END-USER LICENSE AGREEMENT

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What's New

This release of Turbonomic includes the following new features:

- **Planning Improvements**
  - Overhaul of the Planning Workflows and Functionality
    
    This release includes a significant reorganization of the Plan user interface. It should be easier to use wizards to configure plans, and easier to configure custom plans. In addition, you should find it easier to review and interpret the plan results. This overhaul includes improvements to the Cloud Comparison chart that make it easier to see how Turbonomic calculates savings and investments on the cloud.
    
    See Setting Up Plan Scenarios (on page 123).
  - Plan Migrations of On-Prem Databases to Azure SQL Managed Instances
    
    When migrating your on-prem environment to the Azure cloud, Turbonomic identifies SQL Server instances. You can configure the plan to migrate those database instances to Azure SQL Managed Instances.
    
    See Migrate SQL Database to Azure Plan (on page 153).
  - Integration of Plan Results with the Azure Migrate Portal
    
    After you plan a migration from on-prem to your Azure environment, you can upload the plan results to the Azure Migrate portal.
    
    See Uploading Plan Results to Azure Migrate (on page 150).

- **Improved Support for Azure Environments**
  
  In addition to enhanced plans for migrations to Azure, this release adds support for:
  
  - Azure Enterprise Agreements
    
    Turbonomic now recognizes Microsoft Azure Enterprise Agreements (EAs). When you configure an EA target and set the EA key to your Azure targets, Turbonomic uses that richer pricing information to calculate workload placement. For more information, see Azure Enterprise Agreements (on page 250).
    
    This release makes it easier to add Azure Accounts as targets. Starting with this release, you can add a single Service Principal target, and Turbonomic discovers the individual accounts related to that Service Principal. For more information, see "Azure Enterprise Agreements" in the Target Configuration Guide.
What's New

◦ Azure Reserved VM Instances
  If you add an Azure EA target, the pricing includes costs for RI VMs. Turbonomic uses this information to recommend RI Buy actions, and to calculate the savings you should see as a result.

• Cloud Native and Container Improvements
  This release includes

  ◦ Consistent Scaling Actions for Containers
    Turbonomic now discovers and groups the containers for a given service. It then enables a policy that maintains consistent resizing for the group of containers. As a result, Turbonomic generates actions to resize all the members of that group to the same size, such that they all support the top utilization of each resource commodity in the group. Executing the actions will then update the container deployment.
    See Analysis Policies: Containers (on page 305).

  ◦ Horizontal Cluster Actions
    For Kubernetes environments where the Cluster API is present, this release introduces support for Kubernetes Node Provision actions. Turbonomic discovers whether the Cluster API is present. To set up elastic Kubernetes clusters, you can set the provision actions to Manual or Automated.

  ◦ Capacity Planning for Cloud Native
    You can configure custom plans to explore what happens if you:
    ■ Scale demand in or out horizontally (add or remove containers or container pods)
    ■ Scale demand vertically (increase or decrease utilization for groups of containers or pods)
    ■ Change cluster resources (for example, take down nodes or change templates)
    ■ Ignore constraints in your container environment
    ■ Change action policies and apply specific placement policies to the scope of your container environment
    For more information, see Container Utilization Plan (on page 164).

  ◦ Recognition of Requests and Reservation of Resources
    In Kubernetes environments, scheduling takes into account guaranteed resource requests. You can now see how much request capacity is currently utilized for a given node (VM), Pod, or namespace, alongside a view of how the limits capacity is utilized. Turbonomic uses this information when calculating actions to manage pod placement, and to manage underlying resources. See Supply Chain – ContainerPod (on page 57).

• Native Integration with Service Now
  This release introduces Turbonomic Actions, a ServiceNow application that you install via an update set. Turbonomic Actions integrates Turbonomic with your ServiceNow account to log the actions Turbonomic generates, and to defer these actions to your ServiceNow workflow for approval. Upon approval, Turbonomic executes the actions during the scheduled maintenance window, and logs the result in ServiceNow.
  For information about setting up policies for these actions, see Action Orchestration (on page 295). To get the Turbonomic Actions application, contact your sales representative.

• Improved Action Scheduling for Automation Policies
  Turbonomic includes improvements to action scheduling. It is now easier to set up action schedules. Also, if Turbonomic recommends an action outside of the schedule window, it queues the action for later execution at the scheduled time. If the action is still valid at that time, Turbonomic will execute it. See Working With Schedules (on page 256).

• Integration with VMware Horizon VDI
To support virtual desktop infrastructures, Turbonomic has added new entities to the Supply Chain:

- Business User – A user account that is entitled to launch one or more active VDI sessions
- Desktop Pool – A collection of desktops that support users
- View Pod – A logical grouping of desktop pools, that provides a capacity for active sessions

For more information, see these entity types in [Supply Chain of Entities (on page 36)] and see their policy settings in [Analysis Settings (on page 301)].

- Improved vSAN Support for Hyperconverged Environments

For environments that use hyperconverged infrastructure to provide storage on vSAN, Turbonomic can represent the storage that is provided by a cluster of HCI hosts as a single storage entity. Analysis can generate actions to scale Storage Amount, Storage Provisioned, and Storage Access in the vSAN. See [vSAN Storage (on page 72)].

You can use HCI Host templates to run plans that add capacity to your vSAN. For more information, see [HCI Host Template Settings (on page 333)].

- Custom Reports

To support custom reports, you can now create a Custom Report Template that executes your own SQL queries into the Turbonomic database. Once you create the custom template, you can generate and view them, schedule them to generate a copy at the times you specify, and set up subscriptions to them, the same as you can with the standard reports. For more information, see [Reports: Viewing Historical Data (on page 237)].

- OpenStack Queens Support

For use in OpenStack environments, Turbonomic is now certified to support OpenStack Queens.
Introducing Turbonomic

Thank you for choosing the Turbonomic platform, the premier solution for intelligent workload management of cloud and virtual environments. Turbonomic maintains your environment within the desired state — operating conditions that achieve the following conflicting goals at the same time:

- Assured application performance
  Prevent bottlenecks, provision physical resources, upsize VMs, prioritize workload.
- Efficient use of resources
  Consolidate workload, downsize VMs, prevent VM sprawl and dormant VMs.

Turbonomic is a server application running on VM that you install on your network. You then assign Virtual Management services running on your network to be Turbonomic targets. Turbonomic discovers the devices each target manages, and then performs analysis, anticipates risks to performance or efficiency, and recommends actions you can take to avoid problems before they occur.

How Turbonomic Works

To keep your infrastructure in the desired state, Turbonomic performs Intelligent Workload Management. This is an ongoing process that solves the problem of assuring application performance while simultaneously achieving the most efficient use of resources that is possible.

This is not a simple problem to solve. Intelligent Workload Management has to consider many different resources, numerous control points for each device, and how devices and resources are used in relation to each other. As you add devices to your infrastructure, the factors for each decision increase exponentially. On top of that, the environment is constantly changing — to stay in the desired state, you are constantly trying to hit a moving target.

To perform Intelligent Workload Management, Turbonomic models the environment as a market made up of buyers and sellers. These buyers and sellers make up a supply chain that represents tiers of devices in your inventory.

See the The Supply Chain (on page 36) for a visual layout of the buyer and seller relationships.

Turbonomic uses Virtual Currency to give a budget to buyers and assign cost to resources. This virtual currency assigns value across all tiers of your environment, making it possible to compare the cost of application transactions with the cost of space on a disk or physical space in a data center.
The price that a seller charges for a resource changes according to the seller’s supply. As demand increases, prices increase. As prices change, buyers and sellers react. Buyers are free to look for other sellers that offer a better price, and sellers can duplicate themselves (open new storefronts) to meet increasing demand. Turbonomic uses its Economic Scheduling Engine to analyze the market and make these decisions. The effect is an invisible hand that dynamically guides your IT infrastructure to the optimal use of resources.

To get the most out of Turbonomic, you should understand how it models your environment, the kind of analysis it performs, and the desired state it works to achieve.

The Desired State

The goal of Intelligent Workload Management is to assure performance while maintaining efficient use of resources. When performance and efficiency are both maintained, you are in the desired state. You can measure performance as a function of delay, where zero delay gives the ideal QoS for a given service. Efficient use of resources is a function of utilization where 100% utilization of a resource is the ideal for the most efficient utilization.

If you plot delay and utilization, the result is a curve that shows a correlation between utilization and delay. Up to a point, as you increase utilization, the increase in delay is slight. There comes a point on the curve where a slight increase in utilization results in an unacceptable increase in delay. On the other hand, there is a point in the curve where a reduction in utilization doesn’t yield a meaningful increase in QoS. The desired state lies within these points on the curve.

You could set a threshold to post an alert whenever the upper limit is crossed. In that case, you would never react to a problem until delay has already become unacceptable. To avoid that late reaction you could set the threshold to post an alert before the upper limit is crossed. In that case, you guarantee QoS at the cost of over-provisioning — you increase operating costs and never achieve efficient utilization.

Instead of responding after a threshold is crossed, Turbonomic analyzes the operating conditions and constantly recommends actions to keep the entire environment within the desired state. If you execute these actions (or let Turbonomic execute them for you), the environment will maintain operating conditions that assure performance for your customers, while ensuring the lowest possible cost thanks to efficient utilization of your resources.
The Market and Virtual Currency

To perform Intelligent Workload Management, Turbonomic models the environment as a market, and uses market analysis to manage resource supply and demand. For example, bottlenecks form when local workload demand exceeds the local capacity — in other words, when demand exceeds supply. By modeling the environment as a market, Turbonomic can use economic solutions to efficiently redistribute the demand or increase the supply.

Turbonomic uses two sets of abstraction to model the environment:

- Modeling the physical and virtual IT stack as a service supply chain

  The supply chain models devices in your environment as managed entities. These include applications, VMs, host machines (physical machines, or PMs), storage, and data centers. Every entity is a buyer, a seller, or both. A host machine buys physical space, power, and cooling from a data centers. The physical machine sells host resources such as CPU cycles and memory to VMs. In turn, VMs buy host services, and then sell their resources (VMem and VCPU) to applications.

  See the The Supply Chain (on page 36) for a visual layout of the buyer and seller relationships.

- Using virtual currency to represent delay or QoS degradation, and to manage the supply and demand of services along the modeled supply chain

  The system uses virtual currency to value these buy/sell transactions. Each managed entity has a running budget — the entity adds to its budget by providing resources to consumers, and the entity draws from its budget to pay for the resources it consumes. The price of a resource is driven by its utilization — the more demand for a resource, the higher its price.

These abstractions open the whole spectrum of the environment to a single mode of analysis — market analysis. Resources and services can be priced to reflect changes in supply and demand, and pricing can drive resource allocation decisions. For example, a bottleneck (excess demand over supply) results in rising prices for the given resource. Applications competing for the same resource can lower their costs by shifting their workloads to other resource suppliers. As a result, utilization for that resource evens out across the environment and the bottleneck is resolved.

The Economic Scheduling Engine

Turbonomic tracks price for resources in terms of the Risk Index. The higher this index for a resource, the more heavily the resource is utilized, the greater the delay for consumers of that resource, and the greater the risk to your QoS. Turbonomic constantly works to keep the Risk Index within acceptable bounds.
Introducing Turbonomic

You can think of Risk Index as the cost for a resource — Turbonomic works to keep the cost at a competitive level. This is not simply a matter of responding to threshold conditions. Turbonomic analyzes the full range of buyer/seller relationships, and each buyer constantly seeks out the most economical transaction that is available.

This last point is crucial to understanding Turbonomic. The virtual environment is dynamic, with constant changes to workload that correspond with the varying requests your customers make of your applications and services. By examining each buyer/seller relationship, the Economic Scheduling Engine arrives at the optimal workload distribution for the current state of the environment. In this way, Turbonomic constantly drives your environment toward the desired state.

NOTE:
The default Turbonomic configuration is ready to use in many environments. However, you can fine-tune the configuration to address special services and resources in your environment. Turbonomic provides a full range of policies that you can set to control how the software manages specific groups of entities. Before you make such policy settings, you should understand default Turbonomic operation. For more information about policies, see Working With Policies (on page 262).

The Turbonomic Supply Chain

Turbonomic models your environment as a market of buyers and sellers. It discovers different types of entities in your environment via the targets you have configured for your installation. Discovery maps these entities to the supply chain so Turbonomic can monitor them and manage the workloads they support. For example, for a hypervisor target Turbonomic discovers VMs, the PMs and datastores that provide resources to the VMs, and the applications that use VM resources. The entities in your environment form a chain of supply and demand where some entities provide resources while others consume the supplied resources.

For information about specific members of the supply chain, see The Supply Chain (on page 36).

Supply Chain Terminology

Turbonomic introduces specific terms to express IT resources and utilization in terms of supply and demand. These terms are largely intuitive, but you should understand how they relate to the issues and activities that are common for IT management.

<table>
<thead>
<tr>
<th>Term:</th>
<th>Definition:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commodity</td>
<td>The basic building block of Turbonomic supply and demand. All the resources that Turbonomic monitors are commodities. For example, the CPU capacity or memory that a physical machine can provide are commodities. Turbonomic can also represent clusters and segments as commodities. When the user interface shows commodities, it's showing the resources a service provides. When the interface shows commodities bought, it's showing what that service consumes.</td>
</tr>
<tr>
<td>Composed Of</td>
<td>The resources or commodities that make up the given service. For example, in the user interface you might see that a certain VM is composed of commodities such as one or more physical CPUs, an Ethernet interface, and physical memory. Contrast Composed Of with Consumes, where consumption refers to the commodities the VM has bought. Also contrast Composed Of with the commodities a service offers</td>
</tr>
</tbody>
</table>
### Term: Definition:

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
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</thead>
<tbody>
<tr>
<td>for sale</td>
<td>A physical machine might include four CPUs in its composition, but it offers CPU Cycles as a single commodity.</td>
</tr>
<tr>
<td>Consumes</td>
<td>The services and commodities a service has bought. A service <em>consumes</em> other commodities. For example, a VM consumes the commodities offered by a physical machine, and an application consumes commodities from one or more VMs. In the user interface you can explore the services that provide the commodities the current service consumes.</td>
</tr>
<tr>
<td>Entity</td>
<td>A buyer or seller in the market. For example, a VM or a datastore is an entity.</td>
</tr>
<tr>
<td>Environment</td>
<td>The totality of data center, network, physical machine, storage, VM, and application resources that you are monitoring.</td>
</tr>
<tr>
<td>Inventory</td>
<td>The list of all entities in your environment.</td>
</tr>
<tr>
<td>Risk Index</td>
<td>A measure of the risk to Quality of Service (QoS) that a consumer will experience. The higher the Risk Index on a provider, the more risk to QoS for any consumer of that provider’s services. For example, a physical machine provides host services to one or more VMs. The higher the Risk Index on the provider, the more likely that the VMs will experience QoS degradation. In most cases, for optimal operation the Risk Index on a provider should not go into double digits.</td>
</tr>
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### Turbonomic Minimum Requirements

Turbonomic operates with most commonly-used Web browsers (for example, Internet Explorer, Mozilla Firefox, Google Chrome, and Apple Safari). If you are the administrator who will use the Turbonomic user interface and who will create dashboards for other users, you need to satisfy certain browser requirements as described in the *Turbonomic Installation Guide*.

Also, the administrator who deploys Turbonomic is responsible for satisfying the minimum requirements to run Turbonomic. For information about the minimum requirements, see the *Turbonomic Installation Guide*.

### Turbonomic Targets

You can assign instances of the following technologies as Turbonomic targets:

- **Application Servers**
  - IBM WebSphere Application Server 8.5+
  - Oracle WebLogic 12c
  - JBoss Application Server 6.3+
  - Apache Tomcat 7.x, 8.x, and 8.5.x
Introducing Turbonomic

- JVM 6.0+
- Cloud Managers
  - CloudStack 4.3 — 4.9
  - Microsoft System Center 2012 Virtual Machine Manager and System Center 2012 R2 Virtual Machine Manager
  - VMware vCloud Director 5.x — 8.2
  - OpenStack Havana — Newton
  - Amazon AWS
  - Microsoft Azure
  - IBM SoftLayer
- Database Servers
  - Oracle 11g R2 and 12c
  - MySQL all 5.6 and 5.7 releases
- Fabric Managers
  - Cisco UCS 3.1+
  - Cisco UCS Central
  - HPE OneView 3.00.04+
- Guest OS Processes
  - AppDynamics 4.1+
  - Docker API 1.20+
- Hyperconverged
  - Nutanix Community Edition
  - Hyperflex 2.5, 2.6
- Hypervisors
  - Citrix XenServer 5.6.x and 6.x
  - IBM PowerVM 8.3+
  - Microsoft Hyper-V 2008 R2, Hyper-V 2012, and Hyper-V 2012 R2
  - RHEV-M (RedHat Enterprise Virtualization Manager) versions 3.x
  - VMware vCenter 5.1, 5.5, 6.0, 6.5, and 6.7
- Load Balancers
  - Citrix NetScaler NS10.5
- Microsoft Applications
  - Microsoft Exchange 2013 on Windows 2008R2/2012
- Network Flow Collectors
  - NetFlow/sFlow: NFDUMP — Turbonomic provides an OVA download with NFDUMP preconfigured for NetFlow and sFlow collection
  - Arista Command eAPI
  - Cisco APIC
  - Cisco Tetration 2.2.1.31
- Orchestrator Targets
  - UCS Director 6.0 — 6.5
• PaaS Targets
  ◦ CloudFoundry Pivotal / Stackato
  ◦ OpenShift 3.3+
  ◦ Mesos 1.0+

• Storage Managers
  ◦ NetApp Cmode/7mode using ONTAP 8.0+ (excluding AFF and SolidFire)
  ◦ EMC VMAX using SMI-S 8.1+
  ◦ EMC VNX (Celera) using VNX Control Station
  ◦ EMC VNX (Clarrion) using SMI-S 4.6.x
  ◦ EMC VPLEX Local Architecture with 1:1 mapping of virtual volumes and LUNs
  ◦ EMC XtremIO XMS 4.0+
  ◦ Pure Storage F-series and M-series arrays
  ◦ HP 3PAR InForm OS 3.2.2+, 3PAR SMI-S, 3PAR WSAPI
  ◦ Dell Compellent Enterprise Manager 2014-2016R3 using Dell Compellent SMI-S
  ◦ HDS (Embedded) with VSP, HUS VM, G600, G800, G1000
  ◦ HDS (Shared) with HUS110, HUS 130, HUS 150
  ◦ HDS Tuning Manager 9.x

• WMI Probe Supported Systems
  ◦ Windows 2019
  ◦ Windows 2016
  ◦ Windows 2012 / 2012 R2
  ◦ Windows 2008 R2
  ◦ Windows 10
  ◦ Windows 8 / 8.1
  ◦ Windows 7

• Turbonomic Targets (Classic UI Only)
  To configure an aggregated deployment of Turbonomic, you can assign Turbonomic servers as targets. The versions of target instances must match the version of the aggregating instance.

The following sections describe these targets. For information about assigning targets to Turbonomic, see the Target Configuration Guide.

## Hypervisors

Turbonomic can use a range of VM managers as targets. For general discussion, this document refers to the various supported VM managers as hypervisors.

Turbonomic supports the following hypervisor targets:

• Citrix XenServer
• Microsoft Hyper-V
• Red Hat RHEV-M
• VMware vCenter
Introducing Turbonomic

Turbonomic uses hypervisor targets to access information about the managed VMs, hosts, and datastores, and also to execute commands such as provisioning, resizing, or reconfiguring entities in the environment. Through the hypervisor, Turbonomic can perform system monitoring, report on wasted storage, recommend actions, execute moves for VMs and VM storage, and execute VM reconfiguration (change CPU count, memory, etc.).

The entities Turbonomic discovers through hypervisor targets include:

- VMs
- Physical machines that host VMs
- Datastores that support the VMs
- Datacenters

Public Cloud Targets

In the public cloud, a service provider delivers resources such as compute, databases, and storage as a service. You typically pay for these services as you consume them, but you can also arrange different payment schedules. For example, you can use Reserved Instances (RIs) to arrive at the most cost-effective solution for your needs.

Turbonomic supports the following public cloud targets:

- Amazon Web Services
- Microsoft Azure

Turbonomic discovers the services that are in use within your public accounts. It also discovers:

- Utilization and costs per account, service, and location.
  
  With this information, Turbonomic can recommend or execute actions to maintain optimal sizing for workloads, delete unattached storage or move to the most appropriate storage tier, and other actions to assure performance while using resources efficiently.
- Pricing, including on-demand and reserved pricing.
  
  Based on the available pricing options, Turbonomic recommends when to purchase more RI capacity, and shows how efficiently you are using your current RI capacity.
- Billing families and other groupings of workloads that you configure to manage your environment.

  When calculating actions, Turbonomic respects billing families. Or when calculating resizes, Turbonomic recognizes groups of workloads that should all have the same capacity.

**NOTE:**

In Azure environments, when you first configure an Azure target, under some circumstances the target has **No Quotas Available**, and so Turbonomic cannot discover the available templates. This can happen when you initially set up the Azure account and you have not enabled any providers. If this occurs, you can install a single VM in your cloud subscription to make quotas available. Or you can navigate to the Azure Subscriptions Blade and select the subscription you want. Then for the resource providers, register the **Microsoft.Compute** option. For more information, see the following Microsoft article: [Resolve errors for resource provider registration](https://docs.microsoft.com/en-us/azure/developer/azure-resource-manager/resolve-errors-resource-provider-registration).

The entities Turbonomic can discover through public cloud targets include:

- Load Balancers
- Applications
- Databases and Database Servers
- Azure VMs and AWS EC2 instances
Introducing Turbonomic

- Attached storage (EBS and Azure volumes)
- Locations:
  - Zones (displayed in the Supply Chain as Host entities)
  - Regions (displayed in the Supply Chain as Data Center entities)

Cloud Managers

Cloud Managers provide a layer of control to deliver virtual infrastructures that can be deployed automatically, or in a self-service offering to customers. They define and manage virtual datacenters (VDCs) — provider VDCs to manage the physical and virtual resources that support the cloud offering, and consumer VDCs that present limited resources to customers.

Turbonomic supports the following cloud manager targets:

- Apache CloudStack
- Microsoft Virtual Machine Manager (VMM)
- VMware vCloud Director
- OpenStack Cloud Operating System

Turbonomic has visibility into the full VDC chain, from the resources provided by the underlying hosts and physical datastores, through the resources consumed by a provider VDC, to the resources consumed by VMs hosted on a consumer VDC.

You can create special Turbonomic user accounts for consumer VDC customers. Such an account has a limited scope, and the user cannot see any of the resources outside of that scope. In this way, you can offer Turbonomic to cloud customers without exposing any proprietary infrastructure data to them. For more information, see Managing User Accounts (on page 351).

The entities Turbonomic discovers through cloud manager targets include:

- Consumer VDCs
  Virtual resources that are available to customers.
- Provider VDCs
  Physical resources that provide the infrastructure to support Consumer VDCs.

**NOTE:**
Different targets use different names to refer to Virtual Datacenters. In the Turbonomic supply chain, these entities are all represented by Consumer and Provider VDCs, as follows:

<table>
<thead>
<tr>
<th></th>
<th>vCloud Director</th>
<th>vCenter Server</th>
<th>VMM</th>
<th>CloudStack</th>
<th>OpenStack</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Consumer VDC</strong></td>
<td>Organization VDC</td>
<td>Resource Pool (Child)</td>
<td>Tenant or TenantQuota</td>
<td>Accounts</td>
<td>Tenant</td>
</tr>
<tr>
<td><strong>Provider VDC</strong></td>
<td>Provider VDC</td>
<td>Resource Pool (Root)</td>
<td>Cloud</td>
<td>Pod</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Turbonomic, Inc. www.turbonomic.com
Application Servers

An application server operates in the middle tier of a multi-tier application environment. It provides reliability and scalability, and it ensures high performance in the middle tier. Many application servers support some form of clustering, where one application server is a master, or Domain Manager, to multiple slave application servers. This can enable load balancing, and failover availability.

Turbonomic supports the following application server targets:

- IBM WebSphere Application Server
- Oracle WebLogic
- JBoss
- Apache Tomcat

The target can be a specific application server, or it can be a Domain Manager that manages a cluster of application servers. Turbonomic manages the resources used by application servers, including heap, threads, transactions, and response time in the server process, and VMem and VCPU in the VM that hosts the application server.

Database Servers

A database server hosts processing for the database component of a client/server or multi-tier application. Turbonomic attaches as a client to the database server’s listener.

Turbonomic supports the following database server targets:

- Microsoft SQL Server 2008 R2, 2012, and 2014
- Oracle 11g R2 and 12c

Load Balancers

A load balancer is deployed in front of multiple application servers, and distributes client requests in a way that achieves the best utilization of application resources. Client requests come in to virtual applications (in NetScaler, virtual servers), and the load balancer passes the requests to the bound underlying applications according to its criteria.

Turbonomic supports the following load balancer targets:

- Citrix NetScaler

Turbonomic discovers the virtual applications that are configured for a load balancer. It can also discover applications running in your environment and automatically bind them to the correct virtual application. Turbonomic can then monitor the health of those bound applications and decide whether to provision or decommission application instances. As it provisions new instances, it automatically binds them to the correct virtual application.

The entities Turbonomic discovers through load balancer targets include:

- Virtual Applications
- Applications
Storage Managers

Storage managers provide management and distribution of data storage across disk arrays. Storage managers can support thin provisioning, deduplication, and HA architectures. Turbonomic monitors resource utilization across the storage system to optimize placement and provisioning of volumes and disk arrays, as well as management of storage controller resources.

Turbonomic supports the following storage manager targets:

- NetApp Storage Systems running Data ONTAP version 8 or later
  The actions Turbonomic can recommend and perform are different for systems running in 7-Mode or Cluster-Mode.
- EMC VNX Series Storage Systems — for version details, see the EMC VNX Support KB article.

The entities Turbonomic discovers through storage manager targets include:

- Storage Controllers (NetApp controllers/filers, VNX processors)
- Disk Arrays (aggregates, clustered aggregates, storage pools, RAID groups)
- Datastores (volumes or LUNs)

Fabric Managers

Fabric managers provide a point of control for fabrics that unify compute, network, storage, and virtual resources within a single system.

Turbonomic supports the following fabric manager targets:

- Cisco UCS Fabric Manager

The entities Turbonomic discovers through fabric managers targets include:

- UCS Domains
- Chassis
- Fabric Interconnects
- IO Modules

Turbonomic Servers as Targets

In large virtual environments, you can use more than one Turbonomic instance to manage your workload. To manage the full environment through a single client user interface, you add these Turbonomic instances as targets to a master instance of Turbonomic. This creates an aggregated installation of Turbonomic. For more information, see the Target Configuration Guide.

NOTE:
To set up and use an Aggregated Turbonomic deployment, you must be running the Classic User Interface. To display the classic user interface, click SWITCH TO CLASSIC UI at the bottom left of the Turbonomic user interface.
Resource Descriptions

To perform intelligent workload balancing, Turbonomic collects raw data from its target servers – hypervisors, cloud management stacks, public cloud accounts, etc. Turbonomic polls its targets at 10-minute intervals to collect the latest data samples. It then uses these 10-minute data points for analysis and to display data in the GUI.

The way Turbonomic collects host memory data from vCenter Server illustrates how this works. vCenter Server collects peak metrics from its managed VMs at 20-second intervals. Every ten minutes Turbonomic polls vCenter Server to collect its last round of data samples (30 samples in 10 minutes). To track a VM’s utilization of host memory, Turbonomic requests memory.active data samples from vCenter. From that polling, Turbonomic can track:

- **Peak Memory Utilization** - Turbonomic uses the greatest value in each polling sample. This gives the highest percentage of active memory utilization for the selected VM (or group of VMs), calculated over the selected time period. For a maximum value, Turbonomic uses the highest observed active memory value in the data sample.

- **Average Memory Utilization** - Turbonomic averages all the values in each polling sample.

**NOTE:**

The above example describes utilization calculations for on-prem entities. For workloads on the public cloud, Turbonomic includes the Aggressiveness and Max Observation Period settings to calculate a percentile of utilization. By using a percentile, Turbonomic can recommend more relevant actions to take advantage of elasticity on the public cloud. For more information, see "Aggressiveness" or "Max Observation Period" in Analysis Policies: VMs (on page 320) or Max Observation Period (on page 321).

The following table lists the metrics Turbonomic collects, and includes details about how they are collected or measured. When the Turbonomic user interface plots charts of clusters or groups of devices, these charts show the average of the percentage of allocated resources that are used.

<table>
<thead>
<tr>
<th>Resource:</th>
<th>Description:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1- 2- 4-CPU Rdy</td>
<td>Wait time in the ready queue on the host, measured in ms. Turbonomic monitors 1-CPU, 2-CPU, 4-CPU, up to 32-CPU ready queues on hosts. Charts show 1 - 4 CPU values. The charts show the percentage allocated ready queue capacity that is in use on the host. For host charts, this is a measure of the total ready queue wait time for all the VMs running on that host.</td>
</tr>
</tbody>
</table>
| Balloon | Ballooning capacity on the PM, measured in KBytes. This capacity is the greater of:  
- 65% of the VMem configured for all powered-on VMs that the PM hosts  
- The physical memory capacity of the PM  
Charts show the percentage of the PM’s ballooning capacity that is in use. |
<p>| Buffer | For network environments that support buffered switch ports (Arista networks), this resource measures utilization of a port buffer. For example, if a host connects to the network through port 1 on a switch, and that port has enough traffic to cause packet buffering, this resource will show utilization. |
| Connection | The connections in use, as a percentage of the maximum connections allowed on the database. Database configuration determines the capacity for this resource. |
| Cooling | Allocated cooling indicates the highest acceptable running temperature for a physical device, such as a chassis in a compute fabric. |</p>
<table>
<thead>
<tr>
<th>Resource:</th>
<th>Description:</th>
</tr>
</thead>
</table>
| CPU      | Host CPU capacity, measured in MHz. This shows what percentage of CPU cycles are devoted to processing instructions.  
  - Host charts show the percentage of the host’s CPU capacity that is in use.  
  - VM charts show the percentage of the host’s CPU capacity that is consumed by the given VM. |
| DBMem    | The memory in use by the database, as a percentage of the allocated capacity. Database configuration determines the capacity for this resource. Note that for databases, Turbonomic uses this resource to drive actions, instead of the VMem on the hosting VM. This means that actions are driven by the actual memory consumption on the database. |
| Flow0 — InProvider Flow | For measuring network flow, the flow that is within a single provider — For example, the network flow between VMs that are hosted by the same physical machine. This measures network flow between consumers that are on the same set of closely connected providers. Charts show the percentage of capacity that is utilized. Note that Turbonomic assumes an unlimited supply of InProvider Flow because this flow does not go across the physical network. |
| Flow1 — InDPOD Flow | For measuring network flow, the flow that is local to the given DPOD. This measures network flow between consumers that are on the same set of closely connected providers. Charts show the percentage of capacity that is utilized. |
| Flow2 — CrossDPOD Flow | For measuring network flow, the flow that is between different DPODs. This measures network flow between consumers that are on different sets of closely connected providers. Charts show the percentage of capacity that is utilized. |
| Heap     | The heap capacity allocated for an application. Charts show the percentage of capacity that is used by an application. |
| HotStorage IO | For Nutanix platforms, the storage capacity on the server-attached flash.  
  - Data rate through the host’s IO adapter, measured in KBytes/sec.  
  - Datacenter charts show the average percentage of the host IO capacity that is in use, for all the hosts in the datacenter.  
  - Host charts show the percentage of the host’s total IO capacity that is in use. |
| IOPS     | Storage access operations per second. Charts show the percentage of allocated IOPS capacity that is used on a datastore. |
| Latency  | Allocated capacity for latency on a datastore. This measures the latency experienced by all VMs and hosts that access the datastore. Charts show the percentage of allocated latency that is in use on the datastore. |
| Mem      | Host memory, measured in Kbytes.  
  - Host charts show the percentage of the host’s memory that is in use.  
  - VM charts show the percentage of the host’s memory that is consumed by the given VM. |
| NET      | Data rate through the host’s Network adapter, measured in Kbytes/sec.  
  - Datacenter charts show the average percentage of the host NET capacity that is used for all the hosts in the datacenter. |
<table>
<thead>
<tr>
<th>Resource:</th>
<th>Description:</th>
</tr>
</thead>
<tbody>
<tr>
<td>nfu (AWS only)</td>
<td>Normalized Factor Unit. For RIs in AWS environments, the nfu is a measure of RI capacity that you can use to compare or combine the capacity for different template families. For example, the normalized factors for some template families include: • nano: 0.25 • micro: 0.5 • small: 1 • medium: 2 • large: 4 Turbonomic measures RI utilization and coverage in terms of these normalized factors.</td>
</tr>
<tr>
<td>Power</td>
<td>A measure of the power that is consumed by a physical device.</td>
</tr>
<tr>
<td>RI ratio (Azure only)</td>
<td>For Azure environments, RI ratio is the number of RI units compared to the total number of RI units for a given Turbonomic scope. Each workload is assigned RI units based on its instance type. For example, here are some instance types with RI units: • Standard_DS2_v2: 1 • Standard_B2ms: 3 RI ratio information appears in the tooltips of cloud RI charts. Information about the Azure instance types and their RI workloads is provided in the RI Inventory chart. Azure RI ratio and AWS NFU are equivalent concepts.</td>
</tr>
<tr>
<td>Swap</td>
<td>The rate of memory swapping to disk, in bytes per second. The default capacity is 5,000,000 Byte/sec.</td>
</tr>
<tr>
<td>Threads</td>
<td>Allocated thread capacity. Charts show the percentage of thread capacity that is consumed by an application server.</td>
</tr>
<tr>
<td>TransactionLog</td>
<td>The disk space devoted to transaction logging for a database.</td>
</tr>
<tr>
<td>Transactions</td>
<td>Transactions per second in an application. Charts show the percentage of an application’s allocated transaction capacity that is in use.</td>
</tr>
<tr>
<td>Risk Index</td>
<td>A measure of the impact on Quality of Service (QoS) that a consumer will experience. The higher the Risk Index on a provider, the more risk to QoS for any consumer of that provider’s services. For all the resources that impact performance or risk, charts show the Risk Index for the most utilized resource of a given entity. For example, if a host has a Risk Index of 6 for MEM and 12 for CPU, the chart will show the higher value.</td>
</tr>
<tr>
<td>VCPU</td>
<td>The CPU capacity allocated to a VM guest OS, measured in MHz. Charts show the percentage of a VM’s VCPU cycles that are devoted to processing instructions.</td>
</tr>
<tr>
<td>VMem</td>
<td>The memory allocated to a VM guest OS, measured in Kbytes. Charts show the percentage of a VM’s allocated VMem that is in use.</td>
</tr>
<tr>
<td>Resource:</td>
<td>Description:</td>
</tr>
<tr>
<td>----------</td>
<td>--------------</td>
</tr>
<tr>
<td></td>
<td>Note that percentages of allocated VMem are measured against whichever is the less of: The VMem limit (if set) or the allocated VMem capacity. This is also true in reports and recommended actions. For example, assume a VM with allocated VMem of 8 GB, but a limit of 4 GB. In this case, the percentage in a chart shows the percentage utilized of 4GB.</td>
</tr>
<tr>
<td>VStorage</td>
<td>Virtual storage allocated to a VM, measured in Kbytes. Charts show the percentage of a VM's allocated VStorage that is in use.</td>
</tr>
</tbody>
</table>
Logging In to Turbonomic

To get started with the platform, open a web browser to your Turbonomic installation. The Turbonomic platform serves the user interface to your browser, where you can log in and get started managing your environment. In this way, you can access the unique capabilities of Turbonomic from any internet connection.

Before you can log in, an instance of Turbonomic must be installed in your environment. To get the IP address of your Turbonomic installation, contact your system administrator.

To log in to Turbonomic:

1. Navigate your Web browser to the Turbonomic installation.
   For the URL, provide the IP address or machine name for the installation. This URL opens the Turbonomic Login page. You should bookmark this URL for future use.
2. Provide the user name and password for your account.
   Your system administrator creates user accounts. Contact your system administrator for login information.

After you log in, the browser opens to the Home Page. This page is your starting point for sessions with the Turbonomic platform. From the Home Page you can see the following overviews of your environment:

- **HYBRID** – See all the actions that are pending for the entire environment, both on-prem and in the cloud.
- **ON-PREM** – See details for the on-prem environment. Notice that the Supply Chain excludes cloud entities and only shows the entities that are on-prem.
- **CLOUD** – See details for the cloud environment, including pending actions, a listing of your cloud accounts by cost, the locations of cloud datacenters that you are using, estimated costs, and other cost-related information.

To display this information, Turbonomic communicates with target services such as hypervisors, storage controllers, and public cloud accounts. Note that your Turbonomic administrator sets up the target configuration. For information about supported targets and how to configure them, see "Target Configuration" in the Target Configuration Guide.
The Home Page

When you launch Turbonomic, the Home Page is the first view you see. From the Home Page you can:

- Choose a View to see overviews of your environment:
  - HYBRID – See all the actions that are pending for the entire environment, both on-prem and in the cloud.
  - ON-PREM – See details for the on-prem environment. Notice that the Supply Chain excludes cloud entities and only shows the entities that are on-prem.
  - CLOUD – See details for the cloud environment, including pending actions, a listing of your cloud accounts by cost, the locations of cloud datacenters that you are using, estimated costs, and other cost-related information.

If you want to set a View as your favorite view, choose HYBRID, ON-PREM, or CLOUD and click the Star icon. Then, Turbonomic displays that view by default when you navigate to the Home Page.

- Use the Supply Chain Navigator to inspect lists of entities
  Click an entity tier in the Supply Chain to see a list of those entities. For example, click Virtual Machine to see a list of all the VMs in your environment.
• Navigate to other Turbonomic pages, including:
  ◦ Search – Set the session scope to drill down to details about your environment
  ◦ Plan – Run what-if scenarios or plan migrations to the cloud
  ◦ Place – Use Turbonomic to calculate the best placement for workloads, and execute the placement at the time you specify
  ◦ Dashboard – Set up custom views with charts that focus on specifics in your environment
  ◦ Reports – Generate reports and manage subscriptions to those reports
  ◦ Settings – Configure Turbonomic to set up business rules and policies, configure targets, define groups, and perform other administrative tasks

Getting Home

Wherever you are in your Turbonomic session, you can always click the Home icon to return to the Home Page.

Hybrid View

When you set your session to the Global Scope (click HOME), you can then select the HYBRID view. This view shows all the actions that are pending for the entire environment, both on-prem and in the cloud.

Because this view shows both the on-prem and cloud aspects of your environment, it displays only those charts with data common to both. You can see information about actions, including:

• Lists of pending actions
• Overviews of pending actions
  If you have pending actions in the public cloud, the overview includes the estimated monthly savings or cost associated with those actions. For on-prem actions, the overview can include estimated one-time savings or cost.
• Action history – You can see a history of all actions that have been recommended and executed, or of just the actions that have been accepted and executed.

To see complete lists of pending actions, click the SHOW ALL link at the bottom of the Pending Actions chart.
ON-PREM View

When you set your session to the Global Scope (click HOME), you can then select the ON-PREM view. This view shows an overview of your on-prem environment. If you don't have any workload on the public cloud, then you should use this as your starting point for a Turbonomic session. If you have a hybrid environment (on-prem and on the public cloud), then you can refer to this view to see a detailed on-prem overview.
The Supply Chain shows all the on-prem entities in your environment. The charts show details about your environment, including:

- **Overviews of pending actions**
  When appropriate, the overview includes estimated one-time savings or costs associated with the actions.

- **Action history**
  You can see a history of all actions that have been recommended and executed, or of just the actions that have been accepted and executed.

- **Top Cluster utilization**
  See a list of the most utilized clusters. The chart shows these clusters, along with a count of actions for each. To drill down into the cluster details, click the cluster name. To see and execute the specific actions, click the **ACTIONS** button for that cluster. To see all the clusters in your environment, click **SHOW ALL**.

- **Necessary Investments and Potential Savings**
  For the current set of pending actions, these charts show the impact in dollar value. Necessary Investments are from actions to provision more workloads or to resize workloads up. Potential Savings are from actions to resize down or to suspend hosts.

- **Optimized Improvements**
  Compare current resource utilization with the utilization you would see if you choose to execute all the pending actions.

- **Headroom**
  See how many more workloads can run on your current infrastructure while maintaining performance.

- **Risk Index**
  This chart indicates the overall health of your environment over time. The Risk Index shows whether your environment is keeping in a healthy state, or whether it's on a trend toward overutilization or underutilization of resources.
CLOUD View

When you set your session to the Global Scope (click HOME), you can then select the CLOUD view. This view shows an overview of your cloud environment. If all your workload is on the public cloud, then you should use this as your starting point for a Turbonomic session. If you have a hybrid environment (on-prem and on the public cloud), then you can refer to this view to see a detailed cloud overview.

To view cloud cost information, you must have one or more public cloud targets set up in your Turbonomic installation. For information about setting up public cloud targets, see "Private Cloud" in the Target Configuration Guide.

In addition, to view full cost information in AWS, you must have created a Cost and Usage report in your AWS account and you must store it in an S3 bucket.

For more information, see Displaying AWS Spend In Turbonomic.

In this view, the Supply Chain shows all the cloud entities in your environment. The charts show details about your cloud environment, including:

- Overviews of pending actions
  The overview includes the estimated monthly savings or cost associated with those actions.

- Top Accounts utilization
  See a list of the most utilized public cloud accounts. The chart shows these accounts, along with an estimate of the monthly cost for each. To see all the cloud accounts in your environment, click SHOW ALL.

- Necessary Investments and Potential Savings
  For the current set of pending actions, these charts show the impact in dollar value. Necessary Investments are from actions to provision more workloads or to resize workloads up. Potential Savings are from actions to resize down, or to purchase RI resources and put them into active use.
• Charts that show your current Reserved Instance strategy:
  ◦ Recommended RI Purchases shows the projected inventory of pending Reserved Instance purchases.
  ◦ RI Coverage compares the capacity of your current VM workload to the capacity of workload that is covered by Reserved Instances.
  ◦ RI Inventory shows the RI workloads that Turbonomic discovers and lists them by templates.
  ◦ RI Utilization shows how well you have utilized the reservation inventory. The chart compares the capacity for all reservations versus the RI consumption by virtual machines.

• Location
  This chart shows the locations of your cloud accounts’ regions or zones on a map. Hover on a data point to see the region or zone name. Click a region to set the view’s scope.

• Expenses
  This chart shows the costs of your workloads in the public cloud environment.

• Action history
  You can see a history of actions that have been recommended and executed, or of just the actions that have been accepted and executed.

• Cost Breakdown by Cloud Account
  This chart shows costs over time for each account that you have set up as a target in Turbonomic.

• Cloud Cost Comparison
  For all of your public cloud workload, compare your current costs with the costs you would see if you execute the pending actions. This chart lists the workloads according to the types of actions that are pending for them. For example, you might see that 10 out of 100 VMs have pending Performance Assurance actions. Also, you can see the current monthly costs, the savings these actions would realize, and the resulting difference of those savings.

  **NOTE:**
  For pending RI Buy actions in real-time views (not in plans), Turbonomic can only estimate the cost that would result if you execute them. This must be an estimate because the full data is only available after you actually purchase the RIs. These estimates reflect costs you would see after scaling workloads to the newly purchased RI capacity. For scaling to already-purchased RIs, the chart reflects the actual costs.

• Cost Breakdown by Cloud Service
  This chart shows costs over time for each cloud service that you use in your cloud accounts. For example, you can see the cost for AWS CloudWatch, compared to the cost for AWS S3 storage.

• Cost Breakdown by Cloud Service Provider
  This chart shows costs over time for each cloud service provider.

### Tracking Cloud Cost

Turbonomic tracks your cloud spend based on the cost information it discovers from targets (for example, accounts, billing reports, and on-demand or RI costs), discounts (for example, price adjustments), and rate cards. For information, see [Price Adjustments](on page 343) and [Azure Rate Cards](on page 340).
Cost for Services

Turbonomic uses the billing reports from your cloud service providers, as they are associated with your cloud targets. Turbonomic parses these reports to get cost breakdowns by service, service provider, Azure Resource Group, and cloud account. You can see cost data in charts such as:

• Cloud Estimated Cost
• Cost Breakdown by Cloud Accounts, Component, or Service Provider
• Cloud Cost Comparison
• Expenses

Workload Expenses

Workloads are the VMs running in your environment, or other hosted processes such as database servers, application servers, or containers. Turbonomic tracks the following expenses for your workloads:

• Compute
  For compute expenses Turbonomic uses hourly expense per template as specified in the associated public cloud account.
• Storage
  Turbonomic discovers the storage tier that supports a given workload, and uses the tier pricing to calculate storage cost.
• License
  For AWS environments, Turbonomic can calculate OS costs. To calculate the OS cost for a VM, Turbonomic subtracts the template cost from the published workload cost. It assumes the difference is the license cost for that workload. If the OS is open source, then there will be no difference, and license cost is zero.
  For Azure environments, Turbonomic can track OS costs for existing VMs. For RI Buy actions, Turbonomic does not include the OS cost. For more information about Azure RIs, see Azure Enterprise Agreements (on page 250).
• IP
  For some workloads, you might use IP services that incur a cost. For example, your cloud provider might charge to grant a static IP to a VM. On AWS environments Turbonomic can include that cost in its calculation and analysis.

Turbonomic uses this cost information when making VM resize and placement decisions, both in real time and in plans. You can see this information in Expenses charts and in the results of Migrate to Cloud plans.

Costs for Dedicated Tenancy on AWS

When you create VMs on AWS, you can specify their tenancy. When you specify Dedicated Tenancy (DT), the VMs you create are Amazon EC2 instances running on hardware that is dedicated to a single customer. To understand DT in the context of Turbonomic, you should consider:

• For AWS, the Turbonomic supply chain shows an Availability Zone as a Host. The supply chain does not indicate whether certain VMs have tenancy dedicated to specific resources in the given availability zone. Also, Turbonomic does not discover or show the costs for dedicated hosting of your workloads.
• Pricing for DT workloads is different than pricing for Shared Tenancy. Turbonomic does not discover that difference, and uses Shared Tenancy cost for the DT workloads. In action descriptions, the listed savings or investments will be based on Shared Tenancy costs.
• Turbonomic discovers the true costs of RIs for DT workloads. However, because the on-demand VM costs are based on Shared Tenancy, Turbonomic can overstate the savings you would get for purchasing and using RI capacity. In most cases, recommendations to purchase RIs will be correct. However, the time to achieve ROI could take longer than action descriptions and charts indicate.

• Some instance types that are valid for Shared Tenancy are not valid for DT. To see which instance types are valid for your DT VMs, consult the AWS documentation or your AWS representative.

To address these issues, you can create groups that set a scope to your DT workloads. For example, you can use naming conventions, tagging, or other means to identify your DT workloads. Then you can create dynamic groups based on those indicators. With those groups, you can create policies and dashboards that correspond to the differences you see in your DI environment. Use this approach to address issues for:

• Available Instance Types

  To resize a workload, Turbonomic generates an action to change that workload to a different instance type. Because Turbonomic does not discover the difference between instance types that are valid for DT and for Shared Tenancy, it can recommend scaling a DT workload to an unavailable instance type. To avoid this, create a policy for the DT group, and exclude the unavailable instance types.

• Displaying Costs

  Turbonomic includes charts that show the costs for your environment. If the scope includes DT workloads, then the cost will not be completely accurate. Use scope to minimize this effect. You can create separate dashboards for your DT and Shared Tenancy workloads. When running plans you can scope the plan to DT or Shared Tenancy workloads.

Resizing Cloud Workloads

To resize a workload (for example, a VM or an RDS instance) on the cloud, Turbonomic chooses the cloud template that best matches the workload requirements. This can be to reduce cost by choosing a smaller template, or it can be to assure performance by choosing a larger template. To accomplish the resize, Turbonomic actually moves the workload to the new template. This can include moving to a new availability zone.

Note that resize decisions also take into account the discount you can realize by using RI purchases. Turbonomic can recommend to purchase more RI resources. When considering workload resize actions, Turbonomic can recommend resizing to a larger RI template because the overall cost will be less.

As it considers a resize, Turbonomic also considers the storage and network requirements. Even if the compute resources are underutilized on a workload, if the available templates cannot support the storage or network requirements then Turbonomic will not recommend the change.

**NOTE:**

In AWS environments, under certain circumstances VM resizing can fail. If the restart of the VM initially fails, Turbonomic waits 30 seconds and tries to restart again. Turbonomic will try to restart up to four times. If the restart still fails, Turbonomic assumes the VM cannot start up with the new template, and it restarts the VM with the old template.

Scaling on the Public Cloud

On the cloud, scaling actions change the VM to a different instance type. These can include:

• Changing a VM to an instance type with different capacity

• Changing on-demand to RI
For these actions, the action list shows the current cost for the source workload, and also the projected cost given the change. To show the current cost, Turbonomic uses the actual costs for that workload. However, to show the projected cost it uses an estimate based on average utilization for the VM, for the costs of the given template.

Note that scaling to an RI can result in running the VM on a larger instance when the cost is lower. This might occur even though the VM does not need that capacity and there are other smaller templates available.

In Azure environments, there are circumstances where a VM resize can be especially disruptive. In a given region, the infrastructure can be made up of different clusters that have different sets of underlying hardware. Further, some templates that are available in the given region are only available on different clusters. If Turbonomic recommends resizing from a template on one cluster, to a template on another cluster, then the resize action can take longer to complete than usual.

In both Azure and AWS environments, Turbonomic conforms to specific instance requirements as it generates resize actions. For more information, see:

- Azure Instance Requirements (on page 61)
- AWS Instance Requirements (on page 62)

Reserved Instances (RIs)

Turbonomic analysis takes advantage of AWS and Azure Reserved Instances (RIs) to calculate optimal workload placement and to arrive at the best possible costs for your deployments on the cloud. The Cloud View includes charts that illustrate this:

- Pending Actions (on page 204)
  If Turbonomic has found actions you can take to improve performance or to reduce cost, then you can see an overview of them in the Pending Actions chart. To see a listing of the specific actions, click Show All at the bottom of the chart. For more about actions, see Turbonomic Actions (on page 99).

- RI Utilization (on page 230)
  This chart shows how well you have utilized the Reserved Instance inventory. The chart compares the capacity for all Reserved Instances versus the RI consumption by virtual machines.

- RI Coverage (on page 229)
  This chart compares the capacity of your current VM workload to the capacity of workload that is covered by RIs. If you have a high percentage of on-demand workload, then you should be able to reduce your monthly costs by increasing RI coverage. To increase coverage, you resize workloads to instance types that have existing RI capacity. If you need more RI capacity, then Turbonomic will recommend the RIs that you should buy.

- RI Inventory (on page 226)
  This chart lists the RI instance types that are active in your inventory. To see more information, click Show All at the bottom of the chart.

- Recommended RI Purchases (on page 228)
  This chart shows the projected inventory of pending RI purchases as generated by Turbonomic. To see more information, click Show All at the bottom of the chart.

Turbonomic can recommend that you purchase RI capacity to reduce costs for your current workload. If a workload shows stable utilization over time, then Turbonomic identifies it as an RI candidate, and it recommends purchasing RI capacity for that workload. To ensure enough historical data for the analysis, Turbonomic generates RI Buy actions on a two-week cycle. It also generates a new set of RI Buy actions if you change the RI inventory, or if you restart Turbonomic.
For more information about analysis for RI Buy actions, see Start/Buy (on page 105).

**NOTE:**
For pending RI Buy actions in real-time views (not in plans), Turbonomic can only estimate the cost that would result if you execute them. This must be an estimate because the full data is only available after you actually purchase the RIs. These estimates reflect costs you would see after scaling workloads to the newly purchased RI capacity. For scaling to already-purchased RIs, the chart reflects the actual costs.
To perform intelligent workload management, Turbonomic models your environment as a market of buyers and sellers linked together in a supply chain. This supply chain represents the flow of resources from the datacenter, through the physical tiers of your environment, into the virtual tier and out to the cloud. By managing relationships between these buyers and sellers, Turbonomic provides closed-loop management of resources, from the datacenter, through to the application.
Reading the Supply Chain

By looking at the Supply Chain, you can see:

• How many entities you have on each tier

  Each entry in the supply chain gives a count of entities for the given type.

• The overall health of entities in each tier

  The ring for each entry indicates the percentage of pending actions for that tier in the datacenter. Ring colors indicate how critical the actions are - Green shows the percentage of entities that have no actions pending. To get actual counts of pending actions, hover on a ring to more details.

• The flow of resources between tiers

  The arrow from one entry to another indicates the flow of resources. For example, the Virtual Machine entry has arrows to Physical Machine and to Storage. If the VMs are running in a Virtual Data Center, it will have another arrow to that as well. This means that your VMs consume resources from PMs, storage, and possible from VDCs.

Listing Entities From the Home Page

The Supply Chain shows the relationships of entities in your environment. When you're on the Home Page with a global scope, the supply chain filters its display according to the view you have chosen:

• HYBRID view – All the entities in your environment
• ON-PREM – All your on-prem entities
• CLOUD – All your entities on the public cloud

To see a list of entities, click an entity tier in the Supply Chain.
Supply Chain Entity Types

The Turbonomic user interface displays the following entity types in the supply chain:

- Load Balancer (on page 39)
- Virtual Application (on page 40)
- Application (on page 41)
- Application Server (on page 43)
- Business Application (on page 45)
- Database Server (on page 47)
- Business User (on page 50)
- Desktop Pool (on page 53)
- View Pod (on page 54)
- Container (on page 55)
- ContainerPod (on page 57)
- Virtual Machine (on page 59)
- Virtual Datacenter (on page 64)
- Host (on page 68)
- Storage (on page 71)
- Disk Array (on page 74)
- Storage Controller (on page 76)
- IO Module (on page 77)
- Switch (on page 78)
- Chassis (on page 79)
- Domain (on page 79)
- Datacenter (on page 80)
- VPod (on page 82)
- DPod (on page 83)
Supply Chain - Load Balancer

An Application Load Balancer provides a single point of contact for clients to application targets. It distributes client traffic to multiple targets to increase availability of the application services. For client requests to a virtual application, the load balancer forwards the requests to actual applications that perform the service.

Turbonomic shows AWS and Azure load balancers in the Supply Chain. You can set the session scope to specific load balancers to see the constituent virtual applications, and the rest of the supply chain.

<table>
<thead>
<tr>
<th>Synopsis</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Budget:</td>
<td>A load balancer has unlimited budget and will never be suspended.</td>
</tr>
<tr>
<td>Provides:</td>
<td>Transactions to end users.</td>
</tr>
<tr>
<td>Consumes:</td>
<td>Transactions from virtual applications.</td>
</tr>
<tr>
<td>Discovered through:</td>
<td>Turbonomic discovers load balancers that are running in AWS accounts or Azure subscriptions.</td>
</tr>
</tbody>
</table>

Monitored Resources

Turbonomic does not monitor load balancer resources.
Actions

Turbonomic does not recommend actions to perform on the load balancer itself, but it does recommend actions to perform on the VMs that host the underlying applications.

Supply Chain - Virtual Application

A virtual application is the client’s point of contact to request services from an application that is managed by a load balancer. The virtual application is a proxy for multiple instances of actual applications. For client requests to a virtual application, the load balancer forwards the requests to actual applications that perform the service.

To create a virtual application, the load balancer binds actual application instances to the virtual application.

<table>
<thead>
<tr>
<th>Synopsis</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budget:</td>
<td>A virtual server has unlimited budget to buy application resources. As a result, a virtual application will never be suspended.</td>
</tr>
<tr>
<td>Provides:</td>
<td>Transactions to end users and other applications.</td>
</tr>
<tr>
<td>Consumes:</td>
<td>Applications running on VMs.</td>
</tr>
<tr>
<td>Discovered through:</td>
<td>Turbonomic discovers virtual application servers through load balancer targets.</td>
</tr>
</tbody>
</table>
Monitored Resources

Turbonomic monitors the following resources for a virtual application:

- Transaction (transactions per second)
  The percentage utilization of the allocated transactions per second for the given virtual application.

Actions

Turbonomic does not recommend actions to perform on the virtual application itself, but it does recommend actions to perform on the VMs that host bound applications. For example, a virtual application that manages three SQL databases sees a surge in requests that degrades performance across all databases. In this scenario, Turbonomic can start a new VM to run another instance of the database application, and bind it to the virtual application.

Supply Chain - Application

In a virtualized environment, an application is a process running on a VM. Applications typically serve human users or other applications. They provide transactions to their users.

<table>
<thead>
<tr>
<th>Synopsis</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Budget:</strong></td>
</tr>
<tr>
<td><strong>Provides:</strong></td>
</tr>
</tbody>
</table>
**Synopsis**

<table>
<thead>
<tr>
<th>Consumes:</th>
<th>VM resources, including VCPU, VMem, and VStorage.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Discovered through:</td>
<td>Turbonomic uses Guest OS Process targets to discover WMI and SNMP application processes running on workloads. You can also specify targets to perform discovery through specific application targets. For information, see the Target Configuration Guide.</td>
</tr>
</tbody>
</table>

**Application Discovery**

To discover applications, you can set up the following targets:

- Guest Os Processes targets to discover applications through WMI and SNMP
  - Applications by signature
    - These currently include LSASS, ISS, XenDesktop, VMView, MSQL, and SharePoint.
  - Guest Load
    - The resources that Turbonomic has not assigned to any specific application. By default, every VM has a Guest Load application. (For more information, see Guest Load, below.)
- Microsoft Applications
  - Microsoft Exchange 2013 on Windows 2008R2/2012

**Guest Load**

The **Apps_GuestLoad** item is a special entry in the Applications hierarchy. This item tracks the resources that Turbonomic has not assigned to any specific application. This can occur for the following reasons:

- You do not have the licenses required to support Application monitoring
  In this case, Turbonomic lists all the consumed VM resources in the Apps_GuestLoad entry—this is the only entry under Applications.
- Turbonomic cannot discover some applications, or some applications are not registered for discovery.
  In this case, Turbonomic displays entries for the applications it has discovered, and lists the VM resources that are not accounted for under Apps_GuestLoad.
- VM resources are devoted to infrastructure, and not part of any application
  Turbonomic lists these resources under Apps_GuestLoad, and provides entries for the applications it has discovered.

**Monitored Resources**

Turbonomic can monitor the following resources for an application:

- **VMem**
  - The percentage utilization of the VMem (in Kbytes) that was allocated to the hosting VM.
- **VCPU**
The percentage utilization of the VCPU (in MHz) allocated for the hosting VM.

Actions

For Guest OS processes, Turbonomic doesn’t perform actions on applications. Instead, it performs actions on the host VMs. If utilization is high enough on an application, Turbonomic can create a new copy of the host VM. When an application is idle, it loses budget. On the public cloud, if the budget falls enough, Turbonomic will recommend to suspend the host VM.

Supply Chain - Application Server

An application server is a service that creates web applications and provides the environment to run them in. For example, IBM WebSphere is a framework that hosts Java based web applications, or Apache Tomcat is a Java Servlet container that hosts a range of Java applications on the web.

<table>
<thead>
<tr>
<th>Synopsis</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Budget:</strong></td>
</tr>
<tr>
<td><strong>Provides:</strong></td>
</tr>
<tr>
<td><strong>Consumes:</strong></td>
</tr>
<tr>
<td><strong>Discovered through:</strong></td>
</tr>
</tbody>
</table>
Application Server Discovery

To discover Application Servers, you can set up the following targets:

- IBM WebSphere Application Server 8.5+
- Oracle WebLogic 12c
- JBoss Application Server 6.3+
- Apache Tomcat 7.x, 8.x, and 8.5.x
- JVM 6.0+

Monitored Resources

Turbonomic monitors the following resources for an application server:

- **VMem**
  The percentage utilization of the VMem (in Kbytes) that was allocated to the hosting VM.
- **VCPU**
  The percentage utilization of the VCPU (in MHz) allocated for the hosting VM.
- **Transaction (transactions per second)**
  For virtual applications discovered through a Load Balancer target or for application servers, the percentage utilization of the allocated transactions per second.
- **Heap**
  The percentage utilization of the application server’s heap.
- **Transactions**
  The percentage utilization of the server’s transaction capacity, in transactions per second.
- **Response Time**
  The percentage utilization of the server’s allocated response time.
- **Threads**
  The percentage utilization of the server’s thread capacity.

Actions

For application servers, Turbonomic can execute resize actions on heap and threads. For details, see Application Server Actions (on page 282).
Supply Chain - Business Application

A Business Application is a logical grouping that serves as the top-level container for a business service. It contains the nodes for that service (for example underlying services or applications), and the infrastructure to support those nodes.

In the Turbonomic supply chain, a Business Application consumes resources from one or more applications or databases. The supply chain extends from there to the VMs that host the application nodes, and any other infrastructure the applications require. The supply chain displays the nodes that the Business Application consumes as:

- **Database Servers**
  Any database server that AppDynamics supports and manages.

- **Application Servers**
  Any application server that AppDynamics supports and manages.

- **Applications**
  Applications discovered through AppDynamics that Turbonomic cannot recognize as application servers.

### Synopsis

| **Budget:** | Business Applications have unlimited budget. |
| **Provides:** | Transactions to other applications and to end users |
| **Consumes:** | Resources from one or more Database Servers, Application Servers, or Applications |
Supply Chain of Entities

Synopsis

Discovered through: AppDynamics targets

Monitored Resources

Turbonomic monitors the following resources for an application:

- **Transactions**
  
  The utilization of the Business Application’s transaction capacity, in transactions per second.

- **Response Time**
  
  For on-prem, the utilization of the database server’s allocated response time.

Actions

Turbonomic does not recommend actions for the Business Application, but it does recommend actions for the applications and infrastructure that the Business Application consumes.

**NOTE:**

The credentials for the service account that Turbonomic uses to access the AppDynamics target are read-only. For this reason, all of the Business Application actions are set to *Recommend.*
Supply Chain of Entities

Supply Chain - Database Server

In AWS public cloud environments, a Database Server is a relational database that you have configured using AWS Relational Database Service (RDS). Turbonomic discovers RDS instances through your AWS targets, and uses its analysis to recommend or execute scaling actions as needed. Turbonomic uses AWS billing records to track the actual costs associated with your RDS instances, and to calculate potential savings or investment for scaling actions.

For on-prem, a database server is a database discovered through one of the associated database application targets or through an AppDynamics monitoring solution.

Synopsis

**Budget:**

- **Public Cloud**
  
  An RDS instance has unlimited budget.

- **On-prem**

  By default database servers have a priority of Mission Critical. This gives them unlimited budget.

  If you override this setting to lower the priority of the database, it gains budget as a function of its activity, as measured by utilization of transactions. The more active a database is (the more transactions it performs), the more it is selling its services to a user.

**Provides:**

Transactions to other applications and to end users.
Supply Chain of Entities

Synopsis

Consumes:

Public Cloud:
- Physical resources in the availability zone (displayed as a Host)
- Storage

On-prem:
- VM resources, including VCPU, VMem, and VStorage.

Discovered through:
- AWS targets:
- AppDynamics targets:
- Database server targets:

Database Server Discovery

To discover database servers, you can set up the following targets:

- Public Cloud targets:
  AWS accounts that have been set up as Turbonomic targets. Turbonomic discovers RDS instances on those AWS accounts.
- AppDynamics Monitoring Solutions:
  Turbonomic discovers database servers that are managed by AppDynamics solutions that you have set up as targets.
- Database Servers
  - Oracle 11g R2 and 12c
  - MySQL all 5.6 and 5.7 releases

Monitored Resources

Turbonomic monitors the following resources for an application:

- VMem
  The percentage utilization of the VMem (in Kbytes) that was allocated to the hosting database.
- VCPU
  The percentage utilization of the VCPU (in MHz) allocated for the database.
- DBMem
  The utilization of the database’s memory capacity.
- Transaction
  For on-prem, the utilization of the server’s transaction capacity, in transactions per second.
- Response Time
  For on-prem, the utilization of the database server’s allocated response time.
- DBCacheHitRate
For on-prem, the percentage utilization of the database’s allocated cache hit rate, where a greater value indicates fewer disk reads for data.

- **TransactionLog**
  For on-prem, the percentage utilization of the database server’s capacity for storage devoted to transaction logs.
- **Connection**
  For on-prem, the utilization of the allocated connection capacity.
- **Cost**
  For AWS public clouds, the cost for the given RDS instance.

## Actions

For RDS database servers, Turbonomic can recommend actions to scale the database according to demand.

For on-prem database servers, Turbonomic can recommend actions on database memory, connections, and the transaction log.

**NOTE:**
Resize actions based on the TransactionLog resource depend on support for vStorage in the underlying hypervisor technology. Because current versions of Hyper-V do not provide API support for vStorage, Turbonomic cannot support TransactionLog resize actions for database servers running on the Hyper-V platform.

For details, see [Database Server Actions (on page 284)](on_page_284).
For Virtual Desktop Infrastructure (VDI) environments, a Business User is a user account that is entitled to launch one or more active VDI sessions. As it discovers desktop pools, Turbonomic creates Business User entities for each user that is entitled to a pool. One business user can be entitled to more than one desktop pool.

To properly work with Business User entities, Turbonomic discovers user information through the LDAP server that manages users for the VDI environment. Note that the account Turbonomic uses to connect to the LDAP server must be trusted for the same domains as are the users in your environment.

The Supply Chain shows relationships of Business Users to Desktop Pools and also to VMs. One Business User can have access to multiple Desktop Pools. When a Business User has an active session, the Supply Chain shows a direct link between the user and the VM that hosts the session. However, Turbonomic does not consider this direct connection when analyzing compute resources. Instead, Business Users utilize Desktop Pool resources, and the Desktop Pools use compute resources from the underlying Virtual Datacenters.

### Synopsis

<table>
<thead>
<tr>
<th>Budget:</th>
<th>A Business User has unlimited budget.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides:</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Turbonomic, Inc. www.turbonomic.com
Supply Chain of Entities

**Synopsis**

**Consumes:** Resources from the underlying desktop pools:

- Active Sessions
- Pool Memory
- Pool Storage
- Pool CPU

When a Business User has an active session, the Supply Chain shows it in relation to the VM that hosts the session. The Business User consumes the VM's compute resources to support the session requirements for ImageCPU, ImageMem, and ImageStore resources.

**Discovered through:** The LDAP server that manages these users. You can specify the LDAP server as part of the target configuration, or Turbonomic can discover it in association with the VDI target.

**Monitored Resources**

Turbonomic monitors the following resources for a Business User:

- **ImageCPU**
  CPU utilization, as a percentage of CPU capacity for the user's desktop image or images.
- **ImageMem**
  Memory utilization, as a percentage of Memory capacity for the user's desktop image or images.
- **ImageStorage**
  Storage utilization, as a percentage of storage capacity for the user's desktop image or images.

**Actions**

- **Move Business User**

  Turbonomic can move a business user to address:

  - Resource congestion on the image – When utilization is consistently near capacity for image resources, Turbonomic can recommend moving the business user to a desktop pool that serves larger images.

  - Resource congestion on the desktop pool – When utilization is consistently near capacity for the desktop pool, Turbonomic can recommend moving the business user to a desktop pool that has more available resources.

**NOTE:**

To support moves to different desktop pools, you must configure merge policies. See [Merge Policies for Desktop Pools](on page 53).
Supply Chain - Desktop Pool

For Virtual Desktop Infrastructure (VDI) environments, a desktop pool is a collection of desktops that users can select from. The desktop pool can provide logical grouping of desktops according to user roles, assignment type (dedicated or floating), and the source of resources (physical host or VM).

The desktop pool gets compute and storage resources from the underlying Virtual Datacenter. For VMware Horizon View, the VDI architecture includes one or more vCenter Server instances. When it discovers the Horizon View target, Turbonomic also discovers the supporting vCenter Server instances, and their corresponding Virtual Datacenters. These are the source of compute and storage resources for the associated desktop pools.

**Synopsis**

| Budget: | A Desktop Pool gets its budget by selling resources to Business Users. |
| Provides: | Resources for Business Users to use: |
| | • PoolMEM |
| | • PoolCPU |
| | • Active Sessions |
| Consumes: | • Compute and storage resources from the associated Virtual Datacenters |
| | • Active sessions from the underlying View Pod |
| Discovered through: | The VDI management target. |
| | For VMware Horizon View, the target is the View Connection Server.
Monitored Resources
Turbonomic monitors the following resources for a Desktop Pool:

- **Pool CPU**
  The CPU available to the pool that is in use by active sessions.
- **Pool Memory**
  The memory available to the pool that is in use by active sessions.
- **Pool Storage**
  The storage capacity available to the pool that is in use by active sessions.
- **Active Sessions**
  How many active sessions are on the pool, as a percentage of the pool's capacity.

Actions
Turbonomic does not recommend actions to perform on a desktop pool. It does recommend actions to perform on the business users running active sessions in the pool.

Resource Utilization
When evaluating utilization of pool resources, Turbonomic divides each day into different observation windows. In this way, Turbonomic can account for peak periods in the day and base calculations off of the most representative usage of the desktop images. For more information about daily observation windows and how Turbonomic calculates desktop pool utilization, see [Analysis Policies: Desktop Pools](on page 308).

Merge Policies for Desktop Pools
Under some circumstances, you can have users who need larger desktop images. This appears as users with high utilization of the image resources. In this case, Turbonomic can recommend moving the business user to a different desktop pool that serves up larger images.

To support these actions, you must configure a Workload Placement policy that merges the desktop pools. To do this:

- Create a new Workload Placement policy
- Choose **Merge** as the policy type
- For the consumer type to merge, choose **Desktop Pool**
- Choose the pools that you want to merge
- Save the policy

For more information, see [Creating Placement Policies](on page 264).
Supply Chain - View Pod

For Virtual Desktop Infrastructure (VDI) environments, a View Pod groups together a given set of Desktop Pools.

<table>
<thead>
<tr>
<th>Synopsis</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budget:</td>
</tr>
<tr>
<td>Provides:</td>
</tr>
<tr>
<td>Consumes:</td>
</tr>
<tr>
<td>Discovered through:</td>
</tr>
</tbody>
</table>

**Active Session Capacity for View Pods**

Each View Pod entity has a set capacity of active sessions. By default, Turbonomic assumes a capacity of 8,000. So that Turbonomic can generate reliable actions for Business User entities, you must set this capacity to match the active session capacity that your Horizon administrator has deployed for the given view pod.

Once you know the correct active session capacity for your view pod, create an automation policy that sets the capacity. For complete information about creating automation policies, see Creating Scoped Automation Policies (on page 272). For information about view pod policies, see Analysis Policies: View Pods (on page 316).

1. Create a new scoped automation policy.
   - Navigate to the Settings Page and choose Policies. Then click NEW AUTOMATION POLICY, and select View Pod as the policy type. Be sure to name the new policy.
2. Set the policy scope to your view pod.
   - To define its scope, you assign a group to the policy. You will have to create the group for this view pod:
     - Expand the SCOPE section and then click ADD VIEW POD GROUPS.
     - Choose the group that contains only the view pod you want to configure.
       - If it has already been created, choose the group from the list. If the group does not appear, click NEW GROUP to create a static group that includes only the view pod you want to configure. For more information about creating groups, see Creating Groups (on page 253).
       - Choose the group you want and click SELECT. This returns you to the Configure View Pod Policy fly-out.
3. Set the view pod capacity.
   Expand the **UTILIZATION CONSTRAINTS** section and click **ADD UTILIZATION CONSTRAINT**. From the drop-down list, choose Active Sessions Capacity. In the capacity field, enter the capacity that you have calculated for your desktop pools.

4. Save your work
   When you're done, be sure to click **SAVE AND APPLY**.

**Monitored Resources**

Turbonomic monitors the following resources for a Desktop Pool:

- **Active Sessions**
  How many active sessions are on for supported desktop pools, as a percentage of the view pod's active session capacity.

**Actions**

Turbonomic does not recommend actions to perform on a view pod. Instead, it recommends actions to perform on the business users that are running active sessions.

**Supply Chain - Container**

An application container is a standalone, executable image of software that includes components to host an application.
Supply Chain of Entities

<table>
<thead>
<tr>
<th>Synopsis</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budget:</td>
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<tr>
<td>Provides:</td>
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<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Consumes:</td>
</tr>
<tr>
<td>Discovered through:</td>
</tr>
</tbody>
</table>

Monitored Resources

Turbonomic monitors the following resources for a container:

- Virtual CPU
  - The CPU capacity the container utilizes, measured in Gigahertz (GHz)
- Virtual Memory
  - The memory capacity the container utilizes, measured in Megabytes (MB)

Actions

Turbonomic can execute vertical Resize Container actions in Kubernetes and Pivotal Cloud Foundry platforms.

Constraints

When making Resize Container decisions in Kubernetes, Turbonomic represents ResourceQuota limit parameters as the commodities MemAllocation and CPUAllocation. These set Memory and CPU limits for a requested container. If you have not defined limits in the ResourceQuota, then the MemAllocation and CPUAllocation will be the capacity of the given host cluster.
A ContainerPod is a Kubernetes pod, which is a group of one or more containers with shared storage or network resources and a specification for how to run the containers together.

**Synopsis**

| Budget: | A container pod obtains its budget by selling resources to containers. |
| Provides: | Resources for containers to use: |
| | • Virtual CPU |
| | • Virtual Memory |
| Consumes: | Resources from virtual machines and virtual datacenters. |
| Discovered through: | Turbonomic discovers Kubernetes containers through the Kubeturbo pod that you have deployed in your environment. |

**Monitored Resources**

Turbonomic monitors the following resources for a container pod:

- **Virtual CPU**
  The CPU capacity the ContainerPod utilizes, measured in Gigahertz (GHz)
- **Virtual Memory**
  The memory capacity the ContainerPod utilizes, measured in Megabytes (MB)
- **Virtual Memory Request**
The memory currently requested by containers. The capacity for this resource is the Node Allocatable capacity on the underlying VM (the amount of resources available for pods).

- **Virtual CPU Request**
  The CPU currently requested by containers. The capacity for this resource is the Node Allocatable capacity on the underlying VM (the amount of resources available for pods).

- **Memory Request Allocation**
  The memory ResourceQuota request parameter for the pod.

- **CPU Request Allocation**
  The CPU ResourceQuota request parameter for the pod.

- **MemAllocation**
  The memory ResourceQuota limit parameter for the pod.

- **CPUAllocation**
  The CPU ResourceQuota limit parameter for the pod.

Note that Turbonomic does not move container pods to VMs that do not have available Request capacity. If you need to place a pod and there is not enough Request capacity in the available VMs, then Turbonomic will provision a new VM.

Turbonomic represents namespace ResourceQuota limit parameters as the capacity for the commodities MemAllocation and CPUAllocation. These set Memory and CPU limits for a requested container. If you have not defined limits in the ResourceQuota, then the MemAllocation and CPUAllocation will be the capacity of the given host cluster.

## Actions

Turbonomic can execute or recommend these actions for a container pod in Kubernetes platforms:

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Move</td>
<td>Manual</td>
</tr>
<tr>
<td>Move container pod to another Kubernetes node.</td>
<td></td>
</tr>
<tr>
<td>Suspend</td>
<td>Manual</td>
</tr>
<tr>
<td>Suspend a new container pod as part of application horizontal scaling.</td>
<td></td>
</tr>
<tr>
<td>Provision</td>
<td>Manual</td>
</tr>
<tr>
<td>Provision a new container pod as part of application horizontal scaling.</td>
<td></td>
</tr>
</tbody>
</table>

## Kubernetes Constraints

Turbonomic respects constraints when making placement decisions. Kubernetes taints for nodes and tolerations for pods are treated as constraints. For example, if a pod has a toleration attribute that restricts it from moving to a certain node, Turbonomic will not move that pod to the restricted node.

In addition, Turbonomic imports Kubernetes node labels and treats them as constraints for Move Pod actions. For example, if a pod has a defined node label, Turbonomic will move that pod to a node with a matching label.

Turbonomic recognizes pot affinity and anti-affinity policies.
Supply Chain - Virtual Machine

A virtual machine (VM) is a software emulation of a physical machine, including OS, virtual memory and CPUs, and network ports. VMs host applications, or they provide resources to container platforms.

**Synopsis**

**Budget:**
A VM gains its budget by selling resources to the applications it hosts. If utilization is high enough, Turbonomic can allocate more resources to the VM, provision another instance, or move the VM to a host that has more resources.

If utilization falls off, the VM loses budget. On the public cloud, if the budget isn't enough to pay for the host services, Turbonomic can post an action to suspend the VM.

**Provides:**
Resources for hosted applications to use:
- VMEM (Kbytes)
- VCPU (MHz)
- VStorage
- IOPS (storage access operations per second)
- Latency (capacity for disk latency in ms)
- Memory and CPU Requests (for Kubernetes environments)

**Consumes:**
- Physical host resources, including CPU and Mem. For public cloud environments, the Host node corresponds to cloud zones
- Storage

**Discovered through:**
Turbonomic discovers VMs through:
- Hypervisor Targets
- Kubernetes targets
- Cloud Foundry targets
Monitored Resources

Turbonomic monitors the following resources for a VM:

- **VMem**
  The percentage utilization of the virtual memory (measured in Kbytes) allocated for the VM.

- **VCPU**
  The percentage utilization of the virtual CPU capacity (measured in MHz) allocated for the VM.

- **VStorage**
  The percentage utilization of the virtual storage capacity (measured in Kbytes) allocated for the VM.

- **IOPS (Storage Access Operations per Second)**
  The percentage utilization of IOPS allocated for the VStorage on the VM.

- **Latency**
  The percentage utilization of latency (measured in ms) allocated for the VStorage on the VM.

- **Memory Request Allocation**
  For VMs that host Kubernetes pods, the memory available to the VM to support the ResourceQuota request parameter for a given VDC (Kubernetes namespace).

- **CPU Request Allocation**
  For VMs that host Kubernetes pods, the CPU available to the VM to support the ResourceQuota request parameter for a given VDC (Kubernetes namespace).

- **Virtual Memory Request**
  For VMs that host Kubernetes pods, the memory currently requested by containers. The capacity for this resource is the Node Allocatable capacity (the amount of resources available for pods).

- **Virtual CPU Request**
  For VMs that host Kubernetes pods, the CPU currently requested by containers. The capacity for this resource is the Node Allocatable capacity (the amount of resources available for pods).

- **MemAllocation**
  The memory ResourceQuota limit parameter for a given VDC (Kubernetes namespace).

- **CPUAlocation**
  The CPU ResourceQuota limit parameter for a given VDC (Kubernetes namespace).

Actions

Turbonomic recommends the following actions for a VM:

- **Terminate or Remove a VM (public cloud, only)**
  For a VM that has been suspended for a long period.

- **Suspend VM (public cloud or container platform, only)**
  For low utilization of VM’s resources, or an underutilized node (assuming the pods can run elsewhere).

- **Provision VM (container platforms, only)**
  For high workload demand that indicates a need for more nodes or diego cells.
• Resize Up VM
  ◦ High resource utilization on VM
• Resize Down VM
  ◦ Low resource utilization on VM that must not shut down
• Move VM for:
  ◦ High resource utilization on VM
  ◦ High resource utilization on hosting PM
  ◦ Excess IOPS or Latency in VStorage
  ◦ Workload placement violation
  ◦ Hosting PM is underutilized (move before suspending PM)
• Move VM Storage
  For excess utilization of the current datastore, or for more efficient utilization of datastores in the environment.
• Reconfigure Storage
  For overutilized storage resources, add VStorage capacity.
  For underutilized storage resources, remove VStorage capacity.
• Reconfigure VM
  Change network and storage configuration. For example, Turbonomic recommends this action if the VM is configured to use a network that it cannot access.

For more information, see Virtual Machine Actions (on page 290).

Azure Instance Requirements

In Azure environments, some instance types require workloads to be configured in specific ways, and some workload configurations require instance types that support specific features. When Turbonomic generates resize actions in Azure, these actions consider the following features:

• Accelerated Networking (AN)
  In an Azure environment, not all instance types support AN, and not all workloads on AN instances actually enable AN. Turbonomic maintains a dynamic group of workloads that have AN enabled, and it assigns a policy to that group to exclude any templates that do not support AN. In this way, if a workload is on an instance that supports AN, and that workload has enabled AN, then Turbonomic will not recommend an action that would move the workload to a non-AN instance.
• Azure Load Balancer
  Turbonomic recognizes Standard and Basic VM instances, and whether the workloads run in a Load Balancer environment. If a workload is load balanced, then Turbonomic will not recommend a resize to an instance that does not support load balancing.
• Azure Premium Storage
  Turbonomic recognizes whether a workload uses Premium Storage, and will not recommend a resize to an instance that does not support Azure Premium Storage.

In addition, Turbonomic recognizes processor types that you currently use for your workloads. If your workload is on a GPU-based instance, then Turbonomic will only recommend moves to other compatible GPU-based instance types. For these workloads, Turbonomic does not recommend resize actions.
AWS Instance Requirements

In AWS some instances require workloads to be configured in specific ways before they can move to those instance types. If Turbonomic recommends moving a workload that is not suitably configured onto one of these instances, then it sets the action to Recommend Only, and describes the reason. Turbonomic will not automate the move, even if you have set the action mode for that scope to Automated. You can execute the move manually, after you have properly configured the instance.

Note that if you have workloads that you cannot configure to support these requirements, then you can set up a policy to keep Turbonomic from making these recommendations. Create a group that contains these workloads, and then create a placement policy for that scope. In the policy, Excluded Templates to exclude the instance types that do require ENA support. For information about placement policies, see Automation Policies (on page 268). For information about excluding instance types, see the entry on "Excluded Templates" in Analysis Policies: VMs (on page 317). The instance requirements that Turbonomic recognizes are:

- **Enhanced Network Adapters**
  
  Some workloads can run on instances that support Enhanced Networking via the Elastic Network Adapter (ENA), while others can run on instances that do not offer this support. Turbonomic can recommend moving a workload that does not support ENA onto an instance that does. To make that move, you must perform the required configuration of the workload before you can execute the move. If you move a non-ENA VM to an instance that requires ENA, then AWS cannot start up the VM after the move. Before executing the move, you must enable ENA on the VM.

  For information about ENA configuration, see "Enabling Enhanced Networking with the Elastic Network Adapter (ENA) on Windows Instances" in the AWS documentation.

- **Linux AMI Virtualization Type**

  An Amazon Linux AMI can use ParaVirtual (PV) or Hardware Virtual Machine (HVM) virtualization. Turbonomic can recommend moving a PV workload to an HVM instance that does not include the necessary PV drivers.

  To check the virtualization type of an instance, open the Amazon EC2 console to the Details pane, and review the Virtualization field for that instance.

- **64-bit vs 32-bit**

  Not all AWS instance can support a 32-bit workload. Turbonomic can recommend moving a 32-bit workload to an instance that only supports a 64-bit platform.

- **NVMe Block**

  Some instances expose EBS volumes as NVMe block devices, but not all workloads are configured with NVMe drivers. Turbonomic can recommend moving such a workload to an instance that supports NVMe. Before executing the move, you must install the NVMe drivers on the workload.

In addition, Turbonomic recognizes processor types that you currently use for your workloads. For move or resize actions, Turbonomic keeps your workloads on instance types with compatible processors:

- **GPU-based instances:**

  If your workload is on a GPU-based instance, then Turbonomic will only recommend moves to other compatible GPU-based instance types. For these workloads, Turbonomic does not recommend resize actions.

- **ARM-based instances**

  If your workload is on an ARM-based instance, then Turbonomic will only recommend moves and resizes to other compatible ARM-based instance types.
Resizing Storage Capacity in AWS Environments

When a VM needs more storage capacity, Turbonomic recommends actions to move it to an instance that provides more storage. Note that AWS supports both Elastic Block Store (EBS) and Instance storage. Turbonomic recognizes these storage types as it recommends storage actions.

If the root storage for your workload is Instance Storage, then Turbonomic will not recommend a storage action. This is because Instance Storage is ephemeral, and such an action would cause the workload to lose all the stored data.

If the root storage is EBS, then Turbonomic recommends storage actions. EBS is persistent, and the data will remain after the action. However, if the workload uses Instance Storage for extra storage, then Turbonomic does not include that storage in its calculations or actions.

Azure Resource Group Discovery

To discover Azure Resource Groups, you can set up the following targets:

- Microsoft Azure service principle targets
- Microsoft Azure Enterprise Agreement (EA) targets

For Azure environments that include Resource Groups, Turbonomic discovers the Azure Resource Groups and the tags that are used to identify these groups.

In the Turbonomic user interface, to search for a specific Azure Resource Group, choose Resource Groups in the Search Page.

You can set the scope of your Turbonomic session to an Azure Resource Group by choosing a group in the Search results and clicking Scope To Selection.

You can also use Azure tags as filter criteria when you create a custom Turbonomic resource group. You can choose the Azure Resource Groups that match the tag criteria to be members of the new custom group.

To find the available tags for a specific Azure Resource Group, add the Basic Info chart configured with Related Tag Information to your view or custom dashboard. See Basic Info Charts (on page 212).

IOPS Restrictions for Azure Instances

As Turbonomic discovers instance types in your Azure environment, it tracks the IOPS capacity that is set for each given instance type. For example, for higher-tiered types, the IOPS capacity is usually greater than it is for lower-tiered types.

To calculate VM resizes, Turbonomic respects the IOPS capacity. This can impact VM scale decisions in different ways. For example:

- If your instance experiences IOPS bottlenecks, Turbonomic can recommend scaling up to a larger instance type. To increase IOPS capacity, it's possible that you need a larger template, even if you do not fully use the current VCPU or VMEM resources.
- If your instance experiences underutilization of VMEM and VCPU, but high IOPS utilization, Turbonomic might not recommend scaling down. It might keep you on the larger template to provide sufficient IOPS capacity.
- If the instance experiences underutilization of IOPS capacity along with normal utilization of other resources, you might see an action to resize to a template that is very similar to the current template. If you inspect the action details, you should see that you are changing to a less expensive storage tier.
As Turbonomic discovers Azure instance types, it creates VM templates to match. To see the VM IOPS capacity for a given template, navigate to the Template Catalog, and search for the given VM template. Then note the VM IOPS value. For more information, see VM Tempate Settings (on page 329).

When calculating VM resizes, Turbonomic uses the Scaling Target VM IOPS Utilization setting for the given scope of VMs. The calculations also make use of the Aggressiveness that you have set for that scope. For more information, see Scaling Target VM IOPS Utilization (on page 318), Aggressiveness (on page 320), and Max Observation Period (on page 321).

VM Naming in Pivotal Operations Manager

When Turbonomic discovers VMs in a Pivotal Operations Manager environment, it assigns VM names that identify the VM in the context of your Pivotal environment. The name is expressed in the following tokens:

\{PCF Job name\}#{index number}#{deployment ID}[\{IaaS VM name\}]
A virtual datacenter (vDC) is a collection or pool of resources that groups the resources around specific requirements or business needs. These vDCs can implement boundaries for the cloud infrastructure, and then can establish tenant groups on that infrastructure.

Turbonomic displays these pools in the Supply Chain as Virtual Datacenter entities. It discovers vDCs for:

- **Container Orchestration Platforms:**
  - Kubernetes
  - Cloud Foundry
  - Pivotal Operations Manager

- **Private Cloud Platforms:**
  - vCloud Director
  - vCenter Server
  - Virtual Machine Manager
  - CloudStack
  - OpenStack

**Container Orchestrator Virtual Datacenters**

Container Orchestration platforms like Kubernetes or Cloud Foundry use logical pools of resources to manage scheduling of workload. For example, administrators can pool resources for different organizations within the enterprise, and assign different policies to each pool. Turbonomic represents these pools as Virtual Datacenters (vDCs).

Turbonomic creates vDCs for the following platforms:

- **Kubernetes**
  
  Each Namespace appears in Turbonomic as a vDC. A Namespace includes a ResourceQuota object to determine the capacity of this vDC.

- **Cloud Foundry**
  
  An Org appears in Turbonomic as a vDC. The Org includes a current Quota Plan, which determines the capacity of this vDC.

  For Cloud Foundry and Pivotal Cloud Foundry, Turbonomic imports the Quota Plan of the Organization and Spaces where Turbonomic represents MemAllocation as the memory limit (maximum memory allowed) and number of consumers as the total number of containers allowed.

<table>
<thead>
<tr>
<th><strong>Synopsis</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Budget:</strong></td>
</tr>
<tr>
<td><strong>Provides:</strong></td>
</tr>
<tr>
<td><strong>Consumes:</strong></td>
</tr>
<tr>
<td><strong>Discovered through:</strong></td>
</tr>
</tbody>
</table>
Supply Chain of Entities

Monitored Resources
Turbonomic monitors the following resources for a Container Orchestrator vDC:

- Memory Request Allocation
  For Kubernetes environments, the memory available to support the ResourceQuota request parameter for the given namespace.
- CPU Request Allocation
  For Kubernetes environments, the CPU available to support the ResourceQuota request parameter for the given namespace.
- MemAllocation
  For Kubernetes environments, the memory ResourceQuota limit parameter for the namespace.
- CPUAllocation
  For Kubernetes environments, the CPU ResourceQuota limit parameter for the namespace.

Actions
Turbonomic does not recommend actions to perform on a Container Orchestrator vDC. Instead, it recommends actions to perform on the entities that provide resources to the vDC.

Private Cloud Virtual Datacenters
In private cloud environments, Turbonomic discovers the infrastructure that provides resources to the cloud, and the workloads that run on the cloud. To manage these resources, private clouds organize the infrastructure into Provider and Consumer Virtual Datacenters.

**NOTE:**
Different targets use different names to refer to Virtual Datacenters. In the Turbonomic supply chain, these entities are all represented by Consumer and Provider VDCs, as follows:

<table>
<thead>
<tr>
<th>Turbonomic</th>
<th>vCloud Director</th>
<th>vCenter Server</th>
<th>VMM</th>
<th>CloudStack</th>
<th>OpenStack</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consumer VDC</td>
<td>Organization VDC</td>
<td>Resource Pool (Child)</td>
<td>Tenant or TenantQuota</td>
<td>Accounts</td>
<td>Tenant</td>
</tr>
<tr>
<td>Provider VDC</td>
<td>Provider VDC</td>
<td>Resource Pool (Root)</td>
<td>Cloud</td>
<td>Pod</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Provider Virtual Datacenters
A provider virtual datacenter (vDC) is a collection of physical resources (hosts and datastores) within a cloud stack. The cloud administrator has access to these resources, and defines the datacenter members. A Provider vDC is created to manage resources that will be allocated to external customers through one or more Consumer vDCs.
Supply Chain of Entities

<table>
<thead>
<tr>
<th>Synopsis</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Budget:</strong></td>
</tr>
<tr>
<td><strong>Provides:</strong></td>
</tr>
<tr>
<td><strong>Consumes:</strong></td>
</tr>
<tr>
<td><strong>Discovered through:</strong></td>
</tr>
</tbody>
</table>

**Monitored Resources**

Turbonomic monitors the following resources for a Provider vDC:

- **Mem**
  The percentage of physical machine memory that is reserved or in use, measured in Kbytes.
- **CPU**
  The percentage utilization of CPU resources allocated to the Provider vDC.
- **Storage**
  The percentage usage of storage that is allocated to the Provider vDC.

**Actions**

Turbonomic does not recommend actions to perform on a Provider vDC. Instead, it recommends actions to perform on the entities that provide resources to the vDC.

**Consumer Virtual Datacenters**

A Consumer Virtual Datacenter (vDC) is a collection of resources that are available for external customers to manage workload through the private cloud. It is an environment customers can use to store, deploy, and operate virtual systems. Consumer Datacenters use the resources supplied by a Provider Datacenter.

<table>
<thead>
<tr>
<th>Synopsis</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Budget:</strong></td>
</tr>
<tr>
<td><strong>Provides:</strong></td>
</tr>
<tr>
<td><strong>Consumes:</strong></td>
</tr>
<tr>
<td><strong>Discovered through:</strong></td>
</tr>
</tbody>
</table>
While users can see some of the physical resources that support the Consumer vDC, consumer-level users cannot modify these physical resources. Users of Consumer vDCs make changes to how the virtual devices are deployed in that environment, but they must ask the Provider vDC administrator to add more physical resources to be used by the Consumer vDC. Likewise, Turbonomic can change resources on the VMs running in the vDC, but it does not make any changes to physical resources through this vDC.

Monitored Resources
Turbonomic monitors the following resources for a Consumer vDC:

- **Mem**
  The percentage of physical machine memory that is reserved or in use for this datacenter, measured in Kbytes.

- **CPU**
  The percentage utilization of CPU resources allocated to the datacenter.

- **Storage**
  The percentage usage of storage that is allocated to the vDC.

Actions
Turbonomic does not recommend actions to perform on a Consumer vDC. Instead, it recommends actions to perform on the entities running in the Provider vDC.

Supply Chain - Host

For on-prem environments, a host is a server that runs processes, including hypervisor processes to host virtual workloads. Note that a host is not necessarily a physical piece of hardware. A VM can be set up as a server that runs
a hypervisor, and in turn it can host other VMs within its processing space. However, it’s most usual to use physical hardware as your hosts.

On the public cloud a host is an availability zone. This is where your cloud workloads run.

<table>
<thead>
<tr>
<th>Synopsis</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Budget:</strong></td>
</tr>
<tr>
<td>• Public Cloud</td>
</tr>
<tr>
<td>Availability zones have unlimited budget.</td>
</tr>
<tr>
<td>• On-prem</td>
</tr>
<tr>
<td>A host gains its budget by selling resources to the workloads that run on it. The more workloads running on a host, the more budget the host has to purchase storage and datacenter resources. If utilization of a host is high enough, Turbonomic can recommend that you provision a new one. If utilization falls off, the host loses budget. Ultimately, if the budget isn’t enough to pay for the services it consumes, Turbonomic will recommend to suspend or power off the host.</td>
</tr>
<tr>
<td><strong>Provides:</strong></td>
</tr>
<tr>
<td>Host resources for VMs to use:</td>
</tr>
<tr>
<td>• Mem (Kbytes)</td>
</tr>
<tr>
<td>• CPU (MHz)</td>
</tr>
<tr>
<td>• IO (throughput on the I/O bus)</td>
</tr>
<tr>
<td>• Net (network throughput)</td>
</tr>
<tr>
<td>• Swap (swap rate capacity measured in bytes/sec)</td>
</tr>
<tr>
<td>• Ballooning (sharing of memory among hosted VMs)</td>
</tr>
<tr>
<td>• CPU Ready Queue (wait time on the queue in ms)</td>
</tr>
<tr>
<td><strong>Consumes:</strong></td>
</tr>
<tr>
<td>Datacenter resources (physical space, cooling, etc.) and storage.</td>
</tr>
<tr>
<td><strong>Discovered through:</strong></td>
</tr>
<tr>
<td>• Public Cloud:</td>
</tr>
<tr>
<td>Turbonomic discovers hosts through cloud targets.</td>
</tr>
<tr>
<td>• On-prem:</td>
</tr>
<tr>
<td>Turbonomic discovers hosts through hypervisor targets. For some hypervisor vendors, the host is the target, and for others the hosts are managed by the specified target.</td>
</tr>
</tbody>
</table>

**Monitored Resources**

For public cloud environments, Turbonomic discovers the resources that an availability zone provides, including:

- **Templates**
  The templates and template families that each zone or region delivers. This includes template capacity and cost for workload resources.
- **Account Services**
  These include storage modes, services the accounts offer for enhanced metrics, and services for different storage capabilities.
- **Relational Database Services (RDS)**
The RDS capabilities each cloud account provides.

- **Storage Tiers**
  Turbonomic discovers the storage tier that supports your workloads, and uses the tier pricing to calculate storage cost.

- **Billing**
  Turbonomic discovers the billing across the zones and regions to predict costs in the future, and to track ongoing costs. This includes comparing on-demand pricing to Reserved Instance billing.

For on-prem environments, Turbonomic monitors the following resources on a host:

- **Mem**
  The percentage of the host’s memory that is reserved or in use, measured in Kbytes.

- **CPU**
  The percentage of the host’s CPU cycles that are reserved or in use, measured in MHz.

- **IO**
  The data rate through the host’s IO adapters. Charts show the percentage of the host’s IO capacity that is in use, measured in Kbytes per second.

- **Net**
  The data rate through the host’s network adapters. Charts show the percentage of the host’s network throughput capacity that is in use, measured in Kbytes per second.

- **Swap**
  The percentage of the host’s allocated swap space that is in use, measured in Kbytes.

- **Balloon**
  The sharing of memory among VMs running on the host. Charts show percentage of the host’s ballooning capacity that is in use, measured in Kbytes.

- **1, 2, 4... CPU Ready**
  The percentage of the host’s allocated ready queue capacity (measured in msec) that is in use, for the CPU ready queues. Charts show the percentage of wait time for all the VMs on a given host.

**Actions**

Turbonomic recommends actions for on-prem hosts. For details, see [Host (Physical Machine) Actions](on page 286).

Turbonomic does not recommend actions for public cloud hosts.

**Hyperconverged Infrastructure (HCI) Hosts**

To support vSAN storage in your environment, you can deploy HCI Hosts. Turbonomic discovers the vSAN as a storage entity that consumes resources from the underlying hosts. For more information, see [vSAN Storage](on page 72).
Supply Chain - Storage

Turbonomic represents storage as Datastores. A Datastore is a logical grouping of one or more physical storage devices that serve workload storage requirements.

**Synopsis**

<table>
<thead>
<tr>
<th>Budget:</th>
<th>A Datastore gains its budget by selling resources to the VMs it serves. If utilization of a Datastore is high enough, Turbonomic can recommend that you provision a new one.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides:</td>
<td>Host resources for VMs to use:</td>
</tr>
<tr>
<td></td>
<td>• Storage amount</td>
</tr>
<tr>
<td></td>
<td>• IOPS (storage access operations per second)</td>
</tr>
<tr>
<td></td>
<td>• Latency (capacity for disk latency in ms)</td>
</tr>
<tr>
<td>Consumes:</td>
<td>Disk arrays (or aggregates)</td>
</tr>
<tr>
<td>Discovered through:</td>
<td>Turbonomic discovers on-prem Datastores through hypervisor targets and storage controllers.</td>
</tr>
<tr>
<td></td>
<td>On the public cloud, Turbonomic discovers the storage tiers available to your target cloud accounts.</td>
</tr>
</tbody>
</table>

**Monitored Resources**

Turbonomic monitors the following resources for a datastore:

- **Storage**
  - The percentage of the datastore’s capacity (measured in Kbytes) that is in use.
- **IOPS**
  - Storage access operations per second. Charts in the user interface show the percentage of allocated IOPS capacity that is used on a datastore.
- **Latency**
  - The percentage of allocated latency (measured in ms) that is in use on the datastore. This measures the latency experienced by all VMs and hosts that access the datastore.
Actions

Turbonomic recommends the following actions for a datastore:

- **Move**
  
  For high utilization of physical storage, move datastore to a different disk array (aggregate).

- ** Provision **
  
  For high utilization of storage resources, provision a new datastore.

- **Resize**
  
  Increase or decrease the datastore capacity.

- **Start**
  
  For high utilization of storage resources, start a suspended datastore.

- **Suspend**
  
  For low utilization of storage resources, move served VMs to other datastores and suspend this one.

- **Delete Datastore or Volume**
  
  Delete a datastore or volume that has been suspended for a period of time.

For more information, see [Storage (Datastore) Actions](on page 287).

vSAN Storage

For environments that use hyperconverged infrastructure to provide storage on a vSAN, Turbonomic can discover the storage provided by a host cluster as a single Storage entity. This Storage entity represents the full storage capacity that is provided by that host cluster. The supply chain shows the storage entity in a consumer relationship with the underlying hosts.

**NOTE:**

As of this writing, Turbonomic supports VMware vSAN.

**vSAN Storage Capacity**

The capacity that is natively configured for a vSAN storage cluster does not reflect the capacity that is available for use. When you consider vSAN capacity, you need to compare raw capacity with effective capacity. The effective capacity
Supply Chain of Entities

takes into account redundancy and slack space you have reserved – For example, you can reserve slack space in the capacity devices to avoid load rebalancing.

Turbonomic generates actions in reference to the effective capacity. It discovers the raw capacity, and uses policy settings to calculate the effective capacity. For information about the policy settings, see Hyper-converged Infrastructure Settings (on page 315).

To see raw capacity values and the redundancy, navigate to the given storage cluster and review the Entity Information panel (click Show All to see all the entries). For vSAN storage, the panel shows:

- HCI Technology Type
  The technology that supports this storage cluster. For this release, Turbonomic supports VMware vSAN technology.
- Raw Capacity
  The sum of the raw capacity that each storage capacity device provides.
- Raw Free Space
  How much of the raw capacity that is not currently in use.
- Raw Uncommitted Space
  In terms of raw capacity, how much space is available according to your thin/thick provisioning. This is a function of the Space Reservation Percent.
- Redundancy Method
  The RAID level employed for this cluster. RAID level impacts how much effective capacity you can see for a given raw capacity. You can use a RAID calculator to determine how the RAID level impacts your effective capacity.
- Failures to Tolerate
  How many capacity device failures this cluster can tolerate. In practical terms, this means how many hosts can come down at the same time, without affecting storage. This value should match the RAID level:
  - RAID level 0: Zero tolerance
  - RAID level 1: Tolerate 1 failure
  - RAID level 5: Tolerate 1 failure
  - RAID level 6: Tolerate 2 failures
- Space Reservation Percent
  A percentage to specify the thin or thick provisioning of the storage, where 0% is fully thin provisioned, and 100% is fully thick provisioned.

To see effective capacity for the storage, navigate to the given storage cluster and review the Capacity and Usage panel (click Show All to see all the entries). This panel lists values for all the capacity devices in the cluster, as well as the capacity for the cluster itself. In the listing, find the Storage Amount entry for the storage cluster itself. This entry shows the Provided capacity for this cluster.

**Actions to Add vSAN Capacity**

To scale up storage amount, you add additional hosts that are configured to include their storage in the vSAN array.

When you scope the session to the vSAN storage, you can see actions to scale:

- Storage Amount
- Storage Provisioned
- Storage Access
The action to scale up the storage indicates the amount of storage you need to add. It appears as a recommended action. In fact, to add storage you must add a new host.

When you scope the session to hosts that provide the capacity devices to the storage, you can see the following actions that are related to scaling up the storage capacity:

- Scale up StorageAmount for Storage [MyVsanStorageCluster]
- Provision Host similar to [VSAN_HostName] to scale Storage [MyVsanStorageCluster]

You might see one or more similar actions, depending on the amount of storage capacity you need to add.

The action to provision a host includes details about the storage cluster, showing the impact that all the current actions will have on that cluster. Because you need to manually add hosts to your on-prem environment, this appears as a recommended action.

**Planning With vSAN Storage**

To add vSAN capacity in a plan, use HCI Host templates. These represent the hosts that add storage capacity to a vSAN cluster. For more information, see [HCI Host Template Settings](#)

---

**Supply Chain - Disk Array**

A Disk Array (an aggregate) is a data storage system made up of multiple disk drives. For example, a RAID is an aggregate that implements redundancy and other data management features. A disk array provides storage volumes to serve the storage requirements of physical machines. It uses the resources of one storage controller, which manages the disk array operation.

<table>
<thead>
<tr>
<th><strong>Synopsis</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Budget:</strong></td>
</tr>
<tr>
<td><strong>Provides:</strong></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>
**Synopsis**

- Storage Provisioned
- IOPS (storage access operations per second)
- Latency (capacity for disk latency in ms)

**Consumes:** Storage controllers

**Discovered through:** Turbonomic discovers disk arrays through storage controller targets.

---

**Monitored Resources**

Turbonomic monitors the following resources for a disk array:

- **Storage**
  
  The percentage utilization of the storage (measured in Kbytes) allocated for the given disk array. Allocated storage is the sum of the aggregated physical storage that the array exposes to the environment.

- **Storage Provisioned**
  
  The percentage utilization of the storage that was provisioned for this disk array. This encompasses over-provisioning of storage, as well as thin-provisioning on the VMs, deduplication, compression, and other storage optimizations. For example, assume storage over-provisioning of 200% as the only storage optimization. If Storage Utilization was at 100%, then Storage Provisioned would be 50% (half of the over-provisioned storage in use). A more realistic situation would have the current Storage Utilization at 50%, and Storage Provisioned would show a value of 25%.

- **IOPS - Storage Access Operations per Second**
  
  The percentage utilization of allocated IOPS. The disk array aggregates this value for all its volumes. In other words, all volumes on a given disk array show the same value for this resource.

- **Latency**
  
  The percentage utilization of allocated latency. The disk array aggregates this value for all its volumes. In other words, all volumes on a given disk array show the same value for this resource.

---

**Actions**

Turbonomic recommends the following actions for a disk array:

- **Provision Disk Array**
  
  For high utilization of the disk array’s storage, provision a new disk array (recommendation, only).

- **Start Disk Array**
  
  For high utilization of disk array, start a suspended disk array (recommendation, only).

- **Suspend Disk Array**
  
  For low utilization of the disk array’s storage, move VMs to other datastores and suspend volumes on the disk array (recommendation, only).

- **Move Disk Array** (for NetApp Cluster-Mode, only)
For high utilization of Storage Controller resources, Turbonomic can move an aggregate to another storage controller. The storage controllers must be running.

For high IOPS or Latency, a move is always off of the current disk array. All the volumes on a given disk array show the same IOPS and Latency, so moving to a volume on the same array would not fix these issues.

- **Move VM**
  
  For high utilization of Storage on a volume, Turbonomic can move a VM to another volume. The new volume can be on the current disk array, on some other disk array, or on any other datastore.

  For high IOPS or Latency, a move is always off of the current disk array. All the volumes on a given disk array show the same IOPS and Latency, so moving to a volume on the same array would not fix these issues.

- **Move Datastore**
  
  To balance utilization of disk array resources, Turbonomic can move a datastore to another array.

### Action Automation for NetApp Storage Systems

For NetApp storage systems, the actions Turbonomic can automatically perform depend on the NetApp version you are running, and whether the system is running in cluster mode:

<table>
<thead>
<tr>
<th>Automated Action</th>
<th>7-Mode</th>
<th>Cluster-Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Move VM between datastores, on the same disk array</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Move VM between datastores on different disk arrays</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Move Datastore between disk arrays on the same storage controller</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Move Datastore between disk arrays on different storage controllers</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Resize Storage</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Resize Disk Array</td>
<td>No — Resize up, only</td>
<td>No — Resize up, only</td>
</tr>
</tbody>
</table>

In addition, for a system running in Cluster-Mode, Turbonomic can recommend moving an aggregate to another storage controller.

### Supply Chain - Storage Controller

Disc Array: Storage Controller

![Diagram of Disk Array and Storage Controller](Image)
A Storage Controller is a device that manages one or more disk arrays. The storage controller provides CPU cycles to perform storage management tasks for each disk array it manages.

| Synopsis          |
|-------------------|---------------------------------------------------------------|
| **Budget:**       | A storage controller gains its budget by selling resources to the disk arrays it manages. If utilization of the storage controller’s CPU resources is high enough, Turbonomic can recommend that you provision a new one and move disk arrays (aggregates) to it. |
| **Provides:**     | CPU resources to manage disk arrays.                          |
| **Consumes:**     | NA                                                             |
| **Discovered through:** | Turbonomic directly accesses storage controller targets. |

Monitored Resources
Turbonomic monitors the following resources for a storage controller:

- **CPU**
  The percentage utilization of CPU resources allocated to the storage controller.

- **Storage**
  The percentage of the storage capacity that is in use. The storage allocated to a storage controller is the total of all the physical space available to aggregates managed by that storage controller.

- **IOPS**
  Storage access operations per second. Charts show the percentage of allocated IOPS capacity that is used by the aggregates managed by the storage controller.

- **Latency**
  The percentage of allocated latency (measured in ms) that is in use for this storage controller. This measures the latency experienced by all VMs and hosts that access the managed storage.

Actions
Turbonomic recommends the following actions for a storage controller:

- **Provision Storage Controller (recommendation, only)**
  For high utilization of the storage controller’s CPU, provision a new storage controller, and then move disk arrays to it.

Supply Chain - IO Module
An IO Module connects the compute resources on a chassis to the fabric domain via the Fabric Interconnect. It provides the servers on the chassis with Net resources. Typical installations provide two IO Modules per chassis.

Turbonomic supports IO Modules when you have installed the Fabric Control Module license.
Supply Chain of Entities

Synopsis

Budget: An IO Module gains its budget by selling Net resources to a physical machine.

Provides: Net resources

Consumes: Chassis and Fabric Interconnect

Discovered through: Turbonomic discovers IO Modules through the fabric managers that use them.

Monitored Resources

Turbonomic monitors the following resources for an IO Module:

• Net

  The percentage utilization of the total throughput (storage and network, combined) allocated for the IO Module.

Actions

Turbonomic does not recommend actions to perform on an IO Module.

Supply Chain - Fabric Interconnect

A Fabric Interconnect connects servers in a computing fabric to the fabric’s network and storage resources. It provides network bandwidth to the servers in the platform.

Synopsis

Budget: A Fabric Interconnect gains its budget by selling Net resources to the IO Modules.

Provides: Net resources

Consumes: N/A

Discovered through: Turbonomic discovers Fabric Interconnects through managers of fabric platforms (such as UCS) that use them.

Monitored Resources

Turbonomic monitors the following resources for Fabric Interconnect:

• Net

  The percentage utilization of the total network throughput allocated for the Fabric Interconnect.
Actions

Turbonomic recommends the following actions to perform on a Fabric Interconnect

- Resize port to increase size.

For details, see Switch Actions (on page 289).

Supply Chain - Chassis

A chassis houses the servers that are part of a computing fabric. It provides compute, memory, storage, and bandwidth resources.

<table>
<thead>
<tr>
<th>Synopsis</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budget: A Chassis has unlimited budget.</td>
</tr>
<tr>
<td>Provides: Chassis resources (physical space, cooling, etc.).</td>
</tr>
<tr>
<td>Consumes: N/A</td>
</tr>
<tr>
<td>Discovered through: Turbonomic discovers Chassis through fabric manager targets.</td>
</tr>
</tbody>
</table>

Monitored Resources

Turbonomic monitors the following resources for the servers in a chassis:

- Power
  The percentage of the acceptable range of power consumption that is utilized by this chassis.

- Cooling
  The percentage of the acceptable temperature range that is utilized by this chassis. As the chassis temperature nears the high or low running temperature limits, this percentage increases.

Actions

Turbonomic does not recommend actions for a chassis.

Supply Chain - Domain

A Domain represents the computing fabric network. It provides Network Throughput resources to give the fabric northbound network connectivity.

<table>
<thead>
<tr>
<th>Synopsis</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budget: A Domain has unlimited budget.</td>
</tr>
</tbody>
</table>
### Synopsis

<table>
<thead>
<tr>
<th>Provides</th>
<th>Network Throughput</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consumes</td>
<td>N/A</td>
</tr>
<tr>
<td>Discovered through</td>
<td>Turbonomic discovers Domains through fabric manager targets.</td>
</tr>
</tbody>
</table>

### Actions

Turbonomic does not recommend actions to perform on a Domain.

### Supply Chain - Datacenter

For on-prem environments, a datacenter is the sum of VMs, PMs, datastores, and network devices that are managed by a given hypervisor target. A datacenter provides compute, memory, storage, and bandwidth resources.

For public cloud environments, a datacenter is the cloud region. The hosts that get resources from the datacenter are availability zones within that region.

#### Synopsis

<table>
<thead>
<tr>
<th>Budget</th>
<th>A Datacenter has unlimited budget.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides</td>
<td>For on-prem, physical space, cooling, etc.</td>
</tr>
<tr>
<td></td>
<td>For the cloud, billing records, templates, and services.</td>
</tr>
<tr>
<td>Consumes</td>
<td>N/A</td>
</tr>
<tr>
<td>Discovered through</td>
<td>• On-prem</td>
</tr>
<tr>
<td></td>
<td>Turbonomic discovers Datacenters through hypervisor targets.</td>
</tr>
<tr>
<td></td>
<td>• Public Cloud</td>
</tr>
</tbody>
</table>
Monitored Resources

For public cloud environments, Turbonomic discovers the regions and availability zones that are managed by each cloud account you have set up as a target. This discovery includes:

- **Templates**
  The templates and template families that each zone or region delivers. This includes template capacity and cost for workload resources.
- **Account Services**
  These include storage modes, services the accounts offer for enhanced metrics, and services for different storage capabilities.
- **Relational Database Services (RDS)**
  The RDS capabilities each cloud account provides.
- **Storage Tiers**
  Turbonomic discovers the storage tier that supports your workloads, and uses the tier pricing to calculate storage cost.
- **Billing**
  Turbonomic discovers the billing across the zones and regions to predict costs in the future, and to track ongoing costs. This includes comparing on-demand pricing to Reserved Instance billing.

For on-prem environments, Turbonomic does not monitor resources directly from the datacenter, but it does monitor the following resources, aggregated for the hosts in a datacenter:

- **Mem**
  The percentage of the PM’s memory that is reserved or in use, measured in Kbytes.
- **CPU**
  The percentage of the PM’s CPU cycles that are reserved or in use, measured in MHz.
- **IO**
  The data rate through the PM’s IO adapters. Charts in the user interface show the percentage of the PM’s IO capacity that is in use, measured in Kbytes per second.
- **Net**
  The data rate through the PM’s network adapters. Charts in the user interface show the percentage of the PM’s network throughput capacity that is in use, measured in Kbytes per second.
- **Swap**
  The percentage of the PM’s allocated swap space that is in use, measured in Kbytes.
- **Balloon**
  The sharing of memory among VMs running on the host. Charts in the user interface show percentage of the PM’s ballooning capacity that is in use, measured in Kbytes.
- **1, 2, 4 CPU Ready**
The percentage of the PM’s allocated ready queue capacity (measured in msec) that is in use, for 1, 2, and 4 CPU ready queues. Charts in the user interface show the percentage or wait time for all the VMs on a given host PM.

Actions
Turbonomic does not recommend actions to perform on a datacenter.

Supply Chain - VPod
A VPod represents a set of consumers that communicate frequently with each other over the network. For example, VMs that host processes for the same distributed application are likely to pass data between each other on a regular basis. VPods provide a way to calculate the cost of network throughput according to where the VPod entities reside in the hardware layer. Turbonomic groups providers into DPods — For more information, see Supply Chain - DPods (on page 83).

There are four levels of cost for network flow:

- Zero cost
  The consumers use the same provider — For example, VMs that reside on the same host. These consumers have access to infinite network capacity.
- Low cost
  The consumers use providers that are under the same switch. Network capacity for these consumers is determined by the capacity of the providers.
- Medium cost
  The consumers communicate across switch nodes. Network capacity is the capacity of the uplink, divided by the number of providers sharing it.
- High cost
  The consumers communicate across the cloud. Turbonomic calculates a high cost for throughput to reflect the impact to performance you would experience if consumers had cross-cloud dependencies.

<table>
<thead>
<tr>
<th>Synopsis</th>
<th>VPods have infinite budget — They can consume whatever network resources they need.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budget:</td>
<td>Network throughput to VMs.</td>
</tr>
<tr>
<td>Provides:</td>
<td>Network throughput.</td>
</tr>
<tr>
<td>Consumes:</td>
<td></td>
</tr>
<tr>
<td>Discovered through:</td>
<td>Turbonomic discovers DPods through the following targets:</td>
</tr>
<tr>
<td>- Arista</td>
<td></td>
</tr>
<tr>
<td>- Cisco Tetration</td>
<td></td>
</tr>
<tr>
<td>- Netflow data collectors</td>
<td></td>
</tr>
<tr>
<td>- SFlow data collectors</td>
<td></td>
</tr>
</tbody>
</table>
Monitored Resources

Turbonomic monitors the following resources for a VPod:

- **Flow**
  The percentage of network flow capacity that is utilized by the VPod. This is divided into Flow1 (low cost) and Flow2 (medium cost) utilization.
- **Mem**
  The percentage of providers’ memory that is utilized by the VPod.
- **CPU**
  The percentage of the providers’ CPU cycles that are utilized by the VPod.
- **Storage**
  The percentage of the providers’ allocated storage that is utilized by the VPod.

Actions

**VPod**

Turbonomic recommends the following actions for a VPod:

- Move a VPod to different DPods (to providers under a different switch)

In addition, Turbonomic can move a VM into a VPod to reduce network latency.

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Suspend</td>
<td>Disabled</td>
</tr>
<tr>
<td>Resize</td>
<td>Disabled</td>
</tr>
<tr>
<td>Provision</td>
<td>Disabled</td>
</tr>
</tbody>
</table>

For details, see [VPod Actions (on page 292)](on page 292).

Supply Chain - DPod

A DPod represents a set of closely connected providers — For example a storage controller, its datastores, and the hosts that consume those storage resources. A unified fabric chassis or an Arista switch can also identify the makeup of a DPod. Turbonomic uses DPods as providers for VPods — For more information, see [Supply Chain - VPods (on page 82)](on page 82).

**NOTE:**

To enable the discovery of DPods, you must configure Network Flow targets. For more information, see "Network Flow Targets" in the *Target Configuration Guide*. 
Supply Chain of Entities

### Synopsis

<table>
<thead>
<tr>
<th>Budget:</th>
<th>DPods get their budget by selling resources to VPods.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides:</td>
<td>Network throughput to VPods.</td>
</tr>
<tr>
<td>Consumes:</td>
<td>Network throughput from underlying hosts.</td>
</tr>
<tr>
<td>Discovered through:</td>
<td>Turbonomic discovers DPods through the following targets:</td>
</tr>
<tr>
<td></td>
<td>• Arista</td>
</tr>
<tr>
<td></td>
<td>• Cisco Tetration</td>
</tr>
<tr>
<td></td>
<td>• Netflow data collectors</td>
</tr>
<tr>
<td></td>
<td>• SFlow data collectors</td>
</tr>
</tbody>
</table>

### Monitored Resources

Turbonomic monitors the following resources for a DPod:

- **Flow**
  - The percentage of network throughput capacity that is utilized by the DPod.

- **Mem**
  - The percentage of underlying host memory that is utilized by the DPod.

- **CPU**
  - The percentage of the underlying host CPU cycles that are utilized by the DPod.

- **Storage**
  - The percentage of the allocated storage that is utilized by the DPod.

### Actions

Turbonomic recommends the following actions for a DPod:

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Move</td>
<td>Disabled</td>
</tr>
<tr>
<td>Provision</td>
<td>Disabled</td>
</tr>
<tr>
<td>Resize</td>
<td>Disabled</td>
</tr>
<tr>
<td>Suspend</td>
<td>Disabled</td>
</tr>
</tbody>
</table>

For example, to provision a new DPod, Turbonomic recommends adding a new storage controller, its datastores, and hosts consuming the storage resources.

For details, see [DPod Actions (on page 286)](#).
Working With a Scoped View

By default, the Home Page shows a Global view of your environment. To drill down into specifics of your environment, you can set a scope to your Turbonomic session. A scoped view shows details about the specific entities in that scope. Once you have set a scope, you can use the Supply Chain to zoom in on a related tier to see details about the entities on that tier. If you find the current scope to be useful, you can save it as a named group. Using named groups is an easy way to return to different scopes that you have saved.

Things You Can Do

- Scoping the Turbonomic Session (on page 85)
- Navigating With the Supply Chain (on page 97)
- Viewing Cluster Headroom (on page 98)

Scoping the Turbonomic Session

The default scope for the Home Page shows an overview of the global environment. What if you want to focus on less than the global environment? Assume you are responsible for a subset of workloads in your environment. This could be:

- Workloads managed on a single host cluster
- The workloads in a single datacenter
- The workloads managed by a given public cloud account
- Workloads that are members of a resource group
- A custom group of workloads you have created in Turbonomic
It's easy to set the session scope so that Turbonomic zooms in on the part of the environment that you want to inspect. Once you set the scope, you can get a quick picture of system health for that scope. If you find a certain scope to be useful, you can save it as a named group that you can return to later.

1. **Navigate to the Search Page.**

   ![Search Page](image)
   
   Click to navigate to the Search Page. This is where you can choose the scope you want.

2. **Choose the type of entities to search.**

   ![Entity Types](image)
   
   In the Search Page, choose a type of entities that you want to search through. Find the list of entity types on the left. Select **All** to search the complete environment. Or you can focus on entities by type, by groups, or by clusters. When you select an entity type, the page updates to show all entities of that type.

3. **Use Search to filter the listing.**

   ![Search Filter](image)
   
   For example, if you're showing **All** and you search for "Development", then you will see all clusters, groups, and entities with "Development" in their names.

4. **Expand an entry to see details.**
For example, expand a group or an entity to see utilization details and pending actions.

**NOTE:**
For hosts in the public cloud, utilization and capacity for host and datacenter resources don't affect Turbonomic calculations. When you expand an entry for a public cloud host, the details do not include information for these resources.

5. Select one or more entries to set the focus of the Home Page.
Working With a Scoped View

If you choose a category of entities to limit the list, then you can select one or more of the entities for your session scope. After you select the entities you want to include in your scope, click **SCOPE TO SELECTION** to set the session scope to those entities.

If you choose **All**, or if you choose Groups or Clusters, then you can select a single entry to set the scope for your session. When you select an entry in the list, that sets the focus of the Home Page. For example, if you select a cluster in the **Search** listing, you set the Home Page focus to that cluster. Use the Home Page bread crumbs to set a different scope, or you can return to **Search** and set a different scope from there.
Overview Charts

The Overview Charts show your environment's overall operating health for the current session scope. A glance at the Overview gives you insights into service performance health, overall efficiency of your workload distribution, projections into the future, and trends over time.

The charts in this view show data for the current scope that you have set for the Turbonomic session. For the global scope, the charts roll up average, minimum, and peak values for the whole environment. When you reduce the scope (for example, set the scope to a cluster), the charts show values for the entities in that scope.

Some charts included in this view are:

- **Pending Actions**
  See all the actions that are pending for the current scope.

- **Health**
  Quickly see the health of the entities in this scope - How many entities have risks, and how critical the risks are.

- **Optimized Improvements**
  A comparison of utilization in your environment before executing the pending actions, and then after.

- **Capacity and Usage**
  This chart lists resources that are used by the current scope of entities, showing utilization as a percentage of the capacity that is currently in use.

- **Multiple Resources**
  See the utilization over time of various resources that are used by the current scope of entities.

- **Top Entities**
  For example, Top Virtual Machines. These charts list the top consumer entities in the current scope.

- **Risks Avoided**
  Each action addresses one or more identified risks or opportunities in your environment. This chart shows how many risks have been addressed by the executed actions.
• Accepted Actions

This chart shows how many actions have been executed or ignored, and whether they have been executed manually or automatically.

What You Can Do:
• Set scope: See Scoping the Turbonomic Session (on page 85)
• Create new charts: See Creating and Editing Chart Widgets (on page 199)

Setting Chart Focus

The charts update to reflect the focus that you have set for your viewing session. While viewing the Overview Charts, you can set the focus in different ways:

• Set Supply Chain Focus
  Choose a tier in the supply chain to set the view focus - see Navigating With the Supply Chain (on page 97)
• Set Scope
  Use Search to set the scope of the viewing session - see Scoping the Turbonomic Session (on page 85)

Chart Time Frame

You can set a time frame from recent hours to the past year, and set that to the charts in the view. Use the Time Slider to set specific start and end times within that range. The green section in the slider shows that you can set the time range to include a projection into the future. For this part of the time range, charts show the results you would see after you execute the current set of pending actions.

For most charts, you can also configure the chart to hard-code the time range. In that case, the chart always shows the same time scale, no matter what scale and range you set for the given view.

Note that Turbonomic stores historical data in its database. As you run Turbonomic in your environment for more time, then you can set a time range to show more history.

Details View

The Details View shows more details about the entities in your session scope. These charts focus on the utilization of resources by these entities, so you can get a sense of activity in that scope over time.
Working With a Scoped View

What You Can Do:

- Set scope: See Scoping the Turbonomic Session (on page 85)
- Create new charts: See Creating and Editing Chart Widgets (on page 199)

Setting Chart Focus

The charts update to reflect the focus that you have set for your viewing session. While viewing the Overview Charts, you can set the focus in different ways:

- Set Supply Chain Focus
  Choose a tier in the supply chain to set the view focus - see Navigating With the Supply Chain (on page 97)
- Set Scope
  Use Search to set the scope of the viewing session - see Scoping the Turbonomic Session (on page 85)

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Working With a Scoped View

For most charts, you can also configure the chart to hard-code the time range. In that case, the chart always shows the same time scale, no matter what scale and range you set for the given view.

Note that Turbonomic stores historical data in its database. As you run Turbonomic in your environment for more time, then you can set a time range to show more history.

Scope Policies

The Policy View gives you a look at the Automation Policies that are set for the entities in the current scope. For each policy, you can see whether it has been enabled or disabled. In addition, you can create new policies and apply them to that scope.

To edit a policy, click the policy name. You can then change the policy settings, or enable/disable the policy.

To see the current policy settings, expand a settings category. For each setting, you can see which policy determines the value- Either the default policy or a custom policy that has been applied to this scope.

When you create a new policy, it automatically includes the current scope. You can add other groups to the policy scope if you like. Note that you can enable more than one policy for the same scope. If two policies apply different values for the same setting, then the most conservative value takes effect.

For more information, see Automation Policies (on page 268).
Entity Placement Constraints

When you drill down to a single entity, you can see details about the entity's relationships in the supply chain. This shows you which entities provide resources to this entity, and which entities consume resources that this entity provides. When considering providers for this entity, you can see the name of each current provider, and how many alternative providers Turbonomic can choose from if the current one becomes overutilized.

Reviewing the constraints on an entity helps you understand the actions that Turbonomic recommends. If an action seems questionable to you, then you should look at the constraints on the affected entities. It's possible that some policy or constraint is in effect, and it keeps Turbonomic from recommending a more obvious action.

Experimenting With Placement Constraints

For each provider or consumer in the list, you can open a Constraints fly-out that gives more details about limits on the current element's supply chain relationships.

For example, assume the PROVIDERS list shows your VM's CURRENT PLACEMENT is on Host A, and for OTHER POTENTIAL PLACEMENT you see that Turbonomic can choose from 4 hosts. When you click Constraints, the flyout displays a list of host constraints that currently result in the four potential hosts for this VM.
Working With a Scoped View

The list information includes:

- **CONSTRAINT TYPE**
  Most constraints are boundaries that are inherent in your environment such as a cluster boundaries or a networks, or the can be constraint rules such as discovered HA or DRS rules authored Turbonomic placement policies (sometimes called segments)

- **SCOPE NAME**
  For a given rule or constraint, the scope to which it was applied.

- **SOURCE**
  If this is a discovered constraint, the source shows the type of target that imposes this constraint. For example, for a DRS rule the source will be vCenter.

- **POTENTIAL PROVIDERS**
  For the given constraint, how many providers that constraint allows. To see a list of the potential providers, click the POTENTIAL PROVIDERS value.

To dig deeper into how these constraints affect your entity, click **FIND MORE PLACEMENT OPTIONS**. This puts you into a *simulation mode* that you can use to experiment with changing the effective constraints. For example, you might see that a cluster boundary is limiting your placement possibilities, and you would like the option to place the current VM on other clusters. Armed with this information, you could navigate to Policies and create a Merge Cluster policy.
In this mode you can enable and disable different combinations of constraints. As you do, the **POTENTIAL PROVIDERS** label updates to show how many providers are available to your entity. To see the resulting list of providers, click the **POTENTIAL PROVIDERS** label.

By turning off the 4-Host constraints, you have 12 potential hosts for this VM. Click this label to see the resulting list of providers.

Use the toggles to turn off various constraints

Click to see the potential hosts
List of Entities

The list of entities is a quick way to drill down to details about your environment, so you can see specifics about resource consumption or state. For example, you can see the amount of capacity that has been assigned to a VM that is currently idle.

This list always updates to reflect the focus you have selected in the Supply Chain Navigator. When you select an entity type in the supply chain, the entities list updates to show the entities of that type for your current scope. For example, select Host to see a list of hosts in the current scope. For more information, see Navigating With the Supply Chain (on page 97)
Navigating With the Supply Chain

After you have set the scope of your Turbonomic session, you can use the Supply Chain to change the focus of the main view, and see details about different types of entities within the current scope.

Drilling Down in a Scoped Session

When you set a scope to your Turbonomic session, the Home Page shows information about your environment, including:

- **Overview**
  Charts and lists to give you an overview of your environment for the current scope. This overview corresponds to all the entities in scope.
- **Details** - Charts that give you a more detailed look at your environment for the given scope
- **Policies** - Any policies that are defined for the entities in the current scope
- **Entity Lists** - Details about the entities in the current scope
- **Pending Actions** - Actions that are pending for any entities in the current scope

The Supply Chain shows the currently selected tier of entities. The change the focus of the scoped view, select different tiers in the Supply Chain. The Policies, Entities List, and Pending Actions tabs update to focus on the tier you selected. These tabs show information for all the entities of that type that are in the current scope. For example, if you click the Host tier, these tabs update to show information about the hosts in your current scope.

To zoom in on a specific entity, you can click its name in the Entities List. This sets the scope to that specific entity. To return to the previous scope, use the browser's Back button.
Viewing Cluster Headroom

Cluster headroom shows you how much extra capacity your clusters have to host workloads. When you set the scope to a cluster, the Home Page then includes charts that show headroom for that cluster, as well as time to exhaustion of the cluster resources.

To view cluster headroom:

1. Navigate to the Search page.
2. Choose the Clusters category.
3. Select the cluster you want to view.
4. When the Home Page displays, scroll down to show the headroom charts.

Make sure you have selected the Host tier in the supply chain navigator.

To calculate cluster capacity and headroom, Turbonomic runs nightly plans that take into account the conditions in your current environment. The plans use the Economic Scheduling Engine to identify the optimal workload distribution for your clusters. This can include moving your current VMs to other hosts within the given cluster, if such moves would result in a more desirable workload distribution. The result of the plan is a calculation of how many more VMs the cluster can support.

To calculate VM headroom, the plan simulates adding VMs to your cluster. The plan assumes a certain capacity for these VMs, based on a specific VM template. For this reason, the count of VMs given for the headroom is an approximation based on that VM template.

To specify the templates these plans use, you can configure the nightly plans for each cluster. For more information, see Configuring Nightly Plans (on page 185)
Turbonomic Actions

After you deploy your targets, Turbonomic starts to perform market analysis as part of its Intelligent Workload Management process. This holistic analysis identifies problems in your environment and the actions you can take to resolve and avoid these problems. Turbonomic then generates a set of actions for that particular analysis and displays it in the Pending Actions charts for you to investigate.

Turbonomic can generate the following actions:

<table>
<thead>
<tr>
<th>Action</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provision</td>
<td>Introduce new resource providers to update the environment's capacity. For example:</td>
</tr>
<tr>
<td></td>
<td>• Provisioning a host adds more compute capacity that is available to VMs.</td>
</tr>
<tr>
<td></td>
<td>• Provisioning a VM adds capacity to run applications.</td>
</tr>
</tbody>
</table>
### Actions by Entity Type

Turbonomic generates actions based on how entity types use or provide resources, and what each entity type supports. This table shows the actions that each entity type supports:

<table>
<thead>
<tr>
<th>Entity Type</th>
<th>Supported Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application</td>
<td>Provision, Start, Resize (Up/Down), Suspend</td>
</tr>
<tr>
<td>Application Server</td>
<td>Provision, Start, Resize heaps and threads (Up/Down), Suspend</td>
</tr>
<tr>
<td>Business Application</td>
<td>Turbonomic does not recommend actions for the Business Application, but it does recommend actions for the applications and infrastructure that the Business Application consumes.</td>
</tr>
<tr>
<td>Business User</td>
<td>Move</td>
</tr>
<tr>
<td>Chassis</td>
<td>Turbonomic does not recommend actions for a chassis.</td>
</tr>
<tr>
<td>Container</td>
<td>Provision, Resize, Move</td>
</tr>
<tr>
<td>Container Pod</td>
<td>Provision, Move, Suspend</td>
</tr>
<tr>
<td>Database server (On-prem)</td>
<td>Resize MEM, connections capacity, and transaction logs (Up/Down)</td>
</tr>
<tr>
<td>Database server (Cloud)</td>
<td>Resize (Up/Down)</td>
</tr>
<tr>
<td>Datacenter</td>
<td>Turbonomic does not recommend actions to perform on a datacenter.</td>
</tr>
<tr>
<td>Entity Type</td>
<td>Supported Actions</td>
</tr>
<tr>
<td>-----------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Desktop pool</td>
<td>Turbonomic does not recommend actions to perform on a desktop pool. It does recommend actions to perform on the business users running active sessions in the pool.</td>
</tr>
<tr>
<td>Disk Array</td>
<td>Provision, Start, Resize (Up), Move, Suspend</td>
</tr>
<tr>
<td>Domain</td>
<td>Turbonomic does not recommend actions to perform on a Domain.</td>
</tr>
<tr>
<td>DPod</td>
<td>Provision, Resize, Move, Suspend</td>
</tr>
<tr>
<td>Host</td>
<td>Provision, Start, Suspend</td>
</tr>
<tr>
<td>IO Module</td>
<td>Suspend</td>
</tr>
<tr>
<td>Load Balancer</td>
<td>Turbonomic does not recommend actions to perform on the load balancer itself, but it does recommend actions to perform on the VMs that host the underlying applications.</td>
</tr>
<tr>
<td>Logical Pool</td>
<td>Provision, Start, Resize, Move, Suspend</td>
</tr>
<tr>
<td>Network</td>
<td>Suspend</td>
</tr>
<tr>
<td>Storage (On-prem)</td>
<td>Move, Provision, Resize, Delete (Datastore), Start, Suspend, Delete (Volume)</td>
</tr>
<tr>
<td>Storage (Cloud)</td>
<td>Move (to a different EBS tier)</td>
</tr>
<tr>
<td>Storage Controller</td>
<td>Provision</td>
</tr>
<tr>
<td>Switch</td>
<td>Provision, Start, Resize, Move, Suspend</td>
</tr>
<tr>
<td>View Pod</td>
<td>Turbonomic does not recommend actions to perform on a view pod. Instead, it recommends actions to perform on the business users that are running active sessions.</td>
</tr>
<tr>
<td>Virtual Application</td>
<td>Turbonomic does not recommend actions to perform on the virtual application itself, but it does recommend actions to perform on the VMs that host bound applications. For example, a virtual application that manages three SQL databases sees a surge in requests that degrades performance across all databases. In this scenario, Turbonomic can start a new VM to run another instance of the database application, and bind it to the virtual application.</td>
</tr>
<tr>
<td>Virtual Datacenter</td>
<td>Provision, Resize, Move, Suspend</td>
</tr>
<tr>
<td>Virtual Machine (On-prem)</td>
<td>Move, Provision, Reconfigure, Resize vCPU and vMem (Up/Down/Above Max/Below Min), Start, Storage Move, Suspend</td>
</tr>
<tr>
<td>Virtual Machine (Cloud)</td>
<td>Buy RI, Move (to a different region), Provision, Reconfigure (based on custom policies), Resize vCPU and vMem (Up/Down/Above Max/Below Min), Start, Suspend</td>
</tr>
<tr>
<td>VPod</td>
<td>Provision, Resize, Suspend</td>
</tr>
</tbody>
</table>
Action Types

Turbonomic performs the following general types of actions:

- **Placement** — Place a consumer on a specific provider (place a VM on a Host)
- **Scaling** — Resize allocation of resources, based on profitability
  - Resize up, shown as a required investment
  - Resize down, shown as savings
- **Configuration** — Correct a misconfiguration
- **Start/Buy**
  - Start a new instance to add capacity to the environment, shown as a required investment
  - For workloads that are good RI candidates, purchase RI capacity to move your environment toward the RI Coverage that you desire.
- **Stop** — Suspend an instance to increase efficient use of resources, shown as savings
- **Delete** — Remove storage (for example, datastores on disk arrays)

Placement

Placement actions determine the best provider for a consumer. These include initial placement for a new entity, and move actions that change a consumer to use a different provider. For example, moving a VM assigns it to a different host. Moving a VM’s storage means the VM will use a different datastore.

Placement Constraints

When making placement decisions, Turbonomic checks for placement constraints to limit the set of providers for a given consumer. It respects automatic placement constraints, including cluster boundaries and DRS rules. It also considers user-configured constraints defined in a placement policy to ensure compliance to specific business requirements.

Reviewing the constraints on an entity helps you understand the actions that Turbonomic recommends. If an action seems questionable to you, then you should look at the constraints on the affected entities. It’s possible that some policy or constraint is in effect, and it keeps Turbonomic from recommending a more obvious action. For details, see Entity Placement Constraints (on page 93).

You can run plans to see what happens if you turn off constraints, or disable or enable certain placement policies.

Effective CPU Capacity

CPU processor speed is not necessarily an effective indicator of CPU capacity. For example, processor architecture can make a slower CPU have a greater effective capacity. Newer models of machines can often have fewer cores or less clock speed, but still have a higher effective capacity.

When placing VMs on hosts in the on-prem environment, Turbonomic discovers the effective CPU capacity of your hosts. This increases the accuracy of placement calculations so that newer, more efficient hosts will show a greater effective capacity than less efficient hosts that might have larger or faster processors.

To discover the effective capacity, Turbonomic uses benchmark data from spec.org. This benchmark data maps to effective capacity settings that Turbonomic uses to make placement calculations.

You can see a catalog of these benchmark data and choose from listed processors when you edit Host templates. For more information, see Selecting CPUs from the Catalog (on page 332).
Shared-Nothing Migration Actions

If you have enabled storage moves and VM moves, Turbonomic can perform shared-nothing migrations, which move the VM and the stored VM files simultaneously. For example, assume a VM on a host also uses local storage on that host. In that case, Turbonomic can move that VM and move its data to a different datastore in a single action.

Shared-nothing migrations are available for any environments that support automation of both VM moves and storage moves. In addition, you must have the same action mode for VM and storage moves, and set it to either Manual or Automated. If you meet these criteria, then all VM moves will take advantage of this feature.

If you want to limit the effect of shared-nothing migration in a VMware environment, you can use the Lock VMs to Datastores setting in the Policies view. This will ensure that specific VMs stay within a specified storage cluster.

Currently, the following targets support Shared-Nothing Migrations:

- vSphere, versions 5.1 or greater
- VMM for Hyper-V 2012 or later

Cross-vCenter vMotion

VMware vSphere 6.0 introduces functionality that enables migration of virtual machines between different vCenter Server instances. Turbonomic supports this capability through Merge placement policies (see Creating Placement Policies (on page 264)). It considers cross-vCenter locations when calculating placement, and can recommend or execute moves to different vCenter servers.

Moves on the Public Cloud

On the public cloud you do not place workloads on physical hosts. In the Turbonomic Supply Chain, the Host nodes represent availability zones. Turbonomic can recommend moving a workload to a different zone, if such a move can reduce your cloud cost. These moves recognize constraints, such as availability of instances types and RIs in the given zones.

In AWS environments, a VM can use Elastic Block Stores (EBS) or Instance Storage. If the VM’s root storage is EBS, then Turbonomic can recommend a VM move. However, because Instance Storage is ephemeral and a move would lose the stored data, Turbonomic does not recommend moving a VM that has Instance Storage as its root storage.

If a VM is running within a billing family, then Turbonomic only recommends moving that VM to other regions within that billing family.

In AWS environments that use RIs, Turbonomic recognizes Availability Zones that you have specified for your RI purchases. For move and resize actions, Turbonomic gives precedence to these RIs in the given zone. All else being equal for a given zone, if you have Zone RIs with reserved capacity and RIs that do not reserve capacity, Turbonomic will use the Zone RI first.

Scaling

Scaling actions update capacity in your environment. For vertical scaling, Turbonomic increases or decreases the capacity of resources on existing entities. For horizontal scaling it provisions new providers. For example, provisioning a host adds more compute capacity that is available to run VMs. Provisioning a VM adds capacity to run applications.

Turbonomic can provision the following:

- Application Servers (only with Provision scaling policy)
- Containers
Turbonomic Actions

- VMs
- Hosts
- Storage
- Storage Controllers (only for planning scenarios)
- Disk Arrays

Under certain circumstances, Turbonomic can also recommend that you provision a virtual datacenter.

**Storage Resize Actions**

Any storage resize action impacts both the storage entities and the entities managed by the given hypervisor. However, not all hypervisors recognize changes to the storage capacity. After executing a storage resize, Turbonomic indicates that the resize action has succeeded but a hypervisor might not show the corresponding change in storage capacity. If this occurs, then you must refresh the hypervisor target so Turbonomic can discover the storage changes.

To avoid this situation, you can set the action mode to *Manual* or *Recommend* for storage resize actions. In that way, you can perform the resizes yourself, and then manually refresh your hypervisors.

**Scaling on the Public Cloud**

On the cloud, scaling actions change the VM to a different instance type. These can include:

- Changing a VM to an instance type with different capacity
- Changing on-demand to RI

For these actions, the action list shows the current cost for the source workload, and also the projected cost given the change. To show the current cost, Turbonomic uses the actual costs for that workload. However, to show the projected cost it uses an estimate based on average utilization for the VM, for the costs of the given template.

Note that scaling to an RI can result in running the VM on a larger instance when the cost is lower. This might occur even though the VM does not need that capacity and there are other smaller templates available.

In Azure environments, there are circumstances where a VM resize can be especially disruptive. In a given region, the infrastructure can be made up of different clusters that have different sets of underlying hardware. Further, some templates that are available in the given region are only available on different clusters. If Turbonomic recommends resizing from a template on one cluster, to a template on another cluster, then the resize action can take longer to complete than usual.

In both Azure and AWS environments, Turbonomic conforms to specific instance requirements as it generates resize actions. For more information, see:

- [Azure Instance Requirements](on page 61)
- [AWS Instance Requirements](on page 62)

**Configuration**

These are configure, reconfigure, and resize actions. Configure actions can add necessary network access, or reconfigure storage. Resize actions allocate more or less resource capacity on an entity, which can include adding or reducing VCPUs or VMem on a VM, adding or reducing capacity on a datastore, and adding or reducing volumes in a disk array.

Turbonomic can reconfigure the following:

- Application Servers (only with Resize scaling policy)
Turbonomic can recommend that you start a suspended entity to add capacity to the environment, or purchase RI capacity to reduce costs for your current workload.

For RI purchases, the analysis looks at workload history for template families to identify RI candidates. This considers the count of workloads in a family, plus their hours of active-state condition, plus RI costs to arrive at the RI capacity you should purchase. Note that different types of RIs have different costs, so the choice between using on-demand or RI pricing can vary depending on the RI Pricing configuration in your Budgets and Costs settings. For more information, see RI Purchase Profile (on page 338).

You should note that Turbonomic uses a weighted history of workload activity and that suspended VMs are also considered. The longer ago that the workload was suspended, the less weight it has in the RI Buy calculation.

The methods used to suspend the workloads and which affect the calculation of RI purchases are as follows:

- For the on-prem environment, if you use vCenter or another hypervisor to suspend VMs, then Turbonomic recognizes those suspended VMs and takes them into account as it calculates RI purchases. Note that Turbonomic does not automate SUSPEND VM actions for VMs in the on-prem environment.
- For the public cloud, if you use Turbonomic, vCenter, or another hypervisor to suspend workloads, then Turbonomic takes those suspended workloads into account as it calculates RI purchases. Note that Turbonomic does recommend and execute SUSPEND VM actions for VMs on the public cloud. For details, see Scheduling VM Suspend Actions in the Public Cloud (on page 324).

For AWS environments that use the Instance Size Flexible rules, Turbonomic can recommend that you buy multiple RIs of smaller instance types to cover the resource requirements of larger instance types. For example, rather than buying one t2.small RI, Turbonomic can recommend that you buy four t2.nano RIs to offer an equivalent discount.

For AWS environments that consolidate billing into Billing Families, Turbonomic recommends purchases for RIs that are within the given billing family. For more information, see AWS Billing Families (on page 248).

NOTE:
As Turbonomic calculates actions to purchase RI capacity, it assumes that any other pending actions for the workload will also be executed. For example, assume a workload running on an r4.xlarge template. If Turbonomic recommends changing that instance type to an m5.medium, it can recommend that you purchase an m5 RI to cover the workload and reduce costs. This purchase could be on a region that currently doesn't have any m5 workloads — The purchase recommendation assumes you will move the workload to that other region.

Stop

Stop actions suspend entities without removing them from the environment. Suspended capacity is still available to be brought back online, but is currently not available for use. Suspended resources are candidates for termination.
Turbonomic can suspend the following:

- Applications
- Application Servers (only with Provision scaling policy)
- Container Pods
- Disk Arrays
- Hosts
- Storage (on-prem)
- Virtual datacenter
- VMs (See Scheduling VM Suspend Actions in the Public Cloud (on page 324).)

Delete

Delete actions involve removing storage. For example, Turbonomic might recommend that you delete unused storage in your cloud environment to reduce storage costs.

Wasted Storage in Azure Environments

In Azure environments, Turbonomic can identify unmanaged storage as unattached volumes, recommend that you remove this unused storage, and then show estimated savings after you remove this storage and no longer pay for it. The savings that Turbonomic shows are estimates based on the overall cost for that storage, since Azure does not provide specific values for the cost per volume or cost for the amount of storage that is in use for a given volume. If the estimated savings appear unusually high, then you should identify which storage the actions will remove, and review your billing to calculate the costs with more precision.

Action Categories

Turbonomic groups entries in the Actions List by different categories. These categories do not strictly define the severity of an issue, but they indicate the nature of the issue.

Performance Assurance

Ultimately, the reason to manage workloads in your environment is to assure performance and meet QoS goals. When Turbonomic detects conditions that directly put QoS at risk, it recommends associated actions in the Performance category. You can consider these critical conditions, and you should execute the recommended actions as soon as possible.

<table>
<thead>
<tr>
<th>Actions</th>
<th>Risks/Opportunities</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Bind a new application (to a virtual application)</td>
<td>• &lt;Resource&gt; Congestion</td>
</tr>
<tr>
<td>• Provision a new VM, Host, Datastore</td>
<td>High utilization of application managed by a load balancer.</td>
</tr>
<tr>
<td>• Increase number of VCPUs</td>
<td>High utilization of resources on workload, Host, or datastore.</td>
</tr>
<tr>
<td>• Decrease number of VCPUs</td>
<td></td>
</tr>
<tr>
<td>• Scale the resource capacity on an entity</td>
<td></td>
</tr>
</tbody>
</table>
Efficiency Improvement

Efficient utilization of resources is an important part of running in the desired state. Running efficiently maximizes your investment in hardware and reduces cost. When Turbonomic discovers underutilized resources, it recommends actions to consolidate your operations. For example, it can recommend that you move certain VMs onto a different host. This can free a physical machine to be shut down.

<table>
<thead>
<tr>
<th>Actions</th>
<th>Risks/Opportunities</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Disconnect Virtual App</td>
<td>• Overprovisioning</td>
</tr>
<tr>
<td>• Move VM</td>
<td>Excess resource capacity in a Host or datastore.</td>
</tr>
<tr>
<td>• Suspend VM (public cloud, only)</td>
<td></td>
</tr>
<tr>
<td>• Delete VM</td>
<td></td>
</tr>
<tr>
<td>• Terminate VM</td>
<td></td>
</tr>
<tr>
<td>• Scale down resource allocation</td>
<td></td>
</tr>
<tr>
<td>• Restart suspended VM (public cloud, only)</td>
<td></td>
</tr>
</tbody>
</table>

Prevention

Turbonomic constantly monitors conditions, and works to keep your environment running in a desired state. As it finds issues that risk moving the environment out of this state, it recommends associated actions in the Prevention category. You should attend to these issues, and perform the associated actions. If you do not, the environment may drift away from the desired state, and the QoS for some services may be put at risk.

<table>
<thead>
<tr>
<th>Actions</th>
<th>Risks/Opportunities</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Move VM or Storage</td>
<td>• &lt;Resource&gt; Congestion</td>
</tr>
<tr>
<td>• Start VM or Host</td>
<td>High resource utilization on the named VM, host, or</td>
</tr>
<tr>
<td></td>
<td>datastore. For example, CPU congestion or Memory</td>
</tr>
<tr>
<td></td>
<td>congestion can occur on a VM or physical machine, or an</td>
</tr>
<tr>
<td></td>
<td>IOPS bottleneck can occur on a datastore.</td>
</tr>
<tr>
<td></td>
<td>• Workload Balancing</td>
</tr>
<tr>
<td></td>
<td>Excess workload on a given physical machine that can</td>
</tr>
<tr>
<td></td>
<td>be addressed by moving a VM to another host.</td>
</tr>
</tbody>
</table>

Compliance

A virtual environment can include policies that limit workload placement or availability of resources. It’s possible that the environment configuration violates these defined policies. It’s also possible that an entity is mis-configured in some way. For example, a VM might be configured to access a network that is not available in its current host cluster. In such cases, Turbonomic identifies the violation and recommends actions that bring the entity back into compliance.

<table>
<thead>
<tr>
<th>Actions</th>
<th>Risks/Opportunities</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Move VM</td>
<td>• Placement Violation</td>
</tr>
<tr>
<td>• Provision VM, Host, Datastore</td>
<td></td>
</tr>
</tbody>
</table>
### Action Modes

Action modes specify the degree of automation for the generated actions. For example, in some environments you might not want to automate resize down of VMs because that is a disruptive action. You would use action modes in a policy to set that business rule.

Turbonomic supports the following action modes:

- **Disabled** — Do not recommend or perform the action
  
  When you disable an action, Turbonomic never considers that action in its calculations. For example, if you disable Resize for all VMs in a cluster, then analysis will still drive toward the desired state, but will do so without considering resize actions for those VMs. Disabled actions do not show in the Pending Actions List.

- **Recommend** — Recommend the action so a user can execute it via the given hypervisor or by other means

- **Manual** — Recommend the action, and provide the option to execute that action through the Turbonomic user interface

- **Automated** — Execute the action automatically

The Pending Actions charts only count actions in **Recommend** or **Manual** mode.

Automated actions appear in the following charts:

- **All Actions** chart on the Home Page and the On-prem Executive Dashboard
- **Accepted Actions** chart on the Home Page

### Setting Action Modes

To set action modes for specific entities, you can edit the Turbonomic automation policies. This is how you specify the default action modes, or set special action modes for a given group or cluster. For more information, see Automation Policies (on page 268). For a listing of default action modes per entity type, Default Action Modes and Automation Support (on page 281).
Action Orchestration

Turbonomic policies can also include Action Orchestration settings. These settings determine whether Turbonomic executes the actions, or whether to map the actions to workflows managed by external orchestrators. If you want to execute via an orchestrator workflow, you must set the action mode to Manual or Automated. For more information about action orchestration, see Setting Up Action Orchestration (on page 295).

Action Mode Overrides

Under some conditions, Turbonomic changes the action mode of an action from Manual to Recommend. Turbonomic makes this change as a safeguard against executing actions that the underlying infrastructure cannot support. For example, assume you have VM move actions set to Manual. Then assume Turbonomic analysis wants to move a VM onto a host that is already utilized fully. In this case, there would be other actions to move workloads off of the given host to make room for this new VM. However, because moves are Manual, the host might not be properly cleared off yet. In that case, Turbonomic changes actions to move workloads to the host from Manual to Recommend.

For cloud environments, some instances require workloads to be configured in specific ways before they can move to those instance types. If Turbonomic recommends moving a workload that is not suitably configured onto one of these instances, then it changes the action mode from Manual to Recommend, and then describes the reason.

Working With the Generated Actions

When you start using Turbonomic, all the actions that the product generates appear as pending. You can view them in the Pending Actions charts and then decide whether to execute and/or automate them. You can also disable them. Turbonomic will never execute actions automatically, unless you tell it to. If you examine the default policies that ship with the product, you will notice that these policies do not enable automation on any action (for details, see Default Action Modes and Automation Support (on page 281)). Turbonomic gives you full control over all automation decisions.
When you first see the pending actions, you execute many of them to see immediate improvements in performance and utilization. Over time, you develop and fine-tune your action-handling process to meet productivity goals and respond to changing business needs. This process could lead to the following key decisions:

- **Disabling actions that should never execute, such as those that violate business rules**
  Turbonomic will not consider recommending disabled actions when it performs its analysis.

- **Allowing certain actions to execute automatically, such as those that assure QoS on mission-critical resources**
  Automation simplifies your task, while ensuring that workloads continue to have adequate resources to perform optimally. As such, it is important that you set the goal of automating as many actions as possible. This requires evaluating which actions are safe to automate, and on which entities.

- **Continuing to let Turbonomic post certain actions so you can execute them on a case-by-case basis**
  For example, certain actions might require the approval of specific individuals. In this case, you would want Turbonomic to post those actions for review and only execute the actions that receive an approval.

  These are the actions that you would look for in the Pending Actions charts. They no longer show after you execute them, if you disable or automate them, or if the environment changes in the next market analysis such that the actions are no longer needed.

**What You Can Do:**

- View and execute pending actions: See [Pending Actions](on page 110).
- See the different display views for the pending actions charts: See [Pending Actions Charts](on page 204).
- Scope pending actions in the Home page: See [Pending Actions Scope](on page 113).
- See a running history of generated and executed actions: See [Actions Charts](on page 203).
- Review the default policies that drive the actions the product generates: See [Default Action Modes and Automation Support](on page 281).
- Create and run plans to simulate different conditions, and see what actions will keep things healthy under those conditions: See [Plan Management](on page 123).

**Pending Actions**

Turbonomic treats all the non-automated actions that it generates as pending and shows them in the [Pending Actions charts](on page 111) and [Pending Actions List](on page 114).
To get the best results from Turbonomic, execute these actions promptly and consider automating as many of them as possible. You can execute these actions from the user interface or outside Turbonomic. To automate these actions, create an automation policy (on page 272) or change the action mode to Automated in the default policies (on page 269).

Default Pending Actions Charts

Each time you log in to the user interface, Turbonomic immediately shows the Pending Actions charts on the Home Page's HYBRID view. These charts provide a summary of the actions that require your attention, and entry points to the Pending Actions List (on page 114).

**NOTE:**

You can also add these charts to any of your dashboards (on page 192).
By default, a text chart and a list chart display in the Home page, with the scope set to *Global Environment*.

You can change the chart type by clicking the icon on the upper-right corner of the chart. For details about the available chart types, see *Pending Actions Charts (on page 204)*.

### Pending Actions - Text Chart

The **text chart** shows the estimated costs or savings associated with the pending actions, and the number of actions for each *action type (on page 102)*.

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**NOTE:**
The text chart is also available in the **ON-PREM** or **CLOUD** view, with data scoped to the selected environment.

### Pending Actions - List Chart

The **list chart** shows a partial list of pending actions, ordered by the severity of the associated problems.
Pending Actions Scope

To perform Intelligent Workload Management, Turbonomic identifies actions you can take to avoid problems before they occur. You can perform these actions manually, direct Turbonomic to perform the actions on command, or direct Turbonomic to perform actions automatically as they arise.

There are several ways to scope pending actions in the Home Page.

To view all pending actions, click Show all Actions in the Pending Actions charts.
Click one of the following to narrow the scope of pending actions:

- An entity type in the supply chain.
  Turbonomic generates actions based on how entity types use or provide resources, and what each entity type supports. For details on the actions that each entity type supports, see *Actions by Entity Type (on page 100)*.
  Only entity types with risks (critical, major, or minor) have pending actions. Hover on the entity type to see a breakdown of risks.
- An action type in the text chart
- An entity name in the list chart

**NOTE:**
If you are in the **ON-PREM** or **CLOUD** view, the text chart displays by default. Switch to the list chart to see the entity names.

If you clicked **Show all Actions** or an action type, the *Pending Actions List (on page 114)* displays immediately.

If you clicked an entity type or an entity name, an Overview page displays first. In that page, click the **Actions** tab to view the Pending Actions List.

The Pending Actions List includes additional features to narrow the scope further. You can search for specific actions using meaningful keywords or use filters. For details, see *Pending Actions List (on page 114)*.

### Pending Actions List

The Pending Actions List includes all the actions that Turbonomic currently recommends for the given scope (for details, see *Pending Actions Scope (on page 113)*).

You can select actions to execute, and you can expand action items to see more details.
A. Actions List

Each row in the actions list shows:

- The specific action that Turbonomic recommends.
- If applicable, the estimated investment needed to successfully execute the action or the resulting savings after performing the action.
- The action category (on page 106).

By default, actions display by the severity of the associated problems, indicated by the thin colored line before the checkbox. Use the Filter functionality to change the order by other categories.

Select one or several actions to execute and click **Apply Selected**.

If you see an action with:

- A grayed-out checkbox ( )
  
  The action is recommended-only, which means you have to perform the action outside Turbonomic. This occurs when the action mode is Recommend or if the underlying technology for the entity does not support automation. For details, see Default Action Modes and Automation Support (on page 281).

- A grayed-out checkbox and a prohibition symbol ( )
  
  You need to perform some prerequisite steps outside Turbonomic before you can execute the action. Hover on the checkbox to see the prerequisite steps.

B. Action Details

Click the arrow icon to expand the entry and view action details.
Action details include:

- A description of the recommended action, such as **Scale Virtual Machine**.

   **NOTE:**
   The action item gives the names of the affected entities. You can click on these entity names to drill down and set the Home View scope to that specific entity. To return after drilling down to an entity in the action details, use the browser's **Back** button.

- Immediately below the description, a summary of requirements, risks, opportunities, or reasons for the recommended action

- The impact of executing the action.

For more information, see **Action Details (on page 118)**.

**C. Search**

For a long list of pending actions, use search to narrow the results.
D. Filter and Sort

When you click Filter, you can:

- Filter the list by action type (on page 102), action mode (on page 108), action category (on page 106), or any combination of these items.
- Sort the actions in ascending or descending order by severity, name of the action target, risk category, or savings amount.

Turbonomic determines action severity by the amount of improvement the affected entities will gain by executing the action. Action severities are:

- Minor — Issues that affect cost or workload distribution, but not impact the QoS your users will experience
- Major — Issues that can affect QoS and should be addressed
- Critical — Issues that affect the QoS that your environment can deliver, and you are strongly advised to address them

For example:

- To see only the actions that you can execute through the Turbonomic user interface, filter the list by action mode and select Manually executable.

- To see only resize actions that are manually executable and that give efficiency improvements, set the filter as follows:
Action Details

Each action in the Pending Actions list comes with a description and additional details to help you understand why Turbonomic recommends it and what you would gain if you execute it.

In the image shown above, the action details indicate that scaling the virtual machine impacts RI coverage and virtual memory utilization in a meaningful way.

- By increasing RI coverage from 0% to 100%, the projected hourly on-demand cost drops to $0, bringing estimated savings of $0.107 per hour.
- By increasing the virtual memory from 8 GB to 15.3 GB, the virtual memory utilization drops from a near-critical 68% to an optimal 35.7%.
- Scaling the virtual machine also results in a slight increase in virtual CPU usage from 50% to 57.1%, which falls within the acceptable range.

At first glance, some individual actions might appear trivial and it is instinctively convenient to ignore them. It is important to keep in mind that executing a single action can impact other workloads in a meaningful way, helping move these other workloads closer to their desired state.

Actions Tips and Best Practices

To get the best results from Turbonomic's Intelligent Workload Management, you should set as many actions as possible to Automated. If some clusters run applications that are highly critical and you want to approve any changes, you can set the actions to Manual.

At first glance, individual actions might appear trivial and it is instinctively convenient to ignore them. It is important to keep in mind that executing a single action can impact other workloads in a meaningful way, helping move these other
workloads closer to their desired state. However, if you find that a recommended action is not acceptable (for example, if it violates existing business rules), you can set up a policy with your preferred action.

In some cases, actions can introduce disruptions that you want to avoid at all costs. For example, during critical hours, Turbonomic might execute a resize action on a mission critical resource, which then requires that resource to restart. It is important to anticipate these disruptions and plan accordingly. For example, you can create a group for all critical resources, scope the group in an automation policy, set the action mode to Automated, and then set the schedule to off-peak hours or weekends. For details on setting schedules, see Setting Policy Schedules (on page 278).

Resize Actions

Allow VMs that have hot-add enabled to automatically resize up.

Use Tuned Scaling to automatically resize VM and storage resources when the resize amount falls within an acceptable range, and for Turbonomic to notify you when the amount falls outside the range so you can take the most appropriate action. For details, see Tuned Scaling (on page 292).

After executing a storage resize, Turbonomic indicates that the resize action has succeeded but the hypervisor might not show the corresponding change in storage capacity. If this occurs, perform a manual refresh of the hypervisor so it can discover the storage changes.

Move Actions

Turbonomic recommends automating host and storage migration.

Use placement constraints if you have placement requirements for specific workloads in your environment (for example, all production virtual machines moving only to specific clusters). Turbonomic can automatically import placement policies when you add a target, or you can create new placement policies. For more information, see Placement Policies (on page 263).

Cloud VMs with Failed Sizing

For workload on the public cloud, if Turbonomic tries to execute a move or a resize action but the action fails, then Turbonomic places the affected VM in a special group named Cloud VMs with Failed Sizing. Under normal circumstances this group will be empty. But in case some actions have failed, you can review the contents of this group to inspect the individual VMs. As soon as Turbonomic successfully executes a move or resize on a VM in this group, it then removes the VM from the group.

**NOTE:**

When Turbonomic places a VM in this group, it restarts the VM to ensure that it is running correctly with its original configuration.

By default Turbonomic does not include any action policies for this group. Whatever action mode is set to the given VMs remains in effect while the VMs are in this group. You can create a policy and scope the policy to this group. For example, assume you see typical failures for move actions that Turbonomic tries to execute during working hours. In that case, you can create a scheduling window that enables move and resize actions during off hours. That can help to automatically execute the actions and remove the VMs from this group.

Note that the VMs in this group could already be in a scope that is affected by another actions policy. Remember that with competing policies, the most conservative policy wins. When working with the Cloud VMs with Failed Sizing group, this can have unintended consequences. Assume you have VMs with automated resize and move actions, and you create a policy the sets move and resize to Manual for this group. Assume a failed resize action places a VM into this group.
group. In that case the more conservative action mode takes effect, and the VM will use Manual for both resize and move. Because of a failed resize action, the VM neither automates subsequent actions to resize it nor actions to move it.
Plans: Looking to the Future

Use the Plan Page to run simulations for what-if scenarios that explore possibilities such as:

- Migrating workloads from your enterprise datacenter out to the public cloud
- Changing hardware supply
- Impact of downsizing, or removing resources
- Projected infrastructure requirements
- Optimal workload distribution to meet historical peaks demands
• Optimal workload distribution across existing resources

**How Plans Work**

To run a plan scenario, Turbonomic creates a snapshot copy of your real-time market and modifies that snapshot according to the scenario. It then uses the Economic Scheduling Engine to perform analysis on that plan market. A scenario can modify the snapshot market by changing the workload, adding or removing hardware resources, or eliminating constraints such as cluster boundaries or placement policies.

As it runs a plan, Turbonomic continuously analyzes the plan market until it arrives at the optimal conditions that market can achieve. When it reaches that point, the Economic Scheduling Engine cannot find better prices for any of the resources demanded by the workload — the plan stops running, and it displays the results as the plan's desired state. The display includes the resulting workload distribution across hosts and datastores, as well as a list of actions the plan executed to achieve the desired result.

For example, assume a scenario that adds virtual machines to a cluster. To run the plan, Turbonomic takes a snapshot of the current market, and adds the VMs to the specified cluster. Turbonomic then runs analysis on the plan market, where each entity in the supply chain shops for the resources it needs, always looking for a better price — looking for those resources from less-utilized suppliers. This analysis continues until all the resources are provided at the best possible price.

The results might show that you can add more workload to your environment, even if you reduce compute resources by suspending physical machines. The recommended actions would then indicate which hosts you can take offline, and how to distribute your virtual machines among the remaining hosts.

**Idle Workloads**

Plans calculate optimal placement and optimal resource allocation for the given workload. However, plans do not include idle workloads. This is because an idle VM shows no utilization, so the plan cannot determine optimal placement or what percentage of allocated resources that workload will require when it restarts.

For example, a Migrate to Cloud plan might discover that your active on-prem VMs are overprovisioned, and that you can use smaller, more economic templates when you move them to the cloud. However, the plan will not calculate migrations for any idle VMs in the plan scope.
Plan Management

The Plan Management Page is your starting point for creating new plans, viewing saved plans, and deleting saved plans that you don't need anymore. To display this page, click **Plan** in the Turbonomic navigation bar.

- **Create new plans**
  
  To create a new plan, click the **NEW PLAN** button. See *Setting Up Plan Scenarios (on page 123)*.

- **View saved plans**
  
  After you create and run a plan, Turbonomic saves it and then shows it in the Plan Management Page. You can open the saved plan to review the results, or you can change its configuration and run it again.

  **NOTE:**
  
  You can also view saved plans from the Search page, under the **Plans** category.

- **Delete saved plans**
  
  To delete a saved plan, turn on the plan's checkbox and then click the **Delete** button.

- **Configure nightly plans**
  
  Turbonomic runs nightly plans to calculate headroom for the clusters in your on-prem environment. For each cluster plan, you can set which VM template to use in these calculations. See *Configuring Nightly Plans (on page 185)*.

  **NOTE:**
  
  By default, Turbonomic saves plans after you run them. However, when you update Turbonomic to a new major version these saved plans do not carry over to the update.

**Setting Up Plan Scenarios**

A plan scenario specifies the overall configuration of a plan. Creating the plan scenario is how you set up a what-if scenario to see the results you would get if you changed your environment in some way.
This topic walks you through the general process of setting up a plan scenario.

1. Plan Entry Points
You can begin creating a plan scenario from different places in the user interface:

- From the Plan Page
  Navigate to the Plan Page and click **NEW PLAN**. This plan has no scope. You will specify the scope after selecting the plan type.

- From the Home Page
  To start a plan scenario from the Home Page, you must first go to the **Search** page to set the scope (for details, see Scoping the Turbonomic Session (on page 85)).

  - Cloud scope
    If you set the scope to a specific Account, Billing Family, VM Group, or Region, you can start an Optimize Cloud plan.
  
  - On-prem scope
    If you set the scope to a specific Cluster, Datacenter, Group, Storage Cluster, or Virtual Datacenter, you can start any plan. You may need to go through additional steps, depending on your chosen plan type. For example, if you scope to a cluster and choose the Add Virtual Machines plan type, the plan wizard prompts you to select the most suitable templates for the VMs you plan to add to the cluster.

After setting the scope, the **Plan** button appears in the Home Page.
2. Plan Types

Select from the list of plan types. For more information, see Plan Scenarios and Types (on page 129).

Turbonomic opens the appropriate plan wizard.

3. Plan Wizards

Each plan type includes a wizard to guide you through creating the scenario. The image below shows you the wizard for the Migrate to Cloud plan type.
4. Plan Scope

All plans require a scope. For example, to configure a Hardware Refresh plan, you set the scope to the hosts that you plan to replace. To configure a Migrate to Cloud plan, you choose the set of workloads you want to migrate.

It usually helps to focus on a subset of your environment. For a very large environment, scoped plans run faster.
To narrow the scope, select a group from the list on the left side of the page. The page then refreshes to include only the entities belonging to that group.

Use **Search** or **Filter** to sort through a long list.

**5. Additional Plan Information**

The wizard prompts you for any additional information required to run the plan. For example, for a Hardware Refresh plan, you need to identify the hosts that will replace the scoped hosts. For a Migrate to Cloud plan, you need to identify the cloud service provider, region, or group you want the scoped workloads to migrate to.

**6. Run the Plan**

After you provide the minimum required information for running a plan, the wizard shows you the following options:

- **Run Plan**: Immediately run the plan.
- **Next: [Step]**: Continue with the rest of the wizard and then run the plan.
- **Skip to Configuration**: Skip the rest of the wizard and go to the Plan Page to:
  - Customize the plan settings.
  - See a preview of the plan scenario.
  - Run the plan.

**NOTE**: For a custom plan, the only option available is **Configure Plan**. Click this button to open the Plan Page, configure the plan settings, and then run the plan.
7. The Plan Page

The Plan Page first displays if you skip the wizard or as soon as you run a plan.

For a plan with a large scope, it might take some time before you see the results. You can navigate away from the Plan Page and check the status in the Plan Management Page. You can also cancel a plan that is in progress.

The Plan Page shows the following sections:

<table>
<thead>
<tr>
<th>Plan Page Sections</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. Plan name</td>
<td>Turbonomic automatically generates a name when you create a new plan. Change the name to something that helps you recognize the purpose of this plan.</td>
</tr>
<tr>
<td>B. Plan scope</td>
<td>Review the scope that you set in a previous step.</td>
</tr>
<tr>
<td></td>
<td><strong>NOTE:</strong></td>
</tr>
<tr>
<td></td>
<td>It is not possible to change the scope of the plan in the Plan Page. You will need to start over if you want a different scope. To start over, go to the top-right section of the page, click the More options icon ( ), and then select <strong>New Plan</strong>.</td>
</tr>
<tr>
<td>C. Configuration toolbar</td>
<td>Configure additional settings for the plan. You can name the plan, change workload demand and the supply of resources, and specify other changes to the plan market. The toolbar items that display depend on the plan you are creating.</td>
</tr>
<tr>
<td>D. Configuration summary</td>
<td>Review the plan’s configuration settings. You can remove any setting by clicking the x mark on the right. Use the toolbar on top to change the settings. As you make changes to the plan scenario, those changes immediately appear in the Configuration summary.</td>
</tr>
<tr>
<td>E. Additional options</td>
<td>See what else you can do with the plan.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Upload:</strong> (For Azure only) Upload the results of a Migrate to Cloud plan to the Azure Migrate portal. For details, see [Uploading the Results to Azure](on page 150).</td>
</tr>
</tbody>
</table>
### F. Plan results

Review the results in the charts provided.

For a plan that has not run, you will see a **Scope Preview** chart and a one-time message instructing you to run the plan.

---

### 8. Plan Management

All the plans you have created display in the [Plan Management Page](on page 123).

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### Plan Scenarios and Types

To simulate different plan scenarios, Turbonomic provides the following general types of plans:
NOTE:
To set up Public Cloud planning scenarios, be sure to use the Migrate to Public Cloud or Optimize Cloud plan workflows. The other plan types give unreliable results when planning for environments that are managed by public cloud services.

Optimize Cloud
For the scope of your public cloud environment that you want to examine, run a plan to see all the opportunities you have to reduce cost while assuring performance for your workloads. This includes suggestions to buy RIs, comparisons of template and storage usage, and a comparison of current to optimized cost.

Migrate to Cloud
Turbonomic includes a special plan to simulate migration of on-prem workload to the cloud, or migration of workloads from one cloud to another.

NOTE:
For migrations within your on-prem environment, use the Virtual Machine Migration plan type.

The Migrate to Cloud plan focuses on optimizing your costs on the cloud by choosing the best templates (most adequate compute resources) and regions to host your workloads. The plan shows the results of migrating to templates that
match your current resources (Allocation Plan) and migrating to the smallest templates that can assure performance of your applications without overprovisioning your cloud resources (Consumption Plan). The plan shows the costs you would see in your cloud account for both sets of results.

**Optimize On-prem**

See the effects of executing certain actions, such as scaling virtual machines, suspending hosts, or provisioning storage, to your on-prem environment.

**Add Virtual Machines**

Adding virtual machines increases the demand that you place on your environment’s infrastructure. You can set up a plan to add individual VMs or groups of VMs in your environment, or based on templates.

**Virtual Machine Growth**

See virtual machine growth over time, and the resources required to accommodate this growth. For example, the results might show that you need to provision new hosts to add more compute capacity that is available to the virtual machines.

**Hardware Refresh**

Choose hosts that you want to replace with different hardware. For example, assume you are planning to upgrade the hosts in a cluster. How many do you need to deploy, and still assure performance of your applications? Create templates to represent the upgraded hosts and let the plan figure out how many hosts you really need.

**Host Decommission**

If your environment includes underutilized hardware, you can use a plan to see whether you can decommission hosts without affecting the workloads that depend on them.

**Virtual Machine Migration**

Use this plan type to simulate workload migrations within your on-prem environment.

**NOTE:**
For on-prem to cloud migrations, use the *Migrate to Cloud* plan type.

You can see whether you have enough resources to move your workload from its current provider group to another. For example, assume you want to decommission one datacenter and move all its workload to a different datacenter. Does the target datacenter have enough physical resources to support the workload move? Where should that workload be placed? How can you calculate the effect such a change would have on your overall infrastructure?

To calculate this information, create a plan that:

- Limits the plan scope to two datacenters (or clusters) — the one you will decommission, and the one that will take on the extra workload
- Removes all the hardware from the decommissioned datacenter
- Calculates workload placement across datacenter (or cluster) boundaries
- Does not provision new hardware to support the workload
Merge Clusters

See the effects of merging two or more clusters. For example, you can see if merging the clusters would require provisioning additional storage to support current demand, or if ignoring cluster boundaries would improve performance and efficiency.

Alleviate Pressure

Choose a cluster that shows bottlenecks or other risks to performance, and check to see the minimal changes you can make by migrating some workloads to another cluster. The cluster that is showing risks is a hot cluster, and the cluster you will migrate to is a cold cluster.

Custom Plan

With a custom plan, you skip directly to the plan configuration after specifying the plan scope, and set up whatever type of scenario you want.

You would also choose Custom Plan if you need to run plans that include containers and container pods.

Optimize Cloud Plan

Run the Optimize Cloud plan to see how you can maximize savings while still assuring performance for your applications and workloads. This plan identifies ways to optimize your costs by choosing the best templates (most adequate compute resources), regions, accounts, or resource groups to host your workloads. The plan also identifies workloads that can change over to RI pricing plans, and it compares your current costs to the costs you would get after executing the plan recommendations.
Configuring an Optimize Cloud Plan

For an overview of setting up plan scenarios, see Setting Up Plan Scenarios (on page 123).

1. Scope

You can scope by:

- **Accounts**
  Choose an AWS account or Azure subscription for the plan's scope. If you choose an Account for the scope, then the plan will not calculate RI Buy actions. To optimize RI purchases for a limited scope, choose a Billing Family.

- **Billing Families**
  Include RI purchases in the planning for a scope that is limited to a single billing family. The plan calculates RI purchases through the billing family's master account.

- **Cloud Providers**
  See how you can optimize all your AWS or Azure workloads.

- **Resource Groups**
  Turbonomic discovers Azure resource groups. You can select one or more resource groups for the plan scope.

- **Regions**
  Focus the plan on a provider's region.

2. Optimization Settings

- Fully optimize cloud services with existing and new reserved instances
  Suspend and scale workloads; Scale or delete unused storage; Purchase reserved instances

- Optimize existing services with current reserved instance inventory
  Suspend and scale workloads; Scale or delete unused storage

- Optimize existing services and exclude reserved instances
  Suspend and scale workloads; Ignore reserved instance inventory based on expiration date; Scale or delete unused storage

- Optimize cloud spend with the purchase of new reserved instances
  Generate a one-time reservation purchase order based on current VM size and historic use
Choose from the given optimization options. Note that if you set a plan's scope to a VM Group, Turbonomic will not recommend new RI purchases. This means that you can only choose from the following options:

- Optimize existing services with current reserved instance inventory
- Optimize existing services and exclude reserved instances

3. Reserved Instance Actions

Change RI Purchase Profile settings that match the cloud settings you have set up for real-time analysis. For more information about RI Purchase, see RI Purchase Profile (on page 338).

- RI Expiration Date
  
  This date sets when you intend to execute the optimizations that the plan calculates for you. That date impacts the RIs that you should purchase.

  Reservations can expire at a given date. If you intend to execute the plan recommendations at a later date, then some reservations currently available to the plan might expire by that time. To allow for this situation, set an RI expiration date and then the plan will not recommend any RIs that expire before that date.

- TYPE

  For AWS environments, these correspond to the RI offering class. TYPE can be one of Standard or Convertible. Choose the type that corresponds to the RI types that you typically use in your environment.

- TERM

  For AWS and Azure environments, the payment terms you contract for your RIs. TERM can be one of 1 Year or 3 Year. Typically, longer term payment plans cost less per year.

- PAYMENT

  The payment option that you prefer for your AWS RIs:

  - All Upfront – You make full payment at the start of the RI term.
  - Partial Upfront – You make a portion of the payment at the start of the term, with the remain cost paid at an hourly rate.
  - No Upfront – You pay for the RIs at an hourly rate, for the duration of the term.
Working With Optimize Cloud Plan Results

After the Optimize Cloud plan runs, you can view the results to see how you can maximize savings or make other improvements to your cloud environment.

The plan results:

- Compare current to optimized costs, including on-demand compute, reserved compute, on-demand database, and storage costs
- Compare current and optimized breakdowns of templates used
- Compare breakdowns of storage tiers in use
- Project the RI coverage (how many workloads use RI) and utilization (percentage of RIs that are active)
- Identify candidates for Reserved Instance (RI) pricing, and show the cost benefits you can see by running those workloads on templates that are reserved on your public cloud provider.

**NOTE:**
For AWS clouds, Turbonomic can get the information it needs to display license costs for database instances. For Azure clouds, Turbonomic does not display database license costs because Azure does not make that information available.

Viewing the Results

The plan results include the following charts:

- **Cloud Cost Comparison**
  
  This chart shows costs for your workloads in Current and Optimized columns. You can see changes in cost that result from resizing existing workloads and moving them to less expensive regions. To provide detail, the chart shows how many VMs the plan found that need to be resized. If it finds undersized VMs, then costs should go up, and for oversized VMs the costs should go down.
Turbonomic can recommend that you purchase RI capacity to reduce costs for your current workload. The analysis looks at workload history to identify RI candidates. This considers the count of workloads in a family, plus their hours of active-state condition, to arrive at the RI capacity you should purchase.

The table can list the following changes and costs:

- **Workloads with performance risks**
  Count of VMs, databases, or database servers in this scope that can put QoS at risk.

- **Workloads with efficiency opportunities**
  Count of VMs, databases, or database servers in this scope that are underutilized, or that can improve their costs by using RIs.

- **On-Demand Database Cost**
  The on-demand cost of databases in scope. Reserved pricing is not considered.

- **Storage Cost**
  The cost of attached and unattached VM storage.

- **Total Cost**
  The totals of the different costs in this scope.

- **Workloads out of compliance**
  Count of VMs, databases, or database servers in this scope that violate current configuration requirements or defined policies.

- **Reserved Compute Cost**
  For this scope of VMs, the monthly fees and up-front payment for resources that are covered by RI pricing, amortized into monthly cost over the term of the reservation.

- **On-Demand Compute Cost**
  On-demand cost of VMs before and after actions, including OS licenses when appropriate. After-action costs are the result of scaling actions and changes in RI coverage. VMs will scale to pending RI purchase actions to maximize savings.

- **Cloud Template Summary by Type**
  This chart shows the types of templates you currently use, compared to the templates the plan recommends, including how many of each type, plus the costs for each.

To see a detailed breakdown of the template costs, click **SHOW CHANGES** at the bottom of the chart.

- **Volume Tier Breakdown**
This chart shows the distribution of storage that supports your workloads in Current and Optimized graphs.

For a detailed breakdown, click **Show changes** at the bottom of the chart. The details show you:

- Disk ID
- Storage name
- Size
- Linked VM
- Tier
- Location
- Monthly cost

• **RI Coverage**

  See the percentage of workloads in your cloud environment that are running as Reserved Instances.

• **RI Utilization**

  See how much of your purchased Reserved Instance inventory is utilized.
• Existing RI Inventory
This chart shows the RI workloads that Turbonomic discovers and lists them by templates. For a tabular listing, click **Show All** at the bottom of the chart. In the tabular listing, you can see if an RI expired before the specified purchase date. The word "Expired" appears in the Expiration Date column.

• Recommended RI Purchases
This chart shows the RIs the plan recommends to buy. To see the details, click **SHOW ALL** at the bottom of the chart.

• Unattached Volume Tier Breakdown
This chart shows the distribution of unattached storage. For a detailed breakdown, click Show all at the bottom of the chart.

Viewing Plan Actions

Click the Plan Actions tab on top of the page to view a list of actions that you need to execute to achieve the plan results. You can download the list of actions as a CSV or PDF file.

Re-Running the Plan

You can run the plan again with the same or a different set of configuration settings. This runs the plan scenario against the market in its current state, so the results you see might be different, even if you did not change the configuration settings.

Use the toolbar on top of the Configuration section to change the configuration settings.

- Actions > Virtual Machine
  Use this to enable or disable automatic Scale actions for the virtual machines in the plan.
- Actions > Reserved Instance
Change RI Purchase Profile settings that match the cloud settings you have set up for real-time analysis. For details, see Reserved Instance Actions (on page 134).

NOTE:
It is not possible to change the scope of the plan in the Plan Page. You will need to start over if you want a different scope. To start over, go to the top-right section of the page, click the More options icon ( ), and then select New Plan.

When you are ready to re-run the plan, click Run Again on the top-right section of the page.

Migrate to Cloud Plan

Turbonomic includes a special plan to simulate migration of on-prem workloads to the cloud, or migration of workloads from one cloud to another. This plan focuses on optimizing your costs on the cloud by choosing the best templates (most adequate compute resources) and regions to host your workloads. If analysis discovers on-prem workloads that are good candidates for Reserved Instances (RIs), then it recommends migrating to those templates, and can even recommend purchasing more RI capacity.

NOTE:
Do not use this plan type to migrate to different placement within the same cloud provider (for example, moving workloads from one Azure subscription to another) as a way to test the effect of pricing from a different Rate Card. The results from such a plan would not be reliable.

Run the Migrate to Cloud plan to see how to move your workload onto the public cloud. The plan results:

- Give you projected costs over time.
• Show the actions to execute your migration.
• Identify the optimal templates to use, combining efficient purchase of resources with assured application performance.
• Choose the best regions to run your workload.
• Show the cost difference between using current workload allocations and using the optimized allocations that Turbonomic has calculated. Note that the cost calculations can include price adjustments (increase or decrease by percentage) and Rate Cards (custom price lists for Azure providers).
• Identify candidates for Reserved Instance (RI) pricing, and show the cost benefits you can see by running those workloads as RI instances.

**NOTE:**
Migrate to Cloud plans assume that an RI will always be less expensive than the on-demand counterpart. However, this is not always the case. Because of some billing details from the service provider, the plan can recommend migrating to an RI that is more expensive than running on demand.

• If you need more RI capacity, the results identify the RIs you should purchase, and in which region.

**NOTE:**
Migration to Cloud plans rely on controlled policies to calculate and execute the workload migration. For this reason, the plan ignores any workload placement policies you might have configured that affect any part of the plan's scope.

**Migrating to Azure CSPs**

For Azure environments, migration plans use the published Microsoft rates by default, to calculate the least expensive placement for the migrated workloads. However, you might want to plan a migration to a specific Cloud Solution Provider (CSP), and the CSP might offer its own price list for Azure services. In that case, the migration plan should calculate and show the pricing that the specific CSP offers.

You can configure these price lists as Rate Cards in Turbonomic, and assign them to specific CSP subscriptions (see [Azure Rate Cards](on page 340)). As you configure a Migrate to Cloud plan, you can set which Rate Card to use when calculating placement and cost (see [Pricing](on page 144)).

**Configuring a Migrate to Cloud Plan**

For an overview of setting up plan scenarios, see [Setting Up Plan Scenarios](on page 123).

You can configure a Migrate to Cloud plan to simulate:

• Migrating workloads from an on-prem datacenter to a cloud account
  Choose to migrate VMs that are managed by on-prem hypervisors. Choose a cloud provider, cloud region, or group on the cloud as the destination.

• Migrating workloads on the cloud from one region to another
  Choose to migrate cloud VMs on a given region, and choose a different region as the destination.

• Migrating workloads on the cloud from one service provider to another
  Choose to migrate cloud VMs on one service provider, and choose a different service provider as the destination.

Be aware that you can migrate workloads from AWS service providers to Azure service providers. AWS includes EC2 Spot Instances that offer steep discounts — A plan that migrates from AWS to Azure will not migrate workloads that run on spot instances.
NOTE:

Do not use Migrate to Cloud plans to freely migrate your cloud workloads to any region within their current cloud provider. For example, do not choose to migrate AWS workloads, and then choose the AWS provider as the destination. If you want to simulate the best placement for your AWS workloads within the AWS environment, run the Optimize Cloud plan (see Planning Cloud Optimization (on page 132)).

The Migrate to Cloud plan calculates the costs for your workloads, according to the billing you have negotiated with your cloud service provider. These costs include compute costs, service costs (for example, IP services), and license costs. The plan also calculates RI purchases for workloads that can benefit from such pricing. You should consider the following points:

1. Scope

To configure a Migrate to Cloud plan, you choose the set of workloads you want to migrate. The wizard first gives you a list of entities to migrate. You can choose from groups or individual entities. Note that you can choose to migrate on-prem workloads to the cloud, or you can choose cloud workloads to migrate them to a different region or cloud service provider.

As you make a selection, the bottom left section of the page refreshes to show the number of workloads included in the scope. Click Clear Selection to start over with a new scope.

2. Where to Migrate

After selecting workloads, choose the cloud service provider, region, or group you want them to migrate to.
• My Groups

If you have created a group consisting only of cloud regions, you can select that group as the migration destination. For instructions on creating groups, see Creating Groups (on page 253).

• Cloud Providers

Choose from a list of providers. Each public cloud target is an account on a given public cloud provider. Turbonomic shows all of the providers that host your current public cloud accounts. Choose to migrate to one of these providers, or to have the plan choose from all of the providers.

If you are migrating cloud workloads, then they are already on a provider. For the migration destination, you should not choose the same provider that already hosts the workloads.

• Regions

Turbonomic discovers all the regions that you can access from your target cloud accounts. You can choose one region to restrict plan placement decisions.

### 3. Licensing (OS Migration Profile)

Select an OS Profile for this migration. The default selection is the OS Profile set in the Billing and Costs page.

- **Match source OS to target OS**
  Turbonomic will match selected OS and license with target OS and license for cost, size and reservations.
- **BYOL ("Bring your own license")**
  Turbonomic will match the selected OS to an unlicensed, compatible target, assuming that license fees will be paid to a third party.
- **Custom OS**
  Turbonomic will use the specified Target OS and license for cost, size and reservations per source OS.

<table>
<thead>
<tr>
<th>SOURCE OS</th>
<th>TARGET OS</th>
<th>BYOL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Linux</td>
<td>Linux</td>
<td></td>
</tr>
<tr>
<td>RHEL</td>
<td>RHEL</td>
<td></td>
</tr>
<tr>
<td>SLES</td>
<td>SLES</td>
<td></td>
</tr>
<tr>
<td>Windows</td>
<td>Windows</td>
<td></td>
</tr>
</tbody>
</table>

On the cloud, VM templates usually include an OS platform to run processes on the VM. As you migrate workloads to the cloud, you can specify the OS you prefer to run. You can keep the same OS that the original workload has, or you can
choose to map the workload to a different OS. For example, you can choose to migrate all RHEL workloads to VMs that
run the service provider's deployment of open source Linux. For information, see OS Migration Profile (on page 339).

- **Match source OS to target OS**
  As you migrate workloads to the cloud, keep the same OS. As Turbonomic calculates placement for the migrated
workloads, it will only use templates that provide the same OS that the workload already has. This is important if
your workloads host applications that depend on a specific OS.

- **BYOL (Bring your own license)**
  The same as **Match source OS to target OS**, except the plan does not include OS licensing costs in any of the cost
calculations for on-cloud placement.

- **Custom OS**
  For each of the listed OS types, map the migrated VM to the OS you choose. The OS types are:
  - Linux – Any open source distribution of Linux. For the migration, Turbonomic will choose templates that provide
    the Linux platform that the cloud service provider delivers as a free platform. Note that this is always BYOL,
    because it assumes a free OS license.
  - RHEL – Red Hat Enterprise Linux.
  - SLES – SUSE Linux Enterprise Server.
  - Windows – Microsoft Windows.
  For each mapping, enable or disable **BYOL** (Bring Your Own License). When you enable this, Turbonomic assumes
that you are paying for the OS license, and will not include the license cost in the plan results. If you do not enable
BYOL, then Turbonomic gets the license cost from the service provider and includes that cost in the plan results.

4. **Pricing**

Specify custom Pricing for this migration.

By default, a migration plan assumes pay-as-you-go costs and does not recognize any special pricing. Turbonomic
includes ways that you can affect the pricing that it calculates for workloads and services in the cloud.

The PRICING list shows all the AWS Billing Families and Azure subscriptions that Turbonomic has discovered. The choice
you make for PRICING must match the provider type that you chose for the migration destination, which can be:

- One or all of the cloud providers (AWS and Azure)
- One region
- One group defined in a cloud environment

For example, assume you chose an AWS region as the migration destination. In that case, you cannot use PRICING from
an Azure subscription. You must use an AWS billing family. Likewise, if you chose an Azure destination, then you must
choose an Azure subscription to set the PRICING.

**Rate Cards and Price Adjustments**
If you have set up Rate Cards or Price Adjustments in Turbonomic, then you can use these to affect the pricing the plan uses to calculate placement and to show costs in the plan results. For more information, see Azure Rate Cards (on page 340) and Price Adjustments (on page 343).

You can choose the AWS Billing Family or Azure subscription that includes the pricing you want.

- **Rate Cards** — For migrations to Azure environments, you can choose a Rate Card that assigns custom pricing from a Cloud Solution Provider (CSP) to a specific Azure subscription. This is a way to simulate migration to a specific Azure subscription that uses its own price list. For more information, see Azure Rate Cards (on page 340).

- **Price Adjustments** — For migrations to AWS or Azure environments, you can choose a Price Adjustment that has been defined for the target Billing Family or subscription. With Price Adjustments, you can specify negotiated increases or discounts to the costs of given templates and services, and reflect those adjustments in the plan results. For more information, see Price Adjustments (on page 343).

**Azure Dev/Test Subscriptions**

If you are planning to migrate production virtual machines with license costs to Azure, and have Enterprise Agreement (EA) accounts that are Dev/Test subscriptions, then you must select a non-Dev/Test subscription. If you do not make a selection, the plan results would recommend migrating production workloads to those Dev/Test providers because they cost less.

**Working With Migrate to Cloud Plan Results**

After the plan runs, you can view the results to see how the migration affects your environment. The plan gives hybrid results, divided into a Cloud section and an On-Prem section. This gives you insight into the complete effect of your migration – both the placement and costs on the cloud, and the resulting savings for your on-prem environment.
**Viewing Cloud Results**

The Cloud section focuses on your cloud costs. As Turbonomic runs the plan, it inspects the VMs to determine the most efficient resource allocations they can have while still assuring performance of the applications they host. In many cases the plan discovers VMs that are over-provisioned. If you were to migrate such VMs to templates that match their current allocations, then you would spend more than necessary to host these VMs on the cloud. The Cloud results show VM compute costs based on the templates that the plan uses to deploy VMs.

**Notes:**

- For AWS clouds, Turbonomic can get the information it needs to display license costs for database instances. For Azure clouds, Turbonomic does not display database license costs because Azure does not make that information available.
- For Azure clouds, the results do not include the license cost for the migrated workloads and show that these workloads run on the OS platform that they ran on when on-prem. For SE Linux workloads, the results indicate Linux and not the SE Linux that Azure provides.

The Cloud results include the following charts:

- **Cloud Cost Comparison**

  This table shows costs for VMs on the cloud. You can see changes in cost that result from the migration (compute cost from adding workloads), and changes from resizing existing workloads and moving them to less expensive regions. To provide detail, the table shows how many VMs the plan found that need to be scaled up or down. If it finds undersized VMs, then costs should go up, and for oversized VMs the costs should go down.

  The plan also identifies workloads that can run as Reserved Instances (RIs).

  To identify RI candidates, Turbonomic considers the history of the workload (by default, the last 21 days), and it looks for:

  - **Workload Activity**

    If the workload shows VCPU utilization that is greater than zero, then Turbonomic considers it an active workload.

  - **Workload Stability**

    If there have been no start, stop, or resize actions for the VM over the historic period, then Turbonomic considers it stable.

  - **RI Inventory (AWS only)**

    For AWS environments, Turbonomic compares the RI candidates to your current inventory of RI resources, plus your desired RI coverage. If the inventory can support the workload, then Turbonomic considers it an AWS RI candidate. If the inventory cannot support the workload, or if supporting it would exceed your desired RI coverage, then Turbonomic can recommend purchasing more RI capacity.

  The table then compares costs that you would see after migration, in the following ways:

  - **Allocation Plan**

    This column shows costs for VMs using templates that support the current on-prem resource allocations.

  - **Consumption Plan**

    This column shows costs for VMs after the plan has optimized the VM resource allocations for those workloads. This gives placement decisions that use the most efficient resource allocations based on templates that are available in the cloud region. As a result, the costs are usually lower, and the plan shows the savings you can take advantage of while still assuring application performance on your migrated VMs.

  - **Difference and %**
These columns summarize the difference between the Allocation and Consumption results. For costs, the percentage column indicates the percentage of workloads that are affected by the Consumption cost calculations.

The table can list the following changes and costs:

- **Workloads with performance risks**
  Count of VMs, databases, or database servers in this scope that can put QoS at risk.

- **Workloads with efficiency opportunities**
  Count of VMs, databases, or database servers in this scope that are underutilized, or that can improve their costs by using RIs.

- **On-Demand Database Cost**
  The on-demand cost of databases in scope. Reserved pricing is not considered.

- **Storage Cost**
  The cost of attached and unattached VM storage.

- **Total Cost**
  The totals of the different costs in this scope.

- **On-Demand Compute Cost**
  The on-demand cost of the migrated VMs, without scaling the workloads (Allocation Plan) or after scaling workloads (Consumption Plan). These costs include OS licenses when appropriate. Plan results reflect only the new costs incurred after the migration.

- **Reserved Compute Cost**
  For RIs that the plan purchases to support this migration, the up-front payment and monthly fees amortized into monthly cost over the term of the reservation. The chart shows costs without scaling the workloads (Allocation Plan) and after scaling workloads (Consumption Plan).

- **Reserved Database Cost**
  For RIs that the plan purchases to support this migration, the up-front payment and monthly fees amortized into monthly cost over the term of the reservation. The chart shows costs without scaling the database servers (Allocation Plan) and after scaling database servers (Consumption Plan).

- **Cloud Template Summary by Type**
  This chart shows the types of templates the plan recommends for the migration, including how many of each it uses, plus the costs for each.
Click **Show changes** to display a table of template details for each workload in the plan. This maps the cloud templates to the on-prem VMs, and for the Consumption Plan it shows whether Turbonomic recommends an RI for that VM.

- **DB Templates by Type (Azure only)**

  This chart will have data if you are migrating SQL Server databases to Azure (the chart would be empty otherwise). It shows the distribution of database (MI) templates that supports your workloads in Allocation Plan and Consumption Plan graphs. For a detailed breakdown, click **Show changes** at the bottom of the chart.

- **Volume Tier Breakdown**

  This chart shows the distribution of storage that supports your workloads in Allocation Plan and Consumption Plan graphs.

  For a detailed breakdown, click **Show changes** at the bottom of the chart. The details show you:
  - Disk ID
  - Storage name
  - Size
  - Linked VM
  - Tier
  - Location
  - Monthly Cost

- **Recommended RI Purchases**

  This chart gives a breakdown of the recommended RIs you should purchase to support the migration with the least cost.
Plans: Looking to the Future

For details, click **Show all** at the bottom of the chart. Some of the details it shows are:

- **Reserved Instances:** The RIs to purchase
- **Platform:** The OS for that RI
- **Related VM:** Which VM Turbonomic recommends the RI for
- **Location:** The region in your cloud account for this RI
- **RI Cost:** The estimated cost for this RI, assuming a 3-year purchase plan

**Viewing On-Prem Results**

The On-Prem section focuses on the physical resources this migration would free in your on-prem datacenter. It includes the following charts:

- **Hosts Optimized Improvements**

  This chart compares your on-prem environment, showing a before/after snapshot. The bar charts show resource utilization by the workloads in the on-prem environment. If you migrate all of the on-prem workloads to the cloud, the right-hand chart will have no data – all the workloads have been migrated so there is no workload to report on.

- **Resource Summary by Count**
This chart shows the current status of your environment side-by-side with the status you would achieve after executing the migration. The chart shows the risk index for the VMs in your environment. The higher this index is for a VM, the more its resources are utilized.

### Viewing Plan Actions

Click the **Plan Actions** tab on top of the page to view a list of actions that you need to execute to achieve the plan results. You can download the list of actions as a CSV or PDF file.

### Uploading the Plan Results to Azure Migrate

Turbonomic can upload the plan results and additional plan information to the Azure Migrate portal as part of your migration process. This feature is available for plans that simulate on-prem VM migration (IaaS) to Azure or an Azure region. It is not available if:

- Your plan simulates on-prem SQL DB Server migration (PaaS), or VM migration from one cloud provider to another.

  **NOTE:** Migrating the VMs that host the SQL DB Servers is an IaaS-type migration, so the feature will be available in this case.

- The VM migration destination is AWS or all cloud providers.

Uploaded information includes:

- Basic information on the on-prem VMs to migrate
- Target Azure region, VM size, and storage type
- RI recommendations
- OS license recommendations (based on your OS Migration Profile (on page 339) selection)
NOTE:
The Azure Migrate portal displays standardized information provided by third-party migration assessment solutions, including Turbonomic. Microsoft might not support displaying some information unique to Turbonomic.

Before uploading the results, be sure that you have completed the following tasks:
1. Create a project in the Azure Migrate portal.
2. Add Turbonomic as a migration assessment solution to the project.
3. Set the necessary permissions in the Azure Migrate portal. Open Resource Explorer and configure the following operations:
   • Microsoft.Migrate/migrateprojects/read
   • Microsoft.Migrate/migrateprojects/solutions/read
   • Microsoft.Migrate/migrateprojects/solutions/getconfig/action

Consult the Azure documentation for information on completing these tasks.

When you are ready to upload:
1. Click Upload at the top-right corner of the Plan Page.

2. Specify the following:
   • Migration plan type
     Choose to migrate either the Consumption or Allocation plan results.
   • Subscription
If you included an Azure subscription to the plan (see Pricing (on page 144)), Turbonomic will automatically use that subscription. Otherwise, select from the list of relevant subscriptions. For example, if the plan results recommend migrating VMs to two subscriptions, only those subscriptions will display.

The Plan destination field then populates with the discovered Azure Migrate projects for the selected subscription.

- Plan destination

Select from the list of discovered Azure Migrate projects for the selected subscription. If you have not created a project for the subscription, go to the Azure Migrate portal and create one.

**WARNING:**
Uploading to a project with existing plan results overwrites those results.

3. (Optional) Select Usage Data and Analytics to grant Turbonomic the permission to collect analytics information used to improve quality and performance.

You can always disable this setting from the Maintenance Options page (Settings > Maintenance Options). For details, see Usage Data and Analytics (on page 361).

This setting does not appear if you have previously enabled it, during installation or from the Maintenance Options page.

4. Click Submit.

The Plan Page then updates to display the upload status. Refresh the page periodically to check:

- If the upload task completed without problems
- Any upload issues for individual entities

5. When the upload is complete, log in to the Azure Migrate portal and go to the project you selected as the plan destination.

You can see the uploaded information and perform the actual migration using the migration tools identified for the project.

**NOTE:**
Repeat the upload procedure if you re-run the plan and want the new results uploaded.

**Re-Running the Plan**

You can run the plan again with the same or a different set of configuration settings. This runs the plan scenario against the market in its current state, so the results you see might be different, even if you did not change the configuration settings.

Use the toolbar on top of the Configuration section to change the configuration settings.

- Licensing

For details, see OS Migration Profile (on page 339).
• Pricing
For details, see Pricing (on page 144).

**NOTE:**
It is not possible to change the scope of the plan in the Plan Page. You will need to start over if you want a different scope. To start over, go to the top-right section of the page, click the More options icon (ï), and then select New Plan.

When you are ready to re-run the plan, click Run Again on the top-right section of the page.

**Migrate SQL Database to Azure Plan**

To simulate the migration of your Microsoft SQL DB Servers to Azure, you must choose the Migrate to Cloud plan type, include SQL DB Servers in the plan’s scope, and then choose Azure or an Azure region as the migration destination.

The plan wizard then prompts you to choose from the following migration profiles:

• IaaS
  In IaaS migrations, Turbonomic only considers VMs in its calculations. It does not treat VMs with and without SQL DB Servers differently. So, you can have a scope that includes these VMs, and all of them migrate as Azure VMs.

• PaaS
  In PaaS migrations, the SQL DB Servers migrate as Azure SQL MIs (Managed Instances), leaving the underlying VMs behind.
  If the scope includes VMs without SQL DB Servers, those VMs migrate as Azure VMs (IaaS).
Configuring a Migrate SQL Database Plan

For an overview of setting up plan scenarios, see Setting Up Plan Scenarios (on page 123).

1. Scope
The wizard first gives you a list of entities to migrate. You can choose from groups or individual entities.

As you make a selection, the bottom left section of the page refreshes to show the number of VMs and SQL Database Servers included in the scope. Be sure that there is at least one SQL Database Server included in the scope. Click Clear Selection to start over with a new scope.

2. Where to Migrate
Choose one of the following:

- Azure as the cloud provider
- An Azure region
Choosing Azure allows Turbonomic to find the most economical region and the most compatible resources for your migration. However, you might have a business requirement to migrate to a specific region, so you would choose that region in this case.

3. SQL Migration Profile
Choose a SQL Migration Profile.

- Migrate as Azure Virtual Machine (IaaS)
  Choose this option to migrate all VMs included in the scope as Azure Virtual Machines. This includes VMs with and without SQL Database Servers installed.

- Migrate as Azure SQL Database Managed Instance (PaaS)
  Choose this option to migrate SQL Database Servers only, leaving the underlying VMs behind.

(Optional) Migrate any of your high-availability, low-latency SQL Database Servers to a Business Critical template to see the additional cost this migration would incur. Click Select Business Critical Instances and then select the database servers in the new page that displays.

If your scope includes VMs that do not have SQL Database Servers, those VMs migrate as Azure Virtual Machines (IaaS).

4. Licensing
Optionally, specify a Licensing Profile for this migration.

4.1. Licensing Profile for Virtual Machines (for IaaS migrations)
On the cloud, VM templates usually include an OS platform to run processes on the VM. As you migrate workloads to the cloud, you can specify the OS you prefer to run. You can keep the same OS that the original workload has, or you can choose to map the workload to a different OS. For example, you can choose to migrate all RHEL workloads to VMs that run the service provider’s deployment of open source Linux. For information, see OS Migration Profile (on page 339).

- **Match source OS to target OS**
  As you migrate workloads to the cloud, keep the same OS. As Turbonomic calculates placement for the migrated workloads, it will only use templates that provide the same OS that the workload already has. This is important if your workloads host applications that depend on a specific OS.

- **BYOL (Bring your own license)**
  The same as Match source OS to target OS, except the plan does not include OS licensing costs in any of the cost calculations for on-cloud placement.

- **Custom OS**
  For each of the listed OS types, map the migrated VM to the OS you choose. The OS types are:
  - Linux – Any open source distribution of Linux. For the migration, Turbonomic will choose templates that provide the Linux platform that the cloud service provider delivers as a free platform. Note that this is always BYOL, because it assumes a free OS license.
  - RHEL – Red Hat Enterprise Linux.
  - SLES – SUSE Linux Enterprise Server.
  - Windows – Microsoft Windows.

  For each mapping, enable or disable BYOL (Bring Your Own License). When you enable this, Turbonomic assumes that you are paying for the OS license, and will not include the license cost in the plan results. If you do not enable BYOL, then Turbonomic gets the license cost from the service provider and includes that cost in the plan results.

4.2. Licensing Profile for SQL Database Servers (for PaaS migrations)

Turbonomic can choose the most compatible licensing for you, or you can choose Azure Hybrid Use Benefit if your SQL Database Servers are eligible for this discounted pricing. See the Azure documentation for more information about Azure Hybrid Use Benefit.
5. Pricing

Optionally, specify custom Pricing for this migration.

By default, a migration plan assumes pay-as-you-go costs and does not recognize any special pricing. Turbonomic includes ways that you can affect the pricing that it calculates for workloads and services in the cloud.

The PRICING list shows all the AWS Billing Families and Azure subscriptions that Turbonomic has discovered. Be sure to use an Azure subscription to set the PRICING.

Rate Cards and Price Adjustments

If you have set up Rate Cards or Price Adjustments in Turbonomic, then you can use these to affect the pricing the plan uses to calculate placement and to show costs in the plan results. For more information, see Azure Rate Cards (on page 340) and Price Adjustments (on page 343).

You can choose the Azure subscription that includes the pricing you want.

- Rate Cards — Choose a Rate Card that assigns custom pricing from a Cloud Solution Provider (CSP) to a specific Azure subscription. This is a way to simulate migration to a specific Azure subscription that uses its own price list. For more information, see Azure Rate Cards (on page 340).
- Price Adjustments — Choose a Price Adjustment that has been defined for the target subscription. With Price Adjustments, you can specify negotiated increases or discounts to the costs of given templates and services, and reflect those adjustments in the plan results. For more information, see Price Adjustments (on page 343).

Azure Dev/Test Subscriptions

If you are planning to migrate production virtual machines with license costs to Azure, and have Enterprise Agreement (EA) accounts that are Dev/Test subscriptions, then you must select a non-Dev/Test subscription. If you do not make a selection, the plan results would recommend migrating production workloads to those Dev/Test providers because they cost less.
Working With Migrate SQL Database Plan Results

After the plan runs, you can view the results to see how the migration affects your environment. The plan gives hybrid results, divided into a **Cloud** section and an **On-Prem** section. This gives you insight into the complete effect of your migration – both the placement and costs on the cloud, and the resulting savings for your on-prem environment.

Viewing Cloud Results

The table below highlights the different plan results, based on the *SQL migration profile* (IaaS or PaaS) and *migration scope* for the listed scenarios.

**NOTE:**
For a general discussion of plan results, see [*Working with Migrate to Cloud Plan Results*](on page 145).

- **Scenario 1**: IaaS, scope only includes VMs with SQL DB Servers
- **Scenario 2**: IaaS, scope includes VMs with and without SQL DB Servers
- **Scenario 3**: PaaS, scope only includes VMs with SQL DB Servers
- **Scenario 4**: PaaS, scope includes VMs with and without SQL DB Servers

<table>
<thead>
<tr>
<th>Plan Results</th>
<th>Scenario 1 or 2</th>
<th>Scenario 3</th>
<th>Scenario 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Migrated entities</td>
<td>All VMs migrate as Azure VMs (IaaS).</td>
<td>The SQL DB Servers migrate as Azure SQL MI, leaving the underlying VMs behind (PaaS).</td>
<td>The SQL DB Servers migrate as they would in scenario 3 (PaaS), while the non-SQL VMs migrate as Azure VMs (IaaS).</td>
</tr>
</tbody>
</table>
## Plan Results

<table>
<thead>
<tr>
<th>Scenario 1 or 2</th>
<th>Scenario 3</th>
<th>Scenario 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compute cost (On-demand and Reserved)</td>
<td>Azure VM compute cost</td>
<td>None ($0)</td>
</tr>
<tr>
<td>Database cost (On-demand and Reserved)</td>
<td>None ($0)</td>
<td>Azure SQL MI cost</td>
</tr>
<tr>
<td><strong>NOTE:</strong></td>
<td></td>
<td>The indicated amount includes storage and vCore costs, and any additional costs for migrating to Business Critical templates.</td>
</tr>
<tr>
<td>Storage cost</td>
<td>Azure VM storage cost</td>
<td>None ($0)</td>
</tr>
<tr>
<td>Cloud Template Summary by Type</td>
<td>Azure VM templates</td>
<td>None</td>
</tr>
<tr>
<td>DB Templates by Type</td>
<td>None</td>
<td>Azure SQL MI templates</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• SQLMI GP = General Purpose template</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• SQLMI BC = Business Critical template</td>
</tr>
<tr>
<td>Volume Tier Breakdown</td>
<td>Azure Managed Disk types</td>
<td>None</td>
</tr>
</tbody>
</table>

## Viewing On-Prem Results

The On-Prem results are similar to the results you would get for other cloud migration plans. For details, see Viewing Cloud Migration On-Prem Results (on page 149).

## Viewing Plan Actions

Click the Plan Actions tab on top of the page to view a list of actions that you need to execute to achieve the plan results. You can download the list of actions as a CSV or PDF file.
Uploading the Plan Results to Azure Migrate

As with other Migrate to Cloud plans with Azure or an Azure region as the migration destination, you can upload the plan results and additional plan information to the Azure Migrate portal as part of your migration process. This feature is available for plans that simulate on-prem VM migration (IaaS), as described in Scenarios 1, 2, and 4 in the table above. For details, see Uploading Results to Azure Migrate (on page 150).

Re-Running the Plan

You can run the plan again with the same or a different set of configuration settings. This runs the plan scenario against the market in its current state, so the results you see might be different, even if you did not change the configuration settings.

Use the toolbar on top of the Configuration section to change the configuration settings.

- MS SQL Migration
  For details, see SQL Migration Profile (on page 155).
- Licensing
  For details, see Licensing (on page 155).
- Pricing
  For details, see Pricing (on page 157).

NOTE:
The it is not possible to change the scope of the plan in the Plan Page. You will need to start over if you want a different scope. To start over, go to the top-right section of the page, click the More options icon ( ), and then select New Plan.

When you are ready to re-run the plan, click Run Again on the top-right section of the page.
Alleviate Pressure Plan

Use the Alleviate Pressure plan to find out how to migrate workloads from a stressed or *hot* cluster over to a cluster with more headroom. This plan shows the minimal changes you need to make to reduce risks on the hot cluster.

The plan results:

- Show the actions to migrate workloads from the hot cluster to the cold one
- Compare the current state of your clusters to the optimized state
- Show resulting headroom for both the hot and the cold clusters
- Show trends of workload-to-inventory over time for both clusters

Alleviate Pressure plans make use of the headroom in your clusters. Headroom is the number of VMs the cluster can support, for CPU, Memory and Storage.

To calculate cluster capacity and headroom, Turbonomic runs nightly plans that take into account the conditions in your current environment. The plans use the Economic Scheduling Engine to identify the optimal workload distribution for your clusters. This can include moving your current VMs to other hosts within the given cluster, if such moves would result in a more desirable workload distribution. The result of the plan is a calculation of how many more VMs the cluster can support.
To calculate VM headroom, the plan simulates adding VMs to your cluster. The plan assumes a certain capacity for these VMs, based on a specific VM template. For this reason, the count of VMs given for the headroom is an approximation based on that VM template.

To specify the templates these plans use, you can configure the nightly plans for each cluster. For more information, see Configuring Nightly Plans (on page 185).

**NOTE:**
To execute, this plan must ignore certain constraints. The plan ignores cluster constraints to allow migrating workloads from the hot cluster to the cold one. It also ignores network constraints, imported DRS policies, and any Turbonomic that would ordinarily be in effect.

### Configuring an Alleviate Pressure Plan

For an overview of setting up plan scenarios, see Setting Up Plan Scenarios (on page 123).

#### 1. Scope

The wizard first gives you a list for you to choose the hot cluster. This is the cluster that shows risks to performance. The list sorts with the most critical clusters first, and it includes the calculated headroom for CPU, Memory, and Storage in each cluster.

#### 2. Cold Cluster

After you select the hot cluster, choose the cold cluster.
Working With Alleviate Pressure Plan Results

After the plan runs, you can view the results to see how the migration of workloads off of your hot cluster affects your environment.

Viewing the Results

The results include the following charts:

- **Plan Actions**
  You can see a list of actions to reduce the pressure on the hot cluster. It's typical to see actions to move workloads from the hot cluster over to the cold cluster. If some VMs are overprovisioned, you might see actions to reduce the capacity for those workloads.

- **Hosts Optimized Improvements**
  This chart compares the current state of the hot cluster to its state after executing the plan actions. It displays the resource utilization of the cluster's hosts both before and after the plan.

- **Headroom and Density for the Hot Cluster**
  Put together, these charts show the headroom for the hot cluster and they show the counts of VMs, Hosts, and Storage over time.

- **Headroom and Density for the Cold Cluster**
Re-Running the Plan

You can run the plan again with the same or a different set of configuration settings. This runs the plan scenario against the market in its current state, so the results you see might be different, even if you did not change the configuration settings.

Use the toolbar on top of the Configuration section to change the configuration settings.

The toolbar items that display are similar to the toolbar items for a custom plan. For details, see Configuring a Custom Plan (on page 172).

**NOTE:**
It is not possible to change the scope of the plan in the Plan Page. You will need to start over if you want a different scope. To start over, go to the top-right section of the page, click the More options icon (⋯), and then select New Plan.

When you are ready to re-run the plan, click Run Again on the top-right section of the page.

Container Utilization Plan
Create a container utilization plan to find out how much resources you need to accommodate the growth of container-based workloads in your environment, and identify efficiency opportunities by optimizing workload size and placement.

Create a **Custom Plan** to run plans that include containers, container pods, and the underlying compute and storage resources. You can configure the plan to simulate the following scenarios and see the effect they would have in your environment:

- Add or remove containers or container pods.
- Scale a container vertically.
- Adjust utilization for groups of containers or container pods.
- Apply a new or existing placement policy to the scope of your container environment.

Guidelines when planning for container utilization:

- When working with a Kubernetes cluster, demand involves container pods, not containers. For a Cloud Foundry deployment, demand involves containers.
- VMs that host containers or container pods only scale horizontally. You can simulate a scenario that increases or decreases the number of VMs and see the effect this will have in your container environment.
- Consolidating nodes in a Kubernetes cluster (which requires less VMs) might result in less containers or container pods. This is because Turbonomic treats Kubernetes infrastructure components that run per node as pods, which do not move from their nodes. So, when a node suspends, the pod also suspends, thus reducing the number of container pods and containers.

**Configuring a Container Utilization Plan**

For an overview of setting up plan scenarios, see [Setting Up Plan Scenarios](on page 123).

To configure a container utilization plan, be sure to select **Custom Plan** from the list of plan types.
1. Scope

Scope the plan to your container environment and then click **Configure Plan** at the bottom of the page.
2. Plan Configuration

Use the Plan Configuration toolbar to fine-tune your plan settings. You can change workload demand and the supply of resources, and specify other changes to the plan market.

**NOTE:**
This section only discusses configurations for containers and container pods. For a discussion of all other available configurations for a custom plan, see Configuring a Custom Plan (on page 172).

2.1. Add

Add containers or container pods to your plan.
Copy from a Container or Container Pod

Choose a container or container pod to copy. The plan will add a new entity based on the resource allocation for the copied entity.

NOTE:
It is not possible to use templates when adding containers or container pods.

Use the Filter option to show containers or container pods with certain properties (name, VM name, etc.). This makes it easier to sort through a long list.

Number of Copies to Add

After choosing a container or container pod, it appears as an entry in the Configuration summary. Then you can set how many copies to add.

(Optional) Schedule

If your plan includes Projection (on page 180) settings, you can specify when and how often to add a container or container pod to the environment.
Click the schedule link, as shown in the image above. Then, set the following in the new page that displays:

- **Recurrence**
  Specify how often to add the container or container pod to the environment.

- **Start date**
  If you set the recurrence to *Once*, specify the date for adding the container or container pod. The default is the current date, and the last available date is the projection end date.

- **Repeat every**
  If you set the recurrence to *Monthly*, specify the interval for adding the container or container pod. For example, choose 2 if you want to add it every two months.

## 2.2. Remove

Removing containers or container pods frees up resources for other workloads to use.

**(Optional) Schedule**

If your plan includes *Projection (on page 180)* settings, you can specify when to remove a container or container pod from the environment.
Click the schedule link, as shown in the image above. In the new page that displays, set the date for removing the container or container pod.

2.3. Actions

See the effect of enabling or disabling Scale actions on containers. For example, you might plan for more demand but know that you don't want to add more containers, so you disable the scaling of containers in your plan. The results would then indicate if the environment can support the additional demand.

2.4. Utilization

Setting baseline by increasing utilization by percent is a way to increase or decrease the workload for the scope of your plan. Turbonomic uses the resulting utilization values as the baseline for the plan.

Working With Container Utilization Plan Results

After the plan runs, you can view the results to see how the plan settings you configured affect your environment.
Viewing the Results

The Plan Summary chart shows how your container environment and the underlying resources will change after you execute the plan.

For details about the charts in the plan results, see Viewing the Custom Plan Results (on page 181).

Re-Running the Plan

You can run the plan again with the same or a different set of configuration settings. This runs the plan scenario against the market in its current state, so the results you see might be different, even if you did not change the configuration settings.

Use the toolbar on top of the Configuration section to change the configuration settings.

For details about these settings, see Configuring a Custom Plan (on page 172).

NOTE:
It is not possible to change the scope of the plan in the Plan Page. You will need to start over if you want a different scope. To start over, go to the top-right section of the page, click the More options icon (⋮), and then select New Plan.
When you are ready to re-run the plan, click **Run Again** on the top-right section of the page.

## Custom Plan

For an overview of setting up plan scenarios, see **Settings Up User Plan Scenarios (on page 123)**.

When you create a custom scenario, you specify the plan scope as an initial step, and then skip the plan wizards and jump straight into setting up the plan parameters. You can name the plan, change workload demand and the supply of resources, and specify other changes to the plan market.

### Configuring a Custom Plan

For an overview of setting up plan scenarios, see **Setting Up Plan Scenarios (on page 123)**.

1. **Scope**

Specify the plan scope and then click **Configure Plan** at the bottom of the page.
2. Plan Configuration

Use the Plan Configuration toolbar to fine-tune your plan settings. You can change workload demand and the supply of resources, and specify other changes to the plan market.

2.1. Add

Add virtual machines, containers, container pods, hosts, or storage to your plan. For example, when you add hosts, you increase the compute resources for the plan.

Notes:

- Container / Container Pod
These options only appear if your plan's scope includes containers or container pods.

- **Host**

  When you add hosts by copying from a template, you must then configure the plan to ignore constraints. Click **Ignore Constraints** in the toolbar, select an entity type from the list, and then enable the **Ignore Constraints** checkbox (for details, see **Ignore Constraints (on page 178)**).

### Copy from an Entity or Template

Choose an entity or template to copy. This describes the new entities that Turbonomic will add to the plan. For example, you can run a plan that adds new VMs to a cluster. If you copy from a template, then the plan adds a new VM that matches the resource allocation you have specified for the given template.

- **Option 1: Copy from an entity**

  ![Copy from an entity](image)

- **Option 2: Copy from a template**

  If no existing template is satisfactory, create one by clicking **New Template**.

  ![Copy from an existing template](image)

  ![Create a new template](image)
NOTE:
Turbonomic automatically adds any new template you create to the Template Catalog page (Settings > Templates).

It is not possible to use templates for containers or container pods.

Use the Filter option to show entities or templates with certain properties (name, number of CPUs, etc.). This makes it easier to sort through a long list.

**Number of Copies to Add**

After choosing an entity or template, it appears as an entry in the Configuration summary. Then you can set how many copies to add.

**(Optional) Schedule**

If your plan includes **Projection (on page 180)** settings, you can specify when and how often to add an entity to the environment.

Click the schedule link, as shown in the image above. Then, set the following in the new page that displays:

- **Recurrence**
  Specify how often to add the entity to the environment.

- **Start date**
  If you set the recurrence to Once, specify the date for adding the entity. The default is the current date, and the last available date is the projection end date.
• **Repeat every**

If you set the recurrence to *Monthly*, specify the interval for adding the entity. For example, choose 2 if you want to add the entity every two months.

### 2.2. Replace

![Replace VM diagram](image)

Replacing virtual machine is a way to change the properties of VMs in your plan market. When you replace workload, you select one or more VMs that you want to change, and then you select a template to use in their place. The list of changed VMs displays in the Configuration Summary. You can delete individual entries from this summary if necessary.

Replacing hosts or storage is a way to plan for a hardware upgrade. For example, if you replace your hosts or datastores with a more powerful template, the plan might show that you can use fewer hosts or datastores, and it will show the best placement for workloads on those entities. You begin by selecting the entities you want to replace, and when you click **REPLACE** you can then choose a template that will replace them. Note that you can only choose a single template for each set of entities you want to have replaced. You can configure different replacements in the same plan, if you want to use more than one template.

**Optional Schedule**

If your plan includes *Projection (on page 180)* settings, you can specify when to replace an entity in the environment.

![Projection settings](image)

Click the schedule link, as shown in the image above. In the new page that displays, set the date for replacing the entity.
2.3. Remove

Removing virtual machines or containers frees up resources for other workloads to use.

Removing hosts or storage means you have fewer compute or storage resources for your workloads. If you think you have overprovisioned your environment, you can run a plan to see whether fewer hosts or less storage can still support the same workload.

(Optional) Schedule

If your plan includes Projection (on page 180) settings, you can specify when to remove an entity from the environment.

Click the schedule link, as shown in the image above. In the new page that displays, set the date for removing the entity.

2.4. Actions

See the effect of enabling or disabling actions on the entities included in the plan. For example, you might plan for more workload but know that you don't want to add more hardware, so you disable Provision of hosts for your plan. The results would then indicate if the environment can support the additional workload.
2.5. Ignore Constraints

Choose to ignore constraints for VMs in your environment.

By default, VMs are constrained to the cluster, network group, datacenter, or storage group that their hosts belong to. You can choose to ignore these boundaries.

For example, by default a plan does not consider moving VMs to physical hosts outside of the current cluster. If you disable the Cluster constraint for a VM in your plan, then the plan can evaluate the results of hosting those VMs on any other physical machine within the scope of your plan. If the best results come from moving that VM to a different cluster, then the plan will show that result.

**NOTE:**
If you are adding hosts to a plan, and use host templates, then you must turn on Ignore Constraints.

2.6. Placement Policies

By default, the plan includes all the placement policies that apply to the plan scope. Also, these policies are in their real-time state (enabled or disabled).

You can use these settings to enable or disable existing policies, or you can create new policies to apply only to this plan scenario. For information about creating placement policies, see Placement Policies [on page 264].

2.7. Utilization

Setting utilization by a certain percentage is a way to increase or decrease the workload for the scope of your plan and any entity added to the plan, or for specific groups. Turbonomic uses the resulting utilization values as the baseline for the plan.
Max Host Utilization levels specify the percentage of the physical resource that you want to make available in the given plan. By default, hosts have utilization set to 100%. For a given plan, you can set the utilization to a lower value. For example, assume you want to simulate High Availability of 25% for some hosts in the plan. In that case, you can select these hosts and set their utilization levels to 75%.

Max Storage utilization levels specify the percentage of the physical resource that you want to make available in the given plan. By default, storage has utilization set to 100%. For a given plan, you can set the utilization to a lower value. For example, assume you have one data store that you want to share evenly for two clusters of VMs. Also assume that you are creating a plan for one of those clusters. In that case, you can set the datastores to 50% utilization. This saves storage resources for the other cluster that will use this storage.

2.8. Baseline

Use these settings to set up the baseline of utilization metrics for your plan.

By default, the plan runs against the current state of your environment. You can set up the plan to add or remove entities, or otherwise affect the plan calculations. But the utilization metrics will be based on the current state of the plan. If you run the same plan multiple times, each run begins with a fresh view of your inventory.

You can select from the list of snapshots to load the utilization statistics from a previous time period into the plan. Use this to run the plan against utilization that you experienced in the past. For example, assume a peak utilization period for the month before the winter holidays. During the holidays you want to plan to add new capacity that can better handle that peak. You would set the baseline to the utilization you saw during that pre-holiday peak.
2.9. Desired State

The desired state is a condition in your environment that assures performance for your workloads, while it utilizes your resources as efficiently as possible and you do not overprovision your infrastructure. Turbonomic uses default Desired State settings to drive its analysis. You should never change the settings for real-time analysis unless you are working directly with Technical support. However, you can change the settings in a plan to see what effect a more or less aggressive configuration would have in your environment.

You can think of the desired state as an n-dimensional sphere that encompasses the fittest conditions your environment can achieve. The multiple dimensions of this sphere are defined by the resource metrics in your environment. Metric dimensions include VMem, storage, CPU, etc. While the metrics on the entities in your environment can be any value, the desired state, this n-dimensional sphere, is the subset of metric values that assures the best performance while achieving the most efficient utilization of resources that is possible.

The Desired State settings center this sphere on Performance (more infrastructure to supply the workload demand), or on Efficiency (less investment in infrastructure to supply the workload demand). The settings also adjust the diameter of the sphere to determine the range of deviation from the center that can encompass the desired state. If you specify a large diameter, Turbonomic will have more variation in the way it distributes workload across hosting devices.

For more information, see The Desired State (on page 11).

2.10. Projection

See virtual machine growth over time, and the resources required to accommodate this growth. For example, the results might show that you need to provision new hosts to add more compute capacity that is available to the virtual machines.
Working With Custom Plan Results

After the plan runs, you can view the results to see how the plan settings you configured affect your environment.

Viewing the Results

The results include the following charts:

- Plan Summary chart
  
  This chart compares your current resources to the resources you would get after executing the plan.

  **NOTE:**
  Under some circumstances, this chart might not count "non-participating" entities in the real-time market, such as suspended VMs or hosts in a failover state. The following charts, on the other hand, count all entities in the real-time market, regardless of state:
  
  - Scope Preview chart (displays before you run the plan)
  - Optimized Improvements and Comparison charts

Click **Show all** at the bottom of the chart to see savings or investment costs, or to download the chart as a CSV file. If the custom plan includes Projection settings (see **Projection (on page 180)**), clicking **Show all** displays a breakdown of chart data by date.

- Plan Actions chart
  
  This chart summarizes the actions that you need to execute to achieve the plan results. The actions are grouped by **action type (on page 102)**.
To view action details or download the list of actions as a CSV or PDF file:

- Click an action type in the chart.
- Click **Show all Actions** at the bottom of the chart.
- On top of the Plan Summary chart, click the **Plan Actions** tab.

- **Optimized Improvements charts for hosts, storage, and virtual machines**

  These charts show how the entities and the utilization of each entity’s commodities would change if you execute all the actions.

  - To change the commodities displayed in the charts, go to the top-right section of a chart, click the More options icon (⋮), and then select **Edit**. In the new screen that displays, go to the **Commodity** section and then add or remove commodities.

    - To restore the default commodities, go to the top-right section of the page, click the More options icon (⋮), and then select **Reset view**.

  - Click **Show all** at the bottom of the chart to show a breakdown of the current chart data by entity (for example, show CPU, Memory, and IO Throughput utilization for each host), or to download the chart as a CSV file.

- **Comparison charts for hosts, storage, and virtual machines**

  These charts show how the entities and the utilization of a particular commodity for each entity would change if you execute all the actions.
◦ To change the commodity displayed in the charts, go to the top-right section of a chart and then select from the list of commodities.

To restore the default commodity, go to the top-right section of the page, click the More options icon ( ), and then select **Reset view**.

◦ Click **Show all** at the bottom of the chart to show a breakdown of the current chart data by entity (for example, show Virtual Memory utilization for each virtual machine), or to download the chart as a CSV file.

• **Environment Projection chart**

This chart only displays if you included Projection settings to the plan (see *Projection (on page 180)*). It plots the current and projected number of hosts, storage, and virtual machines over time, based on the projection settings you configured.

• **Multiple Resources charts for hosts and storage**

These charts only display if you included Projection settings to the plan. They plot the current and projected utilization of host or storage commodities over time, based on the projection settings you configured.
Click **Show all** at the bottom of the chart to show a breakdown of chart data by date, or to download the chart as a CSV file.

**Re-Running the Plan**

You can run the plan again with the same or a different set of configuration settings. This runs the plan scenario against the market in its current state, so the results you see might be different, even if you did not change the configuration settings.

Use the toolbar on top of the Configuration section to change the configuration settings.

For details about these settings, see [Configuring a Custom Plan (on page 172)](#).

**NOTE:**

It is not possible to change the scope of the plan in the Plan Page. You will need to start over if you want a different scope. To start over, go to the top-right section of the page, click the More options icon ( ), and then select **New Plan**.

When you are ready to re-run the plan, click **Run Again** on the top-right section of the page.
Configuring Nightly Plans

Turbonomic runs nightly plans to calculate headroom for the clusters in your on-prem environment. For each cluster plan, you can set which VM template to use in these calculations.

For information about viewing cluster headroom, see Viewing Cluster Headroom (on page 98).

To calculate cluster capacity and headroom, Turbonomic runs nightly plans that take into account the conditions in your current environment. The plans use the Economic Scheduling Engine to identify the optimal workload distribution for your clusters. This can include moving your current VMs to other hosts within the given cluster, if such moves would result in a more desirable workload distribution. The result of the plan is a calculation of how many more VMs the cluster can support.

To calculate VM headroom, the plan simulates adding VMs to your cluster. The plan assumes a certain capacity for these VMs, based on a specific VM template. For this reason, the count of VMs given for the headroom is an approximation based on that VM template.

To set templates to use for the nightly plans:

1. Navigate to the Plan Page and click NIGHTLY PLAN CONFIGURATION.
This displays a list of all the nightly plans. Turbonomic creates a nightly plan for each cluster.

2. Click the plan that you want to configure.
   A fly-out appears that lists all the available templates.
3. Select the template you want for this plan.
   Choose the template and click **Select**.
Place: Reserve and Deploy Workload

From the Place Page, Turbonomic uses its intelligent workload management to calculate optimal placement for workloads and then actually deploy them to your on-prem or cloud environment. The page provides tools to create and manage resource reservations, so you can deploy the requested VMs now or in the future.

To deploy workloads from this page, you will:

- Define the workloads to deploy
  
  This includes choosing a VM template, setting how many instances to deploy, and specifying any placement constraints. The template specifies the resource requirements for each VM, as well as the VM image that Turbonomic will deploy.

- Find the optimal placement
  
  Turbonomic runs a plan to determine the best placement for the workload you defined. If your system has sufficient resources for the requested VMs, Turbonomic will list the placement that it recommends for each VM.

- Schedule deployment or create a reservation

  - Either deploy the workload directly, or reserve the resources to deploy the workload at a later time.

  Note that you can create a Current Reservation or a Future Reservation:

    - **Current Reservation**
      
      To create a current reservation, set the reservation start date for today. The entry displays in the reservations list as RESERVED.
      
      Turbonomic adds the reserved VMs to your inventory, and calculates their placement as though they are real VMs. In this way, you can see how your environment accommodates the additional workload, and you can run plans that take this reserved workload into account. A reservation remains current until you delete it, or the Deploy Date has passed.

    - **Future Reservation**
      
      To create a future reservation, set the reservation start date for some time in the future. The entry displays in the reservations list as FUTURE.
      
      Turbonomic does not calculate placement at this time — the future reservation saves the definition, and Turbonomic will calculate placement and reserve the VMs at the time of the reservation start date.
About the Deployment of Reservations

It’s important to understand that Turbonomic deploys complete reservations — it cannot deploy a subset of a reservation. If you have a large number of VMs to deploy, but you want flexibility to prioritize some VMs over others, you should create separate reservations for each class of workload. It’s often a good idea to avoid very large reservations, in favor of multiple smaller ones.

About Templates for Workload Placement

To specify the workload to deploy, you choose a VM template and then specify how many instances you want to deploy. The template you choose must include a specification for one or more VM images. A VM image identifies the actual deployment package:

- To deploy on-prem, a path to the physical files (for example an OVA)
- For cloud deployments, the cloud provider’s named VM image (for AWS, the AMI)

If the template definition includes multiple images, then as it places the workload Turbonomic will choose the image that corresponds with the given cloud region or on-prem datacenter it is deploying to. For more information about templates, see Templates: Resource Allocations for New Entities (on page 327).

About Placement Calculations

To place reserved VMs on Hosts and Datastores in your environment, Turbonomic measures the VM consumption of the following resources:

- MEM Overprovisioned
- CPU Overprovisioned
- StorageProvisioned

By default, storage overprovisioning is set to 200%, while Mem and CPU overprovisioning is set to 1000%.

These resources measure consumption of overprovisioned capacity for host MEM and CPU, as well as consumption of StorageProvisioned capacity on the datastores. Each reserved VM consumes a fixed amount of these resources, according to the settings in its template. By using the overprovisioned resources, Turbonomic can calculate the placement of reserved VMs even though they don’t consume any actual resources in the environment.

For example, assume a host machine with MEM capacity of 512 GB. By default, MEM overprovisioning is set to 1000%, so the MEM Overprovisioned capacity is five Tb, or 5120 GB. Assume 10 reserved VMs created from a template that assigns it 3072 MB of virtual memory to each VM, and assigns a Mem Consumed Factor of 1 to each VM. In that case, Turbonomic calculates utilization of 30720 MB for the reservation, which is approximately 0.59% of the host’s MEM Overprovisioned capacity.

Note that actual VMs and reserved VMs all use the overprovisioned resource. If the actual VMs start to utilize more memory, the utilization of MEM Overprovisioned will increase on the host. If it increases enough, Turbonomic can move VMs off of that host — it might move the actual VMs, or it might move the reserved VMs. Conversely, if utilization drops it can move more workload onto the host. In this way, the placement of reserved VMs remains up to date, and that placement will be valid when you choose to deploy the reservation.

Displaying the Workload Placement Page

To see the reservations that are currently active and to create new reservations, click the PLACE button in the Navigation Menu.
Setting Up a Reservation or Deployment

Reservations set aside resources for anticipated workload — they can be RESERVED or FUTURE. While a reservation is RESERVED, Turbonomic continually calculates placement for the associated VMs, both in the real-time market and in any plans you might run.

To set up a deployment or a reservation:

1. Choose the workload you want.

   Navigate to the Workload Placement page and then click **FIND OPTIMAL PLACEMENT**

   Turbonomic displays a list of templates. Choose the template you want, and click **SELECT**.

   Note that you can optionally edit the template at this time.

2. Specify the VM count.

   After you choose the template for the workloads you want to deploy, specify how many you want to deploy in this reservation.

3. Optionally, specify placement constraints.

   Expand the **Constraints** section and choose which constraints to apply to this reservation.

   Constraints are optional, but note that these constraints are how you ensure that the template you have chosen is viable in the given locations that Turbonomic will choose. For example, without placement constraints Turbonomic could choose to place a VM on a cluster that cannot access the template.

   **NOTE:**

   In OpenStack environments, when you set up reservations to deploy workloads via OpenStack templates you must constrain the deployment to the OpenStack datacenter. To deploy an OpenStack template, turn on the **Limit initial placement to locations you specify** constraint, and manually choose the datacenter or datacenters that support the OpenStack template.
The constraints you can choose include:

- **Limit initial placement to the template’s image locations**
  For cloud deployment, the template you use specifies one or more VM images that are offered by the cloud providers. Each cloud region makes different images available – if you enable this constraint, then Turbonomic will only place the workload on the image’s region.

- **Limit initial placement to locations you specify**
  To limit placement, you can manually specify the cloud regions or on-prem datacenters, the virtual datacenters, or the clusters that Turbonomic can deploy this workload to.

- **Limit placement with placement policy**
  Turbonomic discovers placement policies that are defined in your environment, and you can also create your own. With this setting, you can specify which placement policies to respect. For more information about these policies, see Placement Policies [on page 263].

- **Limit placement to networks**
  Turbonomic discovers the different networks in your environment. Use this constraint to limit workload placement to the networks you choose.

4. **Calculate the workload placement.**

When you’ve finished making the settings, click **FIND PLACEMENT**.

Turbonomic runs a plan to calculate the placement for the workloads you specified. If it succeeds, it then shows the proposed placement in the **Placement Results**. You can see details including:

- For cloud placement, the cloud regions and storage tiers that will host the workloads.
- For on-prem, the physical machine and storage that will host the workloads.

5. **Create a reservation or schedule a deployment.**

Click **CREATE RESERVATION** or **SCHEDULE DEPLOYMENT**.

For either a reservation or a scheduled deployment, provide dates:

- **For a reservation, set the start and end date.** Turbonomic reserves the resources for that time, and deploys the workload by the end date.
  - To create a Current or RESERVED reservation, give today as the start date.
  - To create a FUTURE reservation, give a future date as the start date.

- For a scheduled deployment, you specify the date when you want Turbonomic to deploy the workloads. By default, the deploy date is the day that you define the placement. If the deploy date is today, then you can click **DEPLOY** to deploy the workloads immediately.

Provide a name for the reservation or deployment. Turbonomic prepends that name to all the VMs it deploys.

6. **Save your settings.**

If you’re creating a reservation, click **RESERVE**. For a deployment, click **DEPLOY**.

For a deployment, if the deploy date is today, then Turbonomic deploys the workloads immediately. If the deploy date is later, or if you are creating a reservation, Turbonomic reserves the resources for the workloads, and deploys them on the specified date.
Managing Reservations and Deployments

The PLACE page displays the current list of reservations. You can expand items in the list to see some details, or you can click to view the full details. You can also select items to delete them, which cancels the reservation or deployment.

For an entry in the RESERVED state, you can click the entry name to open the Reservation Details fly-out. You can expand items in the fly-out to see:

- Template – The name of the template you are deploying, and how many VMs to deploy.
- Constraints – Full details of the constraints you have set.
- Placement – The placement that Turbonomic has calculated for the reserved VMs.
- The reservation dates.
- The reservation name.
Dashboards give you views of your environment that focus on different aspects of the environment's health. At a glance, you can gain insights into service performance health, workload improvements over time, actions performed and risks avoided, and savings in cost. For cloud environments, you can see utilization of reserved instances, potential savings, required investments, and the cost/performance of specific cloud accounts.

The Dashboards page lists all the dashboards that are available to you, including the Executive Dashboards and any custom dashboards that your account can access. To view a dashboard, click its name in the list.

Turbonomic ships with two Executive Dashboards already in place. These dashboards give you overviews of your on-prem and cloud environments, showing how you have improved your environment over time.

From the Dashboard page, you can also create your own custom dashboards.

**Things You Can Do**

- Create custom dashboards:
See [Creating and Editing Custom Dashboards (on page 196)](on page 196).

- View the On-Prem Executive Dashboard:
  See [On-Prem Executive Dashboard (on page 194)](on page 194).
- View the Cloud Executive Dashboard:
  See [Cloud Executive Dashboard (on page 195)](on page 195).

**NOTE:**
In charts that show tables, if the table contains more than 500 cells, then the User Interface disables the option to export the chart as PDF. You can still export the chart as a CSV file to load in a spreadsheet.

### Executive Dashboards

Executive Dashboards are a scorecard of your On-Prem and Cloud environments. They demonstrate how well you are improving performance, cost, and compliance by leveraging the Workload Automation that Turbonomic provides, as well as opportunities for further improvements that are available.

Turbonomic ships with two Executive Dashboards:

- On-Prem Executive Dashboard
- Cloud Executive Dashboard

**NOTE:**
Turbonomic ships Executive Dashboards with default configurations. To edit a dashboard, you must log in with the administrator user account. Users logged in with that account can add or remove chart widgets, and change widget scopes. For information about editing dashboards, see [Creating and Editing Custom Dashboards (on page 196)](on page 196).
On-Prem Executive Dashboard

The On-Prem Executive Dashboard shows the overall performance, capacity, and compliance in your on-prem infrastructure. This includes insights into:

- **Actions History**
  - The **On-Prem Environment** chart widget shows you an overview of your on-prem environment that Turbonomic is managing and controlling. The chart displays the workloads and the infrastructure that Turbonomic discovered.
  - The **Workload Improvements** chart widget shows how the efficiency, performance, and policy risks associated with your workloads have disappeared as you have increased your adoption of Turbonomic Workload Automation. The chart tracks how your workloads have grown as your execution of actions have increased or decreased as your environment achieves and maintains its desired states over time.
  - The **All Actions** chart widget shows the number of actions that Turbonomic has generated versus the ones executed. This gives you an understanding of where there were more opportunities for improvement that were not taken in the past versus those that are available today.

- **Opportunities**
  - The **Workload by Performance**, **Workload by Compliance**, and **Workload by Efficiency** chart widgets indicate workload health by showing the risks that are currently in your environment and each classification of those risks. You can click **Show Action** on the chart to reveal all of the outstanding actions that need to be taken to resolve those risks on your workloads.
  - The ** Necessary Investments** and **Potential Savings** chart widgets together project how the current actions to improve performance, efficiency, and compliance will impact your costs.
• Current State
  ◦ The **Top Clusters by Headroom** chart widget shows all of the clusters in your on-prem environment and what their current capacity is for CPU, memory, and storage. In the default view, the chart shows the top clusters and you can click **Show All** to see all of the clusters. In the Show All list, you can also download the headroom data as a CSV file or PDF. Click on an individual cluster to navigate to that cluster and view more details about its current capacity and health.
  ◦ The **Virtual Machines vs Hosts and Storage** and the **Virtual Machines vs Hosts and Storage -Density** chart widgets show how your overall density has improved in your on-prem environment. A high count of VMs per host or storage means that your workloads are densely packed.

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## Cloud Executive Dashboard

The Cloud Executive Dashboard shows your overall cloud expenditures and how you can improve performance and reduce cost. This includes insights into:

• **Actions History**
  ◦ The **Cloud Environment** chart widget shows you an overview of your cloud environment that Turbonomic is managing and controlling. The chart displays the workloads, cloud service providers, and cloud accounts that you currently have set up as Turbonomic targets.
  ◦ The **Workload Improvements** chart widget shows how the efficiency, performance, and policy risks associated with your workloads have disappeared as you have increased your adoption of Turbonomic Workload Automation. The chart tracks how your workloads have grown as your execution of actions have increased or decreased as your environment achieves and maintains its desired states over time.
  ◦ The **Cumulative Savings** chart widget shows you the cost savings for executed cloud actions compared to the cloud actions that you have not executed (missed savings).

• **Opportunities**
  ◦ The **Workload by Performance**, **Workload by Compliance**, and **Workload by Efficiency** chart widgets indicate workload health by showing the risks that are currently in your environment and each classification of those risks. You can click **Show Action** on the chart to reveal all of the outstanding actions that need to be taken to resolve those risks on your workloads.
- The **Necessary Investments** and **Potential Savings** chart widgets together project how the current actions to improve performance, efficiency, and compliance will impact your costs.
- **Cloud Estimated Cost** chart widget shows estimated monthly costs and investments for the cloud. Monthly cost amounts are summarized as amounts with and without actions.

**Current State**

- The **Top Accounts** chart widget shows all of the cloud accounts in your cloud environment and what the utilization is for each account. You can see the number of workloads, estimated monthly costs, saved by actions, and actions taken. In the default view, the chart shows the top cloud accounts and you can click **Show All** button to see all of the accounts. In the Show All list, you can also download the account cost data as a CSV file or PDF.
- The **Cost Breakdown by Tag** chart widget shows the tags you have assigned to your cloud resources and the costs associated with each of these tagged categories. The **Cost Breakdown by Cloud Service Provider** chart widget is an Expenses chart widget that shows your expenses for each cloud service provider.
- Usage of **Reserved Instances**
  
  Reserved Instances (RIs) reduce cost by offering a subscription-based payment plan. Turbonomic discovers these RI plans and tracks usage patterns to identify workloads that are good RI candidates. The Cloud Executive Dashboard shows whether you are getting the most out of your current RI strategy.
  
  The **RI Utilization** chart widget shows how well you have utilized the reservation inventory. The chart compares the capacity for all reservations versus the RI consumption by virtual machines.
  
  The **RI Coverage** chart widget compares the capacity of your current VM workload to the capacity of workload that is covered by Reserved Instances.

**Creating and Editing Custom Dashboards**

A custom dashboard is a view that you create to focus on specific aspects of your environment. You can create dashboards that are private to your user account, or dashboards that are visible to any user who logs into your Turbonomic deployment.

Two common approaches exist for creating custom dashboards:

- **Scope First**
  
  You can create a dashboard in which all of the chart widgets focus on the same scope of your environment. For example, you might want to create a dashboard that focuses on costs for a single public cloud account. In that case, as you add chart widgets to the dashboard, you give them all the same scope.

- **Data First**
  
  You might be interested in a single type of data for all groups of entities in your environment. For example, each chart widget in the dashboard can focus on Cost Breakdown by Cloud Service, but you set the scope of each chart widget to a different cloud region or zone.

Of course, you can mix and match, according to your needs. You can set any scopes or data sources to the chart widgets in a dashboard to set up whatever organization and focus that you want.

**NOTE:**

If you set a scope to your Turbonomic session, the specified scope does not affect your custom dashboards. For information about scoped views, see [Working With a Scoped View](on page 85).
Creating a Dashboard

To create a custom dashboard:

1. Navigate to the Dashboard Page.

   Click to navigate to the Dashboard Page.

   This page lists all dashboards that are available to you.

   To view a dashboard, click its name in the list.

2. Create a new dashboard.

   Click **NEW DASHBOARD** to add a new dashboard to your Turbonomic session. The dashboard appears with a default name and without chart widgets. The time range in the Time Slider is set to 24 hours by default.

3. Name the dashboard.

   Give a name that describes the dashboard. If you will share the dashboard with all Turbonomic users, the name will help them decide whether to view it.

4. Add chart widgets to the dashboard.

   Add as many chart widgets to the dashboard as you want. See *Creating and Editing Chart Widgets (on page 199)*.

5. Optionally, set the dashboard access.

   Click **Gear** to change the setting.

   Dashboard access can be:

   - **Only Me** – The dashboard is only available to your Turbonomic user account.
   - **All Users** – Every Turbonomic user can see this dashboard.

   By default, access is set to **Only Me**.

As soon as you create a new dashboard, it appears in the list on the Dashboard Page. Users with access to it can click the dashboard name in the list to view it.
At any time, if you are an administrator or the dashboard owner, you can view and make the following changes to the dashboard:

- Add, edit, or delete widgets
- Change the dashboard name
- Change the dashboard access setting

For executive dashboards, only an administrator (username=administrator) can edit an executive dashboard.

**Editing a Dashboard**

If you have created a dashboard, you can change the name of the dashboard, its access settings, and its chart widgets. To change the chart widgets, see [Creating and Editing Chart Widgets](#) (on page 199).

To edit a dashboard's name or change its access settings:

1. Navigate to the Dashboard Page.

   ![Dashboard Page](image)

   Click to navigate to the Dashboard Page.

2. Click the name of the dashboard that you want to edit.
3. Click **Gear** in the dashboard.

   In the dashboard's Edit fly-out, make your changes.

   ![Dashboard Edit](image)

   For the dashboard's access, you can set:

   - **Only Me** – The dashboard is only available to your Turbonomic user account.
   - **All Users** – Every Turbonomic user can see this dashboard.

4. When you are done, close the fly-out panel.

   Your changes take effect when you close the fly-out.

**Deleting a Dashboard**

If you are an administrator or the dashboard owner, you can delete a custom dashboard. You cannot delete executive dashboards.

To delete a custom dashboard:

1. Navigate to the Dashboard Page.
Click to navigate to the Dashboard Page.

This page lists all dashboards that are available to you.

2. Delete one or more dashboards.
   In the list, choose the checkbox for each dashboard you want to delete and click Trash can.

Creating and Editing Chart Widgets

Turbonomic displays information about your environment in various chart widgets. To focus on the information you need, you can add new chart widgets to scoped views and dashboards, and you can edit existing chart widgets. You can also pull the corners of chart widgets to resize them and change the display order of chart widgets in dashboards.

When you create or edit a chart widget, you can choose a variety of settings. For example, in the Top Utilized chart widget, if you choose Clusters as the Entity Type, you can then choose Utilization as the Data Type and Storage Provisioned as the Commodity.

Creating a Chart Widget

To create a new chart widget:

1. Click Add Widget to open the Widget Gallery.

   On a dashboard, click Add Widget at the top-right corner. In a scoped view, click Add Widget on the right above the charts.

2. Choose a chart widget in the Widget Gallery.

   The Widget Gallery is a list of thumbnail previews of chart widgets. You can scroll through the gallery or search it. For example, if you type "Health" in the Search field, the results are two chart widgets, Health and Workload Health. You can choose chart widgets from these categories:
   - Actions and Impact
   - Status and Details
   - Cloud
   - On-Prem

   To see the possible displays of a specific chart widget, use the horizontal scroll bar at the bottom of the thumbnail to scroll through the display choices.

   To choose a chart widget to add it to your dashboard, click the thumbnail preview.

   The Widget Preview window with the Edit fly-out opens.

3. Configure the settings for your chart widget.
Chart widget settings determine the data that the chart widget will show.

In the Edit fly-out, choose the settings and click **Update Preview** to display the result in the Widget Preview pane. When you are satisfied with your settings, click **Save**. The chart widget is added to your dashboard.

For information about settings, see **Chart Widget Settings** *(on page 201)*.

For example:

![Chart widget settings](image)

To delete a chart widget from your dashboard, choose **Delete** in the More options menu at the top-right corner of the chart widget.

**Methods to Access Chart Widget Settings**

Two methods exist for accessing the chart widget settings in the Edit fly-out:

- You can access the settings in the Edit fly-out when you add a chart widget to your dashboard after you click a thumbnail preview.
- For an existing chart widget in a dashboard, you can choose **Edit** in the More options menu at the top-right corner.
Chart Widget Settings

Chart widget settings vary according to the type of chart widget. Also, depending on the value that you choose for a setting, additional settings may appear. The following is a list of frequently-used chart widget settings:

• Scope
  The set of entities in your environment that this chart widget represents. By default, the chart widget scope is set to Global Environment.
  For every type of chart widget, you have the option to set the chart's scope. To do so:
  1. Click Click to change scope to open the Select Scope fly-out.
  2. In the Select Scope fly-out, choose the entity, group, or account that you want.
     The ACCOUNTS tab is available depending on the type of chart widget.
     Your choice appears in the Scope field.

• Timeframe
  The timeframe for historical data or projections in the chart. Choices for the chart's timeframe are: Default, Last 2 Hours, Last 24 Hours, Last 7 Days, Last 30 Days, and Last Year.
  If you set the timeframe to Default, the dashboard Time Slider controls the timeframe setting. For example, if your dashboard Time Slider is set to one month (1M), then all chart widgets with the Default timeframe in that dashboard are set to one month and show information for one month. Note that the dashboard Time Slider does not override the other specific timeframe settings.

• Chart Type
  The chart widget's display type. Most chart widgets can display horizontal bar or ring charts. Other display choices can include tabular data, band chart, stacked bar, line, or area charts.

  **NOTE:**
  For summary charts like horizontal bar and ring charts, when the legend has more than four categories, the remaining categories are represented as a fifth category named "Other."
• **Entity Type**
  The type of entities or their data that you want to display in this chart widget. Choices vary (for example, Applications, Hosts, Virtual Data Centers, Storage Devices, and so on).

• **Commodity**
  The resources that you want this chart widget to monitor. Some charts can monitor multiple commodities. Choices vary (for example, CPU, Memory, Virtual Storage, and so on).

## Chart Types

Turbonomic provides many different types of charts in the Widget Gallery. To design dashboards, you should be familiar with the data each chart presents. These charts provide information on actions, impact, status of your environment, and details about specific entities, cloud, and on-prem environments.

• **Actions and Impact Chart Types (on page 203)**
  - All Actions Charts (on page 203)
  - Pending Actions Charts (on page 204)
  - Risks Avoided Charts (on page 207)
  - Improvement Statistics Charts (on page 207)
  - Optimized Improvements Charts (on page 208)
  - Cloud Cost Comparison Charts (on page 209)
  - Potential Savings or Investments Charts (on page 211)

• **Status and Details Chart Types (on page 212)**
  - Health Charts (on page 212)
  - Basic Info Charts (on page 212)
  - Capacity and Usage Charts (on page 213)
  - Multiple Resources Charts (on page 214)
  - Resources Charts (on page 215)
  - Top Utilized Charts (on page 216)
  - Workload Health Charts (on page 218)
  - Environment Charts (on page 218)
  - Workload Improvements Charts (on page 219)

• **Cloud Chart Types (on page 219)**
  - Billing Breakdown Charts (on page 220)
  - Estimated Cost Breakdown Charts (on page 220)
  - Expenses Charts (on page 221)
  - Template Breakdown Charts (on page 224)
  - Location Charts (on page 224)
  - Cost Breakdown By Tag Charts (on page 225)
  - Cumulative Savings Charts (on page 225)
  - RI Inventory Charts (on page 226)
  - Recommended RI Purchases Charts (on page 228)
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- RI Coverage Charts (on page 229)
- RI Utilization Charts (on page 230)
- Cloud Estimated Charts (on page 231)
- Volume Tier Breakdown Charts (on page 231)
- Monthly Savings or Investments Totals Charts (on page 233)

- On-Prem Chart Types (on page 235)
  - Density Charts (on page 235)
  - Ports Charts (on page 235)
  - Headroom Charts (on page 236)
  - Exhaustion Time Charts (on page 236)

Actions and Impact Chart Types

These chart widgets provide information on actions, pending actions, risks that you avoided, improvements, cloud cost comparison, and potential savings or investments.

Actions Charts

Actions charts keep a running history of the actions that Turbonomic has recommended, which actions you have ignored, which ones you have executed manually, and which ones Turbonomic executed.

These charts use historical data from the Turbonomic database. You can set the chart to show hourly, daily, weekly, or monthly data points.

Filter

You can filter the chart to show All Actions or all Accepted Actions (actions that have been executed).

Chart Type

You can set the display to:

- Stacked Bar Chart
- Tabular
- Area Chart
- Text

Examples:

- Stacked Bar
• Tabular

To see the full listing of action details, click Show All at the bottom of the chart.

<table>
<thead>
<tr>
<th>DATE CREATED</th>
<th>ACTION DESCRIPTION</th>
<th>RISK TYPE</th>
<th>EXECUTION</th>
<th>DATE EXECUTED</th>
</tr>
</thead>
<tbody>
<tr>
<td>10 Oct 2018</td>
<td>Provision PhysicalMachine oct7-host-01.eng.turbonomic.com</td>
<td>Performance Assurance</td>
<td>Recommended</td>
<td>N/A</td>
</tr>
<tr>
<td>10 Oct 2018</td>
<td>Provision PhysicalMachine oct7-host-01.eng.turbonomic.com</td>
<td>Performance Assurance</td>
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<td>Performance Assurance</td>
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<td>N/A</td>
</tr>
</tbody>
</table>

• Viewing the Show all list

<table>
<thead>
<tr>
<th>DATE CREATED</th>
<th>ACTION DESCRIPTION</th>
<th>RISK TYPE</th>
<th>EXECUTION</th>
<th>DATE EXECUTED</th>
</tr>
</thead>
<tbody>
<tr>
<td>03 Jun 2019</td>
<td>Scale down Memory reservation for Virtual Machine VM-tenantC097 (14GB:32GB 4275-8960-364274075125): from 252 MB to 14 MB</td>
<td>Efficiency Improvement</td>
<td>Pending Accept</td>
<td>N/A</td>
</tr>
<tr>
<td>03 Jun 2019</td>
<td>Scale down Memory reservation for Virtual Machine VM-tenantC097 (14GB:32GB 4275-8960-364274075125): from 252 MB to 14 MB</td>
<td>Efficiency Improvement</td>
<td>Pending Accept</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Pending Actions Charts

Pending Actions charts show the actions that Turbonomic recommends to improve the current state of your environment. This chart gives an overview that includes how many actions are pending, and the estimated savings or costs associated with those actions.
Chart Type

You can set the display to:

- Text
- Ring Chart
- Horizontal Bar
- List

Examples:

- Text

The counts of Start/Buy actions, Placement actions, Delete actions, and Scaling (resizing) actions for the current scope. If the chart's scope includes public cloud entities, then the chart also shows estimated savings and costs associated with the actions.

- Ring Chart

The counts of different actions for the current scope. The ring chart gives a quick visual indication of the kinds of actions that are pending.

- Horizontal Bar

The counts of Start/Buy actions, Placement actions, Delete actions, and Scaling (resizing) actions for the current scope. The horizontal bar gives a quick visual indication of the kinds of actions that are pending.
Dashboards: Focused Views

- **List**

  An abbreviated listing of the actions for the chart’s scope. To see the full list, along with action details and controls to execute actions, click **Show All** at the bottom of the chart.

  ![Pending Actions](image)

**Executing and Viewing Pending Actions**

At the bottom of pending action charts, click **Show All Actions** to see a full listing of the pending actions that are in the scope of the chart.

![Choose pending actions](image)

To execute a pending action, select it and click **APPLY SELECTED**. You can execute more than one action at a time.

Use **DOWNLOAD** to download the list as a CSV file.
Use **Search** to filter the list by string match. You can also filter the list by action type, action mode (manual or automatable), or action category.

You can expand each list entry to see details about the recommended action.

**Risks Avoided Charts**

As you execute the actions Turbonomic has recommended, you improve your environment’s health and avoid risks to performance or cost. These charts show how many risks you have avoided over time. For example, the charts can show how many over-provisioning and congestion risks you avoided.

**Chart Type**

You can set the display to:

- Text
- Ring Chart
- Horizontal Bar

**Improvement Statistics Charts**

Turbonomic automatically executes or recommends actions, depending on the automation policies that you set up. For the recommended actions, you can use Improvement Statistics charts to show how utilization of resources would change assuming you accept all of the pending actions.

Depending on the entity type, you can specify the following types of Improvement Statistics charts:

- Application Resources
- Consumed Application Resources
- Historical Performance
- Workload Density
- Compute Resources
- Provided Compute Resources
- Consumed Compute Resources
- Storage Resources
- Network Resources

**Entity Type**

Entity types you can choose include:

- Applications
- Containers
- Container Pods
- Business Users
- Data Centers
- Databases
- Database Servers
Dashboards: Focused Views

- Desktop Pods
- Disk Arrays
- Load Balancer
- Networks
- Hosts
- Storage Controllers
- Storage Devices
- View Pods
- Virtual Applications
- Virtual Data Centers
- Virtual Machines

**Chart Type**
The chart shows information as Tabular. It lists the given resources, comparing current utilization with the expected utilization after you execute all pending actions.

**Optimized Improvements Charts**
Turbonomic automatically executes or recommends actions, depending on the policies that you set up. For the recommended actions, you can use Optimized Improvements charts to show how utilization of resources would change assuming you accept all of the pending actions.

**Entity Type**
Entity types you can choose include:
- Applications
- Containers
- Container Pods
- Business Users
- Data Centers
- Databases
- Database Servers
- Desktop Pods
- Disk Arrays
- Load Balancer
- Networks
- Hosts
- Storage Controllers
- Storage Devices
- View Pods
- Virtual Applications
- Virtual Data Centers
- Virtual Machines
Commodity

Depending on the entity type, you can add different resource commodities that you want to measure. For example, for a chart of Hosts, you can measure commodities such as CPU, Memory, and even network flow between VMs that are on the same host (In-Provider Flow) or on other hosts (In-DPOD or Cross-DPOD Flow).

Display

The chart shows two bar charts for the entities that are in scope – One chart for current consumption, and the other for the consumption you would expect to see if you accept all the pending actions.

Example: An Optimized Improvements chart for applications

Cloud Cost Comparison Charts

Cloud Cost Comparison charts show current resource utilization before and after pending actions are executed. If you execute pending actions for an entity, then the entity will be in the After Actions state.

NOTE:
For pending RI Buy actions in real-time views (not in plans), Turbonomic can only estimate the cost that would result if you execute them. This must be an estimate because the full data is only available after you actually purchase the RIs. These estimates reflect costs you would see after scaling workloads to the newly purchased RI capacity. For scaling to already-purchased RIs, the chart reflects the actual costs.

NOTE:
RI costs are incurred at the account level. For the Cloud View or a cloud plan for a group of VMs, the Cloud Cost Comparison chart will present RI costs or charges when you scope to an account or group of accounts (including a billing family).

Entity Type

Entity types you can choose include:

- Databases
- Database Servers
- Storage Devices
- Virtual Machines
Dashboards: Focused Views

- Workloads

**Chart Type**

You can set the display to:

- Line Chart
- Tabular

The table can list the following changes and costs:

- Workloads with performance risks
  Count of VMs, databases, or database servers in this scope that can put QoS at risk.

- Workloads with efficiency opportunities
  Count of VMs, databases, or database servers in this scope that are underutilized, or that can improve their costs by using RIs.

- On-Demand Database Cost
  The on-demand cost of databases in scope. Reserved pricing is not considered.

- Storage Cost
  The cost of attached and unattached VM storage.

- Total Cost
  The totals of the different costs in this scope.

- Workloads out of compliance
  Count of VMs, databases, or database servers in this scope that violate current configuration requirements or defined policies.

- Reserved Compute Cost
  For this scope of VMs, the monthly fees and up-front payment for resources that are covered by RI pricing, amortized into monthly cost over the term of the reservation.

- On-Demand Compute Cost
  On-demand cost of VMs before and after actions, including OS licenses when appropriate. After-action costs are the result of scaling actions and changes in RI coverage. VMs will not scale to pending RI purchase actions.

Example: A tabular Cloud Cost Comparison chart with a scope of all cloud workloads. The After Actions column indicates the After Actions state the cloud workloads are in after you execute all pending actions.
Potential Savings or Investment Charts

Potential Savings or Investment charts help you examine potential savings or necessary investments. These charts show the potential savings or necessary investments, assuming you execute all pending actions that Turbonomic identifies as the result of its analysis.

For example, if there is a pending action to suspend a host, the Potential Savings chart shows a savings. For cloud and hybrid environments, you might be able to move workloads off of providers and decommission hosts or datastores. The Potential Savings chart shows the reduced cost that would result from those actions.

In cases where it is possible that some workloads are at performance risk, Turbonomic might decide on actions to provision more host or storage resources. The Necessary Investments chart shows how these actions translate to an increase in expenditure.

The Necessary Investments chart also tracks scaling actions with zero costs. For some scaling actions, the resulting reduction in the cost can be zero. An example of a scaling action with a zero cost is when the virtual machine changes from an instance type that has 100% RI utilization to another instance type with 100% RI utilization. Another example of a scaling action with a zero cost is when the virtual machine changes from an instance type to another instance type and the RI coverage does not change.

Type

You can choose Potential Savings or Necessary Investments.

Chart Type

You can set the display to:

- Text
- Ring Chart
- Horizontal Bar
Status and Details Chart Types

These chart widgets provide information on the status of your environment and details about specific entities.

Health Charts

Health charts show the current status of your environment, by entity type. For example, you can choose to show the health of all hosts in your environment, or the health of all the workloads running on a public cloud region.

Entity Type

Entity types you can choose include:

- Applications
- Containers
- Container Pods
- Business Users
- Data Centers
- Databases
- Database Servers
- Desktop Pods
- Disk Arrays
- Load Balancer
- Networks
- Hosts
- Storage Controllers
- Storage Devices
- View Pods
- Virtual Applications
- Virtual Data Centers
- Virtual Machines

Chart Type

You can set the display to:

- Text
- Ring Chart
- Horizontal Bar

Basic Info Charts

The Basic Info charts provide an information overview of the single entity or individual Azure resource group that you chose for the Chart Widget Scope value.
Type
You can choose:

- Entity Information.
  
  This lists a description of the entity (the ID, Name, State, Severity, Target Name, and so on).

- Related Tag Information
  
  This lists any available tag information for the entity or individual Azure resource group. For example, in a cloud environment, if a virtual machine has tags applied to it, the chart shows those tags for the virtual machine.

Display
The chart shows the information as Tabular.

Capacity and Usage Charts
These charts list the resources you want to view, showing their allocated capacity, and the amount of their allocated capacity that is in use.

Entity Type
Entity types you can choose include:

- Applications
- Containers
- Container Pods
- Business Users
- Data Centers
- Databases
- Database Servers
- Desktop Pods
- Disk Arrays
- Load Balancer
- Networks
- Hosts
- Storage Controllers
- Storage Devices
- View Pods
- Virtual Applications
- Virtual Data Centers
- Virtual Machines

Commodity
Depending on the entity type, you can add different resource commodities that you want to measure. For example, for a chart of Hosts, you can measure commodities such as CPU, Memory, ready queue, and even network flow between VMs that are on the same host (In-Provider Flow) or on other hosts (In-DPOD or Cross-DPOD Flow).
Display

The chart shows the information as Tabular.

Multiple Resources Charts

Multiple Resources charts show the historical utilization of commodities for an entity or a group of entities.

Entity Type

Entity types you can choose include:

- Applications
- Containers
- Container Pods
- Business Users
- Data Centers
- Databases
- Database Servers
- Desktop Pods
- Disk Arrays
- Load Balancer
- Networks
- Hosts
- Storage Controllers
- Storage Devices
- View Pods
- Virtual Applications
- Virtual Data Centers
- Virtual Machines

Commodity

Depending on the entity type, you can add different resource commodities that you want to measure. For example, for a chart of Hosts, you can measure commodities such as CPU, Memory, ready queue, and even network flow between VMs that are on the same host (In-Provider Flow) or on other hosts (In-DPOD or Cross-DPOD Flow).

Show Peaks

Choose the Show Peaks checkbox to include peak information in the chart.

Display

The chart shows the historical utilization and, if chosen, the peak information as a Line chart.
Resources Charts

Resources charts show the utilization of a resource over time, for the entities in the chart’s scope. The plot shows Average Used, Peaks and Lows, and the Average Capacity. The chart title shows the resource that you are plotting, as well as the chart’s current scope (if it is different than the default scope).

To see finer details about your environment, you can set up charts that show utilization of specific commodities. For example, you can set up a dashboard with a number of Resources charts with their scopes set to the same cluster. Such a dashboard gives you a detailed look at the health of that cluster. Or you could make a dashboard with each chart scoped to a different cluster, but have all the charts show the same resource utilization.

Commodity

You can set a Resources chart to one of the following resources:

- **Operational Cost**
  For workloads on the cloud, the cloud providers' costs for VM compute, storage, OS license, and static IP.
- **CPU**
  Host CPU capacity, measured in MHz. This shows what percentage of CPU cycles are devoted to processing.
- **IO Throughput**
  Data rate through the host’s IO adapter, measured in KBytes/sec.
- **Memory**
  Host memory, measured in Kbytes.
- **Net Throughput**
  Data rate through the host’s Network adapter, measured in Kbytes/sec.
- **In Provider Flow**
  A measure of network flow between VMs that are on the same host.
- **In DPOD Flow**
  A measure of network flow between VMs that are on different hosts within the same DPod, if the DPod has been discovered.
- **Cross DPOD Flow**
  A measure of network flow between VMs on different hosts within the same datacenter yet not part of the same DPod.
- **Cross Site Flow**
  A measure of network flow between VMs on different hosts at different datacenters.
- **Risk Index**
  A measure of the impact on Quality of Service (QoS) that a consumer will experience. The higher the Risk Index on a provider, the more risk to QoS for any consumer of that provider’s services.
- **Storage Access**
  Storage access operations per second.
- **Storage Amount**
  Datastore capacity, measured in Kbytes.
- **Storage Provisioned**
  Datastore capacity, measured in Kbytes.
How much the given storage is over-subscribed. Storage Provisioned capacity is the storage capacity multiplied by the Storage Overprovisioned Percentage (200 by default). The higher this value, the greater the risk that storage is overcommitted.

- **Virtual CPU**
  The CPU capacity allocated to a VM guest OS, measured in MHz.

- **Virtual Memory**
  The memory allocated to a VM guest OS, measured in Kbytes.

Note that percentages of allocated VMem are measured against the VMem limit (if set) or the allocated VMem capacity, whichever is less. This is also true in reports and recommended actions. For example, assume a VM with allocated VMem of 8 GB, but a limit of 4 GB. In this case, the percentage in a chart shows the percentage utilized of 4 GB.

- **Virtual Storage**
  Virtual storage allocated to a VM, measured in Kbytes.

**Options**
Depending on the commodity, you can choose **Show Utilization** or **Show Capacity** to include the information in the chart.

**Chart Type**
You can set the following types of display:

- **Line Chart**
  A line plot showing resource utilization over time. The vertical green bar shows the current moment – Plots that extend to the right project utilization into the future.

- **Band Chart**
  Lines plot average capacity and average used. The chart shows a band where its thickness indicates peaks and lows.

**Top Utilized Charts**
Top Utilized charts show the entities or groups with the most utilization.

**Entity Type**
Entity types you can choose include:
- Accounts (public cloud)
- Applications
- Containers
- Container Pods
- Clusters (of hosts)
- Business Users
- Data Centers
- Databases
• Database Servers
• Desktop Pods
• Disk Arrays
• Load Balancer
• Networks
• Hosts
• Resource Groups
• Storage Controllers
• Storage Devices
• View Pods
• Virtual Applications
• Virtual Data Centers
• Virtual Machines
• Volumes
• Wasted Files

**Data Type**

Depending on the entity type (for example, Clusters), you can choose **Headroom** or **Utilization** information in the chart.

**Commodity**

Depending on the entity type, you can add one or more different resource commodities that you want to measure.

**Display**

The chart lists the top entities by consumption of the commodities that you have set. Depending on the entity type and scope, you can sort the information. To view the utilization details, hover over the entity to display the tooltip. To drill down to an entity, click the entity name in the chart widget. This sets the scope to that entity.

Example: A top clusters chart which can be sorted by CPU headroom or CPU exhaustion.
Workload Health Charts

Workload Health charts show the health of workloads from the compliance, efficiency improvement, and performance assurance perspectives. These charts use current (real-time) data for the workloads chosen for the chart widget scope.

Chart Type

You can set the display to:

- Text
- Ring Chart
- Horizontal Bar

Breakdown By

You can choose:

- Compliance
  This indicates whether workloads are not violating a placement policy ("In Compliance"). Workloads that are not in compliance might be running on a host or placed on storage, for example, in violation of a placement policy.
- Efficiency Improvement
  This lists whether workloads are running on under-utilized hosts or whether the workload is not being utilized. The listed efficiency improvements indicate actions that you should consider to save money.
- Performance Assurance
  This indicates whether workloads are performing well or not. For example, if the utilization is poor, the chart indicates actions that you should consider to improve performance. For example, you might consider whether to resize the workload or move it to a host with more resources.

Workload Health charts indicate actions that you should consider to improve the health of workloads. To see a list of actions, click Show Actions at the bottom of the chart.

Environment Charts

Environment charts provide an overview of your environment. They show the targets that you are managing and count the entities that Turbonomic has discovered through those targets. For example, you can display the cloud service providers, hypervisors, and the number of workloads.

Environment Type

You can choose one of the following views:

- Hybrid (both on-prem and cloud)
- Cloud
- On-Prem

Display

The chart shows the information as a Text chart type.
Workload Improvements Charts

Workload Improvements charts track the health of workloads in your environment over time, and map the health to the number of actions Turbonomic has executed in that time period.

In the chart, you can see the significance and value of executed actions:

- **Workloads Overall**
  This is the total number of workloads over time.
- **Workloads with Performance Risks**
  These are the workloads that are not performing well.
- **Inefficient Workloads**
  These are the workloads that are running on under-utilized hosts or are not being utilized.
- **Workloads Out of Compliance**
  These are the workloads that are violating a placement policy. Workloads that are not in compliance might running on a host or placed on storage, for example, that violate a placement policy.
- **Executed actions**
  Actions that Turbonomic executed.

The vertical line shows when the last data point was polled in your environment.

**Environment Type**

You can choose one of the following views:

- Hybrid (both on-prem and cloud)
- Cloud
- On-Prem

**Display**

The chart shows the information as a Line chart.

**Cloud Chart Types**

These chart widgets provide information on the status of your cloud environment.

For many cloud chart widgets that display costs and savings, Turbonomic uses the billing reports from your cloud service providers to build a picture of your overall costs. The data includes all costs that the service provider includes in the billing report. Turbonomic parses these reports into the formats that it uses for the cloud chart widgets.

**NOTE:**

In order for Turbonomic to access AWS monthly reports, you must have created a Cost and Usage report in your AWS account and you must store it in an S3 bucket.

For more information, see [Displaying AWS Spend In Turbonomic](#).
Billing Breakdown Charts

Billing Breakdown charts enable you to track your expenditure on cloud services, so you can track overall cost, cost by region, or cost by cloud accounts. Turbonomic discovers pricing for cloud services through the cloud accounts and Azure subscriptions that you configured as targets. Turbonomic uses the billing reports from your cloud service providers to build a picture of your overall costs. The data includes all costs that the service provider includes in the billing report.

Chart Type

You can set the display to:

• Text
• Ring Chart
• Horizontal Bar

Estimated Cost Breakdown Charts

To keep track of your costs on the public cloud, you can see costs for database, database servers, storage devices, virtual machines, and workloads. In this way, you can go to your dashboard or any view that includes this chart to quickly see how your cloud costs develop over time.

The Estimated Cost Breakdown charts show:

• Total Compute with RI: The cost of resources, including the cost of Reserved Instances, that are allocated to a workload template.
• Attached Storage: The cost for the utilization of storage on different storage tiers.
• License: The cost of the operating system (OS) if the virtual machine is not on an open source operating system. It can also be the cost of an application license.
• IP: The cost of a static IP address for the virtual machine, if you have contracted to use a static IP address.
• Spot Compute: The cost of running spot instances.
• Other: If the legend has more than four categories, "Other" represents the remaining categories. For this chart, "Other" represents a combination of other costs like network costs, for example.

Entity Type

Entity types you can choose include:

• Databases
• Database Servers
• Storage Devices
• Virtual Machines
• Workloads

Chart Type

You can set the display to:

• Text
• Ring Chart
• Horizontal Bar

Example: Cost Breakdown for Virtual Machines

Expenses Charts

To help you manage costs for your public cloud environment, Turbonomic tracks compute, storage, license, and IP costs for the workloads in your environment. Are you spending too much on your cloud resources? Use Expenses charts to see how your expenses evolve and to keep track of these costs over time.

Cloud Costs

Turbonomic uses the cost for services and workload expenses to track your cloud spend. See Tracking Cloud Cost (on page 31) for more information about service cost data, compute, storage, license, and IP costs.

Commodity

To keep track of your spending on the public cloud, you can see costs by cloud service, cloud account, and cloud provider. In this way, you can go to your dashboard or any view that includes this chart to quickly see how your cloud costs develop over time.

You can choose:

• Expenses
• Average Expenses
• Cost Breakdown by Cloud Service Provider
• Cost Breakdown by Cloud Account
• Cost Breakdown by Cloud Service
• Workload Cost Breakdown

Cloud Account

If you choose Cost Breakdown by Cloud Account for the commodity, you can choose one or more specific accounts depending on your configured public cloud targets.

Chart Type

You can set the display to:

• Line Chart
• Stacked Bar Chart
• Area Chart

Examples:
• Expenses
  See your hourly expenses over time, as well as overall monthly and yearly costs.
• Average Expenses
  See your average cost per Virtual Machine, as well as overall monthly and yearly costs.
• Cost Breakdown by Cloud Service Provider
  Costs over time for each cloud service provider that you use in your cloud environment. For example, you can compare the costs you incur on AWS to costs on Azure.

For example:

You can open more than one account from a single service provider. If you are running workloads on different service providers, then this chart shows the distribution of costs across them.
• Cost Breakdown by Cloud Account
  Costs over time for each account that you have set up as a target in Turbonomic.

Each public cloud target that you configure for Turbonomic represents a public cloud account. If you have targeted numerous accounts, then this chart gives you a quick read out of your costs per each one. You can see whether one account shows unusually high cost, or perhaps an account is hardly used at all and you can consider closing it down.
• Cost Breakdown by Cloud Service
This chart shows cloud cost over time by cloud services. For example, you can see the breakdown of cloud cost by cloud services.

![Cost Breakdown by Cloud Service](image)

To evaluate your use of different services, you can follow your expenditure for each one. Note that for AWS clouds the service names begin with "Amazon" or "AWS". Other services show the names as they are presented in the service provider's billing report. You can also set the scope of this chart to an Azure Resource Group or a group of Resource Groups.

- **Workload Cost Breakdown**

  This chart shows costs over time for each component of your cloud utilization. You can see costs for:
  - On-Demand Compute
  - IP (static IPs for workloads)
  - License (OS license)
  - Storage
  - Spot Compute
  - RI Compute

![Workload Cost Breakdown](image)

**Reading a Cost Breakdown Chart**

The chart tracks overall cost over time. The chart time scale matches the time scale you set for the overall view (for the Overview, Cloud, or Details view). It includes a vertical line to show when the last data point that was polled from your environment. Data points to the right of the vertical line are projections into the future.
NOTE:
This cost information comes from billing reports. As you change the time scale, Turbonomic divides the reported information into the appropriate time units to match that scale. However, the source remains the same - Changing the scale does not affect the source data, or increase data polling.

The line chart shows expenses figured as overall cost per hour. The chart displays a tooltip with the date for the data point and the given values.

Template Breakdown Charts

Template Breakdown charts show the cloud templates that Turbonomic discovers for the chart widget scope. For example, if the Chart Widget Scope is set to All Cloud VMs and the Entity Type is set to Virtual Machine, the chart shows templates that the workloads use.

Entity Type
You can choose any entity type in the list.

Chart Type
You can set the display to:

• Text
• Ring Chart
• Horizontal Bar

Location Charts

Location charts show the regions in a world map. You can also click on any region to examine more detailed information in a scoped view.

Display
The chart shows the regions in countries in a Map chart.
Cost Breakdown By Tag Charts

Cost Breakdown By Tag charts show the costs for tagged cloud entities that Turbonomic discovered and commodities.

Tag Settings

Choose a key from the list and one or more corresponding values.

Custom X-axis

You can also define an X-axis using one of two commodities, Cost Breakdown by Zone or Cost Breakdown by Region, and choose one or more values for the commodity.

Chart Type

You can set the display to:

- Area Chart
- Stacked Bar Chart

Example: The Tag setting key is workload-type and the values are other and production.

Cumulative Savings Charts

Cumulative Savings charts show you the cost savings for executed cloud actions compared to the cloud actions that you have not executed (missed savings).

For this chart’s scope, you can choose an account or subscription, a group of accounts or subscriptions, or use the default, Global Environment. If you use the default Global Environment, the chart will automatically use all cloud accounts for its scope. Other examples of scope settings are: An AWS billing family, an Azure subscription, the All AWS Accounts predefined group, or the All Azure Accounts predefined group.

For all actions except Suspend, savings are estimated based on the hourly cost of workload price differences and 730 hours per month of workload usage. Savings from Suspend actions are estimated based on the hourly cost of workload price differences and actual suspend times as defined in the suspension policy.

Missed savings are estimated based on the hourly cost of workload price differences and the number of hours that recommended actions exist in the system.
Cumulative Savings charts calculate cost savings and missed savings over time since your update of Turbonomic to version 6.4.2. Historical data stored in the database prior to version 6.4.2 is not included.

**Chart Type**
You can set the display to:

- Text and Area Chart
- Area Chart
- Text

Example: Text and Area

In this example, Turbonomic has accumulated the cost savings and missed savings for a year.

In the chart legend, you can also click on **Savings** or **Missed Savings** to change the display of the chart. Click the item again to reset the chart. For example, if you want to see a trend in just the savings information, click **Savings** in the legend.

**RI Inventory Charts**

RI Inventory charts show the Reserved Instance workloads that Turbonomic discovers, and lists them by the templates they use.

To see the RI information for each template, click **Show all** at the bottom of the chart. If your scope includes both AWS and Azure cloud targets, click **AWS** or **Azure**. Click any column heading to sort the list. When you choose one or more checkboxes, the total count, cost, and savings appear at the top.

**Chart Type**
You can set the display to:

- Text
- Ring Chart
- Horizontal Bar

Examples:

- Horizontal Bar
• Viewing the AWS Show all list:

To examine your RI inventory, click any column heading to sort the list. For example, you can sort by:

- Public cloud account to see which reserved instance IDs are associated with a particular account.
- Expiration Date to see which RIs are due to expire. If an RI has expired, the word "Expired" appears in the Expiration Date column.
- Effective Cost to assess the costs of RIs.

The monthly cost is calculated for the RI depending on the type of payment. For an All Upfront payment, it is the prepayment amortized over the RI life. For a Partial Upfront payment, it is the prepayment amortized over the RI life, plus the monthly charge. For a No Upfront payment, it is the monthly charge.

Turbonomic calculates the effective costs and the estimated utilization from the real RI pricing plans that are available to the target public cloud accounts.

• Viewing the Azure Show all list

To examine your RI inventory, click any column heading to sort the list. For example, you can sort by:

- Subscription to see which order IDs are associated with a particular subscription. An Azure subscription can have multiple orders.
- Order ID to see how many RIs belong to an order ID. An order can have multiple RIs.
- Scope if you are interested in whether an RI is shared or used by one subscription (single-scope).
- Expiration Date to see which RIs are due to expire. If an RI has expired, the word "Expired" appears in the Expiration Date column.
- Effective Cost to assess the costs of RIs.

The monthly cost is calculated for the RI depending on the type of payment. For an All Upfront payment, it is the prepayment amortized over the RI life. Partial Upfront and No Upfront payment types apply only to AWS.
Turbonomic calculates the effective costs and the estimated utilization from the Microsoft Enterprise Agreement targets.

Recommended RI Purchases Charts

Recommended RI Purchases charts show the projected inventory of pending Reserved Instance purchases as generated by Turbonomic. The charts show the Reserved Instance workloads that Turbonomic discovers, and lists them by the available templates.

To see the RI information for each template, click Show all at the bottom of the chart. If your scope includes both AWS and Azure cloud targets, click AWS or Azure. Click any column heading to sort the list. For example, you can sort the list by the break-even period (The time at which RI savings will exceed the purchase cost of the RI, rounded to the month). When you choose one or more checkboxes, the total count, up-front cost, and savings appear at the top.

Chart Type

You can set the display to:

- Text
- Ring Chart
- Horizontal Bar

Examples:

- Horizontal Bar

  ![Recommended RI Purchases Chart Example]

  - Viewing the AWS Show all list
Viewing the Azure Show all list

RI Coverage Charts

RI Coverage charts compare the capacity of your current VM workload to the capacity of workload that is covered by Reserved Instances.

To see specific values, hover on a data point in the chart. Data points on the vertical line show the current moment (the last data point that was polled from your environment). To the left of the vertical line, data points show historical data and data points to the right are projections into the future.

The tooltip appears with:

- A date for the data point
- The percentage of RI coverage
- NFU (for AWS): The number of RIs calculated as NFUs that cover workload capacity compared to the total number of NFUs for the workloads in the chart’s scope. Each workload is assigned normalized factor units depending on its instance type. For more information about NFUs, see Resource Descriptions (on page 21).
- Ratio (for Azure): The number of RI units that cover workload capacity compared to the total number of RI units for the workloads in the chart’s scope. Each workload is assigned RI units based on its instance type.

If you have a high percentage of on-demand workload, then you should be able to reduce your monthly costs by increasing RI coverage. To increase coverage, you resize workloads to instance types that have existing RI capacity. If you need more RI capacity, then Turbonomic will recommend the RI templates that you should buy.

Note that if you set the scope to a specific AWS account, this chart shows the RI coverage for the workloads for the account, plus any RIs for the billing family. For Azure, if you set the scope to a specific Azure subscription, this chart shows the RI coverage for the workloads for the subscription, plus any shared RIs and single-scope RIs owned by this subscription.
Display
The chart shows the information as a Line chart.

Example: An RI Coverage chart for AWS and Azure

In this example, the cursor hovers on the current data point. The RI coverage is 24.7% for AWS and 4.19% for Azure. For AWS, 35.75 NFUs represent the RI-covered workloads out of the total 144.75 NFUs. The Azure ratio shows 7 RIs out of the total 167.

RI Utilization Charts

RI Utilization charts show how well you have utilized the Reserved Instance inventory. The chart compares the capacity for all Reserved Instances versus the RI consumption by virtual machines. The points that extend to the right of the vertical bar project utilization into the future.

The desired goal is to use more or all of your purchased Reserved Instances which is indicated by the area to the right of the vertical bar.

To see specific values, hover on a data point in the chart. The tooltip appears with:

• A date for the data point
• The percentage of RI utilization
• NFU (for AWS): The number of RIs calculated as NFUs that are consumed by virtual machines compared to the total number of RIs in the chart’s scope. For more information about NFUs, see Resource Descriptions (on page 21).
• Ratio (for Azure): The number of RI units in use compared to the total number of RI units in the chart’s scope. Each workload is assigned RIs based on its instance type.
• Effective cost: The total cost of utilized RIs per hour compared to the total number of all RIs in the chart’s scope.

Note that if you set the scope to a specific AWS account or Azure subscription, this chart shows the RI utilization for the workloads for the entire billing family or for single and shared subscriptions.

Display
The chart shows the information as a Line chart.

Example: An RI Utilization chart for AWS and Azure

In this example, the cursor hovers on a future data point. The RI utilization is projected as 82.4% for AWS and 87.6% for Azure. For AWS, 99.5 NFUs represent RIs utilized by virtual machines out of the total 120.75 NFUs. The Azure ratio
shows 106 RIs out of the total 121. For the projected effective cost, the utilized RIs will cost $2.37 per hour for AWS and $3.09 per hour for Azure.

Cloud Estimated Cost Charts

Cloud Estimated Cost charts show estimated monthly costs and investments for the cloud. Monthly cost amounts are summarized as amounts with and without actions.

Display

The chart shows the information as a Text chart.

Volume Tier Breakdown Charts

To help you manage your costs on the public cloud, these charts show the distribution of storage that supports your workloads. You can filter these charts to show all attached or unattached storage for the given scope. In this way, you can see how storage utilization affects your costs. For these charts, Turbonomic calculates the costs based on the cost information from the cloud targets.

For a detailed breakdown, click Show all at the bottom of the chart. If your scope includes both AWS and Azure cloud targets, click AWS or Azure to see the details. Click any column heading to sort the list. When you choose one or more checkboxes, the total appears at the top.

Filter

Choose All Tier to see all of the storage tiers or volumes. To see unattached tiers or volumes, choose Unattached Tier.

Chart Unit

Choose one of the following:

- Count to see how many storage tiers or volumes exist by storage type.
- Cost to see the monthly cost by storage type.
Chart Type

You can set the display to:

- Horizontal Bar
- Ring Chart
- Text

Examples:

- Volume Tier Breakdown
  This chart shows the monthly costs for all storage tiers or volumes. You can also choose Count to list how many storage tiers or volumes exist by storage type. This chart is available for real-time views and dashboards.

- Unattached Volume Tier Breakdown
  This chart shows how many unattached storage tiers or volumes exist. You can also choose Cost to list the monthly costs of the unattached storage. This chart is available for real-time views, dashboards, and Optimize Cloud plan results. For more information about Optimize Cloud plan results, see Optimize Cloud Plan Results (on page 135).

- Volume Tier Breakdown (Migrate to Cloud plan)
  This chart shows the distribution of storage in Allocation Plan and Consumption Plan graphs. This chart is available in Migrate to Cloud plan results. For more information, see Migrate to Cloud Plan Results (on page 145).
- **Volume Tier Breakdown (Optimize Cloud plan)**

  This chart shows the distribution of storage in Current and Optimized graphs. This chart is available in Optimize Cloud plan results. For more information, see [Optimize Cloud Plan Results (on page 135)](#).

  ![Volume Tier Breakdown](image)

**Monthly Savings or Investments Totals Charts**

Monthly Savings or Investments Totals charts help you examine the monthly savings or investments for executed cloud actions. For example, if an executed action causes an increase in the price, this is an investment. These charts also show the missed monthly savings or missed performance investments that you could have achieved for recommended cloud actions, if you executed them.

For this chart’s scope, you can choose an account or subscription, a group of accounts or subscriptions, or use the default, Global Environment. If you use the default Global Environment, the chart will automatically use all cloud accounts for its scope. Other examples of scope settings are: An AWS billing family, an Azure subscription, the All AWS Accounts predefined group, or the All Azure Accounts predefined group.

For all actions except Suspend, savings and investments are estimated based on the hourly cost of workload price differences and 730 hours per month of workload usage. Savings from Suspend actions are estimated based on the hourly cost of workload price differences and actual suspend times as defined in the suspension policy.

Missed savings and investments are estimated based on the hourly cost of workload price differences and the number of hours that recommended actions exist in the system.
Monthly Savings or Investments Totals charts calculate data on a monthly basis since your update of Turbonomic to version 6.4.2. Historical data stored in the database prior to version 6.4.2 is not included.

**Chart Type**

You can set the display to:

- Stacked Bar Chart
- Tabular

**Examples:**

- **Stacked Bar**
  
  This chart shows the monthly totals of savings or investments for each of the last seven days. It also shows the missed monthly savings or performance investments that you could achieve by executing recommended cloud actions.

![Stacked Bar Chart Example](image)

In the chart legend, you can also choose an item to change the display of the chart. Click the item again to reset the chart. For example, if you want to examine investment information, click **Investments** in the legend.

- **Tabular**
  
  This chart shows the monthly totals of savings or investments for each of the last seven days. It also shows the missed monthly savings or performance investments that you could achieve by executing recommended cloud actions.

![Tabular Chart Example](image)
On-Prem Chart Types

These chart widgets provide information on the status of your on-prem environment.

Density Charts

Density charts show the number of workloads or containers per host or storage. Also, they show the desired count of workloads, assuming you want to fill the headroom completely. Note that the Desired Workloads values are the results of running plans. These plans can calculate workload moves within a cluster to gain more efficiency, but they always respect the cluster boundaries – the plans never move VMs to hosts on different clusters.

You can specify the following types of Density charts:

- Virtual Machines vs Hosts
  If the scope of the Virtual Machine vs Hosts chart is a discovered group that is based on host clusters, both historical and current density data appears. If the discovered group is not based on host clusters, only current density data appears.
- Virtual Machines vs Storage
- Containers vs Hosts
- Containers vs Storage
- Virtual Machines vs Hosts and Storage
- Containers vs Hosts and Storage
- Headroom – The total number of workloads running in the chart’s scope, plus the total headroom for that scope
- Host and Storage Units – The numbers of active Hosts and Storage devices
- Virtual Machines and Container vs Hosts and Storage

Choose the **Show Density** checkbox to see the ratio of consumers to providers.

Chart Type

You can set the display to:

- Stacked Bar Chart
- Line Chart

Ports Charts

Ports charts show the most utilized northbound or southbound ports in your on-prem environment over a given time period. These charts are useful in Fabric environments where you license port channels.

Display

The chart shows the information as Tabular.
Headroom Charts

Headroom charts show the available headroom in your on-prem environment.

You can specify the following types of Headroom charts:

- CPU Headroom
- Memory Headroom
- Storage Headroom

Commodity

You can choose:

- CPU Headroom
- Memory Headroom
- Storage Headroom

Display

The chart shows the information as an Area chart.

Example:

Exhaustion Time Charts

Exhaustion Time charts show your current growth and project into the future when your workloads will exceed the capacity of your current infrastructure. This is useful for future planning (for example, if you might need to buy more hardware).

You can track CPU, memory, and storage as well as the average monthly Virtual Machine growth and the average VM template. The amount of time is presented as days. For example, storage will be used up in 41 days.

Display

The chart shows the information as a Text chart.
Reports: Viewing Historical Data

The Turbonomic database stores a history of your managed environment. Turbonomic ships with a list of standard reports that give you selective snapshots of this history. You can also specify SQL queries against the Turbonomic database to generate custom reports. The Reports Page gives you access to these reports – On this page you can:

• View reports – Generate up-to-the-minute reports or view saved reports (see Viewing Reports (on page 238))
• Schedule reports to be generated at regular intervals (see Scheduling Reports (on page 240))

NOTE:
Before you run reports that list resize actions for VMs, you must first run the VM Rightsizing Recommendations report. By default, Turbonomic does not store historical data for VM rightsizing. For that reason, reports that can show rightsizing history for VMs do not include the rightsizing data by default. However, once you run the VM Rightsizing Recommendations report, Turbonomic generates this historical data, and continues to store it. Subsequent runs of other rightsizing reports will then include this data.
**NOTE:**
Before you run custom reports, you need to create custom report templates that include the SQL queries. See [Creating Custom Report Templates](#) on page 241.

## Storage of Generated Reports

Whenever you generate a report, Turbonomic saves the report file on the server. When setting up subscriptions, be sure to choose reports that are useful for your organization. For example, assume you set up a daily subscription to a *Monthly Overview with Cluster Summary* report. It’s likely that you could make do with a monthly subscription to such a report. Generating these reports daily can needlessly consume storage on the Turbonomic server.

You can set up subscriptions in a way that minimizes storage consumption. For example, if you make a weekly subscription to a report on Mondays, and then subscribe to the same report on Fridays, Turbonomic will save two copies of that report every week. Instead, make two subscriptions to the report on the same day, to save only one copy of the report each week.

## Viewing Reports

To view a report, first select the type of report you want from the list. If the report has been scheduled, Turbonomic generates copies at regular intervals. You can view a copy of a scheduled report, or you can view an up-to-the-minute report — a report based on the current state of your environment.

### Viewing an Up-To-The-Minute Report

To view a current report, you can:

- Create a new report and generate a copy
- Select a report in the list, and generate a copy

If you are not using the Turbonomic administrator user account, the ability to view reports and run reports depends on your user account authorization:

- If your user account does not have a defined scope set for its authorization, you can view and run standard reports and custom reports.
- If your user account has a defined scope set for its authorization, you can only view standard reports.

To create a new report and generate, click **NEW REPORT** in the Reports Page, choose a report category, and choose the type of report you want. For example, if you want to run a custom SQL report, choose **Custom** in the Choose Report Category fly-out and choose the type of report you want. Then, make the settings you want:

- Format – Choose PDF or XLS.
- Schedule – You can leave this report unscheduled.
- Recipients – If you want to email the report, specify the addresses of the recipients.
When you're done, click **GENERATE** – Turbonomic generates the file and either sends it to your browser or sends it to the email addresses you specified.

To generate an up-to-the-minute copy from the list of scheduled reports, select the item in the list and click **GENERATE**. Turbonomic uses the current settings for this report to generate the file, and either sends it to your browser or sends it to the email addresses you have specified in the report's settings.

**Viewing Saved Reports**

Whenever it generates a report, Turbonomic saves the report on the server. For a scheduled report that is in the list on the Reports Page, you can go back to these saved reports and view them.
To view a saved report:
1. On the Reports Page, click the name of the report you want to view.
   This opens the CONFIGURATION flyout page.
2. Display the GENERATED REPORTS tab on the flyout.
3. Set a date range.
   Turbonomic lists and copies of this report that were generated within that date range.
4. Click a list entry to see the report.

Scheduling Reports

When you schedule a report, Turbonomic generates a copy of it at the times you specify. To set up a subscription, you can provide email addresses of the recipients and Turbonomic will mail the report at the specified intervals.

The Reports Page gives you access to the reports that are available on your instance of Turbonomic. Use this page to:

• Choose the reports you want to see
  Turbonomic ships with a full compliment of reports. To manage reports, you set up a list of the reports you want.
• Generate up-to-the-minute reports, on demand
• Schedule reports to be generated at regular intervals

To set up a subscription:

1. Navigate to the Reports Page.

Click to navigate to the Reports Page.

This page lists all the reports that you currently have set up and scheduled. You can select one or more of the listed reports and:

• Generate the selected report to see the latest data
  When you generate a report, you can choose to email it to its subscribers, or you can download the report to your browser.
• Clone the selected reports to add new items to the list
  After you clone a report, click the new report’s name to change the report’s configuration.
• Delete selected reports to remove them from the list
  This removes the report from the list, and cancels any schedules. However, this does not delete any report files that were already generated and saved on the Turbonomic server.

To edit a report’s configuration, click the entry in the list. This opens the Report CONFIGURATION fly-out where you can make your changes. Be sure to save your changes when you're done.

2. Configure a report and add it to the list.
To start configuring a report, click **NEW REPORT**. The next step is to choose the type of entities you want to report on. For example, choose Virtual Machines or Hosts. Turbonomic ships with a set of predefined reports for each entity type.

For the report type that you choose, you then set up the report configuration:

- **Schedule**
  How often Turbonomic will generate the report.

- **Scope**
  If present, you must choose a group or an entity to set the scope of the report.

- **Format**
  Specify whether to generate PDF or XLS reports.

- **Recipients**
  Specify one or more email addresses to create subscriptions. Turbonomic will email the report to the specified recipients at the scheduled intervals. You can add as many recipients as you want.

3. When you're finished making the settings, click **SAVE**.

   Turbonomic adds the report to the list on the Reports Page, and generates copies of it at the scheduled intervals.

### Creating Custom Report Templates

To add a report as a choice in the custom report type list, you create a template in Turbonomic. For the template, you upload your SQL query as a file, and then you assign a name and a description.
You must log in with the Turbonomic administrator user account to create a custom report template.

Also, the SQL query must be saved in a file with a .sql extension.

Once the report template is created, it appears in the Choose Report Type fly-out and you can use it the same as any other report. For example, you can schedule regular runs of the report, set up subscriptions, and view the report in PDF or XLSX format.

To create a custom report template:

1. Navigate to the Settings Page.

   ![Settings](image)

   Click to navigate to the Settings Page. From there, you can perform a variety of configuration tasks.

2. Choose Report Templates.

   ![Report Templates](image)

   Click to navigate to the Report Templates page.

   In the Report Templates page, you can see all the custom report templates that have been configured. In this list you can:

   • Click an entry to see its details
   • Select an entry to delete the template

   **NOTE:**
   If you delete a custom report template, all of the reports that were generated using that template will also be deleted.

   • Add new report template

3. Add a new report template.
First click **NEW REPORT TEMPLATE**, then specify the following settings:

- Give the template a name.
- Give the template a useful description.
- Upload the SQL query file to the template.

  You can drag that file into the New Custom Report Template fly-out, or browse to the location where you have saved the file. Be sure to upload only .sql files.

  After you upload the SQL query file, the fly-out displays **VALID** in green text.

After you have configured the template, click **SAVE**.
Configuring Targets

A target is a service that performs management in your virtual environment. Turbonomic uses targets to monitor workload and to execute actions in your environment. When you configure a target, you specify the address of the service, and the credentials to connect as a client to it.

For each target, Turbonomic communicates with the service via the management protocol that it exposes — The REST API, SMI-S, XML, or some other management transport. Turbonomic uses this communication to discover the managed entities, monitor resource utilization, and execute actions.

To configure a target, you will choose the target type, specify the target’s address, and then provide credentials to access the target.

After you configure a target and add it to your installation, Turbonomic validates the connection, and then discovers the entities that target manages.

**NOTE:**
Turbonomic regularly checks that your targets are valid. If it discovers that a target is invalid it then posts that status to the user interface. Under some circumstances, the target can become valid again, but the status does not update. If you see an Invalid message for a given target, try to manually validate the target again (click **VALIDATE**).

**Configuring a Target**

1. Navigate to the Settings Page.

   ![Settings](image)

   Click to navigate to the Settings Page. From there, you can perform a variety of Turbonomic configuration tasks.

2. Choose Target Configuration.

   ![Target Configuration](image)

   Click to navigate to the Target Configuration Page.
This page lists all the targets that you currently have configured for Turbonomic. You can inspect these targets, you can edit them (change address and credentials), and you can add a new target to Turbonomic.

3. Filter the list of targets.

To work with a long list of targets, you can filter by the target type. You can also type a string in the Search field to filter the list, and you can sort the list by target status or target name.

4. Select one or more targets to work with.
When you select a target you can:

- **Rediscover** — Direct Turbonomic to fully discover the entities that this target manages. This will rebuild the topology that is associated with this target.
- **Validate** — Direct Turbonomic to validate its connection with the target. For example, if you create a new user account on the target, you can edit the target connection to use that account, and then revalidate.
- **Delete** — When you delete a target, Turbonomic removes all the associated entities from its model of the inventory.

5. Expand an entry to see details, or click the entry to edit the target's configuration.

For example, if you entered the wrong username or password, you can change those credentials and validate the target again.

6. Create a new target and add it to Turbonomic.
First, select the type of target to add. Then for the type you choose, select the specific target technology. For example, select Hypervisor/vCenter to add a VMware vCenter Server target. Then provide the address and credentials for that target.

For more details, including a list of supported targets and configuration requirements, see the Turbonomic Target Configuration Guide.
Configuring Targets

AWS Billing Families

As you configure AWS targets, Turbonomic discovers AWS accounts that are consolidated into billing families. A billing family has one master account, and zero or more member accounts. By recognizing billing families, Turbonomic more accurately calculates cloud investments and savings, and makes more accurate recommendations for RI coverage.

In the Targets user interface, master accounts appear in bold, with a star next to them. You can expand the account entry to see the related member accounts. If you expand the entry for a member account, then the related accounts includes the family master, indicated by a star.

For RI purchases, different accounts in a billing family can share the same RI resources. At the same time, accounts in other billing families cannot use those RIs. This adds flexibility to your RI coverage, while maintaining order over the billing.

In Turbonomic, if you enable Billing Family Recognition, then you can see the billing family master and member accounts in the Targets user interface, and Turbonomic can recommend proper RI purchases within the correct billing families.

To enable Billing Family Recognition, ensure the following as you configure your AWS targets:

- Use the proper role for each AWS target

  To properly discover billing family information for a target, you must give Turbonomic credentials for an AWS role that includes the permission, organizations:DescribeOrganization. With that permission, Turbonomic can:

  - Discover master accounts and member accounts in different billing families
  - Display the account names in the user interface
  - Discover billing information for each family and account
  - Recommend RI actions that respect billing family boundaries
• Configure targets for the complete billing family

One billing family can consolidate a number of AWS accounts. For Turbonomic to include these accounts in its analysis, you must configure each one as a separate target. If you do not configure all the accounts in a billing family, then Turbonomic cannot discover complete billing information for that family, and its analysis will be based on incomplete information.

Turbonomic displays member accounts that have been configured as targets in regular text. For members that Turbonomic discovers but have not been configured as targets, Turbonomic displays their names in grayed text.

If you have enabled Billing Family Recognition, you should keep the following points in mind:

• Billing families can grow

Turbonomic regularly checks the membership of your billing families. If it discovers a new member account, it adds that account to the list of members. If you have already configured the account as a target, then Turbonomic includes the new member in its analysis of billing families. If the new member is not already a target, then Turbonomic lists the new member in grayed text.

• You can configure discounts per billing family

Turbonomic includes a feature to set a discount for a billing group, and to override that discount for specific template families within that scope. For more information, see Cloud Discounts (on page 343) and Discount Override: AWS (on page 349).

• You might see master accounts that have no member accounts

AWS treats every account you create as a part of a billing family. Assume you created an account, but you had no reason to consolidate its billing with any other accounts. In that case, the account appears in the Turbonomic user interface as a master account, but it has no member accounts.
Azure Enterprise Agreements

You can configure Turbonomic to manage Azure subscriptions within the context of an Enterprise Agreement (EA). An EA defines specific pricing, including the pricing for Reserved Instances (RIs). When you configure an EA target, and set the EA key to your Azure targets, Turbonomic uses that richer pricing information to calculate workload placement and RI coverage for your Azure environment.

To enable Turbonomic management of Azure EA environments, you must configure:

• One Microsoft Enterprise Agreement target
• At least one Service Principal target that can discover the underlying Azure subscriptions

For information about Azure targets, see "Microsoft Azure" in the Target Configuration Guide.

In the Targets View, you can identify the targets related to Azure EA as follows:

• EA Targets
  The target that discovers the EA to track pricing and RI information. You can have one EA target per Turbonomic deployment. The EA target appears with a star next to the validation date. Expand the entry to see the EA enrollment number, and the Azure subscriptions that participate in the EA.

• Azure Subscription Targets
  The targets that manage the workloads in your Azure environment. These are discovered by Service Principal targets. Note that not all subscription targets necessarily participate in the EA. Expand these entries to see the related Service Principal target. For members of the EA, you can see the related EA target as well.

Subscriptions that do not participate in the EA appear as Standalone targets.
NOTE:
In rare circumstances, you can have a subscription that is not in use – The subscription has no workloads associated with it. In this case, Turbonomic identifies the subscription as Standalone. This is because the target cannot discover any cost or usage information that would relate the subscription to its EA.

- **Service Principal Targets**

  The Azure target that you configure to discover Azure subscription targets. Expand the entry to see the discovered targets. If you have configured an EA target, the entry lists that as well, along with the EA enrollment number.

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**Reserved Instances and Azure EA**

For Azure environments, Turbonomic can only discover and use RIs if you have configured a Microsoft Enterprise Account target, and if one or more subscriptions participate in that EA.

To discover and manage RIs in Azure environments, Turbonomic uses both the EA target and the associated subscription targets. On its own, a subscription target exposes costs for pay-as-you-go pricing. The EA target discovers pricing for the available RI instance types. Turbonomic combines this information to track:

- RI utilization
- RI coverage
- Virtual machine costs (accounting for RIs)
- RI Purchase recommendations (for Migrate to Cloud plans)

NOTE:
This release of Turbonomic does not support RI discovery and management for Classic VMs and Classic Cloud Services. Also, it does not support RI discovery and management for Suppressed Core virtual machines.

---

**Cost Calculations for Azure Environments**

To understand the reported costs in your Azure environment, consider these points:

- For targets that participate in the EA, Turbonomic uses the terms of the given EA, and bases costs on the Offer ID that is effective for the given subscription.
- For VMs in Azure, RI pricing does not include the cost of the OS license. However pricing for on-demand VMs does include the license cost.

NOTE:
For Microsoft Azure EA environments, the projected cost for RI Purchase actions might not match associated costs you find in the Microsoft Pricing Calculator.

Turbonomic actions can recommend RI purchases. For these recommendations, the action assumes a free Linux OS, so the cost estimate does not include the OS cost. However, The Microsoft Pricing Calculator does include costs for OS licenses. As a result, when you compare the Turbonomic cost estimates to the values in the Pricing Calculator, it’s likely that the two estimates will not match. This difference also affects the Break Even Point that appears in the Recommended RI Purchases chart. Because the recommended purchases do not include Azure costs for OS licenses, the listed Break Even Point can be optimistic.

- For workloads you migrated from on-prem to the Azure cloud, Turbonomic recognizes Azure Hybrid Benefit (AHUB) savings for RIs and on-demand workloads. The costs you see in Turbonomic charts include this benefit. However, remember that recommended actions do not include any license cost, so the actions will not reflect any proposed AHUB savings (see above).
• Turbonomic supports rate cards for workloads that use the pricing set by a Cloud Solution Provider. Note that rate cards only apply to on-demand workloads, and they do not include RI pricing data. For more information, see Azure Rate Cards (on page 340).

Creating Groups

Groups assemble collections of resources for Turbonomic to monitor and manage. When setting scope for your Turbonomic session, you can select groups to focus on those specific resources. For example, if you have a number of VMs devoted to a single customer, you can create a group of just those VMs. When running a planning scenario you can set the scope to work with just that group.

Turbonomic discovers groups that exist in your environment. These groups include PM clusters, and entities grouped by different logical boundaries. For example, Turbonomic discovers Storage by Disk Array, Physical Machines by Datacenter, and VMs by Network. In addition, Turbonomic discovers pools such as virtual datacenters, or folders that implement specific HA policies.

You can also create custom groups. Turbonomic supports two custom-grouping methods:

- Dynamic — You define these groups by specific criteria. You can group services according to naming conventions (all VM names that start with ny), resource characteristics (all physical machines with four CPUs), or other criteria such as time zone or number of CPUs.
  These groups are dynamic because Turbonomic updates the group as conditions change.
- Static — You create these groups by selecting the specific group members.

1. Navigate to the Settings Page.
   ![Settings](image)
   Click to navigate to the Settings Page. From there, you can perform a variety of Turbonomic configuration tasks.

2. Choose Groups.
   ![Groups](image)
   Click to navigate to the Group Management Page.
This page lists all the custom groups that you currently have configured for Turbonomic. You can:

- Expand an entry to see group details
- Select an entry to delete the group
- Click a group name to edit it
  
  For a dynamic group, you can edit the set of criteria that select the group members. For a static group, you can add or subtract specific members.

- Create new groups

To work with a long list of groups, you can filter by group type. For example, only show groups of VMs, or groups of host machines. You can also type a string in the Search field to filter the list.

3. Expand an entry to see group details.

The details show you information about related entities such as how many hosts provide resources for a group of VMs. If there are any pending actions for the group, the details list those actions as well.

4. Create a new group.

  Click **NEW GROUP**.
Next, choose a group type.
Then, specify the group settings:
- Give the group a name.
- Set whether the group will be static or dynamic.
  
To create a static group, select the member entities from the list. To filter the list, set group criteria.
To create a dynamic group, set group criteria. The list updates to show the resulting group members.
- Specify group criteria.

These criteria are entity attributes that determine group membership. You might create a group of all VMs that have 4 VCPUs. You can choose properties of the member entities, and you can choose properties of entities that are related to the members. For example, you can make a group of VMs that are hosted by PMs with the substring "Development" in their names.

As you set criteria, the list of entities updates to show the member entities. You also can sort the list by severity (per the most critical entity in group) or group name.

Note that you can use regular expression to express your match strings.
- When you are finished, save the group.

Save adds this group to the My Groups collection.
Working With Schedules

Turbonomic schedules specify a specific time range during which certain events can occur. Turbonomic currently uses schedules in scoped policies to set up windows of time when the policy can execute certain actions, or when the policy changes settings that affect analysis and action generation.

**NOTE:**
When you configure a schedule window for a resize action, to ensure Turbonomic will execute the action during the scheduled time, you must turn off the **Enforce Non Disruptive Mode** setting for that scheduled policy. Even if you turn the setting off for the global policy, you still must turn the setting off for your scheduled policy. Otherwise Turbonomic will not execute the resize action.
The Schedules page lists all the currently defined schedules. From this page you can:

- Select an entry to delete the schedule.
- Select an entry to defer the next occurrence.

Turbonomic calculates when the next scheduled window will open. If you want cancel the scheduled occurrence one time, you can select the schedule and defer the upcoming occurrence. This defers the schedule wherever it is applied. If the schedule is applied to more than one policy, this will defer all the policies that use this schedule. Before you defer a schedule, you should expand the details and review all the policies that use this schedule.

- Expand an entry to see schedule details

The details include a summary of the schedule definition, as well as:

- **USED IN POLICIES**
  The number of policies that use this schedule. Click the number to review the policies.

- **NEXT OCCURRENCE**
  When the schedule will next come into effect.

- **ACCEPTED ACTIONS**
  How many scheduled actions have been accepted to be executed in the next schedule occurrence. Click the number for a list of these actions.

- **AWAITING ACCEPTANCE**
  The number of Manual actions affected by this schedule that are in the Pending Actions list, and have not been accepted. Click the number for a list of these actions.

- Create new schedules
Working With Schedules

See Creating Schedules (on page 258).

Deleting Schedules

Before you delete a schedule, you should view its details to make sure no policies use it. If you delete a schedule that is in use by any policies, Turbonomic disables the affected policies until you edit them to either:

- Apply a different schedule to the policy and save the change, or...
- Save the policy with no schedule

Saving with no schedule confirms that you intend for this policy to apply at all times. Because scheduled policies are for special cases, this is usually not what you intend. For example, a scheduled maintenance window can have aggressive action modes that you do not want to enable during peak hours. If you save the policy with no schedule, then the aggressive settings will take effect at all times.

Turbonomic posts a confirmation dialog before deleting a schedule that is currently in use.

Schedules Imported from Earlier Versions of Turbonomic

Turbonomic version families prior to 6.4 include schedule windows that are configured as specific settings in policies. The current implementation of schedules treats them as separate data objects that you can include in policies. When you upgrade from one of these earlier versions, Turbonomic converts the schedule settings in your policies into individual schedules.

These schedules appear in the listing with names like:

- Schedule 1
- Schedule 2
- Schedule 3
- ...

To see which policies use these schedules, view the schedule details. You can leave the schedules as they are, or you can edit them to improve their naming. Also, if you have a number of policies that use the same schedule settings, you can edit the policies to all use a single schedule. Then, if you need to change the scheduled window for all those policies, you will only have to edit that one instance of the schedule.

Creating Schedules

To create a new schedule:

1. Navigate to the Settings Page.
2. Choose Schedules.

Click to navigate to the Schedule Management Page.

This page lists all the schedules that you currently have configured for Turbonomic. You can edit the schedules in the list, or you can create new schedules.

3. Create a new schedule.

Click **New Schedule** to open the new schedule fly-out. Then name the schedule.

4. Set the recurrence for the schedule.

Choose whether the scheduled period occurs just once, or whether it repeats over time. The settings vary according to the recurrence you choose:

- **Does Not Recur**

  This is a one-time schedule window. A non-recurring window has a start date, and no end date. The window starts on the day and time you specify, and remains open for the given duration.
Working With Schedules

- **Daily**

  Repeat this schedule every given number of days. For example, repeating 30 days is similar to repeating monthly, except it repeats by the count of days, not by the calendar month.

  The schedule begins on the **Start Date**, and continues repeating until the **End Date**. If **End Date** is "None", the schedule repeats perpetually.

- **Weekly**

  Repeat this schedule every given number of weeks, on the week days you specify. For example, to repeat every weekend, set it to repeat every one week on Saturday and Sunday.

  The schedule begins on the **Start Date**, and continues repeating until the **End Date**. If **End Date** is "None", the schedule repeats perpetually.

- **Monthly**

  Repeat this schedule every given number of months, to begin on a given day in the month. For example, you can schedule a maintenance window to begin on the first Saturday of each month.

  The schedule begins on the **Start Date**, and continues repeating until the **End Date**. If **End Date** is "None", the schedule repeats perpetually.
5. **Set the Start Time and Duration.**

   These settings specify how long the scheduled window remains open. You set the duration in terms of hours and minutes. Using a duration instead of an end time removes ambiguities such as starting before midnight and ending after. However, you should make sure the duration is not longer than the recurrence.

6. **Set the time zone.**

   This gives a reference for the schedule's start time. The Turbonomic server uses that reference when it opens and closes the schedule window. Users see the same time zone setting no matter where they are located – They should convert the schedule time to their local time if they want to track when the schedule opens in their working day.

7. **When the settings are complete, save the schedule.**
Working With Policies

Policies set business rules to control how Turbonomic analyzes resource allocation, how it displays resource status, and how it recommends or executes actions. Turbonomic includes two fundamental types of policies:

- **Placement Policies**
  To modify workload placement decisions, Turbonomic divides its market into segments that constrain the valid placement of workloads. Turbonomic discovers placement rules that are defined by the targets in your environment, and you can create your own segments.

- **Automation Policies**
  Turbonomic ships with default settings that we believe will give you the best results from our analysis and control. These settings are specified in a set of default Automation Policies for each type of entity in your environment. But for some scopes of your environment, you might want to change these settings. For example, you might want to change action automation for that scope, or change the utilization constraints. You can create Action Policies that override the defaults for the scopes you specify.

The Policy Management page shows all the currently defined policies. From this page you can:

- Select an entry to delete the policy
- Click an entry name to edit the policy

You can enable or disable discovered placement policies. For a Turbonomic segment (a placement policy that was created in Turbonomic), you can edit the policy definition as well as enable/disable it.

- Create new policies
To see the policies that are applied to a scope, go to the Search page and set the Turbonomic session to that scope. Then show the Policy view. For more information, see Scope Policies (on page 92).

Things You Can Do
• Manage Imported Placement Policies – Importing Workload Placement Policies (on page 264)
• Create a Placement Policy – Creating Placement Policies (on page 264)
• Create a Scoped Automation Policy – Creating Scoped Automation Policies (on page 272)
• Create an Orchestration Policy – Action Orchestration (on page 295)

Placement Policies
For planning and optimization, Turbonomic recommends actions to place workloads such as applications, containers, or VMs on their providers (hosts, availability zones, datastores, disk arrays, networks, etc.). Turbonomic can recommend these actions, or execute them automatically.

When calculating workload placement, Turbonomic respects cluster boundaries, networks, and provisioned data stores. In addition, the configuration of your environment can specify logical boundaries, and within Turbonomic you can create even more boundaries. These boundaries impose segments on the market that Turbonomic uses to model your application infrastructure.

In finance, a market segment divides the market according to the criteria different groups of people use when they buy or sell goods and services. Likewise in the Turbonomic market, a workload placement segment uses criteria to focus
Working With Policies

the buying and selling of resources within specific groups of entities. This gives you finer control over how Turbonomic calculates moves. When managing segments you can:

• Review the placement policies that Turbonomic has discovered. These are policies that have been defined in your environment, outside of Turbonomic. See “Importing Workload Placement Policies (on page 264).”
• Create placement segments that restrict workload placement according to specific rules. See “Creating Placement Policies (on page 264).”

NOTE:
You can enable or disable any imported policy or created workload placement segment to affect placement calculations in the real-time environment or in plans.

Importing Workload Placement Policies
The hypervisors that you set as targets can include placement policies of their own. Turbonomic imports these placement policies, and you can choose to enable or disable them as you wish. By default, Turbonomic enables imported placement policies.

Turbonomic imports:

• vCenter Server DRS Rules
  
  See "Other Information Imported from vCenter" in the Target Configuration Guide
• Virtual Machine Manager Availability Sets
  
  See "Virtual Machine Manager" in the Target Configuration Guide
• CloudStack Affinity Groups
  
  See "CloudStack" in the Target Configuration Guide

NOTE:
In vCenter environments, Turbonomic does not import DRS rules if DRS is disabled on the hypervisor. Further, if Turbonomic did import an enabled DRS rule, and somebody subsequently disables that DRS rule, then Turbonomic will discover that the rule was disabled and will remove the imported placement policy.

Creating Placement Policies
Placement Policies set up constraints to affect how Turbonomic calculates the placement of workloads in your environment. In this way, you can direct Turbonomic to recommend actions that satisfy business rules for your enterprise.

Turbonomic discovers Placement policies that have been defined in your environment, and you can also create Placement policies through the Turbonomic user interface. Note that you can enable or disable any Placement policy, both for real-time analysis and for planning scenarios.

Turbonomic supports the following placement policies:

• Place — Determine which entities use specific providers
  
  For example, the VMs in a consumer group can only run on a PM that is in the provider group. You can limit the number of consumers that can run on a single provider — for PMs in the provider group, only 2 instances of VMs
in the consumer group can run on the same host. Or no more than the specified number of VMs can use the same storage device.

• **Don't Place** — Consumers must never run on specific providers

  For example, the VMs in a consumer group can never run on a PM that is in the provider group. You can use such a segment to reserve specialized hardware for certain workloads.

• **Merge** — Merge clusters into a single provider group

  For example, you can merge three PM clusters in a single provider group. This enables Turbonomic to move workload from a host in one of the clusters to a host in any of the merged clusters.

• **License** — Set up hosts with paid licenses to be the preferred providers for VMs or applications that require those licenses

  If you purchase licenses for hosts to run specific software, you want to place as many licensed VMs or applications on a licensed host as possible. A license segment identifies a group of host machines that provide a given license, and a group of VMs or applications that consume that license. When Turbonomic calculates workload placement, it will avoid moving the VMs to hosts that don’t provide the license, and will try to consolidate workload on as few licensed hosts as possible.

1. **Navigate to the Settings Page.**

   ![SETTINGS](image)

   Click to navigate to the Settings Page. From there, you can perform a variety of Turbonomic configuration tasks.

2. **Choose Policies.**

   ![Policies](image)

   Click to navigate to the Policy Management Page.

   This page lists all the policies that you currently have configured for Turbonomic.

3. **Create a new Placement policy.**
First, select the type of Placement policy to create, then specify the settings:

- Give the policy a name
- Choose the policy type and make the settings
- Save the policy when you're done

4. Create a **Place** policy.

These policies control where workload can be placed. For example, you can specify that a VM will only be placed on a PM that is a member of a specific cluster. Or you could specify that any applications in a specific group can only be placed on a datastore that is a member of a specific group.

- **Specify the consumer group** — The group or cluster of entities that will be placed on the identified providers
- **Specify the provider group** — The group or cluster of entities that will provide resources to the consumers
• **Limit workload entities to placement group** — Set the policy to only place consumer entities on members of the provider group

• **Limit the maximum number of workload entities per placement entity to** — Limit how many instances of the consumer entities can be placed on a single provider

5. Create a **Don't Place** policy.

These policies identify groups or clusters that will never host the consumer entities. For example, you can specify that a VM will never be placed on a PM that is a member of a specific cluster. Or you can specify that a set of non-critical applications will never be placed on specialized hardware, as a way to ensure availability for critical applications.

• **Specify the consumer group** — The group or cluster of entities that will be excluded from the identified providers

• **Specify the provider group** — The group or cluster of entities that will not provide resources to the consumers

6. Create a **Merge** policy.

To remove cluster boundaries you can create Merge policies. These policies merge multiple clusters into a single logical group for the purpose of workload placement. For example, your environment might divide hosts into clusters according to hardware vendor, or by some other criteria. Workload placement typically does not cross such cluster boundaries. However, there might be no technical reason to apply these boundaries to workload placement. By creating a larger pool of provider resources, Turbonomic has even more opportunities to increase efficiency in your environment.

For merge policies, keep the following considerations in mind:

• For most policies that merge host and storage clusters, the clusters you place in the Merge segment must be members of the same datacenter.

• For vCenter environments, use Merge policies to support cross-vCenter moves. In this case, where a datacenter corresponds to a given vCenter target, the merged clusters can be in different datacenters. In this
case you must create two merge policies; one to merge the affected datacenters, and another to merge the specific clusters.

Also note that the clusters you merge must use the same network names on their respective datacenters.

- For cloud environments, you can create policies to merge datacenters. Use these merge policies to support Migrate to Cloud plans or to support VM moves that find better costs on other zones.

To create a Merge policy, choose the type of entity to merge, and then select the groups you will merge.

7. Create a **License** policy.

These policies keep VMs and applications that use a specific license running on the hosts that provide that specific license. For example, assume you have purchased a number of licenses for a database — You pay for the right to run that database on a certain number of host sockets. In that case, it’s most advantageous to do two things:

- Only place the associated workload on hosts that have the license assigned to them
- Consolidate workload on those hosts as much as possible, in case you can suspend a host and save on licensing cost

In the Turbonomic market, consumers purchase resources from providers. In a license policy, the consumers get a reduced price for resources from the hosts in the Provider Group. The result is that the workload will have strong tendency to be placed on these hosts. This helps to meet the goal of consolidating the workload on the licensed hosts. However, if the licensed hosts don’t have enough capacity, then the workload can be placed on other hosts. In that case, Turbonomic will also recommend provisioning a new licensed host.

To create a License policy:

- Specify the consumer group — The group or cluster of entities that get priority to run on the providers
- Specify the provider group — The group or cluster of hosts that are to give priority to the identified consumers

8. When you have made all your settings, be sure to save the Policy.

### Automation Policies

As Turbonomic gathers metrics, it compares the metric values against specified constraint and capacity settings to determine whether a metric exhibits a problem, and what actions to recommend or execute to avoid a problem. Turbonomic uses Automation Policies to guide its analysis and resulting actions. These policies can specify:

- **Action Automation**

  Whether to execute automatically or manually, or whether to just recommend the action. For more information, see [Action Automation (on page 281)](on page 281).
• **Action Orchestration**

Whether to have Turbonomic execute the action, have Turbonomic direct an orchestrator to execute the action, or execute the action with Action Scripts. For more information, see [Action Orchestration (on page 295)](on_page_295).

• **Analysis Settings**

Settings that affect the Turbonomic analysis of the state of your environment. These include:

- Operational Constraints such as enabling/disabling discovery of HA policies set for Hosts
- Utilization Constraints such as memory or CPU utilization
- Resize Increments
- Application Priority

For more information, see [Analysis Settings (on page 301)](on_page_301).

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### Default and Scoped Automation Policies

Turbonomic ships with default Automation Policy setting for the different types of entities it can discover in your environment. The settings for these default policies should be adequate to meet your initial business requirements. These policies apply to the global scope – Unless you override them, they affect all the entities in your environment. For more information, see [Working With Default Automation Policies (on page 269)](on_page_269).

Turbonomic can include scoped Action Policies, which override the default settings for certain entities. With these policies you specify one or more groups of entities as the policy scope. You can also set a schedule to the policy to specify maintenance windows, or to support orchestration workflows that require approval before executing the given action. For more information, see [Working With Scoped Automation Policies (on page 271)](on_page_271) and [Setting Policy Schedules (on page 278)](on_page_278).

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### Working With Default Automation Policies

Turbonomic ships with default Automation Policy settings for the different types of entities it can discover in your environment. The settings for these default policies should be adequate to meet your initial business requirements. These policies apply to the global scope – Unless you override their settings, they affect all the entities in your environment.

Over time you might learn that you want to make global changes to certain policy settings. For example, **Enforce Non Disruptive Mode** is turned off by default. You might learn that in most cases you want to turn it on, and only turn it off for select scopes. In that case, you would turn it on in the default Automation Policy for VMs, and then set scoped policies for those groups of VMs for which you want to turn it off.

### Relationships Between Default and Scoped Policies

Your default Automation Policies and scoped Automation Policies take effect in relation to each other. A default policy has a global effect, while a scoped policy overrides the default policy for the entities within the indicated scope. You should keep the following points in mind:

- **Scoped policies set overrides to specific settings**
  
  A scoped policy can override a subset of settings for the entity type, and for the remainder Turbonomic will use the default policy settings on the indicated scope.

- **Among scoped policies, the most conservative setting wins**

  It's possible to set up policies with conflicts on individual entities. Assume two groups, Group_A and Group_B. Now imagine that one entity is a member of both groups. What happens if you create two different Automation Policies,
one for Group_A and another for Group_B? In that case, the entity that is in both groups can have different policy settings.

For example, the Group_A policy could set the Suspend action to Manual, while the setting for Group_B is Recommend. Turbonomic always uses the most conservative setting. For this case, the Recommend setting is most conservative, so it wins.

• Scoped policies always take precedence over default policies
   Even if the default policy has a more conservative setting, the setting in the scoped policy wins for entities in that scope.
• For a global effect, always use default policies
   Because of the conservative setting wins rule for scoped policies, you should never use a scoped policy to set a global effect. For example, you can create a scoped policy for the All VMs group. If you then specify a conservative setting for that policy, no other scoped policy can specify a more aggressive setting – the conservative setting will always win.

For this reason, you should always use default Automation Policies whenever you want to achieve a global effect.

**Viewing and Editing Default Automation Policies**

To view or edit your default policies:

1. Navigate to the Settings Page.

   ![Settings](settings_icon)

   Click to navigate to the Settings Page. From there, you can perform a variety of Turbonomic configuration tasks.

2. Choose Policies.

   ![Policies](policy_icon)

   Click to navigate to the Policy Management Page.

   This page lists all the policies that you currently have configured for Turbonomic.

3. On the Policy Management page, click **Defaults**.

   ![](defaults_icon)

   The page displays a list of all the default policies, by entity type.

4. Click the entity type whose default settings you wish to view or change.
A fly-out appears with all the settings for that default policy. You can navigate to view different settings.

5. Optionally, edit settings for this default policy.

Navigate to the settings you want to change, and enter a different value for each. You can modify settings for:

- Action Automation (on page 281)
- Action Orchestration (on page 295)
- Analysis Settings (on page 301)

When you’re done, click Save and Apply.

Working With Scoped Automation Policies

To override the current default Automation Policies, you can create scoped policies. These specify settings you want to change for certain entities in your environment. For these policies, you assign the policy to one or more groups of entities. In addition, you can assign a schedule to a scoped policy to set up maintenance windows or other scheduled actions in your environment.

Reasons to create scoped Automation Policies include:

- Change the Analysis Settings for Certain Entities
  
  Turbonomic uses a number of settings to guide its analysis of the entities in your environment. The default settings might be fine in most cases, but you might want different analysis for some groups of entities. You can configure scoped policies to modify Operational Constraints or Scaling Constraints. For more information, see Analysis Settings (on page 301).

- Phase In Action Automation
  
  Assume you want to automate scaling and placement actions for the VMs in your environment. It is common to take a cautious approach, and start by automating clusters that are not critical or in production. You can scope the policy to those clusters, and set the action mode to Automated for different actions on those VMs (see Action Modes (on page 108)).

- Schedule Suspension of Cloud VMs
  
  Assume utilization of certain cloud VMs drops off at regular times. To save money, you can configure scoped Automation Policies to suspend those VMs during those times. For more information, see Scheduling VM Suspend Actions in the Public Cloud (on page 324).

- Set Up Orchestration for Certain Entities
  
  Scoped policies can integrate Turbonomic application resource management with workflow orchestration technologies such as Cisco UCS Director or ServiceNow. Or you can implement Action Scripts to integrate with other technologies. For more information, see Action Orchestration (on page 295).

For the steps to create a scoped policy, see Creating Scoped Automation Policies (on page 272). As you create the policy you will:

- Set the policy scope (see Policy Scope (on page 278))
- Optionally create a schedule for the policy (see Setting Policy Schedules (on page 278)).
- Make policy settings for:
  - Action Automation (on page 281)
  - Action Orchestration (on page 295)
  - Analysis Settings (on page 301)
**Discovered Scoped Automation Policies**

As Turbonomic discovers your environment, it can find configurations that set up scopes that need specific policies. For example:

- **HA Configurations**
  
  For vCenter Server environments, Turbonomic discovers HA cluster settings and translates them into CPU and memory utilization constraints. The discovery creates a group of type `folder` for each HA cluster, and creates a policy that sets the appropriate CPU and memory constraints to that policy.

- **Availability Sets**
  
  In public cloud environments, Turbonomic discovers groups of VMs that should keep all their VMs on the same template. Turbonomic discovers these groups and creates scoped policies for them to enable Consistent Resizing across all the VMs in each group. In the Automation Policies list, these appear with the prefix `AvailabilitySet::` on the policy names.

**Creating Scoped Automation Policies**

To create a new scoped Automation Policy:

1. **Navigate to the Settings Page.**
   
   ![Settings](image)

   Click to navigate to the Settings Page. From there, you can perform a variety of Turbonomic configuration tasks.

2. **Choose Policies.**
   
   ![Policies](image)

   Click to navigate to the Policy Management Page.

   This page lists all the policies that you currently have configured for Turbonomic. You can edit the policies in the list, or you can create new scoped policies.
3. Create a new scoped automation policy.

Select the policy type. This sets the type of entity that your policy will affect. Note that Turbonomic supports different actions for different types of entities (See Default Action Modes and Automation Support (on page 281) for details). For example, you cannot add VMem to a storage device. Setting policy type is the first step you take to focus on which actions you want to map to your workflows.

4. Name the policy.

Once you have chosen the policy type, you can make all your policy settings. Start by giving the policy a useful name.

5. Set the policy scope.

Expand the SCOPE section and choose one or more groups to set as the policy's scope. You can choose from groups of entities that match the type of entity you have set for the policy. You can also create new groups and add them to the policy scope.
NOTE:
In Turbonomic you can find nested groups (groups of groups). For example, the "By PM Cluster" group contains host clusters, and each host cluster is a group. Do not set the policy scope to a parent of nested groups. When setting up policies, be sure you set them to individual groups. If necessary, create a custom group for the settings you want to apply.

![Configure Host Policy](image)

The scope determines which entities this policy will affect. Click **SCOPE** to expand the section, and then add one or more groups. When you click **ADD GROUPS**, Turbonomic displays a list of all the groups of entities that match the policy type. You can also create new groups if necessary.

NOTE:
A single entity can be a member of multiple groups. This can result in a conflict of settings, where the same entity can have different Action Policy settings. For conflicts among scoped policy settings, the most conservative setting will take effect. For more details, see **Policy Scope (on page 278)**.

6. Optionally, set a schedule for the policy.

   Expand the **SCHEDULE** section and add a schedule to the policy.
The **Select Schedule** fly-out lists all the schedules that are currently defined for your instance of Turbonomic. Expand a schedule entry to see its details. The details include a summary of the schedule definition, as well as:

- **USED IN POLICIES**
  The number of policies that use this schedule. Click the number to review the policies.

- **NEXT OCCURRENCE**
  When the schedule will next come into effect.

- **ACCEPTED ACTIONS**
  How many scheduled actions have been accepted to be executed in the next schedule occurrence. Click the number for a list of these actions.

- **AWAITING ACCEPTANCE**
  The number of Manual actions affected by this schedule that are in the Pending Actions list, and have not been accepted. Click the number for a list of these actions.

If none of the listed schedules is suitable for your policy, you can click **New Schedule** to create a new one. See **Creating Schedules (on page 258)**.

For use cases and information about how schedules affect policies, see **Setting Policy Schedules (on page 278)**.
NOTE:
When you configure a schedule window for a resize action, to ensure Turbonomic will execute the action during the scheduled time, you must turn off the Enforce Non Disruptive Mode setting for that scheduled policy. Even if you turn the setting off for the global policy, you still must turn the setting off for your scheduled policy. Otherwise Turbonomic will not execute the resize action.

7. Set action modes for the actions this policy affects.

Click ACTION AUTOMATION to expand the section, and then set up one or more actions. When you click ADD ACTION, Turbonomic displays a list of all the actions that are viable for the policy type. Choose an action and then set the action mode. You can set the mode for one or more actions.

The action modes you can set are:

- **Disabled** — Do not recommend or perform the action
  
  When you disable an action, Turbonomic never considers that action in its calculations. For example, if you disable Resize for all VMs in a cluster, then analysis will still drive toward the desired state, but will do so without considering resize actions for those VMs. Disabled actions do not show in the Pending Actions List.

- **Recommend** — Recommend the action so a user can execute it via the given hypervisor or by other means

- **Manual** — Recommend the action, and provide the option to execute that action through the Turbonomic user interface

- **Automated** — Execute the action automatically

8. Optionally, set up orchestration for actions in this policy.

By default, action execution is set to Native, which means Turbonomic executes the action with no integration with orchestrators or action scripts. To integrate an action with other processes, make Orchestration settings to affect the execution of that action. For more information, see Action Orchestration (on page 295).

9. Configure analysis settings that you want to make for this scope of entities.

Click to expand the type of analysis setting you want to make, and add a new setting.

The settings you can make are different according to the type of entity this policy will affect. For information about the settings you can make, see Analysis Settings (on page 301).
For example, assume you are making a Host policy. Expand **UTILIZATION CONSTRAINTS** and then click **Add Utilization Constraint**. After you click to add the item, you then choose from a list of available settings. Once you add the setting to the policy, you can then change its value. Each setting you add to the policy takes precedence over the default value for that setting.
10. When you have made all your settings, be sure to save the Automation Policy.

Policy Scope

You must declare a scope whenever you make a scoped Automation Policy. The scope determines which entities will be affected by the policy settings. To set scope, you assign one or more groups to the policy. You can use discovered groups, or you can create your own groups. For information about creating groups, see Creating Groups (on page 253).

Relationships Between Default and Scoped Policies

Your default Automation Policies and scoped Automation Policies take effect in relation to each other. A default policy has a global effect, while a scoped policy overrides the default policy for the entities within the indicated scope. You should keep the following points in mind:

- Scoped policies set overrides to specific settings
  A scoped policy can override a subset of settings for the entity type, and for the remainder Turbonomic will use the default policy settings on the indicated scope.
- Among scoped policies, the most conservative setting wins
  It's possible to set up policies with conflicts on individual entities. Assume two groups, Group_A and Group_B. Now imagine that one entity is a member of both groups. What happens if you create two different Automation Policies, one for Group_A and another for Group_B? In that case, the entity that is in both groups can have different policy settings.
  For example, the Group_A policy could set the Suspend action to Manual, while the setting for Group_B is Recommend. Turbonomic always uses the most conservative setting. For this case, the Recommend setting is most conservative, so it wins.
- Scoped policies always take precedence over default policies
  Even if the default policy has a more conservative setting, the setting in the scoped policy wins for entities in that scope.
- For a global effect, always use default policies
  Because of the conservative setting wins rule for scoped policies, you should never use a scoped policy to set a global effect. For example, you can create a scoped policy for the All VMs group. If you then specify a conservative setting for that policy, no other scoped policy can specify a more aggressive setting – the conservative setting will always win.
  For this reason, you should always use default Automation Policies whenever you want to achieve a global effect.

Setting Policy Schedules

You can set a schedule for an automation policy, which sets a window of time when the policy takes effect. For example, you can set up a maintenance window when you are allowed to execute actions, or you can modify the analysis settings for a given period of time.

Remember that for scoped automation policies, it is possible that one entity can be in two different scopes – This means the entity can be under the effect of two different policies. For this reason, scoped policies keep the rule, the most conservative setting wins. However, a more aggressive scoped policy takes precedence over the corresponding default automation policy. For more details, see Policy Scope (on page 278).
You must consider these rules when you add schedules to policies. Assume you have scheduled aggressive settings every weekend for a given scope, and during the week the settings are more conservative. If the more conservative settings are in a default automation policy, then the scheduled change takes effect. However, if the more conservative settings are in another scoped policy, then the conservative settings win, and the scheduled changes do not take effect.

You must also compare the effect of changing Analysis Settings to changing Action Modes in a scheduled policy. If you schedule changes to analysis, that means Turbonomic will generate actions in response to different conditions for the scheduled time. If you schedule changes to Action Modes, that means Turbonomic will execute the actions differently during the scheduled time.

**Scheduling Changes to Turbonomic Analysis**

Automation policies include analysis settings such as Operational Constraints or Scaling Constraints. These settings affect Turbonomic analysis, and the actions it generates. You can set up scheduled times when you want to change those settings. For example, you can set Application Priority to Normal for certain times when you want Turbonomic to suspend VMs. (For information about this use case, see [Scheduling VM Suspend Actions in the Public Cloud](on page 324).)

For this case, you want Turbonomic to base its actions on different analysis. If your policy crosses with other scoped policies, then the most conservative setting wins whether it is scheduled or not.

**Scheduling Action Execution**

One use case for schedule policies is to set up a maintenance window, or some other period of time when you want Turbonomic to execute your actions. For example, say your enterprise only allows Storage Move actions during the weekend for certain VMs. Assume the default action mode is Recommend. Then you can:

- Create a scoped policy for those VMs
- Set the action mode for Storage Move to Automated
- Give the policy a schedule that starts on Saturday morning, and lasts 48 hours

For a maintenance window, you should create a scheduled policy for action modes, only. Do not include any Analysis Settings in the scheduled policy. You should also be sure that no other scoped policies will set more conservative action modes to any entities you want to affect in this maintenance window.

If you want to change analysis settings for this scope, create a separate policy for those changes. Do not set a schedule to that policy – This ensures that Turbonomic uses the same analysis to generate actions for this scope, at all times.

**Execution of Scheduled Actions**

When you schedule a change of mode for a given action, it is usually to limit execution to the scheduled window. You can set up different types of execution for scheduled actions:

- **Automated**
  
  When the schedule takes effect, Turbonomic executes any pending actions that it changes to the Automated mode. If Turbonomic posts the actions before the schedule takes effect, they appear in the Pending Actions list as normal. The action details show what schedule affects the given action, and shows the next occurrence of that schedule.

- **Manual**
  
  To schedule manual execution of actions, create both unscheduled Manual actions and also scheduled Manual actions.
To create unscheduled Manual actions, either edit the default automation policy or create a scoped policy that matches the scope of your scheduled policy. Then for the actions you want to affect, set them to the Manual action mode.

To create scheduled Manual actions, create a scheduled policy for the given scope. Then for the actions you want to affect, set them to the Manual action mode.

When Turbonomic recommends one of these actions, it appears in the Pending Actions list as a Manual action. The action details show the action state as PENDING ACCEPT, and you can see what schedule affects the action.

If you accept the action (select it and click Apply Selected), then Turbonomic adds it to the queue of actions to be executed the next time the schedule takes effect. The action details show the action state as AWAITING EXECUTION. You can see what schedule affects the action, and the next occurrence of that schedule.

**Keeping Actions Valid Until the Scheduled Time**

Turbonomic recommends an action at the time that the conditions warrant it. If you have scheduled action execution for a later time, then conditions could change enough that the action is no longer valid. If this happens, and the action remains invalid for 24 hours, then Turbonomic removes it from the list of pending actions. This action will not be executed.

Turbonomic includes Scaling Constraints that work to stabilize action decisions for VMs. The resulting actions are more likely to remain valid up until their scheduled window for execution. You can make these settings in default or scoped policies.

- **Aggressiveness (on page 320)**
  To drive actions based on peak utilization, analysis considers a utilization percentile. For example, assume a 95th percentile. The percentile utilization is the highest value that 95% of the observed samples fall below. The lower the percentile, the more aggressive the setting.

  This setting avoids actions based on transient spikes. For scheduled policies, if you put off execution to a time after the action was posted, it means the action is more likely to be viable when the scheduled time arrives.

- **Max Observation Period (on page 321)**
  This sets the time period to consider when calculating the utilization percentile. A longer period means there are more data points to account for. This results in more stable resize calculations, which are more likely to remain viable for scheduled execution.

- **Min Observation Period (on page 321)**
  This ensures a minimum of days worth of data for the calculation of percentiles in Aggressiveness. Ensuring a minimum of historical data makes it more likely that calculated resize actions will remain viable, even during the "down" times of a maintenance window.

**NOTE:**

When you configure a schedule window for a resize action, to ensure Turbonomic will execute the action during the scheduled time, you must turn off the Enforce Non Disruptive Mode setting for that scheduled policy. Even if you turn the setting off for the global policy, you still must turn the setting off for your scheduled policy. Otherwise Turbonomic will not execute the resize action. For information about non disruptive mode, see [Non Disruptive Mode](on page 293).
Action Automation

To avoid problems in your environment, Turbonomic analysis identifies actions that you can execute to keep things in optimal running order. You can specify the degree of automation you want for these given actions. For example, in some environments you might not want to automate resize down of VMs because that is a disruptive action. You would use action modes in a policy to set that business rule.

Action modes specify the degree of automation for the generated actions. For example, in some environments you might not want to automate resize down of VMs because that is a disruptive action. You would use action modes in a policy to set that business rule.

Turbonomic supports the following action modes:

- **Disabled** — Do not recommend or perform the action
  
  When you disable an action, Turbonomic never considers that action in its calculations. For example, if you disable Resize for all VMs in a cluster, then analysis will still drive toward the desired state, but will do so without considering resize actions for those VMs. Disabled actions do not show in the Pending Actions List.

- **Recommend** — Recommend the action so a user can execute it via the given hypervisor or by other means

- **Manual** — Recommend the action, and provide the option to execute that action through the Turbonomic user interface

- **Automated** — Execute the action automatically

Default Action Modes and Automation Support

Turbonomic ships with default policies with predefined action modes for all entity types. These policies do not enable automation, thus giving you control over all automation decisions.

You can edit the defaults if you want to change analysis settings globally or create policies with different values for any of the given settings.
If you plan to automate certain actions, be aware that Turbonomic doesn’t automate the same actions equally for all technologies. This is because the underlying technologies do not provide the same degree of automation. For example, assume you set the Storage Move actions to be automated for all VMs. In that case, Turbonomic can automate storage moves for VMs managed by vCenter and RHEV, but it cannot automatically execute storage moves for VMs managed by Hyper-V or XenServer. This is because Hyper-V and XenServer do not provide programmatic access to the Storage Move operation. In this case, Turbonomic will continue to recommend that you perform the storage move using the Hyper-V or XenServer console.

The following tables list the actions that Turbonomic supports on each entity, and show whether the underlying technology supports automation or recommended-only actions.

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
<th>Microsoft Exchange</th>
</tr>
</thead>
<tbody>
<tr>
<td>Start</td>
<td>Recommend</td>
<td>Auto</td>
</tr>
<tr>
<td>Provision</td>
<td>Recommend</td>
<td>Auto</td>
</tr>
<tr>
<td>Suspend</td>
<td>Recommend</td>
<td>Auto</td>
</tr>
<tr>
<td>Resize up</td>
<td>Recommend</td>
<td>Auto</td>
</tr>
<tr>
<td>Resize up (heap)</td>
<td>Recommend</td>
<td>Auto</td>
</tr>
<tr>
<td>Resize down</td>
<td>Recommend</td>
<td>Auto</td>
</tr>
<tr>
<td>Resize down (heap)</td>
<td>Recommend</td>
<td>Auto</td>
</tr>
</tbody>
</table>

**Application**

For Guest OS processes, Turbonomic doesn’t perform actions on applications. Instead, it performs actions on the host VMs. If utilization is high enough on an application, Turbonomic can create a new copy of the host VM. When an application is idle, it loses budget. On the public cloud, if the budget falls enough, Turbonomic will recommend to suspend the host VM.

The following default action modes apply in conjunction with the Scaling Policy set to Resize. If you change the Scaling Policy to Provision, Turbonomic will not recommend resize actions.

**Application Server**

Turbonomic performs the following actions for application servers. Remember that if the Scaling Policy is set to Provision, it will not recommend resize actions, and if the Scaling Policy is set to Resize it will not recommend start, provision, or suspend actions.
NOTE: For IBM WebSphere actions, it’s possible that one WebSphere application server can have actions on heap and threads at the same time. In that case, do not execute both actions at the same time. In many cases, a WebSphere action is disruptive, and requires a restart of the WebSphere node. If you execute an action while the node is restarting, the action will fail. Before executing a second action on the same WebSphere node, be sure the node is not restarting in response to the first action.

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
<th>WebSphere</th>
<th>WebLogic</th>
<th>JBoss</th>
<th>Tomcat</th>
</tr>
</thead>
<tbody>
<tr>
<td>Start</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provision — VMware only</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provision — Other hypervisors</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Suspend</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Resize down (heap)</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Resize down (threads)</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Resize up (heap)</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Resize up (threads)</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Business Application

Turbonomic does not recommend actions for the Business Application, but it does recommend actions for the applications and infrastructure that the Business Application consumes.

NOTE: The credentials for the service account that Turbonomic uses to access the AppDynamics target are read-only. For this reason, all of the Business Application actions are set to Recommend.

Business User

• Move Business User

  Turbonomic can move a business user to address:
  ◦ Resource congestion on the image – When utilization is consistently near capacity for image resources, Turbonomic can recommend moving the business user to a desktop pool that serves larger images.
  ◦ Resource congestion on the desktop pool – When utilization is consistently near capacity for the desktop pool, Turbonomic can recommend moving the business user to a desktop pool that has more available resources.

NOTE: To support moves to different desktop pools, you must configure merge policies. See Merge Policies for Desktop Pools (on page 53).

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Move</td>
<td>Recommend</td>
</tr>
</tbody>
</table>
Chassis
Turbonomic does not recommend actions for a chassis.

Container
Turbonomic can execute vertical Resize Container actions in Kubernetes and Pivotal Cloud Foundry platforms.

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resize</td>
<td>Manual</td>
</tr>
<tr>
<td>Provision</td>
<td>Manual</td>
</tr>
<tr>
<td>Move</td>
<td>Manual</td>
</tr>
</tbody>
</table>

ContainerPod
Turbonomic can execute or recommend these actions for a container pod in Kubernetes platforms:

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Move</td>
<td>Manual</td>
</tr>
<tr>
<td>Move container pod to another Kubernetes node.</td>
<td>Manual</td>
</tr>
<tr>
<td>Suspend</td>
<td>Manual</td>
</tr>
<tr>
<td>Suspend a new container pod as part of application horizontal scaling.</td>
<td>Manual</td>
</tr>
<tr>
<td>Provision</td>
<td>Manual</td>
</tr>
<tr>
<td>Provision a new container pod as part of application horizontal scaling.</td>
<td>Manual</td>
</tr>
</tbody>
</table>

Database Server
Turbonomic performs the following actions for database servers. Remember that if the Scaling Policy is set to Provision, it will not recommend resize actions, and if the Scaling Policy is set to Resize it will not recommend start, provision, or suspend actions. Also note, while Turbonomic does not automate actions directly on the database, it does automate actions on the underlying VM.

For RDS database servers, Turbonomic can recommend actions to scale the database according to demand.
For on-prem database servers, Turbonomic can recommend actions on database memory, connections, and the transaction log.

NOTE:
Resize actions based on the TransactionLog resource depend on support for vStorage in the underlying hypervisor technology. Because current versions of Hyper-V do not provide API support for vStorage, Turbonomic cannot support TransactionLog resize actions for database servers running on the Hyper-V platform.

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
<th>Oracle</th>
<th>SQLServer</th>
<th>MySQL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resize down (transaction log)</td>
<td>Recommend</td>
<td>Rend</td>
<td>Rend</td>
<td>Rend</td>
</tr>
<tr>
<td>Resize down (MEM and connections capacity)</td>
<td>Recommend</td>
<td>Rend</td>
<td>Rend</td>
<td>Rend</td>
</tr>
</tbody>
</table>
Working With Policies

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
<th>Oracle</th>
<th>SQL Server</th>
<th>MySQL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resize up (transaction log)</td>
<td>Recommend</td>
<td>Rand</td>
<td>Rand</td>
<td>Rand</td>
</tr>
<tr>
<td>Resize up (MEM and connections capacity)</td>
<td>Recommend</td>
<td>Rand</td>
<td>Rand</td>
<td>Rand</td>
</tr>
</tbody>
</table>

For databases on the public cloud:

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
<th>AWS</th>
<th>Azure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resize down</td>
<td>Recommend</td>
<td>Rand</td>
<td>Rand</td>
</tr>
<tr>
<td>Resize up</td>
<td>Recommend</td>
<td>Rand</td>
<td>Rand</td>
</tr>
</tbody>
</table>

**Datacenter**

Turbonomic does not recommend actions to perform on a datacenter.

**Desktop Pool**

Turbonomic does not recommend actions to perform on a desktop pool. It does recommend actions to perform on the business users running active sessions in the pool.

**Disk Array**

The following table describes the default action mode for disk array actions and automation support for environments that have Disk Array Storage Controllers as targets.

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
<th>Dell Compellent</th>
<th>HP 3Par</th>
<th>NetApp ONTAP</th>
<th>VMAX</th>
<th>VNX</th>
<th>Nutanix</th>
<th>Pure Storage</th>
<th>XTremIO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Move</td>
<td>Disabled</td>
<td></td>
<td></td>
<td>(C-Mode, only)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provision</td>
<td>Recommend</td>
<td>Rand</td>
<td>Rand</td>
<td>(C-Mode, only)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Resize (up)</td>
<td>Recommend</td>
<td>Rand</td>
<td>Rand</td>
<td>Rand</td>
<td>Rand</td>
<td></td>
<td>Rand</td>
<td>Rand</td>
<td></td>
</tr>
<tr>
<td>Start</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Suspend</td>
<td>Disabled</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Domain**

Turbonomic does not recommend actions to perform on a Domain.
DPod

Turbonomic recommends the following actions for a DPod:

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Move</td>
<td>Disabled</td>
</tr>
<tr>
<td>Provision</td>
<td>Disabled</td>
</tr>
<tr>
<td>Resize</td>
<td>Disabled</td>
</tr>
<tr>
<td>Suspend</td>
<td>Disabled</td>
</tr>
</tbody>
</table>

For example, to provision a new DPod, Turbonomic recommends adding a new storage controller, its datastores, and hosts consuming the storage resources.

Host (Physical Machine)

For the public cloud, Turbonomic does not recommend host actions.

Turbonomic recommends the following actions for an on-prem host:

- **Start Host**
  
  For increased demand on physical resources, start up a suspended host.

- **Provision Host**
  
  For increased demand of physical resources, install a new host in the environment. Turbonomic will then move workload to that host.

- **Suspend Host**
  
  For underutilized resources on a host, move existing workload to other hosts and suspend the host.

**NOTE:**

Turbonomic discovers VMware HA configurations in clusters, and considers the reserved resources in its calculations. For tolerated host failures, or a reserved percentage of cluster resources, Turbonomic automatically sets utilization constraints for that cluster. If you configure a failover host, Turbonomic reserves that host for HA and will not move VMs to it.

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Start</td>
<td>Recommend</td>
</tr>
<tr>
<td>Suspend</td>
<td>Recommend</td>
</tr>
<tr>
<td>Provision</td>
<td>Recommend</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Suspend</td>
<td>Disabled</td>
</tr>
</tbody>
</table>

IO Module
Load Balancer

Turbonomic does not recommend actions to perform on the load balancer itself, but it does recommend actions to perform on the VMs that host the underlying applications.

### Logical Pool

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Suspend</td>
<td>Disabled</td>
</tr>
<tr>
<td>Start</td>
<td>Disabled</td>
</tr>
<tr>
<td>Resize</td>
<td>Recommend</td>
</tr>
<tr>
<td>Move</td>
<td>Disabled</td>
</tr>
<tr>
<td>Provision</td>
<td>Disabled</td>
</tr>
</tbody>
</table>

### Network

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Suspend</td>
<td>Disabled</td>
</tr>
</tbody>
</table>

### Storage (Datastore)

Turbonomic recommends the following actions for a datastore:

- **Move**
  - For high utilization of physical storage, move datastore to a different disk array (aggregate).
- **Provision**
  - For high utilization of storage resources, provision a new datastore.
- **Resize**
  - Increase or decrease the datastore capacity.
- **Start**
  - For high utilization of storage resources, start a suspended datastore.
- **Suspend**
  - For low utilization of storage resources, move served VMs to other datastores and suspend this one.
- **Delete Datastore or Volume**
  - Delete a datastore or volume that has been suspended for a period of time.

The following are the storage actions and automation support for environments that do not include Disk Array Storage Controllers as targets.

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
<th>vCenter</th>
<th>XenServer</th>
<th>Hyper-V</th>
<th>RHEV</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delete (Volume)</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Working With Policies

#### Action Default Mode vCenter XenServer Hyper-V RHEV

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
<th>vCenter</th>
<th>XenServer</th>
<th>Hyper-V</th>
<th>RHEV</th>
</tr>
</thead>
<tbody>
<tr>
<td>Suspend</td>
<td>Manual</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Delete (Datastore)</td>
<td>Disabled</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Move</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provision</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Start</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Resize (Up, Down, Above Max, or Below Min - using tuned scaling)</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

For datastores on disk arrays:

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
<th>Dell Compellent</th>
<th>HP 3Par</th>
<th>NetApp ONTAP</th>
<th>VNX</th>
<th>VMAX</th>
<th>Nutanix</th>
<th>Pure Storage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delete (Volume)</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Suspend</td>
<td>Manual</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Delete (Datastore)</td>
<td>Disabled</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Move</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provision</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Start</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Resize (Up, Down, Above Max, or Below Min - using tuned scaling)</td>
<td>Recommend</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

For datastores on the public cloud:

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
<th>AWS</th>
<th>Azure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Move (to a different EBS tier)</td>
<td>Recommend</td>
<td></td>
<td>N/A</td>
</tr>
</tbody>
</table>

Storage resize actions use Turbonomic tuned scaling settings. This gives you increased control over the action mode Turbonomic will use for the affected actions. Use Storage Operational Constraints to set up the scaling Range (see Operational Constraints (on page 313)). For an overview of tuned scaling, see Tuned Scaling (on page 292).

### Storage Controller

Actions for individual Disk Array Storage Controllers:
Working With Policies

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
<th>Dell Compellent</th>
<th>HP 3Par</th>
<th>NetApp ONTAP</th>
<th>VNX</th>
<th>VMAX</th>
<th>Nutanix</th>
<th>Pure Storage</th>
<th>XTremIO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provision</td>
<td>Disabled</td>
<td>Rand</td>
<td>Rand</td>
<td>Rand</td>
<td>Rand</td>
<td>Rand</td>
<td>Rand</td>
<td>Rand</td>
<td>Rand</td>
</tr>
</tbody>
</table>

Switch

For environments that have Fabric Managers as targets:

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
<th>Cisco UCS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resize</td>
<td>Recommend</td>
<td>Rand</td>
</tr>
<tr>
<td>Start</td>
<td>Recommend</td>
<td>Rand</td>
</tr>
<tr>
<td>Provision</td>
<td>Recommend</td>
<td>Rand</td>
</tr>
<tr>
<td>Suspend</td>
<td>Disabled</td>
<td>Rand</td>
</tr>
<tr>
<td>Move</td>
<td>Disabled</td>
<td>Rand</td>
</tr>
</tbody>
</table>

View Pod

Turbonomic does not recommend actions to perform on a view pod. Instead, it recommends actions to perform on the business users that are running active sessions.

Virtual Application

Turbonomic does not recommend actions to perform on the virtual application itself, but it does recommend actions to perform on the VMs that host bound applications. For example, a virtual application that manages three SQL databases sees a surge in requests that degrades performance across all databases. In this scenario, Turbonomic can start a new VM to run another instance of the database application, and bind it to the virtual application.

Virtual Datacenter

Turbonomic does not recommend actions to perform on a vDC (Container Orchestrator, Provider, or Consumer). Instead, it recommends actions to perform on the entities that provide resources to the vDC.

For direct actions on VCloud Director and CloudStack virtual datacenters, Turbonomic only supports resize actions. However, Turbonomic does automate actions for the underlying entities (VMs and hosts) that are managed by the virtual datacenter.

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
<th>VCD</th>
<th>CloudStack</th>
<th>VMM</th>
<th>OpenStack</th>
</tr>
</thead>
<tbody>
<tr>
<td>Move</td>
<td>Disabled</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>Suspend</td>
<td>Disabled</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>Provision</td>
<td>Disabled</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>Resize (Change VCPU and memory capacities)</td>
<td>Recommend</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
</tr>
</tbody>
</table>
### Virtual Machine

For on-prem VMs, Turbonomic supports the following actions:

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
<th>vCenter</th>
<th>XenServer</th>
<th>Hyper-V</th>
<th>RHEV</th>
</tr>
</thead>
<tbody>
<tr>
<td>vCPU Resize Down (uses tuned scaling)</td>
<td>Manual</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>vMem Resize Down (uses tuned scaling)</td>
<td>Manual</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>Move</td>
<td>Manual</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>vMem Resize Above Max (uses tuned scaling)</td>
<td>Recommend</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>Provision</td>
<td>Recommend</td>
<td>Rnd</td>
<td>Rnd</td>
<td>Rnd</td>
<td>Rnd</td>
</tr>
<tr>
<td>vMem Resize Up (uses tuned scaling)</td>
<td>Manual</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>vCPU Resize Below Min (uses tuned scaling)</td>
<td>Recommend</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>vCPU Resize Above Max (uses tuned scaling)</td>
<td>Recommend</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>Storage Move</td>
<td>Recommend</td>
<td>Auto</td>
<td>Rnd</td>
<td>Rnd</td>
<td>Auto</td>
</tr>
<tr>
<td>Start</td>
<td>Recommend</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>vMem Resize Below Min (uses tuned scaling)</td>
<td>Recommend</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>Reconfigure (Change network and storage configurations)</td>
<td>Recommend</td>
<td>Rnd</td>
<td>Rnd</td>
<td>Rnd</td>
<td>Rnd</td>
</tr>
<tr>
<td>vCPU Resize Up (uses tuned scaling)</td>
<td>Manual</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>Suspend</td>
<td>Recommend</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>Enforce <strong>Non Disruptive Mode (on page 293)</strong> (additional action setting)</td>
<td>Disabled</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
<td>Auto</td>
</tr>
</tbody>
</table>

For VMs on the public cloud:

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
<th>AWS</th>
<th>Azure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Buy RI</td>
<td>Recommend</td>
<td>Rnd</td>
<td>N/A</td>
</tr>
<tr>
<td>vCPU Resize Down (uses tuned scaling)</td>
<td>Manual</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>vMem Resize Down (uses tuned scaling)</td>
<td>Manual</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>Move (to a different region)</td>
<td>Recommend</td>
<td>Rnd</td>
<td>Rnd</td>
</tr>
</tbody>
</table>
### Working With Policies

VMEM and VCPU resize actions use Turbonomic tuned scaling settings. This gives you increased control over the action mode Turbonomic will use for the affected actions. Use VM Operational Constraints to set up the tuned scaling range (see [Operational Constraints](#)) for VMs. For an overview of tuned scaling, see [Tuned Scaling](#).

For resize on VMs, actions can change resources in the following ways:

- **Resize resource capacity**
  
  Change the capacity of a resource that is allocated for the VM. For example, a resize action might recommend increasing the VMem available to a VM.

- **Resize resource reservation**
  
  Change the amount of a resource that is reserved for a VM. For example, a VM could have an excess amount of memory reserved. That can cause memory congestion on the host — A resize action might recommend reducing the amount reserved, freeing up that resource and reducing congestion.

- **Resize resource limit**
  
  Change the limit that is set on the VM for a resource. For example, a VM could have a memory limit set on it. If the VM is experiencing memory shortage, an action that decreases or removes the limit could improve performance on that VM.

**NOTE:**

Actions for on-prem VMs include the modifier, **Enforce Non Disruptive Mode**. When you enable this modifier, Turbonomic ensures that for **Automated and Manual** modes, any resize actions that can be executed will not require a reboot or any other disruption to the affected VM. If the action will disrupt the VM, Turbonomic posts the action in **Recommend** mode. If it will not cause any disruption, then Turbonomic can post it as **Automated or Manual**.

---

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
<th>AWS</th>
<th>Azure</th>
</tr>
</thead>
<tbody>
<tr>
<td>vMem Resize Above Max (uses tuned scaling)</td>
<td>Recommend</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>Provision</td>
<td>Recommend</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>vMem Resize Up (uses tuned scaling)</td>
<td>Manual</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>vCPU Resize Below Min (uses tuned scaling)</td>
<td>Recommend</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>vCPU Resize Above Max (uses tuned scaling)</td>
<td>Recommend</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>Start</td>
<td>Recommend</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>vMem Resize Below Min (uses tuned scaling)</td>
<td>Recommend</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>Reconfigure (based on custom policies)</td>
<td>Recommend</td>
<td>Rend</td>
<td>Rend</td>
</tr>
<tr>
<td>vCPU Resize Up (uses tuned scaling)</td>
<td>Manual</td>
<td>Auto</td>
<td>Auto</td>
</tr>
<tr>
<td>Suspend</td>
<td>Recommend</td>
<td>Auto</td>
<td>Auto</td>
</tr>
</tbody>
</table>
VPod

Turbonomic recommends the following actions for a VPod:

- Move a VPod to different DPods (to providers under a different switch)

In addition, Turbonomic can move a VM into a VPod to reduce network latency.

<table>
<thead>
<tr>
<th>Action</th>
<th>Default Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Suspend</td>
<td>Disabled</td>
</tr>
<tr>
<td>Resize</td>
<td>Disabled</td>
</tr>
<tr>
<td>Provision</td>
<td>Disabled</td>
</tr>
</tbody>
</table>

Tuned Scaling

For resizing VMs and Storage, Turbonomic includes tuned scaling action settings. These settings give you increased control over the action mode for various resize actions. With this feature, you can automate resize actions within a normal range (the tuned scaling range), and direct Turbonomic to post more conservative actions (Manual or Recommend) when the issue lies outside of the scaling range.

For example, consider resizing VMs to add more memory. As memory demand increases on a VM, Turbonomic can automatically allocate more memory. If the hosted application is in a runaway state (always requesting more memory) and ultimately falls outside of the normal range, Turbonomic will not automate memory resize for the VM.

To configure tuned scaling, create a VM or Storage policy (see Creating Automation Policies on page 272). Under Action Automation, configure the action mode for the various resize actions, which are listed in the table below for your reference. Note that Resize Up and Resize Down settings are for conditions within the tuned scaling range, while Above Max and Below Min settings are for outlying conditions. Finally, under Operational Constraint, specify the tuned scaling range.

<table>
<thead>
<tr>
<th>Entity Type</th>
<th>Resize Actions</th>
<th>Operational Constraints</th>
</tr>
</thead>
<tbody>
<tr>
<td>VM</td>
<td>• VCPU Resize Up</td>
<td>• VCPU Max Size</td>
</tr>
<tr>
<td></td>
<td>• VCPU Resize Down</td>
<td>• VCPU Min Size</td>
</tr>
<tr>
<td></td>
<td>• VCPU Resize Above Max</td>
<td>• VMEM Max Size</td>
</tr>
<tr>
<td></td>
<td>• VCPU Resize Below Min</td>
<td>• VMEM Min Size</td>
</tr>
<tr>
<td></td>
<td>• VMEM Resize Up</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• VMEM Resize Down</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• VMEM Resize Above Max</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• VMEM Resize Below Min</td>
<td></td>
</tr>
<tr>
<td>Storage</td>
<td>• Storage Resize Up</td>
<td>• Storage Max Size</td>
</tr>
<tr>
<td></td>
<td>• Storage Resize Down</td>
<td>• Storage Min Size</td>
</tr>
<tr>
<td></td>
<td>• Storage Resize Above Max</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Storage Resize Below Min</td>
<td></td>
</tr>
</tbody>
</table>

For example, assume the following settings:
With this policy in effect, Turbonomic will post the following actions:

- A VM with 6 VCPUs requests 2 new VCPUs: Automated
- A VM with 8 VCPUs requests 2 new VCPUs: Manual
- A VM with 2 VCPUs requests to resize down to 1 VCPU: Disabled (Turbonomic does not post the action)

Action policies include scope to determine which entities will be affected by the given policy. It's possible for two or more policies to affect the same entities. As is true for other policy settings, tuned scaling uses the most conservative settings for the affected entities. The effective action mode will be the most conservative, and the effective tuned scaling range will be the narrowest range (the lowest MAX and highest MIN) out of the multiple policies that affect the given entities. For more information, see [Policy Scope](on page 278).

You can schedule automation policies to take effect during a certain window of time. You can include tuned scaling settings in a scheduled window, the same as you can schedule other policy settings. For more information, see [Policy Schedule](on page 278).

### Non Disruptive Mode

VM actions include the modifier, **Enforce Non Disruptive Mode**. When you enable this modifier, Turbonomic ensures that for **Automated** and **Manual** modes any resize actions that can be executed will not require a reboot or any other disruption to the affected VM. If the action will disrupt the VM, Turbonomic posts the action in **Recommend** mode. If it will not cause any disruption, then Turbonomic can post it as **Automated** or **Manual**.

For example, with VMware technologies you must have VMware Tools installed to enable hot resize of a VM. Assume you have VMware Tools installed on the guest OS for VM-A, but not for VM-B, and you have set **Resize up** to **Automated** for the cluster:

- If you enable this modifier for VM actions:
  
  Turbonomic will automate resize actions for VM-A, but will only recommend resize actions for VM-B.
If you do not enable this modifier for VM actions:

Turbonomic will automate resize actions for VM-A and VM-B. Another disruptive action is resizing up to more than 4 vCPUs on Windows 2008 and Windows 2008 R2 systems. Even if Hot Add is enabled for the system, Turbonomic considers such a resize to be disruptive.

If you have set the actions to Manual, the effect is the same — Turbonomic will post the manual actions to the actions list only if they are not disruptive to the VM's operation. Otherwise the actions will be in Recommend mode. Enforcing non disruptive mode is a way to safely automate resize actions for VMs.

In addition to the Enforce Non Disruptive Mode setting, Turbonomic automatically discovers the VMs that support Hot Add of CPU and Memory, and places these VMs in groups. You can use these groups the same as you would any other groups.

In SEARCH, find groups that support Non Disruptive mode or Hot Add

Non Disruptive Groups — Find these groups in the SEARCH view

You can enforce non disruptive mode in the default VM policy, and then schedule action policies to automate resize actions during downtimes. Be aware that scheduled actions do not respect the enforced non disruptive mode — Scheduled resize actions will execute during the scheduled window even if they require a reboot. This is useful for setting up certain action behaviors, but you must be aware that enforced non disruptive mode has no effect on scheduled actions.

**NOTE:**
When you configure a schedule window for a resize action, to ensure Turbonomic will execute the action during the scheduled time, you must turn off the Enforce Non Disruptive Mode setting for that scheduled policy. Even if you turn the setting off for the global policy, you still must turn the setting off for your scheduled policy. Otherwise Turbonomic will not execute the resize action.

**Action Mode Configuration**

There are two ways to configure action modes:

- Change the action mode in a default policy. For details, see Working With Default Automation Policies (on page 269).
- Create an automation policy, scope the policy to specific entities or groups, and then select the action mode for each action.
Turbonomic allows you to create dynamic groups to ensure that entities discovered in the future automatically add to a group and apply the policy of that group. If a conflict arises as a result of an entity belonging to several groups, the entity applies the policy with the most conservative action.

For details, see Creating Scoped Automation Policies (on page 272).

Action Orchestration

Action Orchestration specifies whether Turbonomic will execute an action, or whether Turbonomic will pass the action request to an orchestrator or action script that will execute its own workflow to effect the change in your environment. In this way, you can integrate supported orchestrators to execute actions for specific scopes of entities in your environment.

About Orchestrators

Action Orchestration targets assign workflows that execute multiple actions to make changes in your environment. Turbonomic discovers workflows that you have defined on the orchestrator. You can then set up an automation policy that maps workflows to actions. If the action mode is Manual or Automated, then when Turbonomic recommends the action, it will direct the orchestrator to use the mapped workflow to execute it.

Turbonomic supports integration with:

- UCS Director
  - You can configure policies that direct UCS Director workflows to execute Turbonomic actions.
- ServiceNow
  - You can configure policies that log Turbonomic actions in your ServiceNow instance, and that submit actions for approval in ServiceNow workflows.

This section shows how to link orchestration workflows to automation policies. It assumes you have already configured an appropriate Orchestration target. It also assumes that you have configured workflows on that target in such a way that Turbonomic can discover the workflows and map them to automation policies. For information about Orchestration target requirements, see the Target Configuration Guide.

NOTE:

For some orchestration workflows, it is necessary to schedule an action to execute only during a specific maintenance window. Turbonomic policies can include schedules to enable this use case. However, you must be sure that you do not set the schedule to the policy that declares the orchestration you want. Instead, you should use two policies for the same scope – one to set up the orchestration, and another to schedule the time window during which the action mode will be Automated (to set up the maintenance window). For more information, see Setting Policy Schedules (on page 278).

About Action Scripts

Action Scripts provide a script interface that can add custom processing to Turbonomic actions at the following entry points:

- Pre
- Post
- Clear
You can set up action scripts to run on specific groups of entities. For example, you can enable the PRE-MOVE action script for one group of VMs, and enable the CLEAR-MOVE action script for a different group.

For more information about Action Scripts, see Action Scripts (on page 299).

**Specifying Action Orchestration**

As you create a policy, you specify the entity type and the scope of entities the policy affects. You can also set modes for specific actions. For example, you can set a mode of Manual for the Resize action for a given scope of storage devices.

To specify orchestration for a given action, it must also be set to Manual or Automated in the ACTION AUTOMATION section of the policy (see Action Automation (on page 281)).

To set up orchestration for such actions, you add a corresponding action to the ACTION ORCHESTRATION section, and specify how to execute it. In that section:

1. Add an Action Orchestration entry to the policy.

   Expand ACTION ORCHESTRATION and click ADD ACTION ORCHESTRATION. Then select the action type you want to orchestrate.

   The action you add should match an item you have set to Manual or Automatic in the ACTION AUTOMATION section.

   - ACTION AUTOMATION
     Defines how actions are accepted.
     - Resize Manual
     - ADD ACTION

   - ACTION ORCHESTRATION
     Defines execution workflow.
     - ADD ACTION ORCHESTRATION

   Click and then choose the action that you want to orchestrate

   - ACTION ORCHESTRATION
     Defines execution workflow.
     - Resize

   The orchestration for this action is initially in the default state. EXECUTION is Native, while ON GENERATION and AFTER EXECUTION are both set to Do Nothing.

2. Specify a process to run as Turbonomic generates the action.

   Make a setting for ON GENERATION. Use this to run a process before the action executes.

   If you have configured a ServiceNow target and you want to submit the action to ServiceNow for approval, use this setting. To submit the action for approval, you must have a ServiceNow a target, and that target must include
an installation of the *Turbonomic Actions* application. As part of that installation, you must have an appropriate workflow set up for CR approval.

Depending on the orchestration targets you have configured, you can see the following options:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Target</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do nothing (Default)</td>
<td>N/A</td>
<td>Turbonomic does nothing before action execution.</td>
</tr>
<tr>
<td>Run Action Script</td>
<td>N/A</td>
<td>Run an action script that is set up for the <code>PRE</code> entry point. The action script name must match the entity type and action type. For example, you can post an email notification to your team that an action has been generated.</td>
</tr>
<tr>
<td>ServiceNow:Record Action</td>
<td>ServiceNow, with <em>Turbonomic Actions</em> installed</td>
<td>Turbonomic registers the action in the ServiceNow log, showing that the given action has been recommended.</td>
</tr>
<tr>
<td>ServiceNow:Request Approval</td>
<td>ServiceNow, with <em>Turbonomic Actions</em> installed</td>
<td>When you specify this setting, the action mode automatically changes to <code>Recommend</code>. Turbonomic passes control for this action to your ServiceNow workflow as a Change Request (CR). When the CR is approved, Turbonomic executes the action with its default action processing. If the policy includes a schedule, it executes the action at the scheduled time. Otherwise it executes the action immediately. After executing the action, Turbonomic registers the action with the ServiceNow instance.</td>
</tr>
</tbody>
</table>

3. **Specify the action execution that you want.**

Make a setting for **EXECUTION**. Depending on the orchestration targets you have configured, you can see the following options:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Target</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Native (Default)</td>
<td>N/A</td>
<td>Turbonomic executes the action with its default action processing.</td>
</tr>
<tr>
<td>Run Action Script</td>
<td>N/A</td>
<td>Turbonomic executes a matching action script in place of its default action processing.</td>
</tr>
</tbody>
</table>
Working With Policies

<table>
<thead>
<tr>
<th>Setting</th>
<th>Target</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>External Orchestration</td>
<td>Cisco UCS Director</td>
<td>Turbonomic passes control for this action to the UCS Director workflow that you specify.</td>
</tr>
</tbody>
</table>

The following types of execution have certain requirements:

- Run Action Script
  You must have created and deployed an action script that matches the given entry point (for action execution, REPLACE), the given action, and the given entity type. For more information, see [Action Scripts](on page 299).

- External Orchestration
  When you chose External Orchestration, LINK WORKFLOW appears directly under the action you specified. Click that to select the UCS Director workflow you want to use for the action.

  **NOTE:**
  For external orchestration via UCS Director, you can assign workflows for actions on Host and Storage entities. Turbonomic does not support UCS Director orchestration for actions on other entity types.

4. Optionally, specify processes to run after the action execution.
   Make a setting for AFTER EXECUTION. Depending on the orchestration targets you have configured, you can see the following options:
### Working With Policies

<table>
<thead>
<tr>
<th>Setting</th>
<th>Target</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do nothing (Default)</td>
<td>N/A</td>
<td>Turbonomic does nothing after action execution.</td>
</tr>
<tr>
<td>Run Action Script</td>
<td>N/A</td>
<td>Run an action script that is set up for the POST entry point. The action script name must match the entity type and action type.</td>
</tr>
<tr>
<td>ServiceNow:Record Action</td>
<td>ServiceNow, with <em>Turbonomic Actions</em> installed</td>
<td></td>
</tr>
</tbody>
</table>

5. When you have made all your settings, be sure to save the Action Policy.

### Action Scripts

Action Scripts provide a script interface that can add custom processing to Turbonomic. When you enable an action script to run, you do not provide the script name. Instead, you create one script for each type of action, entity type, and entry point. The script name captures this to specify which action the script responds to, as follows:

<EntryPoint>_<Action>_<EntityType>.sh

The supported entry points, actions, and entity types are:

<table>
<thead>
<tr>
<th>Entry Point</th>
<th>Action</th>
<th>Entity Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>• PRE</td>
<td>• Move</td>
<td>• VirtualApplication</td>
</tr>
<tr>
<td>• REPLACE (do not specify an entry point in the filename)</td>
<td>• Change</td>
<td></td>
</tr>
<tr>
<td>• POST</td>
<td>• Reconfigure</td>
<td>• Application</td>
</tr>
<tr>
<td></td>
<td>• Resize</td>
<td>• VirtualMachine</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• PhysicalMachine</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Storage</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• DiskArray</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• StorageController</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Switch</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• VirtualDatacenter</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• DataCenter</td>
</tr>
</tbody>
</table>

Some example script names are:

- PRE_MOVE_VirtualMachine.sh
  
  `<Pre>_<Move>_<VirtualMachine>`

  Execute the script when the move action appears as a pending action.

- RESIZE_VirtualMachine.sh
  
  `<Replace>_<Resize>_<VirtualMachine>`

  Execute the script instead of executing the Turbonomic Resize action. Remember that for a REPLACE script, you do not specify the entry point in the script filename. Note that you can include a REST API call to accept the action or to reject it as part of the script.
• POST_RECONFIGURE_VirtualMachine.sh

Execute the script after a Reconfigure action. Note that a POST script executes after an action has succeeded or failed.

To create an action script, create the file with the appropriate name, and save it on your Turbonomic server at the following location:

/srv/tomcat/script/control

Then implement the script that you want to execute for the given action. For example, you can implement a shell script to run on the Turbonomic server.

To pass information into the script, Turbonomic sets values to environment variables. You can reference these environment variables in your scripts. For example, assume you want to send an email that includes the name of the VM that is an action target. You can get that name via the VMT_TARGET_NAME environment variable.

Turbonomic sets the following environment variables for an action:

• VMT_TARGET_INTERNAL
  The internal name of the entity this action will affect.

• VMT_TARGET_UUID
  The unique ID of the entity this action will affect.

• VMT_TARGET_NAME
  The entity's display name.

• VMT_CURRENT_INTERNAL
  The internal name for the current configuration or placement.

• VMT_CURRENT_NAME
  The display name for the current configuration or placement.

• VMT_NEW_INTERNAL
  The internal name for the new configuration or placement.

• VMT_NEW_NAME
  The display name for the new configuration or placement.

• VMT_ACTION_INTERNAL
  The UUID for the proposed action. You can use this to access the action via the REST API.

• VMT_ACTION_NAME
  The name of the action.

• VMT_STATE_NAME
  Gives the state of the action's execution. Can be one of Succeeded or Failed. This variable is only available for POST_ and CLEAR_ action scripts.

• VMT_STATE_DESCRIPTION
  If execution has started, this gives the string, Start execution. This variable is only available for POST_ action scripts.
Analysis Settings

Turbonomic collects metrics to drive the analysis that it uses when it calculates actions for your environment. It compares current utilization and demand against allocated capacities for resources, so it can recommend actions that keep your environment in optimal running condition.

Action policies include settings that you can make to adjust the analysis that Turbonomic performs. For example, you can set different levels of overprovisioning for host or VM resources, and Turbonomic will consider that as a factor when deciding on actions.

Turbonomic ships with a set of default analysis settings. These settings take effect until you create and apply a policy with different values for any of the given settings. For the steps in creating a new policy, see Creating Scoped Automation Policies (on page 272). You can edit the defaults if you want to change analysis settings globally.

The settings you can make are different for different types of entities. The default policies show all the settings you can make for each policy type. For a listing and additional information about these settings, see the following descriptions:

- Analysis Policies: Applications (on page 301)
- Analysis Policies: Application Servers (on page 303)
- Analysis Policies: Business Applications (on page 303)
- Analysis Policies: Business Users (on page 304)
- Analysis Policies: Containers (on page 305)
- Analysis Policies: Databases (on page 307)
- Analysis Policies: Database Servers (on page 307)
- Analysis Policies: Desktop Pools (on page 308)
- Analysis Policies: Disk Arrays (on page 309)
- Analysis Policies: Hosts (on page 310)
- Analysis Policies: Logical Pools (on page 312)
- Analysis Policies: Storage Controllers (on page 313)
- Analysis Policies: Storage (on page 313)
- Analysis Policies: Switches (on page 316)
- Analysis Policies: View Pods (on page 316)
- Analysis Policies: Virtual Applications (on page 316)
- Analysis Policies: VMs (on page 317)

Analysis Policies: Applications

Turbonomic tracks utilization of resources for applications and application servers that you have set up as targets.

Default Settings

APPLICATION SERVER DISCOVERY

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Auto Set Transactions Capacity</td>
<td>Disabled</td>
</tr>
<tr>
<td>Connection Capacity</td>
<td>10000</td>
</tr>
</tbody>
</table>
### Working With Policies

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Response Time Capacity [ms]</td>
<td>10000</td>
</tr>
<tr>
<td>Threads Capacity</td>
<td>500</td>
</tr>
<tr>
<td>Transactions Capacity</td>
<td>20</td>
</tr>
</tbody>
</table>

### APPLICATION PRIORITIES

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application Priority</td>
<td>Mission Critical</td>
</tr>
</tbody>
</table>

Application Priority is a way to enable the suspension of VMs that applications run on. For on-prem environments, Turbonomic does not automate suspend actions for applications. However, for public cloud environments you can enable suspension of VMs. Suspending underutilized VMs on the public cloud is another way that Turbonomic analysis can reduce your cloud expenses. For more information, see [Enabling VM Suspend Actions in the Public Cloud](on page 324).

By default, applications are Mission Critical. With this status, Turbonomic will not suspend the VMs that host them. However, you can set an application to a Normal priority. In that case, if there is a shortage of underlying resources, then Turbonomic can suspend the VM that runs that application.

Now assume you have set a cloud application to Normal, and then Turbonomic suspended the underlying VM. If you later decide the application should be Mission Critical, then you can change its priority. After you have changed a suspended application from Normal to Mission Critical, Turbonomic will then start up the suspended VM.

### Transactions

This resource measures the number of transactions per second. Excess transactions indicate a heavy load on the application server, and usually means you should provision a new instance. You can set the transaction capacity, or direct Turbonomic to automatically set it.

- **Transaction Capacity**
  
  If you know the rate of transactions your applications can maintain, then you can set it here. The value that you set indicates when Turbonomic considers utilization to be 100%. The default value is 10 — If an application experiences 10 transactions per second or more, Turbonomic sets the risk index for this resource to 100%.

- **Auto Set Transaction Capacity**
  
  If you enable this setting, Turbonomic adjusts the transaction capacity to the upper limit your application server experiences. For example, if the Transaction Capacity is set to 10, and the application server experiences 15 transactions per second, then the utilization of this resource would be 150%. However, if you enable Auto Set Transaction Capacity, then Turbonomic would increase the capacity to 15, and show utilization at 100%.

### Response Time

Response time capacity determines the upper limit for acceptable response time in your applications, in milliseconds. Very high response time can be a result of excess load on the application. For excess response time, Turbonomic can recommend to provision another application instance.
Connection Capacity
Connection capacity determines the upper limit for concurrent connections to the application. Excess connections can indicate the need to provision a new instance.

Threads Capacity
For most types of applications and servers managed by the Application Edition, Turbonomic discovers the thread pool capacity on the server, and uses that in utilization calculations. For this release, the following types of supported application targets do not provide thread pool data that Turbonomic can use:

- Microsoft Exchange Server

For entities of this type, you can select a group of these entities and specify the thread pool capacity. Turbonomic assumes a default capacity of 500 threads, which is according to best practices in the field.

Analysis Policies: Application Servers
Turbonomic tracks utilization of resources for applications and application servers that you have set up as targets.

Default Settings

**UTILIZATION CONSTRAINTS**

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Collection Time Utilization</td>
<td>10</td>
</tr>
<tr>
<td>Heap Utilization</td>
<td>80</td>
</tr>
</tbody>
</table>

**Collection Time Utilization and Heap Utilization**

For Java applications, Collection Time Utilization tracks the percentage of CPU time spent on garbage collection. The default setting is 10 — if 10% of CPU is devoted to garbage collection, then this resource is utilized at 100%.

Turbonomic tracks this utilization to refine action recommendations in response to Heap utilization. Assume Heap is utilized at 80% of its capacity. This means that Heap Utilization gains a high return (consumers pay a high price for this resource), and that indicates a shortage that can be addressed by provisioning more resources. However, if garbage collection is high, 80% Heap utilization might not indicate a shortage after all. Assume that Collection Time is at 8% of CPU time, which is 80% of its capacity. In that case, both Heap and Collection are at 80%, and the high cost of Collection cancels out the high return for Heap. As a result, Turbonomic will not recommend provisioning more Heap resources.

In the case of highly utilized Heap, if you set the constraint for Collection to a lower number, that tends to suppress recommendations to provision more Heap. On the other hand, setting a high Collection constraint (Garbage Collection can use more CPU cycles) tends to enable more resize up actions for Heap.

Analysis Policies: Business Applications
Turbonomic tracks utilization of resources for applications and application servers that you have set up as targets.

Default Settings

**APPLICATION SERVER DISCOVERY**
<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Auto Set Transactions Capacity</td>
<td>Disabled</td>
</tr>
<tr>
<td>Response Time Capacity [ms]</td>
<td>60000</td>
</tr>
<tr>
<td>Transactions Capacity</td>
<td>10</td>
</tr>
</tbody>
</table>

**Transactions**

This resource measures the number of transactions per second. Excess transactions indicate a heavy load on the application server, and usually means you should provision a new instance. You can set the transaction capacity, or direct Turbonomic to automatically set it.

- **Transaction Capacity**
  
  If you know the rate of transactions your applications can maintain, then you can set it here. The value that you set indicates when Turbonomic considers utilization to be 100%. The default value is 10 — If an application experiences 10 transactions per second or more, Turbonomic sets the risk index for this resource to 100%.

- **Auto Set Transaction Capacity**

  If you enable this setting, Turbonomic adjusts the transaction capacity to the upper limit your application server experiences. For example, if the Transaction Capacity is set to 10, and the application server experiences 15 transactions per second, then the utilization of this resource would be 150%. However, if you enable Auto Set Transaction Capacity, then Turbonomic would increase the capacity to 15, and show utilization at 100%.

**Response Time**

Response time capacity determines the upper limit for acceptable response time in your applications, in milliseconds. Very high response time can be a result of excess load on the application. For excess response time, Turbonomic can recommend to provision another application instance.

**Analysis Policies: Business Users**

Turbonomic tracks utilization of desktop image resources for the Business Users in your Virtual Desktop Infrastructure (VDI) environment.

**OPERATIONAL CONSTRAINTS**

Operational constraints for Business Users include:

- **Aggressiveness**

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aggressiveness</td>
<td>95th Percentile</td>
</tr>
</tbody>
</table>

  When evaluating utilization of compute and storage resources, Turbonomic considers a given utilization percentile. For example, assume a 95th percentile. The maximum utilization would be the highest value that 95% of the observed samples fall below.
Using a percentile, Turbonomic can recommend more relevant actions, so that analysis can better exploit elasticity in your environment. A percentile evaluates the sustained resource utilization, and ignores bursts that occurred for a small portion of the samples. You can think of this as aggressiveness of resizing, as follows:

- 100th Percentile – The least aggressive, recommended for critical workloads that need maximum guaranteed performance at all times.
- 95th Percentile (Default) – The recommended setting to achieve maximum performance and savings.
- 90th Percentile – The most aggressive, recommended for non-production workloads that can stand higher resource utilization.

**Max Observation Period**

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Max Observation Period</td>
<td>Last 7 Days</td>
</tr>
</tbody>
</table>

To refine the calculation of resource utilization, you can set the sample time to consider. Turbonomic uses historical data from up to the number of days that you specify as a sample period. (If the database has fewer days' data then it uses all of the stored historical data.)

A shorter period means there are fewer data points to account for when Turbonomic calculates utilization percentiles. This results in more dynamic, elastic moves to different Desktop Pools, while a longer period results in more stable or less elastic moves. You can make the following settings:

- Less Elastic – Last 90 Days
- More Elastic – Last 30 Days
- (Default) Most Elastic – Last 7 Days

**Analysis Policies: Containers**

**OPERATIONAL CONSTRAINTS**

**Default Settings**

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resize Target Utilization</td>
<td>0</td>
</tr>
</tbody>
</table>

For the public cloud, an advanced setting to determine how much you would like a scope of workloads to utilize their resources. This is a fixed setting that overrides the way Turbonomic calculates the optimal utilization of resources. You should only change this setting after consulting with Technical Support.

Turbonomic uses the Desired State setting to globally set the optimal utilization of resources. By default, this is set to 70%. However, with this setting you can increase target utilization for workloads – for example, 90%. For the scope of the policy, Turbonomic can recommend actions that result in resource utilization as high as 90%.

While this setting is one way to modify how Turbonomic recommends actions, in most cases you should never
Working With Policies

## Attribute

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>need to use it. If you want to control how Turbonomic recommends actions to resize workloads, you can set the aggressiveness per the percentile of utilization, and set the length of the sample period for more or less elasticity on the cloud. For more information, see &quot;Aggressiveness&quot; or &quot;Max Observation Period&quot; in Aggressiveness (on page 320) or Max Observation Period (on page 321).</td>
<td></td>
</tr>
</tbody>
</table>

## Scaling Constraints

Scaling constraints include settings that specify how Turbonomic takes actions to resize a container. The following table shows the default settings for Resize increments:

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Increment constant for Container VMEM [MB]</td>
<td>1024</td>
</tr>
<tr>
<td>Increment constant for Container VCPU [MHz]</td>
<td>1800</td>
</tr>
<tr>
<td>Consistent Resizing</td>
<td>Off</td>
</tr>
</tbody>
</table>

For resize increments, you should consider the following:

- For VMem, you should not set the increment value to be lower than what is necessary for the container to operate. If the VMem increment is too low, then it’s possible that Turbonomic would allocate insufficient VMem for the machine to operate. For a container that is under utilized, Turbonomic will reduce VMem allocation by the increment amount, but it will not leave a container with zero VMem. For example, if you set this to 64, then Turbonomic cannot reduce the VMem to less than 64 MB.

- For VCPU, the increment affects resize of VCPU limits and reservations in MHz, and it also affects the addition/removal of cores for VCPU capacity on a container.

  For limits and reservations, Turbonomic recommends changes in terms of the specified resize increment. For example, assume the increment is 1800 MHz and you have reserved 3000 MHz for a VM. Turbonomic could recommend to reduce the reservation by 1800, down to 1200 MHz.

  For VCPUs, Turbonomic can only resize allocation one core at a time. This means a resize is to the nearest core count that matches or exceeds the resize increment. Assume the cores all have a clock speed of 2000 MHz. If the resize increment is 1800 MHz, then a resize up will recommend to add one more core at 2000 MHz.

- Consistent Resizing

  When you turn on Consistent Resizing for a group of containers, Turbonomic resizes all the group members to the same size, such that they all support the top utilization of each resource commodity in the group. For example, assume container A shows top utilization of CPU, and container B shows top utilization of memory. Container resize actions would result in all the containers with CPU capacity to satisfy container A, and memory capacity to satisfy container B.

  For an affected resize, the Actions List shows individual resize actions for each of the containers in the group. If you automate resizes, Turbonomic executes each resize individually in a way that avoids disruption to your workloads.

  **NOTE:** Turbonomic discovers and creates groups for services that are deployed as multiple containers. When it discovers such a group, Turbonomic then turns on Consistent Resizing for that group.
Analysis Policies: Databases

OPERATIONAL CONSTRAINTS

Default Settings

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resize Target Utilization</td>
<td>0</td>
</tr>
</tbody>
</table>

For the public cloud, an advanced setting to determine how much you would like a scope of workloads to utilize their resources. This is a fixed setting that overrides the way Turbonomic calculates the optimal utilization of resources. You should only change this setting after consulting with Technical Support.

Turbonomic uses the Desired State setting to globally set the optimal utilization of resources. By default, this is set to 70%. However, with this setting you can increase target utilization for workloads – for example, 90%. For the scope of the policy, Turbonomic can recommend actions that result in resource utilization as high as 90%.

While this setting is one way to modify how Turbonomic recommends actions, in most cases you should never need to use it. If you want to control how Turbonomic recommends actions to resize workloads, you can set the aggressiveness per the percentile of utilization, and set the length of the sample period for more or less elasticity on the cloud. For more information, see "Aggressiveness" or "Max Observation Period" in Aggressiveness (on page 320) or Max Observation Period (on page 321).

Analysis Policies: Database Servers

OPERATIONAL CONSTRAINTS

Default Settings

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resize Target Utilization</td>
<td>0</td>
</tr>
</tbody>
</table>

For the public cloud, an advanced setting to determine how much you would like a scope of workloads to utilize their resources. This is a fixed setting that overrides the way Turbonomic calculates the optimal utilization of resources. You should only change this setting after consulting with Technical Support.
Working With Policies

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Turbonomic uses the Desired State setting to globally set the optimal utilization of resources. By default, this is set to 70%. However, with this setting you can increase target utilization for workloads – for example, 90%. For the scope of the policy, Turbonomic can recommend actions that result in resource utilization as high as 90%. While this setting is one way to modify how Turbonomic recommends actions, in most cases you should never need to use it. If you want to control how Turbonomic recommends actions to resize workloads, you can set the aggressiveness per the percentile of utilization, and set the length of the sample period for more or less elasticity on the cloud. For more information, see &quot;Aggressiveness&quot; or &quot;Max Observation Period&quot; in Aggressiveness (on page 320) or Max Observation Period (on page 321).</td>
</tr>
</tbody>
</table>

Analysis Policies: Desktop Pools

OPERATIONAL CONSTRAINTS

Operational constraints for Desktop Pools include:

- Daily Observation Windows

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Daily observation windows</td>
<td>3 windows per day</td>
</tr>
</tbody>
</table>

When evaluating utilization of pool resources, Turbonomic divides each day into different observation windows, calculates an average for each, and uses the highest value. In this way, Turbonomic can account for high-use periods in the day to base calculations off of the most representative usage of the desktop images.

Assume three observation windows:

<table>
<thead>
<tr>
<th>Window</th>
<th>Time range</th>
<th>Average utilization</th>
</tr>
</thead>
<tbody>
<tr>
<td>W1</td>
<td>00:00 – 08:00</td>
<td>10%</td>
</tr>
<tr>
<td>W2</td>
<td>08:00 – 16:00</td>
<td>80%</td>
</tr>
<tr>
<td>W3</td>
<td>16:00 – 24:00</td>
<td>40%</td>
</tr>
</tbody>
</table>

Average utilization for this day without the benefit of observation windows would be 44%. By using observation windows we can see that the representative utilization of pool resources is closer to 80%. That is because Turbonomic discovers an average utilization of 80% during the high-usage time of day.

When calculating whether to move business users from one desktop pool to another, Turbonomic averages the observation windows over the time you set for the Max Observation Period. For this reason, you should try to set up observation windows that capture the best representation of work habits amongst your business users.

- Max Observation Period
Working With Policies

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Max Observation Period</td>
<td>Last 7 Days</td>
</tr>
</tbody>
</table>

To refine the calculation of resource utilization, you can set the sample time to consider. Turbonomic uses historical data from up to the number of days that you specify as a sample period. (If the Turbonomic database has fewer days' data, then it uses all of its stored historical data.)

A shorter period means there are fewer data points to account for when Turbonomic calculates utilization. This results in more dynamic, elastic resizing, while a longer period results in more stable or less elastic resizing. You can make the following settings:

- Less Elastic – Last 30 Days
- Recommended – Last 7 Days
- More Elastic – Last 3 Days

**UTILIZATION CONSTRAINTS**

**Default Settings**

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Desktop Pool Pool CPU Utilization</td>
<td>95</td>
</tr>
<tr>
<td>Desktop Pool Pool Mem Utilization</td>
<td>95</td>
</tr>
<tr>
<td>Desktop Pool Pool Storage Utilization</td>
<td>95</td>
</tr>
</tbody>
</table>

Utilization constraints affect the actions Turbonomic recommends as it manages business users and active accounts on the desktop pool. Turbonomic recommends actions that avoid using these resources beyond the given settings. The values you set here specify what percentage of the existing capacity that Turbonomic will consider to be 100% of capacity. For example, setting 70 for Desktop Pool Pool CPU Utilization means that Turbonomic considers 70% utilization of that CPU to be 100% of capacity and 35% utilization to be 50% of capacity.

**Analysis Policies: Disk Arrays**

**Default Settings**

**UTILIZATION CONSTRAINTS**

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage Amount Utilization</td>
<td>90</td>
</tr>
</tbody>
</table>

**STORAGE SETTINGS**

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>VSeries LUN IOPS Capacity</td>
<td>5000</td>
</tr>
<tr>
<td>7.2k Disk IOPS Capacity</td>
<td>800</td>
</tr>
<tr>
<td>10k Disk IOPS Capacity</td>
<td>1200</td>
</tr>
</tbody>
</table>
### DiskArray Provisioned

How much overprovisioning Turbonomic assumes when recommending actions for disk arrays. For example, if a disk array has a 30 TB capacity, and DiskArray Overprovisioned Percentage is set to 200, Turbonomic will treat the datastore as though it has a capacity of 60 TB, or 200% of the actual disk array capacity.

### IOPS Capacity

The capacity of IOPS (IO operations per second) that your storage devices can support. Turbonomic considers these settings when calculating utilization percentage. For example, assume IOPS Capacity of 5000 for a disk array. If utilization on the array is 2500 IOPS, then the disk array is at 50% of capacity for that metric.

Note that the IOPS setting for an array will determine IOPS calculations for all the storage on that array. If you made different IOPS settings for individual datastores hosted by the array, Turbonomic ignores the datastore settings and uses the disk array settings.

- Various Disk IOPS Capacity settings (SSD Disk IOPS, 7.2k Disk IOPS, etc)
  IOPS capacity settings for the different types of physical drives that are discovered on a disk array. If the storage controller exposes the types of disks in the array, Turbonomic uses multiples of these values to calculate the IOPS capacity of the disk array.

- Disk Array IOPS Capacity
  Some disk arrays do not expose data for their individual disks — This is typical for flash arrays, or arrays that aggregate storage utilization across multiple tiers. Turbonomic uses this setting for the IOPS capacity of such disk arrays. Set it to the global scope to specify IOPS capacity for all disk arrays. To override this setting, set a disk array or group of disk arrays as the property scope, and then set the value you want for IOPS Capacity.

#### NOTE:

The user interface shows a disk array entity for any array that is discovered through a valid disk array or storage controller target. It also shows placeholder disk arrays for disk arrays that are not discovered through a configured target. For example, you might have disk arrays that Turbonomic does not natively support. Or you might have storage that is not hosted by any disk array. Such placeholder disk array entities appear with the string "DiskArray-" prefixed to their names. The user interface allows you to set IOPS Capacity to these placeholders, but those settings have no effect. To set IOPS Capacity for that storage, you must set it to the individual datastores.

### Analysis Policies: Hosts

**OPERATIONAL CONSTRAINTS**

Default Settings
Working With Policies

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ignore High Availability</td>
<td>Off</td>
</tr>
<tr>
<td></td>
<td>Turbonomic discovers and manages HA policies.</td>
</tr>
</tbody>
</table>

**UTILIZATION CONSTRAINTS**

Default Settings

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>CPU Overprovisioned Percentage</td>
<td>1000</td>
</tr>
<tr>
<td>Host Memory Utilization</td>
<td>100</td>
</tr>
<tr>
<td>Host Net Throughput</td>
<td>50</td>
</tr>
<tr>
<td>Mem Overprovisioned Percentage</td>
<td>1000</td>
</tr>
<tr>
<td>Host Ready Queue Utilization</td>
<td>50</td>
</tr>
<tr>
<td>Host CPU Utilization</td>
<td>100</td>
</tr>
<tr>
<td>Host Swapping Utilization</td>
<td>20</td>
</tr>
<tr>
<td>Host IO Throughput</td>
<td>50</td>
</tr>
</tbody>
</table>

Utilization constraints affect the actions Turbonomic recommends as it manages your environment. Turbonomic recommends actions that avoid using these resources beyond the given settings. The values you set here specify what percentage of the existing capacity that Turbonomic will consider to be 100% of capacity. For example:

- Setting 50 for Host Net Throughput means that Turbonomic considers 50% utilization of that throughput to be 100% of capacity and 25% utilization to be 50% of capacity
- Setting 1000 for Mem Overprovisioned Percentage means that overprovisioning memory by 5 times the physical capacity shows up as 50% utilization of the Mem Overprovisioned capacity in Turbonomic
- Setting 100 for Host Memory Utilization means that Turbonomic capacity reflects the physical capacity for this resource

**DESIRED STATE**

Default Settings

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diameter</td>
<td>10</td>
</tr>
<tr>
<td>Center</td>
<td>70</td>
</tr>
</tbody>
</table>

The desired state for your environment is an n-dimensional sphere that encompasses the fittest conditions your environment can achieve. The multiple dimensions of this sphere are defined by the resource metrics in your environment. Metric dimensions include VMem, storage, CPU, etc. While the metrics on the devices in your environment can be any value, the desired state, this n-dimensional sphere, is the subset of metric values that assures the best performance while achieving the most efficient utilization of resources that is possible.

The Desired State settings define the center of the sphere as well as its diameter. This is a way for you to customize what Turbonomic considers to be the desired state.
Setting the center of the sphere chooses the priority for Turbonomic analysis. If you set the balance in favor of efficiency, Turbonomic tends to place more VMs on fewer physical hosts, and to give them storage capacity from fewer data stores. As a result, high utilization can have more impact on QoS. With a balance in favor of performance, Turbonomic tends to spread virtual loads across more physical devices. This can result in the provisioning of excess resources.

The diameter setting determines the range of deviation from the center that can encompass the desired state. If you specify a large diameter, Turbonomic will have more variation in the way it distributes workload across hosting devices.

As you move each slider, a tooltip displays the numerical value of the setting. Center indicates the percentage of resource utilization you want, within the range you specify as Diameter. For example, if you want utilization of 75%, plus or minus 10%, then you would set Center = 75 and Diameter = 20. Turbonomic recommends actions that tend toward this desired state much as possible, given the dependencies within the current environment.

NOTE:
The setting for Target Utilization can have an effect on plans that you run. If you disable provisioning and suspension for hosts and datastores, then you should always set Center and Diameter to their default values.

INTERNAL TOPOLOGY SETTINGS: HYPER-V

Default Settings

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Additional Polling Cycles</td>
<td>5</td>
</tr>
</tbody>
</table>

In Hyper-V environments, it is possible that the Hyper-V management software can report that an entity has been removed when in fact it has not been. In that case, Turbonomic can remove the entity from its market representation of your environment, when in fact the entity is still present. With the Number of Additional Polling Cycles setting, you can direct Turbonomic to wait a specified number of polling cycles before acknowledging that an entity has been removed.

NOTE:
This is a special-case setting, and you should only use it if you are in contact with Turbonomic Support.

Analysis Policies: Logical Pools

Default Settings

STORAGE SETTINGS

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>LogicalPool Overprovisioned Percentage</td>
<td>200</td>
</tr>
<tr>
<td>LogicalPool IOPS Capacity</td>
<td>10000</td>
</tr>
</tbody>
</table>

LogicalPool Overprovisioned

How much overprovisioning Turbonomic assumes when recommending actions for logical pools. For example, if a pool has a 30 TB capacity, and LogicalPool Overprovisioned Percentage is set to 200, Turbonomic will treat the pool as though it has a capacity of 60 TB, or 200% of the actual pool capacity.
Analysis Policies: Storage Controllers

Default Settings

**UTILIZATION CONSTRAINTS**

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage Controller Storage Amount</td>
<td>90</td>
</tr>
<tr>
<td></td>
<td>Maximum allowed utilization of storage that is managed by the Storage Controller.</td>
</tr>
<tr>
<td>Storage Controller CPU Utilization</td>
<td>100</td>
</tr>
<tr>
<td></td>
<td>Maximum allowed utilization of Storage Controller CPU (from 20 to 100).</td>
</tr>
</tbody>
</table>

**STORAGE SETTINGS**

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage Controller IOPS Capacity</td>
<td>20000</td>
</tr>
</tbody>
</table>

Analysis Policies: Storage

Operational Constraints

Default Settings

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage Max Size (GB)</td>
<td>20480</td>
</tr>
<tr>
<td></td>
<td>Tuned Scaling Range Upper Limit:</td>
</tr>
<tr>
<td></td>
<td>Turbonomic uses this range to set up tuned scaling actions for the datastore (see Storage (Datastore) Actions (on page 287)). For an overview of tuned scaling, see Tuned Scaling Action Settings (on page 292).</td>
</tr>
<tr>
<td>Storage Min Size (GB)</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>Tuned Scaling Range Lower Limit:</td>
</tr>
<tr>
<td></td>
<td>Turbonomic uses this range to set up tuned scaling Actions for the datastore (see Storage (Datastore) Actions (on page 287)). For an overview of tuned scaling, see Tuned Scaling Action Settings (on page 292).</td>
</tr>
</tbody>
</table>

**UTILIZATION CONSTRAINTS**

Default Settings
Utilization constraints affect the actions Turbonomic recommends as it manages your environment. Turbonomic recommends actions that avoid using these resources beyond the given settings. The values you set here specify what percentage of the existing capacity that Turbonomic will consider to be 100% of capacity. For example, setting 90 for Storage Amount Utilization means that Turbonomic considers 90% utilization of the physical storage to be 100% of capacity.

### STORAGE SETTINGS

#### Default Settings

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Directories to Ignore</td>
<td>`.dvsData.*</td>
</tr>
<tr>
<td>Files to Ignore</td>
<td>Empty String</td>
</tr>
<tr>
<td>Datastore Browsing</td>
<td>Off</td>
</tr>
<tr>
<td>Storage Latency [ms]</td>
<td>100</td>
</tr>
<tr>
<td>Storage Overprovisioned Percentage</td>
<td>200</td>
</tr>
<tr>
<td>IOPS Capacity</td>
<td>5000</td>
</tr>
</tbody>
</table>

- **Storage Overprovisioned Percentage**
  
  Storage Overprovisioned Percentage sets how much overprovisioning Turbonomic assumes when recommending actions for VM datastores. For example, if a datastore has a 30 GB capacity, and Storage Overprovisioned Percentage is set to 200, Turbonomic will treat the datastore as though it has a capacity of 60 GB, or 200% of the actual datastore capacity.

- **IOPS Capacity**
  
  IOPS Capacity is the IOPS setting for individual datastores. To set a specific capacity for one group of datastores, select that group as the property scope and override the global setting for that scope.

  Note that IOPS capacity for a disk array takes precedence — Datastores that are members of a disk array always have the IOPS capacity that is set to the disk array.

  Turbonomic considers these settings when calculating utilization percentage. For example, assume IOPS Capacity of 500 for datastores. If utilization on a datastore is 250 IOPS, then the datastore is at 50% of capacity for that metric.

- **Storage Latency**
  
  This sets the maximum storage latency to tolerate on a datastore, in ms. The default setting is 100 ms.

  Turbonomic measures the latency experienced by all VMs and hosts that access the datastore. Assume a default setting of 100 ms. If a datastore exhibits latency of 50 ms, then the Turbonomic will show latency utilization of 50%.

- **Wasted Storage Management**
You can make settings to control how Turbonomic tracks and reports on wasted storage in your environment. Wasted storage is any disk space devoted to files that are not required for operations of the devices or applications in your environment. Wasted storage may indicate opportunities for you to free up disk space, and provide more storage capacity to running VMs and applications.

The **Datastore Browsing** setting enables wasted storage management — By default, **Datastore Browsing** is OFF for the Global scope.

**NOTE:**
Disabling datastore browsing only has an effect for on-prem environments. For example, this setting has no effect on the way Turbonomic generates Delete Unattached Volume actions for public cloud environments.

It’s possible that a single datastore can be managed by more than one instance of vCenter Server. Browsing over such a datastore can result in conflicting values for wasted storage in reports and in the Improve Overall Efficiency dashboard. You should not enable datastore browsing for a scope that includes such a datastore.

To enable the tracking of wasted storage for the full environment, enable this setting globally.

If there are groups of datastores you don’t want to track for wasted storage, set the given scope and disable datastore browsing there. If you prefer not to use Turbonomic resources to track wasted storage, leave the global setting checked.

The settings for **Directories to Ignore** and **Files to Ignore** specify directories and files that Turbonomic will not consider when looking for wasted data storage space. Separate items in these lists with the OR bar (“|”).

**HYPERCONVERGED INFRASTRUCTURE SETTINGS**

**Default Settings**

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Host Capacity Reservation</td>
<td>1</td>
</tr>
<tr>
<td>Host IOPS Capacity</td>
<td>50000</td>
</tr>
<tr>
<td>Slack Space Percentage</td>
<td>25</td>
</tr>
<tr>
<td>Compression Ratio</td>
<td>1</td>
</tr>
<tr>
<td>Usable Space Includes Compression</td>
<td>Off</td>
</tr>
</tbody>
</table>

- **Host Capacity Reservation**
  The amount of space to reserve to the array can support hosts going offline. For example, a value of 2 reserves enough space to support two hosts going offline at the same time. With that setting you could put two hosts in maintenance mode without impacting the vSAN array.
  
  This is not the same as redundancy – It does not specify how the array distributes data to maintain integrity.

- **Host IOPS Capacity**
  The effective IOPS for an individual host in a vSAN cluster. Note that Turbonomic calculates the effective IOPS for the entire vSAN entity as the sum of the IOPS for each host in the cluster.

- **Slack Space Percentage**
  The percentage of vSAN capacity that you want to reserve for overhead.

- **Compression Ratio**
Working With Policies

Give the value of the uncompressed amount divided by the compressed amount. A setting of 1 means no compression, and a setting of 2 means compression of 50% – compressing 2 MB to 1 MB is a ratio of 2:1, which equals 2.

- **Usable Space Includes Compression**
  
  Turn this on if you want Turbonomic to consider the compression ratio when calculating storage utilization and capacity. Whether this is on or off, Turbonomic always considers compression when calculating utilization of StorageProvisioned.

### Analysis Policies: Switches

**Default Settings**

**UTILIZATION CONSTRAINTS**

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Switch Net Throughput</td>
<td>70</td>
</tr>
</tbody>
</table>

### Analysis Policies: View Pods

**Default Settings**

**Utilization Constraints**

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Active Sessions Capacity</td>
<td>8000</td>
</tr>
</tbody>
</table>

**Active Sessions Capacity**

The number of active sessions the given view pod can support. For each view pod, you should set this value to match the active session capacity that has been deployed in your VDI environment for the given view pod. For more information, see [Active Session Capacity for View Pods](#).

### Analysis Policies: Virtual Applications

**LOAD BALANCER SETTINGS**

To manage load balancers, Turbonomic tracks transactions that occur on the virtual applications (vservers) each load balancer manages. You can set the capacity of transactions per second as a policy for virtual applications. Turbonomic will list transaction utilization as a percentage of the capacity you set.

**Default Settings**

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Virtual Application Transactions Capacity [per sec]</td>
<td>1000</td>
</tr>
</tbody>
</table>
## Analysis Policies: VMs

### OPERATIONAL CONSTRAINTS

#### Default Settings

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ignore During VPod Creation</td>
<td>Off</td>
</tr>
<tr>
<td></td>
<td>As Turbonomic discovers the VMs that should be members of VPODs, you might have some VMs that you do not want to include. A VPOD is a set of VMs that communicate frequently with each other over the network. To ignore that communication when calculating VM placement for a scope of VMs, create a policy for that scope and turn this setting <strong>ON</strong>.</td>
</tr>
<tr>
<td>Scaling Target CPU Utilization</td>
<td>70</td>
</tr>
<tr>
<td></td>
<td>For VMs on the public cloud, the target utilization as a percentage of CPU capacity. For the public cloud, an advanced setting to determine how much you would like a scope of workloads to utilize their resources. This is a fixed setting that overrides the way Turbonomic calculates the optimal utilization of resources. You should only change this setting after consulting with Technical Support. While this setting is one way to modify how Turbonomic recommends actions, in most cases you should never need to use it. If you want to control how Turbonomic recommends actions to resize workloads, you can set the aggressiveness per the percentile of utilization, and set the length of the sample period for more or less elasticity on the cloud. For more information, see &quot;Aggressiveness&quot; or &quot;Max Observation Period&quot; in Aggressiveness (on page 320) or Max Observation Period (on page 321).</td>
</tr>
<tr>
<td>Scaling Target MEM Utilization</td>
<td>90</td>
</tr>
<tr>
<td></td>
<td>For VMs on the public cloud, the target utilization as a percentage of memory capacity. For the public cloud, an advanced setting to determine how much you would like a scope of workloads to utilize their resources. This is a fixed setting that overrides the way Turbonomic calculates the optimal utilization of resources. You should only change this setting after consulting with Technical Support. While this setting is one way to modify how Turbonomic recommends actions, in most cases you should never need to use it. If you want to control how Turbonomic recommends actions to resize workloads, you can set the aggressiveness per the percentile of utilization, and set the length of the sample period for more or less elasticity on the cloud. For more information, see &quot;Aggressiveness&quot; or &quot;Max Observation Period&quot; in Aggressiveness (on page 320) or Max Observation Period (on page 321).</td>
</tr>
<tr>
<td>Attribute</td>
<td>Default Value</td>
</tr>
<tr>
<td>-----------</td>
<td>---------------</td>
</tr>
<tr>
<td><strong>Attribute</strong></td>
<td><strong>Default Value</strong></td>
</tr>
<tr>
<td>Attribute</td>
<td>Default Value</td>
</tr>
<tr>
<td>Recommends actions to resize workloads, you can set the aggressiveness per the percentile of utilization, and set the length of the sample period for more or less elasticity on the cloud. For more information, see &quot;Aggressiveness&quot; or &quot;Max Observation Period&quot; in Aggressiveness (on page 320) or Max Observation Period (on page 321).</td>
<td></td>
</tr>
<tr>
<td>Scaling Target VM IOPS Utilization (Azure VMs only)</td>
<td>70 For Azure environments, the percentage of IOPS capacity (as set in the template for the instance type) a VM can utilize. For more information, see IOPS Restrictions for Azure Instances (on page 63). While this setting is one way to modify how Turbonomic recommends actions, in most cases you should never need to use it. If you want to control how Turbonomic recommends actions to resize workloads, you can set the aggressiveness per the percentile of utilization, and set the length of the sample period for more or less elasticity on the cloud. For more information, see &quot;Aggressiveness&quot; or &quot;Max Observation Period&quot; in Aggressiveness (on page 320) or Max Observation Period (on page 321).</td>
</tr>
<tr>
<td>VCPU Max Size (CPUs)</td>
<td>62 Tuned Scaling Range Upper Limit: Turbonomic uses this range to set up tuned scaling actions for the VM (see Virtual Machine Actions (on page 290)). For an overview of tuned scaling, see Tuned Scaling Action Settings (on page 292).</td>
</tr>
<tr>
<td>VCPU Min Size (CPUs)</td>
<td>2 Tuned Scaling Range Lower Limit: Turbonomic uses this range to set up tuned scaling actions for the VM (see Virtual Machine Actions (on page 290)). For an overview of tuned scaling, see Tuned Scaling Action Settings (on page 292).</td>
</tr>
<tr>
<td>VMEM Max Size (MB)</td>
<td>131072 Tuned Scaling Range Upper Limit: Turbonomic uses this range to set up tuned scaling Actions for the VM (see Virtual Machine Actions (on page 290)). For an overview of tuned scaling, see Tuned Scaling Action Settings (on page 292).</td>
</tr>
<tr>
<td>VMEM Min Size (MB)</td>
<td>512 Tuned Scaling Range Lower Limit:</td>
</tr>
</tbody>
</table>
### Working With Policies

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Turbonomic uses this range to set up tuned scaling actions for the VM</td>
<td>Turbonomic uses this range to set up tuned scaling actions for the VM (see Virtual Machine Actions (on page 290)). For an overview of tuned scaling, see Tuned Scaling Action Settings (on page 292).</td>
</tr>
<tr>
<td>Minimum Sustained Utilization (public cloud, only)</td>
<td>0</td>
</tr>
<tr>
<td>The percentage of VCPU utilization for a VM to indicate that the VM is</td>
<td>The percentage of VCPU utilization for a VM to indicate that the VM is being utilized by the applications it hosts. For example, a VM can show VCPU utilization to maintain the Guest OS, even though the application it hosts is idle. To enable actions on the cloud even though some utilization is present on the VM, set this to a value greater than zero. Turbonominc recommends that you only use this setting to guarantee suspension of VMs at a scheduled time. For information on this use case, see Scheduling VM Suspend Actions in the Public Cloud (on page 324).</td>
</tr>
<tr>
<td>Scaling Constraints</td>
<td></td>
</tr>
<tr>
<td>Scaling constraints include settings that specify how Turbonomic takes</td>
<td>Scaling constraints include settings that specify how Turbonomic takes actions to resize a VM. These settings include:</td>
</tr>
<tr>
<td>actions to resize a VM. These settings include:</td>
<td>• Resize Increments:</td>
</tr>
<tr>
<td>• Resize Increments:</td>
<td>These increments specify how many units to add or subtract when resizing the given resource allocation for a VM. For example, it makes sense to change VMem by steps of 1024 MB at a time, but for VStorage it’s better to make changes by 0.5 GB steps.</td>
</tr>
<tr>
<td>For resize increments, you should consider the following:</td>
<td>The following table shows the default settings for the Resize increments:</td>
</tr>
<tr>
<td>Attribute</td>
<td>Default Value</td>
</tr>
<tr>
<td>Increment constant for VDC Mem Allocation [MB]</td>
<td>1024</td>
</tr>
<tr>
<td>Increment constant for VMEM[MB]</td>
<td>1024</td>
</tr>
<tr>
<td>Increment constant for Storage Amount [GB]</td>
<td>100</td>
</tr>
<tr>
<td>Increment constant for VDC Storage Allocation [GB]</td>
<td>1</td>
</tr>
<tr>
<td>Increment constant for VCPU [MHz]</td>
<td>1800</td>
</tr>
<tr>
<td>Increment constant for VStorage [GB]</td>
<td>999999</td>
</tr>
<tr>
<td>Increment constant for VDC CPU Allocation [MHz]</td>
<td>1800</td>
</tr>
<tr>
<td>Increment constant for Heap [MB]</td>
<td>100</td>
</tr>
</tbody>
</table>

For resize increments, you should consider the following:

- For VMem, you should not set the increment value to be lower than what is necessary for the VM to operate. If the VMem increment is too low, then it’s possible that Turbonomic would allocate insufficient VMem for the machine to operate. For a VM that is under utilized, Turbonomic will reduce VMem allocation by the increment
amount, but it will not leave a VM with zero VMem. For example, if you set this to 1024, then Turbonomic cannot reduce the VMem to less than 1024 MB.

- For VCPU, the increment affects resize of VCPU limits and reservations in MHz, and it also affects the addition/removal of cores for VCPU capacity on a VM.

For limits and reservations, Turbonomic recommends changes in terms of the specified resize increment. For example, assume the increment is 1800 MHz and you have reserved 3000 MHz for a VM. Turbonomic could recommend to reduce the reservation by 1800, down to 1200 MHz.

For VCPUs, Turbonomic can only resize allocation one core at a time. This means a resize is to the nearest core count that matches or exceeds the resize increment. Assume the cores all have a clock speed of 2000 MHz. If the resize increment is 1800 MHz, then a resize up will recommend to add one more core at 2000 MHz.

- For VStorage, the default setting is very high to disable resize actions. This is usually preferred because VStorage resize requires that you reformat the storage.

### Rate of Resize

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate of Resize</td>
<td>2 (Medium)</td>
</tr>
</tbody>
</table>

When resizing resources for a VM, Turbonomic calculates the optimal values for VMem, VCPU and VStorage. But it does not necessarily make a change to that value in one action. Turbonomic uses the Rate of Resize setting to determine how to make the change in a single action, as follows:

- **Low**
  Change the value by one increment, only. For example, if the resize action calls for increasing VMem, and the increment is set at 1024, Turbonomic increases VMem by 1024 MB.

- **Medium**
  Change the value by an increment that is 1/4 of the difference between the current value and the optimal value. For example, if the current VMem is 2 GB and the optimal VMem is 10 GB, then Turbonomic will raise VMem to 4 GB (or as close to that as the increment constant will allow).

- **High**
  Change the value to be the optimal value. For example, if the current VMem is 2 GB and the optimal VMem is 8 GB, then Turbonomic will raise VMem to 8 GB (or as close to that as the increment constant will allow).

### Aggressiveness

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aggressiveness</td>
<td>95th Percentile</td>
</tr>
</tbody>
</table>

Turbonomic uses Aggressiveness when evaluating:

- VCPU performance
- VMEM performance
- VM IOPS utilization (Azure VMs only)

When evaluating VCPU and VMEM performance, Turbonomic considers resource utilization as a percentage of capacity. The utilization drives actions to scale the available capacity either up or down. To measure utilization, the analysis considers a given utilization percentile. For example, assume a 95th percentile. The percentile utilization is the highest value that 95% of the observed samples fall below. Compare that to average utilization, which is the average of all the observed samples.
Using a percentile, Turbonomic can recommend more relevant actions. This is important in the cloud, so that analysis can better exploit the elasticity of the cloud. For scheduled policies, the more relevant actions will tend to remain viable when their execution is put off to a later time.

For example, consider decisions to reduce the capacity for CPU on a VM. Without using a percentile, Turbonomic never resizes below the recognized peak utilization. For most VMs there are moments when peak CPU reaches high levels. Assume utilization for a VM peaked at 100% just once. Without the benefit of a percentile, Turbonomic will not reduce allocated CPU for that VM.

With Aggressiveness, instead of using the single highest utilization value, Turbonomic uses the percentile you set. For the above example, assume a single CPU burst to 100%, but for 95% of the samples CPU never exceeded 50%. If you set Aggressiveness to 95th Percentile, then Turbonomic can see this as an opportunity to reduce CPU allocation for the VM.

In summary, a percentile evaluates the sustained resource utilization, and ignores bursts that occurred for a small portion of the samples. You can think of this as aggressiveness of resizing, as follows:

- **100th Percentile** – The least aggressive, recommended for critical workloads that need maximum guaranteed performance at all times.
- **95th Percentile (Default)** – The recommended setting to achieve maximum performance and savings.
- **90th Percentile** – The most aggressive, recommended for non-production workloads that can stand higher resource utilization.

**Max Observation Period**

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Max Observation Period</td>
<td>Last 30 Days</td>
</tr>
</tbody>
</table>

To refine the calculation of resource utilization percentiles, you can set the sample time to consider. Turbonomic uses historical data from up to the number of days that you specify as a sample period. (If the database has fewer days' data then it uses all of the stored historical data.)

A shorter period means there are fewer data points to account for when Turbonomic calculates utilization percentiles. This results in more dynamic, elastic resizing, while a longer period results in more stable or less elastic resizing. You can make the following settings:

- **Less Elastic** – Last 90 Days
- **Recommended** – Last 30 Days
- **More Elastic** – Last 7 Days

**Min Observation Period**

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Min Observation Period</td>
<td>Last 0 Days</td>
</tr>
</tbody>
</table>

This default value of "Last 0 Days" reproduces the behavior of earlier versions that did not include this setting. However, the recommended setting is "Last 7 Days".

This setting ensures historical data for a minimum number of days before Turbonomic will generate an action based on the percentile set in Aggressiveness. This ensures a minimum set of data points before it generates the action.

Especially for scheduled actions, it is important that resize calculations use enough historical data to generate actions that will remain viable even during a scheduled maintenance window. A maintenance window is usually set...
Working With Policies

for "down" time, when utilization is low. If analysis uses enough historical data for an action, then the action is more likely to remain viable during the maintenance window.

- Less Elastic – Last 0 Days
- Recommended – Last 7 Days
- More Elastic – Last 30 Days

- Excluded Templates

Use this setting to ensure that a scope of VMs only uses the templates you want.

There are certain environments that use templates to specify the resource allocations for a VM or other workload. Public cloud environments such as AWS or Azure use templates, and some private cloud environments use templates also.

For example, assume you need to add memory to a VM. For VMs running on hypervisors, Turbonomic calculates the amount of memory to add, and can then use the hypervisor's API to add exactly that memory to the VM. In a template-based environment, Turbonomic chooses the template that most closely meets the resize requirements and applies that template to the VM.

For a given scope, you might want to make sure that the VMs never use certain templates. For example, you might want to exclude templates for cost or licensing reasons. You can add those templates to this setting, and any VMs in the policy's scope will not use those templates for a resize.

**NOTE:**
In public cloud environments, both resize and move actions use templates. This setting excludes the named templates for all of these actions. Turbonomic will not use an excluded template for move or resize action. In addition, if you exclude a template for a scope, but some workloads already use that template, then Turbonomic will recommend moving the workload off of that excluded template.

This policy setting affects both real-time actions and actions in a plan. The default setting is **No Exclusions**.

This policy setting affects real-time actions. The default setting is **No Exclusions**.

- Consistent Resizing

When you turn on Consistent Resizing for a group of VMs, Turbonomic resizes all the group members to the same size, such that they all support the top utilization of each resource commodity in the group. For example, assume VM A shows top utilization of CPU, and VM B shows top utilization of memory. A resize action would result in all the VMs with CPU capacity to satisfy VM A, and memory capacity to satisfy VM B.

For an affected resize, the Actions List shows individual resize actions for each of the VMs in the group. If you automate resizes, Turbonomic executes each resize individually in a way that avoids disruption to your workloads. Note that Turbonomic categorizes these resizes as Compliance actions.

Use this setting to enforce the same template across all VMs in a group when resizing VMs on the public cloud. In this way, Turbonomic can enforce a rule to size all the VMs in a group equally.

In public cloud environments, Turbonomic discovers groups of VMs that should keep all their VMs on the same template. Turbonomic discovers these groups and automatically enables Consistent Resizing across all the VMs in each group. Note that you can modify the policies that Turbonomic assigns to a discovered group, and your changes will remain in effect for subsequent rounds of discovery.

The details of this discovery vary depending on the Cloud Provider:

- Azure

To provide redundancy to an application, you can group two or more VMs in an Availability Set. Turbonomic discovers these sets and automatically enables Consistent Resizing across all the affected VMs. In addition,
Turbonomic discovers the VM templates that are not viable for the Availability Set, and adds template exclusion to the policy for the discovered group.

You can choose to execute all the actions for such a group, either manually or automatically. In that case, Turbonomic executes the resizes one VM at a time. Note that if you do not need to resize all the members of a given Availability Set to a consistent template, you can disable Consistent Resize for the corresponding group.

- **AWS**

AWS Autoscaling defines groups of VMs that adjust their capacity in sync. Turbonomic discovers these groups and automatically enables Consistent Resizing across all the VMs in the group.

If you select one or all actions for the group either manually or automatically, Turbonomic will change the Launch Configuration for the Autoscaling Group but it will not terminate the EC2 instances. To completely change the size of all members of the Autoscaling Group, you must implement additional action orchestration. To do this, you can use Action Scripts, or other orchestration (see [Creating Action Scripts](on page 299) and [Setting Up Action Orchestration](on page 295)).

Note that you cannot change the default Consistent Resizing for members of an AWS Autoscaling Group.

**NOTE:**
When working with Consistent Resizing, consider these points:

- You should not mix VMs in a group that has a Consistent Resizing policy, with other groups that enable Consistent Resizing. One VM can be a member of more than one group. If one VM (or more) in a group with Consistent Resizing is also in another group that has Consistent Resizing, then both groups enforce Consistent Resizing together, for all their group members.

- If one VM (or more) is in a group with Consistent Resizing turned on, and the same VMs are in a group with Consistent Resizing turned off, the affected VMs assume the ON setting. This is true if you created both groups, or if Turbonomic created one of the groups for Azure availability sets or AWS autoscaling groups.

- For any group of VMs that enables Consistent Resizing, you should not mix the associated target technologies. For example, one group should not include VMs that are managed on both Azure and AWS platforms, or VMs that are on Azure and vCenter platforms.

- Charts that show actions and risks assign the same risk statement to all the affected VMs. This can seem confusing. For example, assume one VM needs to resize to address vCPU risk, and 9 other VMs are set to resize consistently with it. Then charts will state that 10 VMs need to resize to address vCPU risks.

- Finally, you should never turn this setting on for the default VM policy.

Reasons to employ Consistent Resizing for a group include:

- **Load Balancing**

  If you have deployed load balancing for a group, then all the VMs in the group should experience similar utilization. In that case, if one VM needs to be resized, then it makes sense to resize them all consistently.

- **High Availability (HA)**

  A common HA configuration on the public cloud is to deploy mirror VMs to different availability zones, where the given application runs on only one of the VMs at a given time. The other VMs are on standby to recover in failover events. Without Consistent Resizing, Turbonomic would tend to size down or suspend the unused VMs, which would make them unready for the failover situation.

- **Instance Store Aware Scaling**

  For AWS environments:
The template for your workload determines whether the workload can use an instance store, and it determines the instance store capacity. As Turbonomic calculates a resize or move action, it can recommend a new template that does not support instance stores, or that does not provide the same instance store capacity.

To ensure that resize actions respect the instance store requirements for your workloads, turn on Instance Store Aware Scaling for a given VM or for a group of VMs. When you turn this on for a given scope of VMs, then as it calculates move and resize actions, Turbonomic will only consider templates that support instance stores. In addition, it will not move a workload to a template that provides less instance store capacity.

Policy Examples

Policies provide a way to affect Turbonomic analysis so that the recommended actions satisfy your requirements. These examples show some common requirements you can set up.

Scheduling VM Suspend Actions in the Public Cloud

To save money in the public cloud, Turbonomic can identify VMs for you to suspend. Assume the utilization on a VM falls below a minimum at regular times. In that case, you can schedule Turbonomic to suspend it during those times. In this way you can avoid paying for resources that are not in use. To enable these VM suspend actions, you must set up policies on the affected applications as well as the VMs that host those applications.

To schedule suspend actions for VMs on the cloud, you will create two Automation Policies that work together. These policies identify which applications can be suspended, and when the underlying VMs are not be utilized by their given applications. Briefly, the policies are:

• Applications Policy
  
  A policy to set the priorities of the applications to Normal. By default, applications have a priority of Mission Critical. For Turbonomic to suspend a VM, the hosted application must have a Normal priority.

  For general information about application policies, see Analysis Policies: Applications (on page 301).

• VM Policy
  
  A policy to automate Suspend and Start actions, and to set the Minimum Sustained Utilization for the given VMs. By default, Suspend and Start are disabled, so you must enable them in this policy.

  Minimum Sustained Utilization sets the percentage of VCPU utilization for a VM to indicate that the VM is no longer being utilized by the applications it hosts. To ensure that Turbonomic will suspend the VMs at the scheduled time, (when the applications are set to a Normal priority) you will give Minimum Sustained Utilization a high value – 90%.

  For general information about VM policies, see Analysis Policies: VMs (on page 317).

To create the Applications Automation Policy:

1. Create a new Automation Policy.

   Navigate to Settings > Policies and click New Automation Policy. For the policy type, choose Application. Give the policy a descriptive name.

2. Set the policy scope.

   To set the policy scope, first create a group that contains the applications you want to control. Note that you must create the group – you cannot use any groups that have been discovered by Turbonomic. For information about creating groups, see Creating Groups (on page 253).
Once you have created the group, use it as the policy scope.

3. Set the application priority to Normal for this policy.

   In the policy fly-out, expand the Application Priorities section and add a priority control. Then set it to Normal.

   Note that you might later decide these applications really are critical. In that case, you can set their priority back to Mission Critical. When you do, Turbonomic recognizes the change of priority, and powers up any suspended VMs in that scope.

4. Optionally, set a schedule window for this policy.

   In the policy fly-out, expand the Schedule section and add a schedule.

   For some application groups, you might know that they are inactive during specific times. For example, the applications might always be inactive over the weekend, or for certain times during the day. In that case, you can define a schedule for the policy to set the applications to Normal during down times, and back to Mission Critical when you want to guarantee they are available. When the schedule sets that application priorities to Critical, Turbonomic actions will turn on any underlying VMs that have been suspended.

   For more scheduling information, see Setting Policy Schedules (on page 278).

5. Save the policy.

To create the Virtual Machines Automation Policy:

1. Create a new Automation Policy.

   Navigate to Settings > Policies and click New Automation Policy. For the policy type, choose Virtual Machine. Give the policy a descriptive name.

2. Set the policy scope.

   The first step is to identify the scope of VMs you want to affect. You can use groups that Turbonomic discovers. For example, you can use a group of all the VMs in a given region or zone, or all the VMs for a given cloud target. You can also create your own group. To be more precise, you can create groups of VMs to match your application groups. Once you identify the group or groups you want, use your groups to set the policy scope.

3. Set the Minimum Sustained Utilization for these VMs.

   In the policy fly-out, expand the Operational Constraints section and add Minimum Sustained Utilization. Specify a value of 90.

   This setting gives a percentage of VCPU utilization for a VM that indicates whether the VM is being utilized by the applications it hosts. Note that a VM can show utilization of VCPU to maintain the Guest OS, even though the application it hosts is idle. For this use case we want to guarantee that Turbonomic will suspend the VMs that the time you scheduled in the Applications policy. To accomplish this, we set Minimum Sustained Utilization to 90%.

4. Set the action modes for the Suspend and Start actions.

   You can set these actions to Automated or Manual. If you want to test these policies out before automating, set them to Manual and check your pending actions during the scheduled times. For information about these action settings, see Setting Action Modes (on page 108).

   In the policy fly-out, expand the Action Automation section and add the following actions:
   - Suspend – This enables Turbonomic to suspend any VM in scope if the application it hosts has a priority of Normal, and if the Minimum Sustained Utilization for the VM is below the percentage you have set.
   - Start – This ensures Turbonomic will restart suspended VMs when the application policy makes a scheduled change to set application priorities back to Critical.

5. Save the policy.
After you make these two policies, Turbonomic will identify applications that do not consume resources during the scheduled window, and drive suspend actions on the underlying VMs. When the schedule window closes, Turbonomic will restart those VMs.

**Fine Tune VM Resize Calculations for the Public Cloud**

Turbonomic analysis generates resize actions to change allocated capacity so that it better meets demand. In public cloud environments, to resize a VM you actually move the VM to a different template. The list of templates that's available depends on the cloud account, and the given region or availability zone. When Turbonomic calculates a VM resize, it looks for the template that best matches the desired values and moves the VM to that template.

To calculate the new capacity for a resize, Turbonomic uses Resize Increments. To improve template selection, you can adjust the VCPU resize increment to better match the CPU offerings in the available templates.

The default resize increment for VCPU is 1800 MHz. To fine tune resizing, set this to a lower value. You can look at the templates in your accounts, and set this increment to the lowest common denominator among them.

Note that Resize Increment is a global setting for all VMs in your environment, both on-prem and on the public cloud. For more information, see *Scaling Constraints (on page 319)* in "Analysis Policies: VMs".

**Identifying Wasted Storage on the Public Cloud**

Full management of storage on the public cloud includes identifying wasted storage. Wasted storage is any disk space devoted to files that are not required for operations of the workloads in your cloud environment. It can indicate opportunities for you to free up disk space, and reduce your overall cloud costs.

To enable the management of wasted storage, create a policy for your cloud storage. Then under Storage Settings add the **Disable Datastore Browsing** setting, and then turn it off. Turbonomic disables datastore browsing by default, so you must add this setting to enable wasted storage management. You can also specify directories or files to ignore so that the datastore browsing does not consider these files to be wasted storage. For more information, see *Storage Settings (on page 314)*.

To apply this policy to your cloud storage, you must set a scope to the policy. Turbonomic discovers groups of storage by cloud provider or cloud region. You can use these discovered groups to set the scope, or you can create your own groups of storage.
Templates: Resource Allocations for New Entities

Turbonomic uses templates to describe new entities that it will deploy in your environment or in plans. The templates specify resource allocations for these entities. For example, you can run a plan that adds new VMs to a cluster. If you add ten copies of a template, then the plan places ten new VMs that match the resource allocation you have specified for the given template.
A VM template definition can include one or more images that Turbonomic uses to deploy the VM in your environment. The image identifies the actual deployment package:

- To deploy on-prem, a path to the physical files (for example an OVA)
- For cloud deployments, the cloud provider’s named VM image (for AWS, the AMI)

As you deploy an instance of a VM template, Turbonomic chooses the best image for that instance. For cloud deployments, this includes finding the machine image configuration that best matches the template configuration.

The Template Catalog shows all of the templates that have been specified or discovered for your installation of Turbonomic. From this page, you can also create new templates and edit existing ones.

Creating Templates

Templates specify the resources for entities that Turbonomic can deploy in your environment, or in plans.

A VM template definition can include one or more images that Turbonomic uses to deploy the VM in your environment. The image identifies the actual deployment package:

- To deploy on-prem, a path to the physical files (for example an OVA)
- For cloud deployments, the cloud provider’s named VM image (for AWS, the AMI)

As you deploy an instance of a VM template, Turbonomic chooses the best image for that instance. For cloud deployments, this includes finding the machine image configuration that best matches the template configuration.

The Template Catalog shows all of the templates that have been specified or discovered for your installation of Turbonomic. From this page, you can also create new templates and edit existing ones.

Creating and Editing Templates

To create a new template, navigate to the Template Catalog and click NEW TEMPLATE. To edit a template, click the template’s name. When you create a new template, the first step is to choose the entity type.

1. Navigate to the Settings Page.

2. Choose Templates.

3. Create or edit a template
   
   To create a new template, navigate to the Template Catalog and click NEW TEMPLATE. To edit a template, click the template’s name.

4. If you’re creating a new template, choose the entity type.
5. Make the settings for your template.

For each type of template, you set allocations for different resources. You can make templates of the following types:

- Virtual Machine
- Host
- Storage
- Container

6. Make the settings for your template, and then save your changes.

When the template window opens, it displays the most common resource settings. You can expand the settings to see the full collection for that template type.

7. Save your changes.

After you have made your settings and named the template, click CREATE or SAVE.

### VM Template Settings

A VM template describes the resource allocation that you want to provide for a type of VMs. When Turbonomic deploys the associated VM to your environment or in a plan, it uses these values to determine the size of the VM. Turbonomic uses the Size settings to calculate the best placement for a VM of this type.

A VM template can optionally include an image description. When Turbonomic uses the template to deploy a VM to your environment, it uses the image to access the actual bits that install as the VM instance.

**VM Size**

- CPU

  The virtual CPUs assigned to the VM. Specify the number of **Cores** and the **VCPU** clock speed – Turbonomic multiplies these values to calculate the host CPU resources it will allocate when placing the VM.

  The **Utilization** value sets the percentage of allocated CPU that the placed VM will consume. To ensure the host has left over resources for infrastructure tasks, you should assign less than 100%.
• Memory
   The amount of memory to allocate for the VM, in MB.
   The Utilization value sets the percentage of allocated memory that the placed VM will consume. To ensure the host has left over resources for infrastructure tasks, you should assign less than 100%.
   Note that you should never allocate less memory than is required for the VM's guest OS.

• Storage
   The storage resources to allocate for this VM.
   ◦ disk/rdm – If you choose rdm, then the VM can use VMware Raw Device Mapping for its storage.
   ◦ IOPS – The capacity for IO operations you give the VM for this datastore.
   ◦ Size – The amount of storage capacity, in GB.
   The Utilization value sets the percentage of allocated memory that the placed VM will consume. To ensure the storage has left over resources for infrastructure tasks, you should assign less than 100%.
   Note that you can allocate multiple datastores to the VM.

• Network
   The amount of the host’s network throughput to assign to the VM, in Mb/s.

• IO
   The amount of throughput on the host’s IO bus to assign to the VM, in Mb/s

• VM IOPS (Azure VMs only)
   The IOPS capacity for the Azure instance type that is represented by this template. For more information, see IOPS Restrictions for Azure Instances [on page 63].

VM Image

To support VM deployment based on the template, you can specify one or more images. The image is the actual deployment package for that VM. To add images to the template, show the IMAGE tab, and click Add Image. Turbonomic displays a list of the datacenters and cloud regions that it has discovered. Choose from that list to add it to the template's images.
After you choose the datacenter or region, you then specify:

- For On-Prem Deployment – The path to the image files in that datacenter
- For Cloud Deployment – The name of the image for that cloud region

**Host Template Settings**

Host templates describe models of physical hosts that you can deploy in the on-prem datacenter. As part of capacity planning, you might want to see how to replace your current hosts with different models. To do that, you create templates to represent the hosts you want, and then use those templates when running hardware replacement plans.

The host template is a collection of these settings:

- **CPU**
  
  The processor for this host model. Note that CPU size and speed are not the only factors to determine processing power. To address this, you can specify the host CPU in the following ways:
  
  - Select from Catalog
When you enable **Select from Catalog**, you can open up a catalog of CPU models that Turbonomic uses to map the model to an effective capacity for the CPU.

- **Cores and CPU Speed**

  ![Select from Catalog](image)

  When you disable **Select from Catalog**, you can specify the number of **Cores** and the **CPU** clock speed – Turbonomic multiplies these values to calculate the host CPU resources.

- **Memory**
  The amount of memory to allocate for the VM, in MB.

- **Network**
  The host’s network throughput, in MB/s.

- **IO**
  The host’s IO bus throughput, in MB/s

- **Price**
  If you know the price of the host model that you’re specifying for the template, you can enter it here. When running a plan, Turbonomic can use the price to calculate costs or savings when adding or removing host machines in an on-prem datacenter.

### Selecting CPUs from the Catalog

CPU processor speed is not necessarily an effective indicator of CPU capacity. For example, processor architecture can make a slower CPU have a greater effective capacity. Newer models of machines can often have fewer cores or less clock speed, but still have a higher effective capacity. This can affect planning in two ways:

- When planning hardware replacement, the plan knows the template’s effective capacity. This means the plan knows how to best place workloads on the new hardware.
- For already deployed hosts, Turbonomic discovers the effective capacity and uses that information when calculating workload placement.

To build the catalog of CPU capacity, Turbonomic uses the CINT2006 benchmark data from spec.org. When you set up the CPU for a host template, you can search this catalog for the processor you want, and set it to the template.

**NOTE:**
Turbonomic also uses the effective processor capacity when calculating workload placement in real-time. For more information, see *Effective CPU Capacity (on page 102).*
HCI Host Template Settings

HCI host templates describe models of physical hosts that support participation in a vSAN. Along with the host compute specifications, you also include specifications for storage capacity, redundancy (RAID level and failover), compression, and thin or thick provisioning of the storage. You can use these templates to plan for changes to your vSAN capacity.

The HCI Host template is a collection of these settings:

- **CPU**

  The processor for this host model. Note that CPU size and speed are not the only factors to determine processing power. To address this, you can specify the host CPU in the following ways:

  - **Select from Catalog**

    When you enable **Select from Catalog**, you can open up a catalog of CPU models that Turbonomic uses to map the model to an effective capacity for the CPU.
Templates: Resource Allocations for New Entities

- **Cores and CPU Speed**

  ![Select from Catalog](image)

  When you disable **Select from Catalog**, you can specify the number of **Cores** and the **CPU** clock speed – Turbonomic multiplies these values to calculate the host CPU resources.

- **Memory**

  The amount of memory to allocate for the VM, in MB.

- **Network**

  The host’s network throughput, in MB/s.

- **IO**

  The host’s IO bus throughput, in MB/s.

- **Storage**

  The capacity for this storage.
  - **IOPS** – The effective IOPS capacity.
  - **Size** – Raw storage capacity, in GB. A plan that uses this template will compute the effective storage capacity.

- **Redundancy**

  The redundancy method for this storage on the virtualized SAN. This combines the RAID level and the number of host failures to tolerate.

- **Compression**

  Whether to model a predicted compression ratio, and if you enable it, what the predicted compression ratio is. Give the value of the uncompressed amount divided by the compressed amount. A setting of 1 means no compression, and a setting of 2 means compression of 50% – compressing 2 MB to 1 MB is a ratio of 2:1, which equals 2.

- **Space Reservation**

  A percentage to specify the thin or thick provisioning of the storage, where 0% is fully thin provisioned, and 100% is fully thick provisioned.

- **Price**

  If you know the price of the host model that you’re specifying for the template, you can enter it here. When running a plan, Turbonomic can use the price to calculate costs or savings when adding or removing host machines in an on-prem datacenter.

### Selecting CPUs from the Catalog

CPU processor speed is not necessarily an effective indicator of CPU capacity. For example, processor architecture can make a slower CPU have a greater effective capacity. Newer models of machines can often have fewer cores or less clock speed, but still have a higher effective capacity. This can affect planning in two ways:

- When planning hardware replacement, the plan knows the template's effective capacity. This means the plan knows how to best place workloads on the new hardware.
- For already deployed hosts, Turbonomic discovers the effective capacity and uses that information when calculating workload placement.

To build the catalog of CPU capacity, Turbonomic uses the CINT2006 benchmark data from spec.org. When you set up the CPU for a host template, you can search this catalog for the processor you want, and set it to the template.
NOTE:
Turbonomic also uses the effective processor capacity when calculating workload placement in real-time. For more information, see Effective CPU Capacity (on page 102).

Storage Template Settings

Storage templates describe models of storage that you can deploy in the on-prem datacenter. As part of capacity planning, you might want to see how to replace your current storage with different models. To do that, you create templates to represent the storage you want, and then use those templates when running hardware replacement plans.

The storage template is a collection of these settings:

- **Storage**
  - The capacity for this storage.
    - **IOPS** – The capacity for IO operations on this storage.
    - **Size** – The amount of storage capacity, in GB.

- **Price**
If you know the price of the storage model that you're specifying for the template, you can enter it here. When running a plan, Turbonomic can use the price to calculate costs or savings when adding or removing storage in an on-prem datacenter.

**Container Template Settings**

A container template describes the resource allocation that you want to provide for a type of containers. When Turbonomic deploys the associated container to your environment or in a plan, it uses these values to determine its size. Turbonomic uses these settings to calculate the best placement for a container of this type.

The container template is a collection of these settings:

- **CPU**
  The VM’s CPU capacity to allocate to this container, in MHz.
- **Memory**
  The amount of memory to allocate for the container, in MB.
- **Storage**
  The storage resources to allocate for this container.
- **Network**
  The amount of the host’s network throughput to assign to the VM, in Mb/s.
- **IO**
  The amount of the host VM’s IO throughput to assign to the container, in Mb/s.
Billing and Costs

As you work with Turbonomic, you can set up costs that Turbonomic uses in its calculations. This setup includes:

- **Reserved Instance Costs (Purchase Profiles)**
  To recommend placing workloads on Reserved Instances (RIs), Turbonomic uses the real pricing plans that are available to the targets public cloud accounts. Setting up an RI Purchase Profile adds even more detail to the pricing structure that Turbonomic uses in its calculations.

- **Hardware Costs**
  As it generates reports and plans, Turbonomic can show estimated savings and costs for changes in the hosts and storage in your environment. To calculate these values, Turbonomic uses the prices you set up for Hardware Costs.

- **Cloud Discounts**
  Cloud service providers can offer their own price lists, including special costs for services or discounts for workloads. However, Turbonomic does not discover these adjustments. For example, to reflect any discounted prices in the Turbonomic display and in Turbonomic analysis, you must manually configure those discounts. In Turbonomic, you configure such discounts via **Price Adjustments** for specific billing groups in your cloud environment.

Cloud Profile

To work with workload placement on the public cloud, Turbonomic takes advantage of Reserved Instance (RI) pricing as it chooses the appropriate templates to use. Turbonomic uses real pricing in its analysis, including the RI pricing plans, and OS license costs. Cloud profiles set up parameters that Turbonomic can use as it makes these cost-based decisions.
To recommend placing workloads on Reserved Instances (RIs), Turbonomic uses the real pricing plans that are available to the targets public cloud accounts. Setting up an RI Purchase Profile adds even more detail to the pricing structure that Turbonomic uses in its calculations.

The RI Purchase Profile determines the costs that Turbonomic will use for all RI decisions in your environment. As it sees opportunities to move workloads to an RI term, Turbonomic determines the costs based on the purchase profile, and includes the cost information in action descriptions. Turbonomic also uses this information to calculate projected changes in cost, and to calculate costs for plan results.

Note that the settings you make here globally affect all of your public cloud environment. You can also make different RI Purchase Profile settings for plans as a way to test those changes in your environment.

To set up the RI Purchase Profile, navigate to Settings > Billing and Costs, and display the RESERVED INSTANCE SETTINGS tab. Then make the settings for your purchase profile:

- **TYPE**
  For AWS environments, these correspond to the RI offering class. TYPE can be one of Standard or Convertible. Choose the type that corresponds to the RI types that you typically use in your environment.

- **TERM**
  For AWS and Azure environments, the payment terms you contract for your RIs. TERM can be one of 1 Year or 3 Year. Typically, longer term payment plans cost less per year.

- **PAYMENT**
  The payment option that you prefer for your AWS RIs:
  - All Upfront – You make full payment at the start of the RI term.
  - Partial Upfront – You make a portion of the payment at the start of the term, with the remain cost paid at an hourly rate.
  - No Upfront – You pay for the RIs at an hourly rate, for the duration of the term.

When you are satisfied with your RI Purchase Profile settings, click APPLY SETTINGS. Or to reset the form, click RESET DEFAULTS.
OS Migration Profile

For Migrate to Cloud plans, Turbonomic calculates the best placement for workloads that you want to move onto the public cloud. The migration includes choosing the OS for each migrated VM. The OS Profile that you configure here configures the default for how to manage the OS choices in migration plans.

To set up the OS Profile that plans will use by default, navigate to Settings > Billing and Costs, and display the OS MIGRATION PROFILE tab. Then make the settings for your OS profile:

The OS Migration Profile determines how Turbonomic will map the OS of each workload as it places that workload on the cloud destination. This includes how to choose VM templates that provide the OS you want, and whether to include the license cost in the Migrate to Cloud plan results. To configure an OS Migration Profile, choose from:

- **Match source OS to target OS**
  As you migrate workloads to the cloud, keep the same OS. As Turbonomic calculates placement for the migrated workloads, it will only use templates that provide the same OS that the workload already has. This is important if your workloads host applications that depend on a specific OS.

- **BYOL (Bring your own license)**
  The same as **Match source OS to target OS**, except the plan does not include OS licensing costs in any of the cost calculations for on-cloud placement.

- **Custom OS**
  For each of the listed OS types, map the migrated VM to the OS you choose. The OS types are:
  - **Linux** – Any open source distribution of Linux. For the migration, Turbonomic will choose templates that provide the Linux platform that the cloud service provider delivers as a free platform. Note that this is always BYOL, because it assumes a free OS license.
  - **RHEL** – Red Hat Enterprise Linux.
  - **SLES** – SUSE Linux Enterprise Server.
  - **Windows** – Microsoft Windows.

  For each mapping, enable or disable **BYOL (Bring Your Own License)**. When you enable this, Turbonomic assumes that you are paying for the OS license, and will not include the license cost in the plan results. If you do not enable BYOL, then Turbonomic gets the license cost from the service provider and includes that cost in the plan results.

When you are satisfied with your changes, click **APPLY SETTINGS**. Or to reset the form, click **RESET DEFAULTS**.
Hardware Costs

As it generates reports and plans, Turbonomic can show estimated savings and costs for changes in the hosts and storage in your environment. To calculate these values, Turbonomic uses the prices you set up for Hardware Costs.

Turbonomic uses the costs you set up here to estimate investments or savings for changes to hardware in your environment. For plans, if the plan uses templates and you have assigned prices to them, then Turbonomic uses those values. Otherwise, the plan uses the values that you set up here.

To specify Hardware Costs, navigate to Settings > Billing and Costs, and display the HARDWARE COSTS tab. Then make the settings for different hardware resources:

- HOST HARDWARE COST
  The cost for an average physical host machine in your environment.

- COST OF CPU PER UNIT
  The average cost of each CPU socket in your hosts.

- COST OF MEMORY PER GB
  The average cost of memory for your hosts, per GB.

- COST OF STORAGE PER TB
  The average cost of storage capacity for disk storage, per TB.

When you are satisfied with your changes, click APPLY SETTINGS. Or to reset the form, click RESET DEFAULTS.

Azure Rate Cards

For Azure environments, Turbonomic uses the published Microsoft rates to calculate costs for templates and services in the cloud. However, your environment can run workloads on an Azure environment that is managed by a specific Cloud Solution Provider (CSP). That CSP can offer its own price list for the Azure services. In that case, you can upload the CSP price list, and configure Turbonomic to use those rates for the affected Azure subscriptions.

Turbonomic ships with a sample rate card that you can use to set up and test the Rate Card calculations for a subscription.

To use a Rate Card, you must have an Azure subscription configured as a Turbonomic target. You can then assign the Rate Card to that subscription.
NOTE:
Rate Cards do not include RI pricing data. When you assign a Rate Card to an Azure subscription, Turbonomic assumes on-demand pricing for its workload calculations in that scope.

To use a rate card with a given subscription, you must increase the memory allocated to the VM that hosts your Turbonomic instance. The Installation Guide recommends that you provide a minimum of 16 GB when you install the product. To use rate cards, Turbonomic recommends that you increase the allocated memory as follows:

- For the first rate card assigned to one or more subscriptions, increase by 4 GB.
- For each subsequent rate card assigned to one or more subscriptions, increase by an additional 4 GB.

The MORE INFO link at the top of the Rate Card page takes you to the Microsoft page for the "Azure Cloud Solution Provider price list" description. From there, you can see information about the price list format, how to download CSP price lists, and how to use the CSP Pricing Calculator.

If you have a price list file, you can add a Rate Card and assign it to an Azure subscription. For example, assume you have a subscription that is provided by a given CSP. To use that CSP pricing, you would:

- Download the CSP price list onto your local machine
- Add a Rate Card
- Upload the CSP price list file to the Rate Card
- Assign the Rate Card to the associated Azure subscription

Once you assign the Rate Card to the associated Azure subscription, the Rate Card will affect template costs.

Adding and Editing Rate Cards

To add a Rate Card, you upload the CSP price list to Turbonomic, and then you assign the Rate Card to an Azure subscription. You can always edit a Rate Card to assign it to a different subscription. When editing a Rate Card, you can see whether the price list data is valid, and you can download the pricelist data.

NOTE:
Whenever you add, edit, or remove a Rate Card that is in use, you must allow sufficient time for Turbonomic to fully discover all of the affected environment, and to propagate the changes throughout that environment. In an average environment, this can take up to 30 minutes. As an alternative, you can manually execute rediscovery for the affected cloud subscription or account.

Adding a Rate Card

Before you add a Rate Card, you must download the CSP price list from your service provider onto your local machine. As you add the Rate Card, you will upload that price list to Turbonomic.

To add a Rate Card:

1. Navigate to the Settings Page.

   ![Settings](image.png)

   Click to navigate to the Settings Page. From there, you can perform a variety of configuration tasks.

2. Choose Billing and Costs.
Click to navigate to the Billing and Costs page.

3. Display the RATE CARD tab.

Click RATE CARD to see all the Rate Cards that have been configured for your environment. In this list you can:

- Click an entry to see details and edit the Rate Card
- Select an entry to delete the Rate Card
- Add new Rate Cards

4. Add a new Rate Card.

First click NEW RATE CARD, then specify the following settings:

- Give the Rate Card a name.
- Assign this Rate Card to an Azure subscription.
  
  Note that you can assign the subscription now, or you can edit the Rate Card to assign the subscription at a later date.

  Click in the SUBSCRIPTIONS field to display the Subscriptions fly-out.

  In the Subscriptions fly-out, choose the CSP subscription that offers the billing rates that are specified in the CSP price list you will use.

  After you have chosen your subscription, click SAVE to return to the New Rate Card fly-out.

- Upload the CSP price list to the Rate Card.

  Before adding this Rate Card, you should have already saved the CSP price list to your local machine. Now you can drag that file into the Rate Card fly-out, or browse to the location where you have saved the file.
After you have configured the Rate Card, click **SAVE**.

**Editing a Rate Card**

After you have added a Rate Card, you can edit it to change the Azure subscription. To edit a Rate Card, click its entry in the Rate Card list. This opens the Edit Rate Card fly-out, where you can change the subscription setting.

From this fly-out you can also:

- See the status of the Rate Card data
  For valid data, the fly-out displays **VALID** in green text.
- Download the CSP price list
  Click the **DOWNLOAD** icon to bring the file onto your local machine.

**Price Adjustments**

Cloud service providers can offer their own price lists, including special costs for services or discounts for workloads. However, Turbonomic does not discover these adjustments. For example, to reflect any discounted prices in the Turbonomic display and in Turbonomic analysis, you must manually configure those discounts. In Turbonomic, you configure such discounts via **Price Adjustments** for specific billing groups in your cloud environment.

**NOTE:**

For Azure environments, it's possible that you have contracted with a Cloud Solution Provider (CSP). In that case, the CSP might have its own price list. You should not use Price Adjustments to configure such a price list. Instead, use an Azure Rate Card (see *Azure Rate Cards (on page 340)*).

Turbonomic applies these price adjustments to:

- Costs for workload template families, including:
  - Compute
  - RI Compute
- Costs for services, including:
  - Azure Active Directory
  - Azure Stack
  - Bandwidth
  - VM Licenses
  - AWS CloudWatch
  - AWS DynamoDB
  - And others

Note that in AWS environments, Turbonomic does not apply any discounts or other price adjustments to Spot Compute costs.
The general steps to configure a price adjustment are:

- Create the price adjustment:
  - Specify the adjustment scope
    To do this, you choose which cloud service provider is giving you the adjustment, and then choose a billing group to set the scope of the adjustment.
  - Choose the Type
    The price adjustment can be a Discount or an Increase. In most cases you will specify discounts for the price adjustment. While this sets the type for the overall adjustment, you can override the type for specific line items.
  - Specify a Price Adjustment setting
    The Price Adjustment is the overall adjustment that your cloud service provider offers for the billing groups in your current scope. For example, AWS might offer you a 10% discount for a given account. For that billing group, you would specify a 10% Discount for the Price Adjustment setting.

- Specify Price Overrides
  While your service provider might offer a general price adjustment for the billing group you chose, it might also offer further discounts for select services or template families. Or it might offer discounts for some template families, but price increases for some other services. You can configure these differences as Price Overrides.

**NOTE:**
Turbonomic uses the adjustments that you configure to display costs in the user interface. However, the values for hourly cost per entity, total hourly cost, total monthly cost, or total yearly cost can show inaccuracies on the order of a fraction of a percent. This is due to rounding when calculating the adjusted cost per entity.

## Creating a Price Adjustment

A price adjustment configures adjusted workload pricing that you have negotiated with your Cloud Provider. After you configure an adjustment, Turbonomic applies it to pricing in the affected cloud scope.

To create a price adjustment in Turbonomic, you identify the adjustment’s scope – the subscriptions or billing families the adjustment applies to – and then set the type and percentage for the price adjustment. This specifies an overall adjustment for the workloads that fall within the billing group. You can later drill into the adjustment to specify overrides for specific template families or services.

**Notes:**

- To use a price adjustment with a given billing group, you must increase the memory allocated to the VM that hosts your Turbonomic instance. The *Turbonomic Installation Guide* recommends that you provide a minimum of 16 GB when you install the product. To use price adjustments, Turbonomic recommends that you increase the allocated memory as follows:
  - For the first price adjustment assigned to one or more billing groups, increase by 4 GB.
  - For each subsequent price adjustment assigned to one or more billing groups, increase by an additional 1 GB.
- Whenever you add, edit, or remove a Price Adjustment that is in use, you must allow sufficient time for Turbonomic to fully discover all of the affected environment, and to propagate the changes throughout that environment. In an average environment, this can take up to 30 minutes. As an alternative, you can manually execute rediscovery for the affected cloud subscription or account.
To create a price adjustment:

1. Navigate to the Settings Page.
   
   ![Settings icon]
   
   Click to navigate to the Settings Page. From there, you can perform a variety of configuration tasks.

2. Choose Billing and Costs.
   
   ![Billing and Costs icon]
   
   Click to navigate to the Billing and Costs page.

3. Display the PRICE ADJUSTMENT tab.
   
   Click the **PRICE ADJUSTMENT** tab to see all of the adjustments that have been configured for your environment. In this list you can:
   
   • Click an entry to see details and edit the adjustment
   • Select an entry to delete the adjustment
   • Create new price adjustments

4. Create the price adjustment.

   ![New Price Adjustment dialog]
   
   First click **NEW PRICE ADJUSTMENT**, then specify the following settings to configure a price adjustment:
   
   • Give the adjustment a name.
   • To set the scope for this adjustment, choose its Billing Groups.
     
     Click in the **BILLING GROUPS** field to display the Billing Groups fly-out.
     
     In the Billing Groups fly-out, choose the cloud service provider you want to work with and then choose the billing group for the scope of this adjustment.
A Billing Group is a set of cloud service provider accounts that are consolidated into a single billing schedule. Billing group details depend on your service provider:

- Azure: For Azure environments, Turbonomic lists each Azure subscription as a billing group.
- AWS: To consolidate billing, AWS supports billing families of AWS accounts, where there is a master account and other member accounts. Turbonomic lists each billing family as a billing group. You can choose a billing family to set the scope of this adjustment.

After you have chosen your billing group, click SAVE to return to the Add New Price Adjustment fly-out.

- Set the Type for this price adjustment – Choose either Discount or Increase.
- Specify a percentage of adjustment as the Price Adjustment.

Enter the percentage in the PRICE ADJUSTMENT field. The acceptable value depends on the type of adjustment:

- For a discount: 0 - 99.99%
- For an increase: 0 - 999.99%

This is the general percentage of adjustment (increase or discount) for the current scope. For any costs within the adjustment scope, Turbonomic will apply this percentage as it calculates the optimal workload capacity and placement.

**NOTE:**
If you set an overall adjustment of 0%, then Turbonomic enforces a Type setting of Discount. The end result is the same, because an increase or a discount of 0% is the same.

5. Specify any price overrides for this price adjustment.
The PRICE ADJUSTMENT percentage you just specified applies as a default in the adjustment scope. However, you might have negotiated different prices for specific services or template families in your cloud environment. To configure these special prices, click PRICE OVERRIDES to open the Cloud Cost Adjustment fly-out. The overrides you can specify depend on the cloud service provider that manages the discount scope you have set:

- Azure – See Price Override: Azure (on page 347)
- AWS – See Price Override: AWS (on page 349)

6. Save your work.
   After you have configured the price adjustment, click SAVE.

Price Override: Azure

To override the PRICE ADJUSTMENT setting for Azure billing groups, Turbonomic analysis can use settings for different services that Azure provides to subscriptions.

Assume your price adjustment specifies a discount of 10% for an Azure subscription. But then assume the subscription includes extra discounts for some of the services the subscription provides. Then you can create overrides to add the
extra discounts for those services. For more information about Azure subscriptions and cost calculations, see Azure Enterprise Agreements (on page 250).

In the Cloud Cost Adjustment table, you can perform the following:

- Override the price adjustment for a service or template family.
  
  To add an override, choose the line item for a service, or expand the row for a template family and:
  
  ◦ Set the Type. Double-click and then choose Discount or Increase. Press Enter to confirm your setting.
  
  ◦ Specify the percentage for this override, and then press Enter to confirm your override. The value you enter here is an absolute value for the discount or increase Turbonomic will apply for this line item.

  When you're done setting these overrides, click Save.

- To remove all overrides and revert back to the PRICE ADJUSTMENT Discount, click CLEAR ALL OVERRIDES.

- To download a report of the discounts for each service, click DOWNLOAD and choose CSV or PDF.

The table lists the following information about your discounts:

- SERVICES
  The different cloud services to which you can set an override discount. To see individual workload templates:
  
  ◦ For Azure, expand Virtual Machines
  
  ◦ For AWS, expand AWS EC2 Compute or EC2 Reserved Instance

- TYPE
  Whether this price adjustment will be an increase or a discount. By default, this field shows the setting that you have made for the Price Adjustment. However, you can change it as an override for an individual entry.

- PRICE ADJUSTMENT %
  The percentage that you have specified for the Price Adjustment setting. This is the general adjustment that Turbonomic applies by default to the given service.

- OVERRIDE %
  If you have entered a value, this is the price adjustment Turbonomic applies to the given service.

- ORIGINAL RATE (LINUX)
  The Cloud Service Provider's cost for VM templates, per hour. To see these costs, expand the workload services to show specific templates. The cost assumes no charge for the OS license, as though the VM runs Linux.

- EFFECTIVE ADJUSTMENT %
  The actual adjustment for the given service.

- ADJUSTED RATE (LINUX)
  The discounted cost for VM templates, per hour. To see these costs, expand Virtual Machines to show specific templates. The cost assumes no charge for the OS license, as though the VM runs Linux.
Price Override: AWS

To override the PRICE ADJUSTMENT setting for AWS billing groups, Turbonomic analysis can use settings for different services that AWS provides to your accounts.

In AWS, you can set up a billing family that includes a master account and a given set of member accounts. Turbonomic treats the AWS billing family as a Billing Group. For more information about billing families and accounts, see AWS Billing Families (on page 248).

Assume you have configured a price adjustment with a discount of 10% for a billing family, to match the overall discount that AWS offers you for that scope. But then assume the account includes extra discounts for some of the services your billing families provide. Then you can create overrides to add the extra discounts to those services.

Turbonomic uses the adjusted costs in its analysis as it calculates actions. For example, assume a price adjustment of 10% for a billing group, and a discount of 20% for the M4.Large family of templates. As Turbonomic places a workload, it will consider both the template capacity and the template cost. Even if an M4 template is larger than the workload actually needs, the M4 template could be less expensive because of the added discount. In that case, Turbonomic will place the workload on the less expensive template.

NOTE:
The Cloud Cost Adjustment table lists the services that are available to you for the AWS billing family that you have set up as the discount scope. The services this table displays depend on whether the billing family uses the given service, and whether there is any recorded cost at the time that you display the table. For this reason, under some circumstances you might see different services listed in the table.

Under all circumstances, the table lists the services, AWS EC2 Compute, AWS EC2 Reserved Instance, and AWS RDS.

Also, for the Cloud Cost Adjustment table to display CSP Cost and Effective Cost, you must have created a Cost and Usage report in AWS, and you must store it in an S3 bucket.

For more information, see Displaying AWS Spend In Turbonomic.

In the Cloud Cost Adjustment table, you can perform the following:

• Override the price adjustment for a service or template family.

To add an override, choose the line item for a service, or expand the row for a template family and:

◦ Set the Type. Double-click and then choose Discount or Increase. Press Enter to confirm your setting.
Specify the percentage for this override, and then press **Enter** to confirm your override. The value you enter here is an absolute value for the discount or increase Turbonomic will apply for this line item.

When you're done setting these overrides, click **Save**.

- To remove all overrides and revert back to the PRICE ADJUSTMENT Discount, click **CLEAR ALL OVERRIDES**.
- To download a report of the discounts for each service, click **DOWNLOAD** and choose CSV or PDF.

The table lists the following information about your discounts:

- **SERVICES**
  The different cloud services to which you can set an override discount. To see individual workload templates:
  - For Azure, expand **Virtual Machines**
  - For AWS, expand **AWS EC2 Compute** or **EC2 Reserved Instance**
- **TYPE**
  Whether this price adjustment will be an increase or a discount. By default, this field shows the setting that you have made for the Price Adjustment. However, you can change it as an override for an individual entry.
- **PRICE ADJUSTMENT %**
  The percentage that you have specified for the Price Adjustment setting. This is the general adjustment that Turbonomic applies by default to the given service.
- **OVERRIDE %**
  If you have entered a value, this is the price adjustment Turbonomic applies to the given service.
- **ORIGINAL RATE (LINUX)**
  The Cloud Service Provider's cost for VM templates, per hour. To see these costs, expand the workload services to show specific templates. The cost assumes no charge for the OS license, as though the VM runs Linux.
- **EFFECTIVE ADJUSTMENT %**
  The actual adjustment for the given service.
- **ADJUSTED RATE (LINUX)**
  The discounted cost for VM templates, per hour. To see these costs, expand **Virtual Machines** to show specific templates. The cost assumes no charge for the OS license, as though the VM runs Linux.
Administrative Tasks

To perform Turbonomic administrative tasks, you will navigate to different pages from Settings. The different tasks you can perform for Turbonomic include:

- **Managing User Accounts (on page 351)**
  Create and manage user accounts for Turbonomic.
- **Maintenance: Proxies, Logging, and Troubleshooting (on page 359)**
  Perform general tasks such as managing HTTP proxies or sending troubleshooting data to Support.
- **Updating Turbonomic (on page 361)**
  See your current version, check the availability of update versions, and perform online updates.
- **License Configuration (on page 362)**
  Review the status of your current license, and apply any license upgrades.

Managing User Accounts

As an administrator, you specify accounts that grant users specific access to Turbonomic. User accounts determine the following for a given user login:

- **User Authentication**
  To configure an account, you set the type of authentication the account will use:
  - Local User – Configure the username and password and save those credentials on the Turbonomic server.
  - External User – Single user accounts that authenticate through Single Sign-on (SSO) or through Microsoft Active Directory (AD).
  - External Group – User group accounts that authenticate through SSO or AD.
• User Authorization

Properties that determine the range of access and features for a given user:

- Role – Access to specific Turbonomic features
- Type – Dedicated user or tenant on a virtual datacenter
- Scope – How much of the environment this user can manage

As you configure user accounts, you can set up access to specific clusters in your environment. You can even set up accounts for tenant customers, and only show them the virtual workloads they own in their specific virtual datacenters.

IMPORTANT:
You can configure Turbonomic to use SSO authentication. When SSO is enabled, Turbonomic only permits logins via the SSO IdP. Whenever you navigate to your Turbonomic installation, it redirects you to the SSO Identity Provider (IdP) for authentication before displaying the Turbonomic user interface.

Before you enable SSO for your Turbonomic installation, you must configure at least one SSO user with Turbonomic administrator privileges. If you do not, then once you enable SSO you will not be able to configure any SSO users in Turbonomic. To authorize an SSO user as an administrator, use EXTERNAL AUTHENTICATION to do one of the following:

- Configure a single SSO user with administrator authorization.
  
  Add an external user. The username must match an account that is managed by the IdP.

- Configure an SSO user group with administrator authorization.
  
  Add an external group. The group name must match a user group on the IdP, and that group must have at least one member.

For information about configuring SSO user groups in SAML, see Configuring a Group for SSO Authentication (on page 358). For information about configuring SSO authentication for Turbonomic, see "Single Sign-On Authentication" in the Turbonomic Installation Guide.

To work with Turbonomic accounts:

1. Navigate to the Settings Page.

   ![Settings](Settings.png)

   Click to navigate to the Settings Page. From there, you can perform a variety of Turbonomic configuration tasks.

2. Choose User Management.

   ![User Management](UserManagement.png)

   Click to navigate to the User Management Page.
This page lists all the user accounts that you currently have configured for Turbonomic. You can:

- Click to manage LOCAL USERS or EXTERNAL AUTHENTICATION
- Select an entry to delete the account
- Click a name to edit the account
- Create new user or group account
- Configure Active Directory settings

3. Filter the list of users.

   To work with a long list of users, you can filter by role (for example, only show administrator or only show observer users). You can also type a string in the Search field to filter the list, and you can sort the list by name.

4. Work with Local user accounts.
Turbonomic stores local accounts and their credentials on the Turbonomic platform. Local authentication is for individual users, only.

When you choose **LOCAL USERS**, Turbonomic displays a list of all the local user accounts you have configured for this installation.

5. Create or edit a local user account.

To add a new local user, click **NEW LOCAL USER**. To edit an existing account, click the account name in the list. To configure a local account, specify:

- **Authentication**: Provide the username and password. Turbonomic stores these credentials on the local server.
• Authorization – User Role:
  ◦ Observer — Can view the state of the environment and see actions, but cannot execute actions and cannot run plans.
  ◦ Advisor — Can run plans, but cannot execute actions or deploy workloads.
  ◦ Automator — Can execute actions and deploy workloads, but cannot perform administrative tasks.
  ◦ Deployer — Can view all Turbonomic charts and data, can use Place to deploy workloads, and can create policies and templates. However, this role cannot run plans or execute any recommended actions.
  ◦ Administrator — Can access all Turbonomic features, and can perform administrative tasks to configure the Turbonomic platform.
  ◦ Shared Observer/Advisor — Shared roles are for tenant users who are focused on a subset of the virtual environment. For example, a service provider would create a shared account for a customer who has purchased a set virtual of resources. Shared users can only have the Observer and Advisor roles. In addition, a Shared user account must be scoped (see next).

• Authorization – Scope (optional)
  The scope limits what the user can monitor. For example, you can scope to a group that contains only the physical machines that support this user’s VMs or applications. Click DEFINE SCOPE and choose which groups or clusters this user can see.

6. Work with EXTERNAL AUTHENTICATION to set up SSO or AD accounts.
   ![User Management](image)

   For External Authentication, you configure Turbonomic to use SSO or AD services to manage the credentials and authentication of users. You can create external accounts to authorize user groups or individual users.

   **NOTE:**
   If a user is a member of multiple groups, then Turbonomic logs the user on via the first SSO or AD group that successfully authenticates the user. Also note that Turbonomic does not support nested AD groups — AD logins must be for users in a top-level group.

   To enable SSO, you must configure access to the given IdP. For information about configuring SSO, see "Single Sign-On Authentication" in the Turbonomic Installation Guide.

   To enable AD you must specify either an AD domain, an AD server, or both. Turbonomic uses this connection for all AD users.

7. Enable AD authentication.
To enable AD, click **CONNECT TO AD** and configure:

- **Active Directory Domain** – To authenticate AD groups, specify a domain so that AD can find a given user via the User Principal Name (UPN). If you specify a domain, but not a server, authentication uses any AD server from that domain.

- **Active Directory Server** – To disable AD groups, specify a server but do not specify a domain. If you specify a domain and a server, authentication will use that server, and will also support groups.

When you configure an AD server, by default Turbonomic assumes the AD server port to be 389 or 636. To specify a custom port for the AD server, add the port number to the AD server IP address. For example, `10.10.10.123:444` sets port 444.

- **Secure** – Use a secure connection when communicating with AD servers. Note that the AD domain must be configured to use LDAPS, and you must have imported a certificate into the Turbonomic server. For more information, see "Enforcing Secure Access" in the *Turbonomic Installation Guide*.

8. Create or edit an SSO or AD account – This can be for a user group or for a single user.
To add a new account, click **NEW EXTERNAL GROUP** or **NEW EXTERNAL USER**. To edit an existing account, click the account name. To configure an external account, specify:

- **Authentication:**
  - Provide the group or user name for this account. The name you provide must meet certain requirements, depending on the type of account you are creating:
    - **SSO Group** – Provide a name that matches a group the IdP manages.
    - **AD Group** – The group name must match a group that is accessible from the domain and servers that you configured in **EDIT AD**.
    - **SSO User** – Provide a user name that matches a user managed by the IdP.
    - **AD User** – The username must be a valid User Principal Name (UPN). For example, john@corp.mycompany.com.

- **Authorization – User Role:**
  - **Observer** — Can view the state of the environment, but cannot view or execute actions, and cannot run plans.
  - **Advisor** — Can run plans, but cannot execute actions or deploy workloads.
  - **Automator** — Can execute actions and deploy workloads, but cannot perform administrative tasks.
  - **Deployer** — Can view all Turbonomic charts and data, can use Place to deploy workloads, and can create policies and templates. However, this role cannot run plans or execute any recommended actions.
  - **Administrator** — Can access all Turbonomic features, and can perform administrative tasks to configure the Turbonomic platform.
  - **Shared Observer/Advisor** — Shared roles are for tenant users who are focused on a subset of the virtual environment. For example, a service provider would create a shared account for a customer who has purchased a set virtual of resources. Shared users can only have the Observer and Advisor roles. In addition, a Shared user account must be scoped (see next).
• Authorization – Scope (optional)

The scope limits what members of this group can monitor. For example, you can scope for access to only the hosts that support this group's VMs or applications. Click DEFINE SCOPE and choose which entities this members of this group can see.

Configuring a Group for SSO Authentication

To use SSO authentication in Turbonomic, you should configure user groups on the IdP. The IdP can authenticate the group members, and then Turbonomic can assign the user role and scope according to that group's authentication. To manage personnel changes, you only need to manage the membership in the IdP group. For example, if a user leaves your organization, you only need to remove the member from the group on the IdP. Because authorization on Turbonomic is by group, that user will not have any authorization settings stored on the Turbonomic server.

IMPORTANT:
Before you enable SSO for your Turbonomic installation, you must configure at least one SSO user with Turbonomic administrator privileges. If you do not, then once you enable SSO you will not be able to configure any SSO users in Turbonomic. To authorize an SSO user as an administrator, use EXTERNAL AUTHENTICATION to do one of the following:

• Configure a single SSO user with administrator authorization.
  Add an external user. The username must match an account that is managed by the IdP.
• Configure an SSO user group with administrator authorization.
  Add an external group. The group name must match a user group on the IdP, and that group must have at least one member.

For more information about configuring SSO authentication, see "Single Sign-On Authentication" in the Turbonomic Installation Guide.

Specifying a Group in the SAML Response

To support SSO, Turbonomic recognizes IdP responses that comply with SAML 2.0. To create user groups, for each user response you include an attribute named group, and give the group name as the attribute value. For example, assuming the following users, setting the group attribute for each user assigns that user to the appropriate group.

<table>
<thead>
<tr>
<th>Users:</th>
<th>Group Attribute:</th>
</tr>
</thead>
<tbody>
<tr>
<td>George</td>
<td>Attribute Name=group, AttributeValue=Beatles</td>
</tr>
<tr>
<td>Paul</td>
<td></td>
</tr>
<tr>
<td>John</td>
<td></td>
</tr>
<tr>
<td>Ringo</td>
<td></td>
</tr>
<tr>
<td>Smokey</td>
<td>Attribute Name=group, AttributeValue=Miracles</td>
</tr>
<tr>
<td>Pete</td>
<td></td>
</tr>
<tr>
<td>Ronnie</td>
<td></td>
</tr>
<tr>
<td>Claudette</td>
<td></td>
</tr>
<tr>
<td>Bobby</td>
<td></td>
</tr>
<tr>
<td>Marv</td>
<td></td>
</tr>
</tbody>
</table>
As you specify the user response, to add the user to a group you include a group attribute. For example, to add a user to a group named turbo_admin_group, you would include the following attribute in that user’s SAML response:

```xml
<saml2:Attribute
  Name="group"
  NameFormat="urn:oasis:names:tc:SAML:2.0:attrname-format:unspecified">
  <saml2:AttributeValue
    xmlns:xs="http://www.w3.org/2001/XMLSchema"
    xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
    xsi:type="xs:string">
    turbo_admin_group
  </saml2:AttributeValue>
</saml2:Attribute>
```

### Setting Group Authorization in Turbonomic

To set an account role and scope to a user group, you must use the group name that you specify as the value in the given SAML group attribute. In the above example, the group value is turbo_admin_group. To set authorization for that group:

1. Open the User Management page to EXTERNAL AUTHENTICATION.
   
   Navigate to **Settings > User Management**, and display the **EXTERNAL AUTHENTICATION** view.

2. Create a new External Group
   
   Click **NEW EXTERNAL GROUP**.

3. Provide the group name.
   
   *Be sure to use the name that you specify in the group attribute of the SAML response.* For the above example, use the name turbo_admin_group.

4. Specify the group's authorization
   
   For the above example, since this is turbo_admin_group, you should set the **ADMINISTRATOR** role, and you should not set any scope (grant full access to the environment).

   After you configure this group in Turbonomic, then any member of turbo_admin_group that the IdP returns will have full administrator privileges on your Turbonomic installation.

### Maintenance: Proxies, Logging, and Troubleshooting

The Maintenance Options Page provides tools to load configuration files onto your Turbonomic installation, set logging levels, export data for technical support, and import diagnostic files from Technical Support. Many of tools are for advanced users. You should contact Turbonomic technical support before you use them.

To execute these actions, navigate to the Maintenance Options page:

1. Navigate to the Settings Page.
Administrative Tasks

Click to navigate to the Settings Page.

2. Choose Maintenance Options.

HTTP Proxy

If your environment requires an HTTP proxy for Turbonomic to access the web, provide the credentials here.

Export State

If you are experiencing problems with Turbonomic, your support engineer might request that you export diagnostic data. You can export the data and then send it to the support engineer as requested.

Configuration Files

To help with diagnosis of some issues, a support engineer might want you to load configuration files into your Turbonomic server. You should only use these controls while working with a Turbonomic support engineer.
Logging Levels

You can set the level of logging for different components of the Turbonomic platform. You should be aware that setting more verbose logging levels increases the disk space required to store the log files. You normally change these settings only while you're working with a Turbonomic support engineer.

Usage Data and Analytics

With your permission, the Turbonomic platform can automatically collect analytics information from your installation and send it to Turbonomic to help improve our quality and performance. The data you share includes:

- Topology Data
  This information includes the types of targets you have set up, how many entities per target, and the relationships between these entities.
- Log Data
  Logs give us a history of any issues that might have occurred with your Turbonomic installation.

The data does not include any sensitive information such as user or target credentials. At weekly intervals, your Turbonomic platform collects and encrypts this data and sends it to Turbonomic.

NOTE:
When you first install and start Turbonomic, you have the option to enable this feature. At any time after you have enabled Usage Data and Analytics, you can always turn it off again.

To enable or disable this setting, navigate to Settings > Maintenance Options. Then turn on the option to enable sharing of user data, or turn the option off to disable it.

Updating Turbonomic

Use the Updates page to check whether any Turbonomic updates are available for your version, to see information about your version, and to perform online updates of your platform:

- ABOUT
  This shows the current version and build of your Turbonomic installation. It also lists the platform components by name and version.
• **CHECK**
  If Turbonomic can access the offline repository, and if the repository contains a version that is greater than your current version, this tells you that you can update to the indicated version.

• **UPDATE**
  If you can perform an online update to a new version, this executes the update. Be sure to give the update enough time to complete, and then refresh your browser.

**NOTE:**
Before updating your Turbonomic platform, you should create a snapshot of your current Turbonomic virtual machine. For complete update instructions, see the Installation Guide.

To navigate to the Updates page:
1. Navigate to the Settings Page.
   ![Settings](image)
   Click to navigate to the Settings Page.
2. Choose Updates.

---

**License Configuration**

![License Configuration](image)

To activate the full range of Turbonomic features, you must purchase the appropriate license. When you purchase the license, Turbonomic sends the license file to you in an e-mail message.
NOTE:
Starting with Turbonomic version 6.0, the basis for a license is the number of workloads that license supports. Earlier versions based their licenses on the number of sockets to support.

If you upgrade your Turbonomic product to version 6.1, you can still use your existing socket-based license to support the same environment. Turbonomic will continue to manage and control your workloads in that environment.

If you want to upgrade your license to support a larger environment, you must:

• Contact your sales representative to get the new license
  This license will be workload-based. Your sales representative will work with you to ensure that your new capacity equals your current capacity, plus the capacity you want to add on.
• Install the new license or licenses
  To install the new workload-based license, you must first delete the old socket-based license. Then you can install your new workload-based license.

In all circumstances, you should contact your sales representative to make sure that you get the correct license, and that you know how to install it properly.

A product license enables specific features as well as a specific number of workloads that you can manage. You can add additional licenses to Turbonomic as a way to increase the number of workloads you installation can manage. Note that as you add more licenses, they must all support the same feature set.

The License Configuration page shows you:

• The number of active workloads you can manage under this license
• How many workloads are currently active
• The set of features this license enables
• A list of current, active licenses

To navigate to the License Configuration page:

1. Navigate to the Settings Page.
2. Choose License.

To activate a license or to update your current license:

1. Obtain your license.
   Turbonomic sends the license file to you in an e-mail message. Save the license file on your local machine so you can upload it to your Turbonomic installation.
2. Apply the license to your Turbonomic installation.
   First click IMPORT LICENSE. Then browse to the license file that you saved and open it. Or you can drag the file into the Enter License fly-out.
   After you have uploaded the file, click SAVE.

After you have activated your license, you can then add more licenses to increase your workload coverage, or you can license a higher feature set.
As you apply new licenses to Turbonomic, you must be sure that they are for the same edition or feature set. If you try to apply an incompatible license file, Turbonomic displays an Invalid Feature Set error. To apply the new license you must either delete your current license so you can install the new feature set, or you must obtain a different license file that matches your current feature set.

After you install a new license, it is a good idea to clear your browser cache.

To increase your licensed workload coverage:
1. Obtain your additional license.
   - Note that your additional licenses must match the feature set of your current license.
2. Apply the license to your Turbonomic installation.

To upgrade your license to a higher feature set:
1. Obtain your new license for the new features.
   - You should obtain a license that supports at least the same number of workloads as your current license.
2. Delete your current license from Turbonomic.
   - On the license page, select all the licenses that you currently have installed, then click DELETE.
3. Apply the license to your Turbonomic installation.

Email and Trap Notifications

Turbonomic is designed to manage your environment in real time. If conditions arise in your environment that prevent Turbonomic from collecting the data it needs, or from executing control actions on the entities in your environment, then it posts notifications to the user interface to alert you to such problems. If Turbonomic control is especially critical for certain scopes in your environment, you can set up email and SNMP trap notifications to alert you to any issues that arise within those scopes.

For example, you can set up a notification to your email address whenever there’s a discovery problem within a specific scope of hosts, or an SNMP trap to your network management application whenever there’s a monitoring problem on specific storage.

To set up these notifications, you perform two steps:
• Make Email Settings to set up your SMTP relay, declare a "From" address for emails from Turbonomic, and set up the formats of notification emails.
• Make Notification Settings to configure the notifications you want to receive for specific scopes of entities in your environment.

Email Settings

The first step for preparing email notifications is to configure email handling in Turbonomic.
1. Navigate to the Settings Page.
Click to navigate to the Settings Page. From there, you can perform a variety of Turbonomic configuration tasks.

2. Choose Email and Trap Notifications.

Click to navigate to the Email and Trap Notifications Page.

This page has a tab to configure Email Settings and a tab to configure Notification Settings.

3. Display the Email Settings tab.

From here, you can configure:

- SMTP Relay Settings
- General Email Settings
- Email Content Format

SMTP Relay Settings

The SMTP Relay fields identify the mail relay server you use on your network to enable email communication from Turbonomic. The relay you set up here enables emails from notifications, as well as emails to send reports to subscribers.

General Email Settings

Use this setting to specify the return address (the FROM address) for emails that Turbonomic generates and sends. This setting affects email notifications as well as emails for report subscriptions.

Email Content Format
To define message content, enter format variables and line breaks to determine what the message will include. For example, the following message format:

{6}: (5) \nDatastores: {9}\nTarget: {7}\nEvent: (0) - (4)\nCategory: (1)\nSeverity: (2)

Results in the following email message:

PhysicalMachine: myMachine.corp.mydomain.com
Datastores: No value
Target: 10.10.111.111
Category: Workload Placement
Severity: MINOR
State: NOTIFY

The message format variables for a message are:

<table>
<thead>
<tr>
<th>Variable</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>{0}</td>
<td>Event type - The problem name. For example, “WorkloadBalance”.</td>
</tr>
</tbody>
</table>
| {1} | Sub category - One of:  
| | • Performance Bottlenecks  
| | • Storage Management  
| | • Workload Placement  
| | • Green IT  
| | • Configuration Management  
| | • Over Provisioning  
| | • Capacity Management |
| {2} | Severity - One of:  
| | • Critical  
| | • Major  
| | • Minor |
| {3} | State - Can be NOTIFY or CLEAR. |
| {4} | Description - A full description of the notification issue. |
| {5} | Affected entity - The name of the VM, host, or datastore associated with the problem. |
| {6} | Class name - The type of device that registers this problem. Can be one of:  
| | • VirtualMachine  
| | • PhysicalMachine  
<p>| | • Datastore |</p>
<table>
<thead>
<tr>
<th>Variable</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>{7}</td>
<td>Target - The IP address or name of the hypervisor that manages the affected devices.</td>
</tr>
<tr>
<td>{8}</td>
<td>Host name - The name of the physical machine that hosts the affected VM. This variable only applies to VM problem notifications.</td>
</tr>
<tr>
<td>{9}</td>
<td>Datastore names - The names of the data stores that serve the affected Host or VM. This variable only applies to VM and Host problem notifications.</td>
</tr>
</tbody>
</table>

**Notification Settings**

To set up a notification, you set its scope, choose the issues to notify and their severity, and then set where to deliver the notification. For example, you can notify specific team members of issues on their critical storage infrastructure. To set the scope, you assign the notification to a group. You can use discovered groups as well as any custom groups defined in your environment. For information about defining custom groups, see Creating Groups (on page 253).

To specify notifications in Turbonomic:

1. **Navigate to the Settings Page.**
   
   ![Settings](link)
   
   Click to navigate to the Settings Page. From there, you can perform a variety of Turbonomic configuration tasks.

2. **Choose Email and Trap Notifications.**
   
   ![Email and Trap Notifications](link)
   
   Click to navigate to the Email and Trap Notifications Page.
   
   This page has a tab to configure **Email Settings** and a tab to configure **Notification Settings**.

3. **Display the Notifications Settings tab.**
   
   This tab displays a list of notifications that you have already set up. You can also create new notifications.
Viewing Saved Notifications

The **Notifications Settings** tab displays a list of all the notifications that are currently configured for your environment. Each notification is listed by the group that defines the notification scope.

To edit a notification click its name and make the changes you want.

To delete a notification, select the entry and click the **DELETE** icon.

**Creating a Notification**

To create a notification:

1. Click New Notifications.

   The **Choose Group Type** flyout displays.

2. Set the scope of the notification.
The first step when creating a notification is to set the scope. To do this, you choose the entity type, and then you choose a group of those entities. Turbonomic will monitor the entities of this scope to generate the notifications you specify.

After you choose a group for the notification scope, the **Notification Settings** flyout displays.

3. Configure the notification.
In the Notification Settings flyout, display the tab for the type of notification you want to create:

- **Email Notifications**
  Turbonomic generates an email message and sends it to the email addresses you provide. The notification uses the email format that you specified for notifications on this type of entity (see Email Settings (on page 364)).

- **SNMP Trap Notifications**
  Turbonomic sends a trap notification to the IP address that you provide. These notifications arrive at port 162.

For **Issue Type**, you set category of events that will trigger the notification:

- Problem - Issues Turbonomic identifies for the entities within your virtual environment.
- Discovery - Issues that occur as Turbonomic performs discovery on your environment.
- Monitoring - Issues that affect Turbonomic as it monitors your environment
- Control - Issues that affect Turbonomic as it performs recommended actions

**Severity** sets the notification level - Critical only, Critical and Major, or Critical Major and Minor.

**Notify States** sets whether to notify when the event occurs, when it is cleared, or both.