li> </ul> <p>Rate of message delivery over a port</p> <p>Measured in Mb/s</p> <ul style="list-style-type: none"> <li>PortChannel</li> </ul> <p>Amalgamation of ports with a shared net throughput and utilization</p> <p>Measured in Mb/s</p>                                                                                                                                                                                                                                                                                                                                                                                                                             |
| DPod (if Network Flow target is present) | <ul style="list-style-type: none"> <li>Memory (Mem)</li> </ul> <p>The utilization of the DPod's memory reserved or in use</p> <p>Measured in Kilobytes (KB)</p> <ul style="list-style-type: none"> <li>CPU</li> </ul> <p>The utilization of the DPod's CPU reserved or in use</p> <p>Measured in Megahertz (MHz)</p>                                                                                                                                                                                                                                                                                                                                                                                                            |

| Entity Type | Commodity                                                                                                                                                                                                                                                                                                                                                   |
|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|             | <ul style="list-style-type: none"> <li>Storage<br/>The utilization of the storage attached to the DPod<br/>Measured in Kilobytes (KB)</li> <li>Flow<br/>The utilization of the network flow capacity utilized by the DPod. This is divided into Flow1 (Low Cost) and Flow2 (Medium Cost) utilization<br/>Measured in Kilobytes per second (KB/s)</li> </ul> |

## Hyperconverged Targets

A hyperconverged target is a service that unites compute, network and storage access into a cohesive system. When you connect Turbonomic to hyperconverged targets, it monitors the performance and resource consumption of your stitched infrastructure, enhancing the data used to assure application performance while also utilizing resources as efficiently as possible.

As part of this process, Turbonomic will stitch information from the hyperconverged target and the associated hypervisor and fabric targets together, to provide deeper insight into the state of the hardware, and information related to the applications and workload running in your environment.

### Supported Hyperconverged Targets

Turbonomic supports the following hyperconverged targets:

- Cisco HyperFlex
- Nutanix

### Monitored Resources

Turbonomic monitors the following resources for the hyperconverged supply chain, once stitched to your hypervisor and other associated targets:

| Entity Type     | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                              |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Virtual Machine | <ul style="list-style-type: none"> <li>Virtual Memory (VMem)<br/>The utilization of the VMem allocated to the hosting VM<br/>Measured in Kilobytes (KB)</li> <li>Virtual CPU (VCPU)<br/>The utilization of the VCPU allocated to the hosting VM<br/>Measured in Megahertz (MHz)</li> <li>Virtual Storage (VStorage)<br/>The utilization of the virtual storage capacity allocated for the VM<br/>Measured in Kilobytes (KB)</li> </ul> |

| Entity Type      | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                  | <ul style="list-style-type: none"> <li data-bbox="305 233 1057 359">• Storage Access Operations Per Second (IOPS)<br/>The utilization of IOPS allocated for the VStorage on the VM<br/>Measured in IOPS</li> <li data-bbox="305 369 1089 495">• Latency<br/>The utilization of latency allocated for the VStorage on the VM<br/>Measured in milliseconds (ms)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Blade            | <ul style="list-style-type: none"> <li data-bbox="305 527 1062 653">• Net<br/>The utilization of data through the Blade's network adapters<br/>Measured in Kilobytes per second (KB/s)</li> <li data-bbox="305 663 1192 743">• Treated as a Physical Machine of the underlying Hypervisor (see below)<br/>CPU, Mem, etc.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Physical Machine | <ul style="list-style-type: none"> <li data-bbox="305 772 987 898">• Memory (Mem)<br/>The utilization of the PM's memory reserved or in use<br/>Measured in Kilobytes (KB)</li> <li data-bbox="305 909 935 1035">• CPU<br/>The utilization of the PM's CPU reserved or in use<br/>Measured in Megahertz (MHz)</li> <li data-bbox="305 1045 829 1171">• IO<br/>The utilization of the PM's IO adapters<br/>Measured in Kilobytes per second (KB/s)</li> <li data-bbox="305 1182 1036 1308">• Net<br/>The utilization of data through the PM's network adapters<br/>Measured in Kilobytes per second (KB/s)</li> <li data-bbox="305 1318 805 1444">• Swap<br/>The utilization of the PM's swap space<br/>Measured in Kilobytes (KB)</li> <li data-bbox="305 1455 1247 1581">• Balloon<br/>The utilization of shared memory among VMs running on the host. ESX-only<br/>Measured in Kilobytes (KB)</li> <li data-bbox="305 1591 1495 1717">• CPU Ready<br/>The utilization of the PM's allocated ready queue capacity (measured in Kbytes) that is in use, for 1, 2, and 4 CPU ready queues. ESX-only<br/>Measured in Megahertz (MHz)</li> </ul> |
| I/O Module       | <ul style="list-style-type: none"> <li data-bbox="305 1801 786 1877">• NetThroughput<br/>Rate of message delivery over a port</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

| Entity Type         | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|---------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                     | Measured in Megabits per second (Mb/s)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Fabric Interconnect | <ul style="list-style-type: none"> <li data-bbox="305 302 1521 436">                         • NetThroughput<br/>                         Rate of message delivery over a port<br/>                         Measured in Mb/s                     </li> <li data-bbox="305 443 1521 583">                         • PortChannel<br/>                         Amalgamation of ports with a shared net throughput and utilization<br/>                         Measured in Mb/s                     </li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Storage             | <ul style="list-style-type: none"> <li data-bbox="305 596 1521 730">                         • Storage Amount<br/>                         The utilization of the datastore's capacity<br/>                         Measured in Megabytes (MB)                     </li> <li data-bbox="305 737 1521 871">                         • Storage Provisioned<br/>                         The utilization of the datastore's capacity, including overprovisioning.<br/>                         Measured in Megabytes (MB)                     </li> <li data-bbox="305 877 1521 1012">                         • Storage Access Operations Per Second (IOPS)<br/>                         The summation of the read and write access operations per second on the datastore<br/>                         Measured in Operations per second                     </li> <li data-bbox="305 1018 1521 1157">                         • Latency<br/>                         The utilization of latency on the datastore<br/>                         Measured in Milliseconds (ms)                     </li> </ul>                                                                                                                                                                                                                                                                                                        |
| Disk Array          | <p data-bbox="305 1169 1521 1241"><b>NOTE:</b> Not all targets provide all possible commodities. For example, some storage controllers do not expose CPU activity. When a metric is not collected, its widget in the UI will display no data.</p> <ul style="list-style-type: none"> <li data-bbox="305 1247 1521 1381">                         • Storage Amount<br/>                         The utilization of the Disk Array's capacity.<br/>                         Measured in Megabytes (MB)                     </li> <li data-bbox="305 1388 1521 1522">                         • Storage Provisioned<br/>                         The utilization of the Disk Array's capacity, including overprovisioning.<br/>                         Measured in Megabytes (MB)                     </li> <li data-bbox="305 1528 1521 1663">                         • Storage Access Operations Per Second (IOPS)<br/>                         The summation of the read and write access operations per second on the disk array<br/>                         Measured in Operations per second                     </li> <li data-bbox="305 1669 1521 1806">                         • Latency<br/>                         The utilization of latency, computed from the latency of each device in the disk array.<br/>                         Measured in milliseconds (ms)                     </li> </ul> |

# Nutanix

Nutanix products provide hyperconverged platforms that include VM hosting and a distributed storage fabric. The platform presents storage in two tiers — Local HDD storage and server-attached flash (hot storage).

Nutanix environments include:

- One or more Nutanix appliances
  - An appliance contains up to four server nodes.
- Nutanix nodes
  - Servers that expose compute and storage resources. Each node provides local HDD and hot storage. Nodes combine to form a unified cluster that pools resources.
- Controller VMs
  - Each node includes a Controller VM that manages the node's resources within the cluster pool. To minimize storage latency, the Controller VM keeps the most frequently accessed data in the hot storage.

Turbonomic supports management of Nutanix fabrics, where the supply chain treats a Nutanix Storage Pool as a disk array. Turbonomic recognizes Nutanix storage tiers when calculating placement of VMs and VStorage. In addition, Turbonomic can recommend actions to scale flash capacity up or down by adding more hosts to the cluster, or more flash drives to the hosts.

To specify a Nutanix target, provide the Cluster External IP address. This is a logical IP address that always connects to one of the active Controller VMs in the cluster. In this way, you can specify a Nutanix target without having to specify an explicit Controller VM.

## NOTE:

The Controller VM must remain *pinned* to its host machine — You must not move the Controller VM to a different host. If the Nutanix cluster uses the Nutanix Acropolis OS to manage VMs, Turbonomic automatically pins the Controller VMs. However, if you use vCenter Server or Hyper-V to manage VMs on the hosts, you must configure a group to pin the Controller VMs. For more information, see [Pinning Nutanix Controller VMs in Generic Hypervisor Mode \(on page 115\)](#).

## Prerequisites

- A service account with administrator rights on the Nutanix target

## Finding the Cluster External IP Address

To set a Nutanix target, provide the Cluster External IP address for the given Nutanix cluster.

The Cluster External IP address is a logical IP that resolves to the cluster's Prism Element Leader. If the Prism Element Leader fails, then the Cluster External IP address will resolve to the newly elected Prism Element Leader.

To find this IP address, open the Web Console (the Prism Element) on the cluster and navigate to the **Cluster Details** view. In this view you can see the **Cluster External IP** address. If there is no IP address specified, you can specify the address at this time. For more information, see the Nutanix documentation.

## Operating Modes

A Nutanix node is a server that hosts VMs — In this sense the node functions as a hypervisor. A cluster of nodes can host VMs using the following Hypervisor technologies:

- Nutanix Acropolis



The native Nutanix host platform, which combines software-defined storage with built-in virtualization.

- VMware ESXi
- Microsoft Hyper-V

Turbonomic supports Nutanix cluster management in the Generic Hypervisor Mode (ESXi or Hyper-V). In this mode you:

- Add each Hyper-V host or vCenter as a hypervisor target — This enables VM workload control for the respective hypervisor technologies
- Specify the Nutanix Cluster External IP address as the target address — This adds the cluster as a Storage Controller target to enable Turbonomic storage control

## Controller VM Pinning

Each Nutanix node hosts a Controller VM that runs the Nutanix software and manages I/O for the hypervisor and all VMs running on the host. Each Controller VM must remain on its host node —The Controller VM must be *pinned* to that host, and must not be moved to any other host.

For more information about how to pin the Controller VM, see [Pinning Nutanix Controller VMs in Generic Hypervisor Mode \(on page 115\)](#).

## Adding Nutanix Targets

### NOTE:

This describes how to add a Nutanix cluster to Turbonomic as a target. The steps are the same no matter which operating mode you use (Standalone or Generic Hypervisor). Before you add the cluster as a target, you should know which operating mode you intend. If you want Standalone mode, then you will have to enable that operating mode after adding the cluster. If you want Generic Hypervisor mode, then you will have to add the hypervisors as targets after you have added the Nutanix cluster as a target. For more information, see [Hypervisor Targets \(on page 7\)](#).

To add Nutanix targets, select the **Hyperconverged > Nutanix** option on the Target Configuration page and provide the following information:

- Address  
The Cluster External IP address for the Nutanix cluster.
- Port Number  
The port that the cluster listens on.
- Secure Connection  
Enable this to use a secure connection.
- Username/Password  
Credentials for an account on the Nutanix cluster.

After validating the new target, Turbonomic discovers the connected storage entities. This table compares terms used in Nutanix to those used in Turbonomic:

| Nutanix Name    | Turbonomic Entity  |
|-----------------|--------------------|
| Container       | Storage            |
| Storage Pool    | Disk Array         |
| Nutanix Cluster | Storage Controller |

## Supported Actions

For each discovered entity, Turbonomic can execute or recommend certain actions, as outlined below.

| Entity Type           | Can Be Automated                                                                      | Recommendations only |
|-----------------------|---------------------------------------------------------------------------------------|----------------------|
| VM (a Nutanix VM)     | Move, Resize<br>Resize actions require the VM to power down, and power back on again. |                      |
| Datastore ("Storage") | Provision, Resize Up, Resize Down, Suspend                                            |                      |
| Disk Array            |                                                                                       |                      |
| Storage Controller    |                                                                                       | Provision            |

## Monitored Resources

Turbonomic monitors the following storage resources:

| Entity Type | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Storage     | <ul style="list-style-type: none"> <li>Storage Amount<br/>The utilization of the datastore's capacity<br/>Measured in Megabytes (MB)</li> <li>Storage Provisioned<br/>The utilization of the datastore's capacity, including overprovisioning.<br/>Measured in Megabytes (MB)</li> <li>Storage Access Operations Per Second (IOPS)<br/>The summation of the read and write access operations per second on the datastore<br/>Measured in Operations per second</li> <li>Latency<br/>The utilization of latency on the datastore<br/>Measured in Milliseconds (ms)</li> </ul> |
| Disk Array  | <p><b>NOTE:</b> Not all targets provide all possible commodities. For example, some storage controllers do not expose CPU activity. When a metric is not collected, its widget in the UI will display no data.</p> <ul style="list-style-type: none"> <li>Storage Amount<br/>The utilization of the Disk Array's capacity.<br/>Measured in Megabytes (MB)</li> <li>Storage Provisioned<br/>The utilization of the Disk Array's capacity, including overprovisioning.<br/>Measured in Megabytes (MB)</li> <li>Storage Access Operations Per Second (IOPS)</li> </ul>          |

| Entity Type        | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                    | <p>The summation of the read and write access operations per second on the disk array</p> <p>Measured in Operations per second</p> <ul style="list-style-type: none"> <li>Latency</li> </ul> <p>The utilization of latency, computed from the latency of each device in the disk array.</p> <p>Measured in milliseconds (ms)</p>                                                                                                                                                                                                                                                                                                                                                          |
| Storage Controller | <p><b>NOTE:</b> Not all targets provide all possible commodities. For example, some storage controllers do not expose CPU activity. When a metric is not collected, its widget in the UI will display no data.</p> <ul style="list-style-type: none"> <li>CPU</li> </ul> <p>The utilization of the Storage Controller's CPU in use</p> <p>Measured in Megahertz (MHz)</p> <ul style="list-style-type: none"> <li>Storage Amount</li> </ul> <p>The utilization of the storage controller's capacity. The storage allocated to a storage controller is the total of all the physical space available to aggregates managed by that storage controller</p> <p>Measured in Megabytes (MB)</p> |

## Pinning Nutanix Controller VMs in Generic Hypervisor Mode

Each Nutanix node hosts a Controller VM that runs the Nutanix software and manages I/O for the hypervisor and all VMs running on the host. Each Controller VM must remain on its host node —The Controller VM must be *pinned* to that host, and must not be moved to any other host.

For a cluster in Generic Hypervisor mode (using vCenter or Hyper-V hypervisors), you must use Turbonomic policies to pin the Controller VMs to their respective nodes. To do this, you will create a dynamic group of Nutanix Controller VMs, and then disable move actions for all members of this group.

To pin the Controller VMs:

1. Create a group of Controller VMs.

In Turbonomic you can create dynamic groups based on VM name — All VMs with matching names automatically belong to the group. Nutanix uses the following naming convention for Control VMs:

NTNX-<SerialNumber>-A-CVM, where <SerialNumber> is the serial number of the Controller VM.

- Create a new group
 

In Turbonomic go to the **Policy > Group Management** view and create a new group that groups VM entities by criteria.
- Add a filter to match the VM names
 

Add a filter that matches names by the regular expression, `NTNX.*CVM`. This regular expression will match the Nutanix Controller VMs.

Be sure to save the group. All the Nutanix Controller VMs will automatically become members of this group.

2. Disable moves for all VMs in this group.
  - In Turbonomic go to the **Policy > Action > VM** view

- Set the scope to the group you made  
In the **Scope** column, expand **My Groups** and select the group you just made.
- Disable moves for this group  
In the **Parameter** column under **Action Mode Settings**, set the value to **Disabled**. This will override the global action mode.
- Save the action mode settings  
Be sure to click **Apply Settings Change**.

## Virtual Desktop Infrastructure Targets

A virtual desktop infrastructure target is a service that delivers digital workspaces to multiple application users through a single portal. When you connect Turbonomic to VDI targets, it monitors the performance and resource consumption of the business users utilizing the virtual desktops and the virtual desktop infrastructure itself, enhancing the data used to assure application performance while also utilizing resources as efficiently as possible.

As part of this process, Turbonomic will use this information to provide deeper insight into the state of the hardware, and information related to the users and virtual desktops running in your environment.

### Supported Virtual Desktop Infrastructure Targets

Turbonomic supports the following virtual desktop infrastructure targets:

- VMware Horizon

### Monitored Resources

Turbonomic monitors the following resources for the VDI supply chain:

| Entity Type   | Commodity                                                                                                                                                                                                                                                                                                                                                                                                     |
|---------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Business User | <ul style="list-style-type: none"> <li>• ImageCPU<br/>CPU utilization, as a percentage of CPU capacity for the user's desktop image or images.</li> <li>• ImageMem<br/>Memory utilization, as a percentage of Memory capacity for the user's desktop image or images.</li> <li>• ImageStorage<br/>Storage utilization, as a percentage of storage capacity for the user's desktop image or images.</li> </ul> |
| Desktop Pool  | <ul style="list-style-type: none"> <li>• Pool CPU<br/>The CPU available to the pool that is in use by active sessions.</li> <li>• Pool Memory<br/>The memory available to the pool that is in use by active sessions.</li> <li>• Pool Storage<br/>The storage capacity available to the pool that is in use by active sessions.</li> <li>• Active Sessions</li> </ul>                                         |

| Entity Type | Commodity                                                                                                            |
|-------------|----------------------------------------------------------------------------------------------------------------------|
|             | How many active sessions are on the pool as a percentage of the pool's capacity as defined in the Turbonomic policy. |

## Horizon

VMware Horizon provides end users access to all of their virtual desktops, applications, and online services through a single digital workspace..

With the information provided by Horizon, Turbonomic efficiently utilizes the VDI infrastructure to avoid inappropriately placed or sized desktops, ensure users are matched to desktop images that meet their demand, while gaining valuable insight into the interconnected nature of your environment.

### Prerequisites

- Horizon 7.0 or higher
- The version of the vCenter target associated to the Horizon target must be 5.0+

### Adding Horizon Targets

#### NOTE:

For each Horizon target, you must add only one connection server servicing that site. Adding multiple connection servers for the same site will result in inconsistent and/or duplicate actions.

To add a Horizon target, select the **Virtual Desktop Infrastructure > Horizon** option on the Target Configuration page and provide the following information:

- Address  
The IP address of the Horizon connection server.
- Username  
Username for the user account Turbonomic will use to connect to the Horizon target. This account must be an Administrator (Read-Only) account.
- Password  
Password for the user account Turbonomic will use to connect to the Horizon target.
- vCenter Username  
Username for the user account Turbonomic will use to connect to the vCenter target related to Horizon. Leave this blank if the Horizon and vCenter credentials are identical.
- vCenter Password  
Password for the user account Turbonomic will use to connect to the vCenter target related to Horizon. Leave this blank if the Horizon and vCenter credentials are identical.
- LDAP Server  
The address of the specific LDAP server Turbonomic will use in conjunction with the Horizon target. By default, Turbonomic will do a lookup based on the domain entered in the Username and select a healthy DNS server from the response.
- LDAP Server Port

The port Turbonomic will use to connect to the specified LDAP server. By default, Turbonomic will use port 389 for unsecure connections, and port 636 for secure connections.

- Secure LDAP Connection

When checked, Turbonomic will use SSL to communicate to the LDAP Server

- LDAP Username

The username Turbonomic will use to connect to the LDAP Server, in the user principal name format to authenticate in the directory service through Kerberos. For example, `user.name@domain.com`

- LDAP Password

The password Turbonomic will use to connect to the LDAP Server

## Actions

Under some circumstances, you can have users who need smaller or larger desktop images. This appears as users with low or high utilization of the image resources, respectively. You may also need to alleviate congestion on the desktop pool at certain times of day, based on usage. In these cases, Turbonomic can recommend moving the business user to a different desktop pool that serves up larger images.

To support these actions, you must configure a Workload Placement policy that merges the desktop pools. To do this:

- Create a new Workload Placement policy
- Choose Merge as the policy type
- For the consumer type to merge, choose Desktop Pool
- Choose the pools that you want to merge
- Save the policy

For more information, see [Creating Placement Policies](#) in the Turbonomic User Guide.

Turbonomic recommends actions for the various entities of the Horizon target as follows:

| Entity Type   | Action                                                                                                                                                                   |
|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Business User | <ul style="list-style-type: none"> <li>• Move Business User due to image congestion</li> <li>• Move Business User due to desktop pool congestion</li> </ul>              |
| Desktop Pool  | Turbonomic does not recommend actions to perform on a desktop pool. Instead, it recommends actions to perform on the business users running active sessions in the pool. |
| View Pod      | Turbonomic does not recommend actions to perform on a view pod. Instead, it recommends actions to perform on the business users running active sessions in the view pod. |

## Monitored Resources

Turbonomic monitors the following commodities of the Horizon target:

| Entity Type   | Commodity                                                                                                                                                                                                                                                                        |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Business User | <ul style="list-style-type: none"> <li>• ImageCPU<br/>CPU utilization, as a percentage of CPU capacity for the user's desktop image or images.</li> <li>• ImageMem<br/>Memory utilization, as a percentage of Memory capacity for the user's desktop image or images.</li> </ul> |

| Entity Type  | Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|              | <ul style="list-style-type: none"> <li>ImageStorage</li> </ul> Storage utilization, as a percentage of storage capacity for the user's desktop image or images.                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Desktop Pool | <ul style="list-style-type: none"> <li>Pool CPU</li> </ul> The CPU available to the pool that is in use by active sessions. <ul style="list-style-type: none"> <li>Pool Memory</li> </ul> The memory available to the pool that is in use by active sessions. <ul style="list-style-type: none"> <li>Pool Storage</li> </ul> The storage capacity available to the pool that is in use by active sessions. <ul style="list-style-type: none"> <li>Active Sessions</li> </ul> How many active sessions are on the pool as a percentage of the pool's capacity as defined in the Turbonomic policy. |
| View Pod     | <ul style="list-style-type: none"> <li>Active Sessions</li> </ul> How many active sessions are on the pool as a percentage of the pool's capacity as defined in the Turbonomic policy.                                                                                                                                                                                                                                                                                                                                                                                                            |

## Appendix — Target Configuration

This appendix contains topics that are related to configuring Turbonomic targets.

### Cisco Unified Computing System

#### UCS Blade Provisioning

When managing a UCS fabric target, Turbonomic can provision any blade servers that are installed in a chassis but not currently in operation. If the workload demands more physical compute resources, Turbonomic can automatically direct UCS to provision a blade, or it can recommend that you provision a blade and you can execute the action from the To Do list. To enable this capability, you must perform two basic steps:

- Configure the way UCS and vCenter Server manage information as blades are provisioned

To enable Turbonomic to perform automatic provisioning of UCS blades, you must configure UCS to work with vCenter Server as they both manage resources such as server pools, policies, and Service Profile Templates. This ensures that as Turbonomic directs the UCS Manager to provision a new blade, vCenter Server will recognize that the new physical host is available. Once vCenter Server can recognize the new blade, Turbonomic can direct vCenter Server to move workloads onto the server.

Turbonomic provisions new blades based on the service profiles of operating blades. To enable this, the configuration must include Service Profile Templates, and the operating blades must be bound to these templates.

For information about configuration that enables automated provisioning of blades, see the Cisco Communities post, “UCS PowerTool and VMware PowerCLI automated management of Auto-deploy” at the following location:

[https://communities.cisco.com/community/technology/datacenter/ucs\\_management/cisco\\_ucs\\_developed\\_integrations/blog/2013/09/16/ucs-powertool-and-vmware-powercli-automated-management-of-auto-deploy](https://communities.cisco.com/community/technology/datacenter/ucs_management/cisco_ucs_developed_integrations/blog/2013/09/16/ucs-powertool-and-vmware-powercli-automated-management-of-auto-deploy)

This post includes a video that shows “a joint PowerShell integration utilizing both Cisco UCS PowerTool and VMware PowerCLI.” You can also download the scripts from this post and modify them as necessary for your deployment.

- Set the Host Provision action to Automate or Manual for the blade servers. By default, Turbonomic sets the Host Provision action to Recommend.

For any hosts other than blade servers managed by UCS, Turbonomic cannot provision hosts automatically or manually. Instead, it recommends that you provision a host, and you then install the physical machine and wire it to the network.

In a UCS deployment you can have blade servers installed in the chassis and ready to provision. In that case, Turbonomic can direct UCS to provision a new blade to meet workload demands. For these servers, you can set the Host Provision action to Automated or Manual.

**NOTE:**

It's important that you only set Automated or Manual host provisioning to UCS blades. If you set Host Provision to Automated for other types of hosts, Turbonomic will attempt to perform the action and fail. As a result, you might never see the recommendation to provision a new host of that type.

Turbonomic groups blade servers by chassis. To restrict Automated or Manual settings to blade servers, use this group. You can set the action mode for all blade servers in your environment, or you can set the mode differently for individual chassis.

## Enabling Collection of Memory Statistics: AWS

So Turbonomic can collect memory statistics in your AWS environment, you must set up your VMs to publish statistics via CloudWatch. The steps to do this are different depending on the OS running on your VMs.

### AWS Memory Statistics: Linux VMs

To enable memory statistics on Linux VMs, you must set up your VMs to publish metrics to CloudWatch. You must meet the following requirements:

- Your Linux image must have the SSM Agent installed

By default, Linux AMIs dated 2017.09 and later include an installed SSM Agent.

- Access to the CloudWatch service

Your AWS Instance must have internet access or direct access to CloudWatch so it can push data to CloudWatch.

- Access to AWS System Manager

The user account must include an attached AmazonEC2RoleforSSM Policy. As a minimum, the policy must have the following permissions:

- AmazonEC2ReadOnlyAccess
- AmazonS3ReadOnlyAccess
- AmazonRDSReadOnlyAccess



- AmazonEC2RoleforSSM
- CloudWatchFullAccess
- AmazonSSMFullAccess

In addition, you must install the CloudWatch agent on your VMs. To configure the agent, add the following JSON as the EC2 Parameter Store:

```
{
  "metrics": {
    "namespace": "Windows System",
    "append_dimensions": {
      "InstanceId": "${aws:InstanceId}"
    },
    "aggregation_dimensions" : [ ["InstanceId"] ],
    "metrics_collected": {
      "Memory": {
        "measurement": [
          {"name": "% Committed Bytes In Use", "rename": "MemoryUsed", "unit": "Bytes"},
          {"name": "Available Bytes", "rename": "MemoryAvailable", "unit": "Bytes"}
        ],
        "metrics_collection_interval": 60
      },
      "Paging File": {
        "measurement": [
          {"name": "% Usage", "rename": "paging_used"}
        ],
        "metrics_collection_interval": 60,
        "resources": [
          "*"
        ]
      }
    }
  }
}
```

For more information about enabling Windows memory statistics for AWS, see the Green Circle article, [“Setting up CloudWatch with your Linux Instances on AWS”](#).

## AWS Memory Statistics: Windows VMs

To enable memory statistics on Windows VMs, you must enable AWS SSM:

- Ensure the AWS SSM Agent is installed on your VMs
- Create an IAM Role that supports AWS SSM. The role must have the following permissions at a minimum:
  - AmazonEC2ReadOnlyAccess
  - AmazonS3ReadOnlyAccess
  - AmazonRDSReadOnlyAccess
  - AmazonEC2RoleforSSM
  - CloudWatchFullAccess
  - AmazonSSMFullAccess

- Assign the IAM role to the VMs that you want to manage.

After you enable AWS SSM, you must deploy the following JSON file to configure CloudWatch.

```

    "IsEnabled": true,
    "EngineConfiguration": {
      "Components": [
        {
          "FullName": "AWS.EC2.Windows.CloudWatch.PerformanceCounterComponent.Performance
CounterInputComponent,AWS.EC2.Windows.CloudWatch",
          "Id": "PerformanceCounter",
          "Parameters": {
            "CategoryName": "Memory",
            "CounterName": "Committed Bytes",
            "DimensionName": "InstanceId",
            "DimensionValue": "{instance_id}",
            "InstanceName": "",
            "MetricName": "MemoryUsed",
            "Unit": "bytes"
          }
        },
        {
          "FullName": "AWS.EC2.Windows.CloudWatch.PerformanceCounterComponent.Performance
CounterInputComponent,AWS.EC2.Windows.CloudWatch",
          "Id": "PerformanceCounter2",
          "Parameters": {
            "CategoryName": "Memory",
            "CounterName": "Available Bytes",
            "DimensionName": "InstanceId",
            "DimensionValue": "{instance_id}",
            "InstanceName": "",
            "MetricName": "MemoryAvailable",
            "Unit": "bytes"
          }
        },
        {
          "FullName": "AWS.EC2.Windows.CloudWatch.CloudWatch.CloudWatchOutputCompone
nt,AWS.EC2.Windows.CloudWatch",
          "Id": "CloudWatch",
          "Parameters": {
            "AccessKey": "",
            "NameSpace": "Windows System",
            "Region": "",
            "SecretKey": ""
          }
        }
      ],
      "Flows": {
        "Flows": [
          "(PerformanceCounter,PerformanceCounter2), CloudWatch"
        ]
      },
      "PollInterval": "00:05:00"
    }
  
```

```
}
```

For more information about enabling Windows memory statistics for AWS, see the Green Circle article, [“AWS Memory Stats - Windows”](#).

## Enabling Collection of Memory Statistics: Azure

For Turbonomic to collect memory statistics in Azure, you must enable the collection of these statistics on the VMs in your environment. You can do this as you deploy your VMs, or you can enable the counters after the fact on VMs you have already deployed. For each VM, open the Azure Portal and navigate to Diagnostics Settings. Then enable the metrics for your VMs:

To enable the collection of memory statistics in Azure environments, open the Azure Portal, and then navigate to **Diagnostic Settings**. Then enable the metrics for your VMs:

- For Windows VMs  
Navigate to **Performance Counters**, display **Basic**, and enable the performance counters for the VM.
- For Linux VMs  
For supported Linux versions, Azure automatically deploys the Linux Diagnostics Extension v2.3 to gather these metrics. Refer to Microsoft Azure documentation for supported Linux OS versions. For unsupported versions, you can enable the statistics manually:
  1. Set **Status** to ON.
  2. For **Storage Account**, specify the storage that will retain the metric data.
  3. Enable **Basic Metrics** and then click **Save**.
  4. Navigate to **Metrics** in the Azure Portal and enable the metrics to collect.

For more information about enabling memory statistics for Azure, see the Green Circle article, [“Enable Basic Metrics on Azure - Manually”](#).

## Enabling Windows Remote Management

Turbonomic communicates with your Hyper-V servers using Web Services Management (WS-Management), which is implemented on Microsoft platforms using Windows Remote Management (WinRM). The following steps show how to enable WinRM on a single host, using the command line.

1. Ensure Windows Firewall is running on the host.  
For you to configure WinRM successfully, Windows Firewall must be running on the host. For more information, see the Microsoft Knowledge Base article #2004640 (<http://support.microsoft.com/kb/2004640>).
2. Set up an SPN for the host machine.  
The machine must have an SPN of the form, `protocol/host_address`. For example, `WSMAN/10.99.9.2`.  
To get a list of SPNs for the machine, execute the following in the command window:  

```
setspn -l <vmm-server-name>
```

  
If there is no valid SPN in the list, create one by running the command:  

```
setspn -A protocol/host-address:port where port is optional
```

For example, `setspn -A WSMAN/10.99.9.2:VMM-02`

3. Set up the Windows Remote Management (WinRM) service to run on startup.

Run the `quickconfig` utility to set up the WinRM service. The `quickconfig` utility:

- Configures the WinRM service to auto-start
- Configures basic authentication and disables unencrypted traffic
- Creates a firewall exception for the current user profile
- Configures a listener for HTTP and HTTPS on any IP address
- Enables remote shell access

To run `quickconfig`, log into a command window as Administrator on the host machine. Then execute the following commands:

```
winrm quickconfig
```

Enter `y` to accept the `quickconfig` changes

4. Set permissions on the host machine.

Execute the following commands in the command window to modify the settings made by `quickconfig`:

- To set the memory capacity for remote shells:

```
winrm set winrm/config/winrs @{MaxMemoryPerShellMB="1024" }
```

- To set up an unsecured HTTP connection:

```
winrm set winrm/config/service @{AllowUnencrypted="true" }
```

```
winrm set winrm/config/service/Auth @{Basic="true" }
```

These steps showed you how to enable WinRM for a single host. Some users find the following methods useful for enabling WinRM on multiple hosts:

- [EnablingWinRmViaGlobal Policy Objects \(on page 124\)](#)
- [EnablingWinRMViaPowerShell \(on page 126\)](#)

## Enabling WinRM Via Global Policy Objects

You can configure WinRM for all of your Hyper-V targets by creating and linking a Global Policy Object (GPO) within the Hyper-V domain and applying the GPO to all servers.

Follow the steps below to enable Windows Remote Management (WinRM) for your Hyper-V targets.

For additional information, you can also see the Green Circle article, [Application Discovery: GPO for necessary Registry Changes](#)

1. On the AD domain controller, open the Group Policy Management Console (GPMC). If the GPMC is not installed, see <https://technet.microsoft.com/en-us/library/cc725932.aspx>.
2. Create a new Global Policy Object:
  - a. In the GPMC tree, right-click **Group Policy Objects** within the domain containing your Hyper-V servers.
  - b. Choose **Create a GPO in this domain**, and link it here.
  - c. Enter a name for the new GPO and click **OK**.
3. Specify the computers that need access:
  - a. Select the new GPO from the tree.

- b. On the **Scope** tab, under **Security Filtering**, specify the computer or group of computers you want to grant access. Make sure you include all of your Hyper-V targets.
- 4. Right-click the new GPO and choose **Edit** to open the Group Policy Management Editor.
- 5. Configure the WinRM Service:
  - a. In the Group Policy Management Editor, select **Computer Configuration > Policies > Administrative Templates > Windows Components > Windows Remote Management (WinRM) > WinRM Service**.
  - b. Double-click each of following settings and configure as specified:

|                                                                                                                                  |                           |
|----------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| Allow automatic configuration of listeners (“Allow remote server management through WinRM” on older versions of Windows Server): | Enabled<br>IPv4 filter: * |
| Allow Basic authentication:                                                                                                      | Enabled                   |
| Allow unencrypted traffic:                                                                                                       | Enabled                   |

- 6. Configure the WinRM service to run automatically:
  - a. In the Group Policy Management Editor, expand **Computer Configuration > Preferences > Control Panel Settings**.
  - b. Under Control Panel Settings, right-click Services and choose **New > Service**.
  - c. In the New Service Properties window, configure the following settings:

|                 |               |
|-----------------|---------------|
| Startup:        | Automatic     |
| Service name:   | WinRM         |
| Service option: | Service start |

- 7. Enable Windows Remote Shell:
  - a. In the Group Policy Management Editor, select **Computer Configuration > Policies > Administrative Templates > Windows Components > Windows Remote Shell**.
  - b. Double-click the following setting and configure as specified:

|                            |         |
|----------------------------|---------|
| Allow Remote Shell Access: | Enabled |
|----------------------------|---------|

- 8. Add a Windows Firewall exception:
  - a. In the Group Policy Management Editor, open **Computer Configuration > Windows Settings > Security Settings > Windows Firewall > Windows Firewall**.
  - b. Under Windows Firewall, right-click **Inbound Rules** and choose **New > Rule**.
  - c. In the New Inbound Rule Wizard, select **Predefined: Windows Remote Management and Allow the connection**.

The new group policy will be applied during the next policy process update. To apply the new policy immediately, execute the following command at a Powershell prompt:

```
gpupdate /force
```

## Enabling WinRM Via PowerShell

Using PsExec, you can run quickconfig on all your Hyper-V servers and change the default settings remotely. PsExec is a component of PsTools, which you can download from <https://technet.microsoft.com/en-us/sysinternals/bb897553.aspx>.

1. Create a text file containing the Hyper-V host names, for example:

```
hp-vx485
hp-vx486
```

2. Since Turbonomic requires changes to the default quickconfig settings, create a batch file containing the following command:

```
@echo off Powershell.exe Set-WSManQuickConfig -Force Powershell.exe Set-Item WSMan:
\localhost\Shell\MaxMemoryPerShellMB 1024
```

**NOTE:**

If you are connecting via HTTP, you must include the following command:

```
Powershell.exe Set-Item WSMan:\localhost\Service\AllowUnencrypted -Value $True
```

3. Use PsExec to enable WinRM on the remote servers:

```
.\PsExec.exe @<hosts_file_path> -u <username> -p <password> -c <batch_file_path>
```

**NOTE:**

If you get an error message when executing this command, add the `-h` option (`.\PsExec.exe -h`).

## Secure Setup of WSMan

Turbonomic provides a secure option for Hyper-V/VMM Targets which requires that WSMan be set up securely. Use PowerShell to generate a self-signed certificate, and create an HTTPS WinRM listener.

**NOTE:**

For clustered Hyper-V targets, you do not need to create a listener on each host. Only create a listener on the host that is being added to the "Address" field in the Target Configuration.

To enable secure WSMan on your Hyper-V host:

1. Generate a self-signed certificate using the following command:

```
New-SelfSignedCertificate -CertstoreLocation Cert:\LocalMachine\My -DnsName
"myhost.example.org"
```

2. Find the thumbprint for the certificate for the host:

```
Get-childitem cert:\LocalMachine\My
```

3. Create an HTTPS WinRM listener for the host with the thumbprint you've found:

```
winrm create winrm/config/Listener?Address=*+Transport=HTTPS
'@{Hostname="myhost.example.org"; CertificateThumbprint="THUMBPRINT_YOU_FOUND" }'
```

4. Verify the presence of configured listeners:

```
Get-WSManInstance -ResourceURI winrm/config/listener -Enumerate
```

# Sample OpenStack SNMP Configuration File for PM Metric Collection

**NOTE:** This is a sample configuration file for the process found [here \(on page 26\)](#). Please perform those steps before creating this file.

To use this configuration file, you must edit at least the following items:

- <YourLocationName>
- <ContactName>
- <ContactEmailID>

In addition, the line `disk /var/lib/nova/instances 15%` should be edited to `disk / 15%` if the VMs are on local storage.

```
#####
#
# snmpd.conf:
#   An example configuration file for configuring the ucd-snmp snmpd agent.
#
#####
#
# This file is intended to only be as a starting point.  Many more
# configuration directives exist than are mentioned in this file.  For
# full details, see the snmpd.conf(5) manual page.
#
# All lines beginning with a '#' are comments and are intended for you
# to read.  All other lines are configuration commands for the agent.

#####
# Access Control
#####

# As shipped, the snmpd demon will only respond to queries on the
# system mib group until this file is replaced or modified for
# security purposes.  Examples are shown below about how to increase the
# level of access.

# By far, the most common question I get about the agent is "why won't
# it work?", when really it should be "how do I configure the agent to
# allow me to access it?"
#
# By default, the agent responds to the "public" community for read
# only access, if run out of the box without any configuration file in
# place.  The following examples show you other ways of configuring
# the agent so that you can change the community names, and give
# yourself write access to the mib tree as well.
#
# For more information, read the FAQ as well as the snmpd.conf(5)
# manual page.

####
```

```

# First, map the community name "public" into a "security name"

#      sec.name  source          community
com2sec local    default          public
com2sec mynetwork default        public

####
# Second, map the security name into a group name:

#      groupName      securityModel securityName
group MyRWGroup v1    local
group MyRWGroup v2c   local
group MyRWGroup usm   local
group MyROGroup v1    mynetwork
group MyROGroup v2c   mynetwork
group MyROGroup usm   mynetwork

####
# Third, create a view for us to let the group have rights to:

# Make at least  snmpwalk -v 1 localhost -c public system fast again.
#      name        incl/excl    subtree      mask(optional)
view all    included  .1              80

####
# Finally, grant the group read-only access to the systemview view.

access MyROGroup ""      any      noauth    exact    all      none    none
access MyRWGroup ""      any      noauth    exact    all      all     none

#####
# System contact information
#

# It is also possible to set the sysContact and sysLocation system
# variables through the snmpd.conf file:

#syslocation Unknown (edit /etc/snmp/snmpd.conf)
#syscontact Root <root@localhost> (configure /etc/snmp/snmp.local.conf)

syslocation <YourLocationName>
syscontact <ContactName> <ContactEmailID>

# Example output of snmpwalk:
# % snmpwalk -v 1 localhost -c public system
# system.sysDescr.0 = "SunOS name sun4c"
# system.sysObjectID.0 = UUID: enterprises.ucdavis.ucdSnmpAgent.sunos4
# system.sysUpTime.0 = Timeticks: (595637548) 68 days, 22:32:55
# system.sysContact.0 = "Me <me@somewhere.org>"
# system.sysName.0 = "name"
# system.sysLocation.0 = "Right here, right now."
# system.sysServices.0 = 72

#####

```



```

# Logging
#

# We do not want annoying "Connection from UDP: " messages in syslog.
# If the following option is commented out, snmpd will print each incoming
# connection, which can be useful for debugging.

dontLogTCPWrappersConnects yes

# -----

#####
# disk checks
#

# The agent can check the amount of available disk space, and make
# sure it is above a set limit.

# disk PATH [MIN=100000]
#
# PATH:  mount path to the disk in question.
# MIN:   Disks with space below this value will have the Mib's errorFlag set.
#        Default value = 100000.

# Check the / partition and make sure it contains at least 10 megs.
# Note: Use '/' if the VMs are on local storage and
# '/var/lib/nova/instances' if the VMs are on shared storage

#disk / 15%
disk /var/lib/nova/instances 15%
    
```